

**AMENDMENT 4  
FOR  
RFP NUMBER 0A1043**

**DATE AMENDMENT ISSUED: August 13, 2009**

The State of Ohio, through the Department of Administrative Services, General Services Division, on behalf of Ohio Department of Job and Family Services, is issuing this amendment for the Request for Proposals (RFP) entitled:

**Child Support Payment Central Services**

<b>INQUIRY PERIOD BEGINS:</b>	<b>July 20, 2009</b>
<b>INQUIRY PERIOD ENDS:</b>	<b>September 4, 2009</b>
<b>OPENING DATE:</b>	<b>September 14, 2009</b>
<b>OPENING TIME:</b>	<b>1:00 P.M.</b>
<b>OPENING LOCATION:</b>	<b>Department of Administrative Services Office of State Purchasing Bid Room 4200 Surface Road Columbus, Ohio 43228</b>

The attached is an Amendment for the RFP listed above. Please use the replacement page(s) contained in the Amendment to replace the corresponding page(s) previously in the RFP.

Specifications and requirements that have been revised are surrounded by bolded double asterisks and, when applicable, strikethrough.



**ATTACHMENT ONE: EVALUATION CRITERIA**

**Mandatory Requirements.** The first table lists this RFP’s mandatory requirements. If the offeror’s Proposal meets all the mandatory requirements, the offeror’s Proposal may be included in the next part of the technical evaluation phase described in the next table.

Mandatory Requirements	Reject	Accept
The offeror must demonstrate experience as the prime contractor on at least one project responsible for management and ongoing operations of a single child support State Disbursement Unit that processes a minimum of <b>**700,000 800,000**</b> monthly collection payments and a similar number of disbursements. Each project provided in response to this requirement must demonstrate ongoing operations for at least 36 months in duration.		
The entity proposed to serve as the financial institution must be a member of FDIC and an Ohio Depository Bank.		
The offeror or subcontractor proposed to handle the banking functions must be a member in good standing with the American Banking Association.		

**Scored Criteria.** In the technical evaluation phase, the State will rate the technical merits of the Proposals based on the following requirements and the weight assigned to each requirement:

Scored Criteria	Weight	Does Not Meet	Meets	Exceeds	Greatly Exceeds
<b>Offeror Requirements</b>					
The offeror must demonstrate experience as the prime contractor on at least one project responsible for management and ongoing operations of a single child support State Disbursement Unit that processes a minimum of <b>**700,000 800,000**</b> monthly collection payments and a similar number of disbursements. Each project provided in response to this requirement must demonstrate ongoing operations for at least 36 months in duration.	60	Reject	5	7	9
The offeror must demonstrate experience as the prime contractor on at least one project providing lockbox operation services involving a minimum of <b>**700,000 800,000**</b> monthly payments. Each project provided in response to this requirement must be at least 36 months in duration.	40	0	5	7	9
Minimum of three previous projects where the offeror performed the prime contractor duties on projects that required compliance with federal regulations.	10	0	5	7	9
Minimum of 36 months experience providing account management and fiscal services to a federal, state or local government agency.	40	0	5	7	9
Minimum of 36 months experience adhering to NACHA and EFT/EDI standards.	10	0	5	7	9
Minimum of 36 months experience managing and administering a stored value card program.	60	0	5	7	9
<b>Offeror or Subcontractor Requirements</b>					

**ATTACHMENT SEVEN  
OFFEROR PROFILE SUMMARY**

**OFFEROR REQUIREMENTS CONTINUED**

**OFFEROR REQUIREMENT:** The offeror must demonstrate experience as the prime contractor on at least one project providing lockbox operation services involving a minimum of **\*\*700,000 800,000\*\*** monthly payments. Each project provided in response to this requirement must be at least 36 months in duration.

<b>Company Name:</b>	<b>Contact Name:</b> (Indicate Primary or Alternate)	<b>Contact Title:</b>	
<b>Company Address:</b>		<b>Contact Phone Number:</b>	
		<b>Contact Email Address:</b>	
<b>Work Name:</b>	<b>Beginning Date of Experience:</b> Month/Year	<b>Ending Date of Experience:</b> Month/Year	
<b>List Related Service Provided:</b>			
<p>1. Number of monthly payments: _____</p> <p>Describe how the related service shows the offeror's experience, capability, and capacity to develop the Deliverables or to achieve the Work:</p>			