

# AMENDMENT TWO (2) FOR ACQ1041

**DATE AMENDMENT ISSUED: October 15, 2020**

The State of Ohio, through the Department of Administrative Services, for the Ohio Office of Information Technology Services is requesting proposals for:

## **Cisco SmartNet Maintenance**

The attached is an Amendment for the Invitation To Bid listed above. Please use the replacement page(s) contained in the Amendment to replace the corresponding page(s) previously in the Invitation To Bid.

Specifications and requirements that have been revised are **highlighted**, **bolded**, surrounded by **\*\*bolded double asterisks\*\*** and, when applicable, ~~strikethrough~~.

# INVITATION TO BID

**ITB NUMBER:** ACQ1041  
**DATE ISSUED:** October 6, 2020

The State of Ohio, through the Department of Administrative Services, Enterprise IT Contracting, is requesting bids for:

## Cisco SmartNet Maintenance

**INQUIRY PERIOD BEGINS:** October 6, 2020  
**INQUIRY PERIOD ENDS:** October 12, 2020 8:00 a.m.  
**OPENING DATE:** October \*\*23\*\*, 2020  
**OPENING TIME:** 1:00 P.M.  
**OPENING LOCATION:** Department of Administrative Services  
General Services Division  
4200 Surface Road  
Columbus, Ohio 43228

This ITB consists of five parts and eight attachments, totaling 34 consecutively numbered pages. Please verify that you have a complete copy.

**Dates:**

Firm Dates

ITB Issued: October 6, 2020  
Inquiry Period Begins: October 6, 2020  
Inquiry Period Ends: October 12, 2020 @ 8:00 a.m.  
Bid Due Date: October \*\*23\*\*, 2020 @ 1:00 p.m.

Estimated Dates

Contract Award: October \*\*30\*\*, 2020

Delivery Date:

On or before November \*\*6\*\*, 2020

There are references in this ITB to the Bid Due Date. Prospective Bidders must assume, unless it is clearly provided to the contrary in this ITB, that any such reference means the date and time (Columbus, Ohio local time) that the Bids are due and not just the date.

## ATTACHMENT ONE: REQUIREMENTS AND SPECIAL PROVISIONS

This attachment describes the Bid requirements and what the Contractor must do to perform under the Contract. It also provides performance and delivery dates, as applicable.

**Requirements.** The Contractor must meet all of the ITB's requirements, including the following:

- Bidder must be a Certified Gold Cisco partner.
- Bidder must provide Cisco SmartNet maintenance for the specified hardware and software used by the State of Ohio as outlined in Attachment Seven.

**Contract Start Date.** August 2, 2020

**Quantities.** Bidders must offer only the specified items based on the Cost Summary Form contained in Attachment Seven of this ITB and incorporated herein by reference. The total order quantity is supplied on the Cost Summary Form, Attachment Seven. Additional hardware added during the term of the Contract will be at the same annual rate as the hardware listed on the Cost Summary Page. Additionally, for any serial number on the Cost Summary Page that is no longer in service, the pro-rated support cost will be applied as a credit towards the following year. Any remaining credits at the end of the term of the contract will be refunded to the State.

Any hardware that has an End of Support Date prior to August 2, 2020 should have an annual price of \$0.00. Pricing should only be provided up to the contract term end date listed. These are items that are still in use but outside of support and are provided for reference purposes only.

**\*\*Any hardware that has an End of Support Date prior to August 1, 2021 should have the annual price prorated for the appropriate timeframe. Additionally, any hardware that is exempt from coverage due to existing coverage for the timeframe of 08/02/20-08/01/21 should have an annual price of \$0.00. Bidders should verify with their Cisco representative that their coverage information is up to date and Quote is valid.\*\***

**Reimbursable Expenses.** None.

**Bill to Address.**

To be more efficient in our payment processing time, all billing/invoicing must be submitted to one of two payment options below; please do not submit to both.

Mail:

Ohio Shared Services  
PO Box 182880  
Columbus, OH 43218-2880  
-Or-

E-mail:

invoices@ohio.gov

To avoid payment delays, please ensure the Purchase Order number (which will be provided upon contract award) is included on all invoice(s). For purchase from Cooperative Purchasing Partners, the purchaser will provide a billing address at time of order.

**Location of Data.** None.