

REQUEST FOR QUOTE

Questions & Answers

ISSUED: 06/28/21

RFQ NUMBER: BWC220129

PROPOSAL DUE DATE: July 20, 2021, 2:00 P.M. ET

The Ohio Bureau of Workers' Compensation (BWC) is requesting quotes for:

Consulting Services to Perform a Mainframe Modernization Study

6/28/21

Q: Can the CVs (Resumes) be representative of the members available in the Supplier firm (or) do they have to be CVs of members who will be working on the project?

A: We expect the CVs of the candidates selected will be the ones working on the project. Any changes must be approved by both parties.

Q: Do all the work have to be performed only in Ohio (or) can they be done in another US state (for e.g., Atlanta, Georgia)?

A: We prefer the final recommendation be presented in person.

Q: Do the architecture team have members who are predominantly experienced with a certain software language (for e.g., Python, Java, etc.)?

If so, can the preferred languages be shared with us?

A: C#.Net is our predominate language.

Q: Is the technical team open to building out solutions using no-code platforms?

A: BWC has some experience with no-code platforms and are open to it.

Q: Do the business side of your firm interested in maintaining the applications with lesser involvement from technical teams?

If so, up to what percentage of lesser technical dependency is desired by the business side?

A: Details for this question will be determined during analysis after contract is awarded.

Q: Are any of the 7 applications end-customer facing (i.e., accessible to people from the internet) currently?

A: Assuming End-Customer is citizens of Ohio, then none of the applications are accessed by an end-customer.

Q: Will any of the replacements for the 7 applications be end-customer facing (i.e., accessible to people from internet)?

A: Presently our website is a facade over these applications and details will be determined during analysis after contract is awarded.

Q: What subject/focus area does the PEACH application cover?

A: CRM solution for medical provider management. Please see Appendix 1 of the RFQ for a more detailed description.

Q: Are all the IT staff employees/contractors of BWC or do we need to collaborate with external vendor teams to gather current state information?

A: BWC shares data with 3rd party business partners, but all seven applications run/developed in-house.

Q: In terms of complexity and scale, at a high level can you please share the total number of business rules developed in Payment Processing and EFT?

A: Details for this question will be determined during analysis after contract is awarded.

Q: Does the payments modernization scope include changes in the interface applications such as payment requestor systems, Treasurer or State applications, Key Bank application?

A: Details for this question will be determined during analysis after contract is awarded.

Q: Are there other mainframe applications (than the 7 included in modernization scope) which is expected to continue integration with Payment Processing and EFT application?

A: No.

Q: Can you elaborate more about PEACH? What does it do? Who are the users?

A: Provider Management, please see Appendix 1 of the RFQ.

Q: Will Supplier be prohibited from doing other work at BWC if Supplier is chosen as vendor for this RFQ?

A: No.

Q: Can Robotic Process Automation (RPA) softwares (for e.g., UiPath or HostBridge or BluePrism) be considered for the solution/transformation path for the 7 applications?

A: Same as #4

Q: As part of the transformation journey for the 7 applications, is Supplier allowed to change modules on the mainframe tier?

A: This is an analysis project. There is no development effort.

Q: As part of the transformation journey for the 7 applications, is Supplier allowed to add new modules (for e.g., Javascript) on the mainframe tier?

A: This is an analysis project. There is no development effort.

Q: As part of the transformation journey for the 7 applications, is Supplier allowed to add new software on the mainframe tier?

A: This is an analysis project. There is no development effort.

Q: How many MIPS does BWC currently have on its mainframe? What is the projected increase yearly for the MIPS by BWC on its mainframe tier?

A: BWC is currently licensed for adequate capacity at all times. No growth is being projected due to plans to migrate off of the mainframe platform. Further details can be provided as part the analysis exercise.

Q: Have you considered using Sapients CoreSuite Billing Application for some of the functionalities in the RFQ?

A: CoreSuite does offer some functionalities in the RFQ, however BWC current systems exceed CoreSuite's capability. Further details can be provided as part the analysis exercise.

Q: Is the expectation to have Rating System handle Ratemaking / Pricing , Rating and impact analysis features?

A: Yes, it does that today.

Q: Is the Algorithm and Tables to be moved from Legacy system to new system as is or is there any changes to it.

A: Further details can be provided as part the analysis exercise.

Q: As product doesnt follow NCCI standards, What is the frequency of changes to Factors and Rates ?

A: Typically, Annual.

Q: What is the plan for maintenance of future rating application, Is BWC looking for more IT Involvement or Business Analyst or actuaries to manage the application in future?

A: Details for this question will be determined during analysis after contract is awarded.

Q: What is the plan for BWC for future rating application - is it planned to be On Prem Application or Cloud based?

A: Details for this question will be determined during analysis after contract is awarded.

Q: Is Rating System planned to be accessed by Actuaries/Users as an independent system to Perform Analysis, estimate costs and make rate adjustments as needed?

A: Details for this question will be determined during analysis after contract is awarded.

Q: Is Rating System expected to generate the Rating Worksheet or will that be taken care by the Policy Admin Core System?

A: The Rating system creates the data behind the worksheet.

Q: Is Rating System expected to support Multi-version Quoting?

A: Details for this question will be determined during analysis after contract is awarded.

Q: Is there a list of Commercial Of The Shelf (COTS) products which BWC has already researched and found them not to be a fit for the 7 applications that is planned to be in scope for the RFQ?

A: Details for this question will be determined during analysis after contract is awarded.