

Request for Competitive Sealed Proposals

For the

Ohio Department of Rehabilitation and Correction's

Inmate Call Out Program

and Related Services

Addendum No. 2

August 27, 2009

Reason for Addendum: This Addendum is issued to revise Section 5.13.2.

Attached is page 76. Please replace the original RFP pages with the attached, corrected pages.

All other terms and conditions and specifications remain the same.

*Indicates change.

- 5.12.11 stamped, that if tampered with, would show evidence of such tampering) and shall comply with state policies for data protection.
- 5.12.12 The portable playback system shall provide for search capabilities allowing ODRC investigators to quickly access certain time periods, PINs, name and number called, certain telephone instruments, etc. The playback system must have the ability to fast forward to a specific time within the recorded call and an append function allowing for repositioning to the end of a previous recording. The Proposal shall describe how such a system will be provided to ODRC and the capabilities and benefits of such a system.
- 5.12.13 The PIN shall be recorded at the beginning of each conversation.
- 5.12.14 The recording equipment shall have "hot swappable" drives and power supplies.
- 5.12.15 The monitoring system will incorporate a Gang Management component that will include but is not limited to: identification and tracking of gang member calls and their call patterns, reporting capabilities identifying all calls made by gang members and indicating gang affiliation by facility, and identifying phone numbers gang members call and indicating whether other inmates are calling the same numbers.
- 5.12.16 The ODRC is requesting the intelligence of a separate line that allows an inmate to report suspicious or criminal activities to ODRC via an anonymous message. The call control system must have the ability to program these numbers from each ODRC facility, so the number can be terminated to a designated office or answering machine. The call control system should have the ability to identify such call as a "snitch line" message, record it on the system hard drive, and have the message accessible for search purposes from a workstation. Proposer should provide a detailed description of the security process used to ensure the chain of custody and protect such recordings from tampering or alteration.

5.13 General ICOP System Operational Requirements

- 5.13.1 The Proposal shall describe how the proposed ICOP will operate as follows:
- A. Within each ODRC facility;
 - B. Throughout all ODRC facilities/systems; and
 - C. In conjunction with the Proposer's organization/facilities.
- 5.13.2 * The Proposal shall describe the network of services required to support the proposed ICOP (e.g., ISDN, T-1, and frame relay.). ~~The new network must not be a part of any public network.~~
- 5.13.3 The Proposal shall describe how remote access to the ICOP system shall be provided.