



Date: November 16, 2020

To: RFA Participants

From: Office of Contracts and Procurement

Re: ODMR-2021-0024 REQUEST FOR APPLICATIONS Ohio Medicaid Managed Care Organizations Addendum 2

Addendum Adjusting Financial Capability Requirements, Page Limits, Certain Disclosure Requirements, and Requirements for Escalation of Certain Communications

This addendum makes changes to the ODMR-2021-0024 RFA (“RFA”). Carefully read the addendum, which is hereby incorporated into the RFA. **To the extent that any term, sentence, or provision of the RFA contradicts or varies from this addendum, this addendum controls.**

Adjustment Number 1. Section 3.4.7, Financial Capability

The requirement in RFA Section 3.4.7 Financial Capability (Tab 6) is hereby amended to require the Applicant to submit any materials that demonstrate it and its subcontractors’ financial capability as identified at RFA Section 3.4.7, up to and including Dun & Bradstreet (D&B) reports.

Adjustment Number 2. Section 3.4.8.2: Page Limit

The page limit in RFA Section 3.4.8.2 Population Health (Tab 9) (Page limit: 85 pages) is hereby amended to replace “85 pages” with “95 pages.”

Adjustment Number 3. Section 3.4.8.3: Page Limit

The page limit in RFA Section 3.4.8.3 Benefits & Service Delivery (Tab 10) (Page limit: 70 pages) is hereby amended to replace “70 pages” with “80 pages.”

Adjustment Number 4. Section 3.4.8.4: Page Limit

The page limit in RFA Section 3.4.8.4 Operational Excellence & Accountability (Tab 11) (Page limit: 55 pages) is hereby amended to replace “55 pages” with “65 pages.”

Adjustment Number 5. Mandatory Contract Performance Disclosure

The requirement in item #17 of RFA Attachment B, Letter of Transmittal Template, to provide information in accordance with Section 5.12, Mandatory Contract Performance Disclosure, is hereby amended to require disclosure of any formal claim for breach of contract claims against the Applicant (including the Applicant’s parent company, affiliates, or subsidiaries) or subcontractor, for any claim arising on or after January 1, 2010, seeking an amount greater than \$100,000.00, and that pertains to

contracts related to providing or administering health care services, including Medicaid, Medicare, and commercial health insurance and both insured and self-funded plans.

Adjustment Number 6. Mandatory Disclosure of Governmental Investigations

The requirement in item #18 of RFA Attachment B, Letter of Transmittal Template, to provide information in accordance with Section 5.13, Mandatory Disclosure of Governmental Investigations, is hereby amended to require disclosure of any governmental actions against the Applicant (including the Applicant's parent company, affiliates, or subsidiaries) or subcontractor, arising after January 1, 2005.

Adjustment Number 7. Disclosure of Litigation

The requirement in item #19 of RFA Attachment B, Letter of Transmittal Template, to provide information on pending or recent litigation is hereby amended to replace the sentence "This includes but is not limited to litigation involving the failure to provide timely, adequate, or quality health care services" with the following: "This requirement pertains to contracts related to providing or administering health care services, including Medicaid, Medicare, and commercial health insurance and both insured and self-funded plans."

Adjustment Number 8. Escalation of Certain Communications to ODM

The requirement in RFA Attachment A, Model MCO Provider Agreement, Appendix A, Section 1.f.ii.1.d that the MCO escalate certain requests to ODM within one business hour of receipt is hereby amended to clarify ODM's intent and read as follows: To ensure that the MCO is meeting its obligations in accordance with this Agreement, the MCO must notify the ODM Contract Administrator within one business hour of the MCO's receipt of a legislative or media inquiry that raises a pattern of concern regarding the MCO's provision of services, ongoing provider relations issues, or a matter of significant concern to the community at large. This provision shall not be relied upon by the MCO to deny or delay responding to the inquiry. As necessary and appropriate, ODM will facilitate and/or require a response to the inquiry's underlying issue or issues in a matter designed to meet the mission and goals of this Agreement (see Introduction). In the case of an inquiry made pursuant to sections 103.412 and 103.413 of the Ohio Revised Code, the MCO need not provide notification unless authorized by the individual making the inquiry.