

**AMENDMENT ONE  
FOR  
RFP NUMBER 0A1171**

**DATE AMENDMENT ISSUED: April 28, 2016**

The State of Ohio, through the Department of Administrative Services, for the Ohio Office of Information Technology is requesting proposals for:

**ENTERPRISE BUSINESS INTELLIGENCE OPERATIONS AND PROJECT SERVICES**

<b>INQUIRY PERIOD BEGINS:</b>	<b>April 7, 2016</b>
<b>INQUIRY PERIOD ENDS:</b>	<b>May 3, 2016</b>
<b>OPENING DATE:</b>	<b>May 13, 2016</b>
<b>OPENING TIME:</b>	<b>1:00 P.M.</b>

The attached is an Amendment for the RFP listed above.

# REQUEST FOR PROPOSALS

RFP NUMBER: 0A1171  
DATE ISSUED: April 7, 2016

The State of Ohio, through the Department of Administrative Services, for the Ohio Office of Information Technology is requesting proposals for:

## ENTERPRISE BUSINESS INTELLIGENCE OPERATIONS AND PROJECT SERVICES

INQUIRY PERIOD BEGINS: April 7, 2016  
INQUIRY PERIOD ENDS: ~~April 27~~ May 3~~\*\*\*~~, 2016  
PROPOSAL DUE DATE: ~~May 4~~ May 13~~\*\*\*~~, 2016  
OPENING TIME: 1:00 P.M.  
OPENING LOCATION: Department of Administrative Services  
General Services Division  
Bid Desk  
4200 Surface Road  
Columbus, Ohio 43228-1313

This RFP consists of five parts and nine (9) attachments, totaling 59 consecutively numbered pages. Supplements also are attached to this RFP with a beginning header page and an ending trailer page. Please verify that you have a complete copy.

In lieu of taking exceptions to RFP requirements, including but not limited to terms and conditions, scope of work statements, service levels requirements, etc., or providing assumptions that may be unacceptable to the State, offerors are strongly encouraged to use the inquiry process in Part Three of the RFP.



**Note:** The offeror's MBE set-aside costs will be evaluated as a percentage (%) based on the offeror's proposed project management activities and project total costs.

**Calendar of Events.** The schedule for the RFP process and the Work is given below. The State may change this schedule at any time. If the State changes the schedule before the Proposal due date, it will do so through an announcement on the State Procurement Website's question and answer area for this RFP. The Website announcement will be followed by an amendment to this RFP, also available through the State's Procurement Website. After the Proposal due date and before the award of the Contract, the State will make schedule changes through the RFP amendment process. Additionally, the State will make changes in the Work schedule after the Contract award through the change order provisions in the General Terms and Conditions Attachment to this RFP. It is each prospective offeror's responsibility to check the Website question and answer area for this RFP for current information regarding this RFP and its Calendar of Events through award of the Contract.

**Dates:**

Firm Dates

RFP Issued:	April 7, 2016
Inquiry Period Begins:	April 7, 2016
Inquiry Period Ends:	<del>***April 27, 2016</del> <b>May 3, 2016***</b> at 8:00 a.m.
Proposal Due Date:	<del>***May 4, 2016</del> <b>May 13, 2016***</b> at 1:00 p.m.

Estimated Dates

Award Date:	June 2016
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Estimated Work Dates

Work Begins:	July 2016
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There are references in this RFP to the Proposal due date. Unless it is clearly provided to the contrary in this RFP, any such reference means the date and time (Columbus, Ohio local time) that the Proposals are due and not just the date.

## PART TWO: STRUCTURE OF THIS RFP

**Organization.** This RFP is organized into five parts and has nine (9) attachments. The parts and attachments are listed below. There also may be one or more supplements to this RFP listed below.

### Parts:

- Part 1 Executive Summary
- Part 2 Structure of this RFP
- Part 3 General Instructions
- Part 4 Evaluation of Proposals
- Part 5 Award of the Contract

### Attachments:

- Attachment One Evaluation Criteria
- Attachment Two Special Provisions
- Attachment Three Requirements for Proposals
- Attachment Four General Terms and Conditions
- Attachment Five Sample Contract
- Attachment Six Offeror Certification Form
- Attachment Seven Offeror Profile Summary
- Attachment Eight Standard Affirmation and Disclosure Form (EO 2011-2012K)
- Attachment Nine ~~\*\*\*Supplement 1\*\*\*~~ Cost Summary Workbook **\*\*\*Provided as an Excel Spreadsheet\*\*\***

### Supplements:

- Supplement 1 OAKS Business Intelligence Operations and Projects Services
- Supplement 2 State Architecture and Computing Standards, Security, Privacy and Data Handling Requirements
- \*\*\*Supplement 3 2015 OAKS BI Cases – Provided as an Excel Spreadsheet\*\*\***

**Amendments to the RFP.** If the State revises this RFP before the Proposals are due, it will announce any amendments on the State Procurement Website.

