

Answers to Inquiry # 20219 for Document # JFSR1011108053

Question #1

Can it be assumed that the vendor is expected to utilize the ETA DV software that draws samples of transactions from the reconstruction file and displays them on worksheets to facilitate their validation?

If access is approved, the vendor could utilize the ETA DV software. However, it is encouraged that they go through ODJFS for assistance to correct the data validation errors.

Question #2

Is the vendor then expected to subject the sampled transactions to a series of logic tests (state-specific “rules” described in ETA Module 3), using the most definitive source documentation (such as database screens) to test the accuracy of the data?

The vendor will not be expected to compare the sampled transactions to the rules defined in the Module 3 documentation as these rules are business in nature and directly correlate between the business and the OJI online screens. Any comparisons will be handled by ODJFS staff. The vendor will, however, be expected to address any technical/logistical issues that arise from such comparisons.

Question #3

Will this validation of the characteristics of reported transactions follow the methodology known as Data Element Validation (DEV) as described in detail in ETA Module 2?

It will follow the characteristics of the methodology known as Data Element Validation (DEV) as described in detail in ETA Module 2. DEV also comprises the rules described in Module 3. However, ODJFS staff can complete the DEV portion of the data validation process.

Question #4

Can the State provide some insight into the extent of support that is being requested?

Module 4 requires that the data provided on the Benefits Timeliness and Quality (BTQ) sample be within +/- 2% of the data provided in Population 5. ODJFS would expect the vendor to provide technical/logistical support for the BTQ sample and Population 5 to assure it's within the allowable margin. This would include determining whether the sample, population, or both is in error and needs correction.

Question #5

Does the terminology “current outages” refer to systematic and quality related data errors identified within the population samples identified in ETA Module 2?

Yes it does. We will either need to fix system errors with the actual ETA reports programs or the logical/systematic errors with the data extract files.

Question #6

Is it the States expectation for the vendor to perform analysis, identify source(s) of any systematic error, develop any required code fixes, review code changes with State, test code, and work with States production control to place code into production environment?

Yes, with the exception of working with the State's change control management process to place code into the production environment. The vendor will work with ODJFS OIS staff, who will facilitate and coordinate the placing of the code into production.

Question #7

Is it the states expectation that the vendor will provide all STS labor categories, titles, and discounted rates for personnel proposed and additionally provide a fixed price for each of the items identified in Section VI of the RLB?

What we would like is a firm fixed price for the initial evaluation and each population repair. We would like clear statement of assumptions made for the estimation of the diagnosis and repair work for each population - combination of skill sets needed at what hourly rate. This will allow us to do better cost evaluation across vendors.

Question #8

What is the States intent of utilizing a time and materials approach to work for each populations?

We would like to understand assumptions used in creating the deliverable costs for diagnosis and repair of the populations.