Offerors may view amendments by using the “Bid Opportunities Search” function of the State’s Procurement Website (described in the Inquiries Section above) and then clicking on the amendment number to display the amendment.

When an amendment to this RFP is necessary, the State may extend the Proposal due date through an announcement on the State Procurement Website. The State may issue amendment announcements any time before 5:00 p.m. on the day before Proposals are due, and it is each prospective offeror’s responsibility to check for announcements and other current information regarding this RFP.

After the Proposal due date, the State will distribute amendments only to those offerors whose Proposals are under active consideration. When the State amends the RFP after the due date for Proposals, the State will permit offerors to withdraw their Proposals within five business days after the amendment is issued. This withdrawal option will allow any offeror to remove its Proposal from active consideration should the offeror feel that the amendment changes the nature of the transaction so much that the offeror’s Proposal is no longer in its interest. Alternatively, the State may allow offerors that have Proposals under active consideration to modify their Proposals in response to the amendment.

If the State allows offerors to modify their Proposals in response to an amendment, the State may limit the nature and scope of the modifications. Unless otherwise provided in the State’s notice, offerors must make any modifications or withdrawals in writing and submit them to the State within five business days after the amendment is issued at the address and in the same manner required for the submission of the original Proposals. If this RFP provides for a negotiation phase, this submission procedure will not apply to changes negotiated during that phase. The State may reject any modification that is broader in scope than the State has authorized in the announcement of the amendment and treat it as a withdrawal of the offeror’s Proposal.

**Proposal Submittal.** Each offeror must submit a technical section and a cost section as part of its total Proposal before the Proposal due date. The offeror must submit the technical section and the cost section of its Proposal in separate, opaque packages. The package with the technical section of the Proposal must be sealed and contain one (1) originally signed technical section and ~~\*\*\*six (6)\*\*\*~~ **seven (7)** ~~\*\*\*~~ **\*\*\* (8 total)\*\*\*** copies of the technical section. The package with the cost section must be sealed and contain three (3) complete copies of the cost section of the Proposal. Further, the offeror must mark the outside of each package with either “**RFP #0A1171 - OAKS Business Intelligence Operations and Project Services RFP – Technical Proposal**” or “**RFP #0A1171 - OAKS Business Intelligence Operations and Project Services RFP – Cost Summary**,” as appropriate.

**All offerors are subject to the architecture and computing standards, and security, privacy and data handling requirements of Supplement 2, regardless of the offeror’s proposed solution.**

Included in each sealed package, the offeror also must provide an electronic “searchable” copy of everything contained within the package on CD-ROM in Microsoft Office (native format), Microsoft Word (native format), Microsoft Project (native format), Microsoft Excel (native format) or Adobe Acrobat format, as appropriate. If there is a discrepancy between the hard copy and the electronic copy of the Proposal, the hard copy will control, and the State will base its evaluation of the offeror’s Proposal on the hard copy.

Proposals are due and must be received by the Department of Administrative Services Bid Desk no later than 1:00 p.m. (Columbus, Ohio local time) on the Proposal due date. Proposals submitted by email, fax, or other electronic means are not acceptable, and the State may reject them. Offerors must submit their Proposals to:

Department of Administrative Services  
Attn: Bid Desk  
4200 Surface Road  
Columbus, Ohio 43228

Bid Desk Main Phone Number: 614-466-5090

2. Supplier Information Form (OBM-5657)
3. Subcontractor Letters
4. Offeror Certification Form
5. MBE Certification(s)
6. Offeror Profile (as it relates to the proposed work)
7. Proposed Solution – Supplement 1 Response
8. Acceptance of Supplement 2 – State Architecture and Computing Standards, Security and Privacy, IT Computing Policy and Data Handling Requirements.
9. Proof of Insurance
10. Payment Address
11. Legal Notice Address
12. W-9 Form
13. Independent Contractor Acknowledgement
14. Standard Affirmation and Disclosure Form (EO 2011-12K)
15. Attachment 4: General Terms and Conditions Acceptance

### **Cost Proposal**

Cost Summary - Microsoft Excel Workbook – Attachment Nine (must be separately sealed, **in native Excel format – not PDF**)

**Cover Letter.** The cover letter must be in the form of a standard business letter and must be signed by an individual authorized to legally bind the offeror. The cover letter must include a brief executive summary of the solution the offeror plans to provide. The letter must also have the following:

- a. A statement regarding the offeror's legal structure (e.g., an Ohio corporation), Federal tax identification number, and principal place of business;
- b. A list of the people who prepared the Proposal, including their titles; and
- c. A statement certifying the Contractor is a business entity and will not submit the Independent Contractor/Worker Acknowledgement to the ordering agency.
- d. The name, address, e-mail, phone number, and fax number of a contact person who has authority to answer questions regarding the Proposal.

**Supplier Information Form.** The offeror must submit a signed and completed Supplier Information Form (OBM-5657). ~~\*\*\*The form is available at: <http://ohiosharedservices.ohio.gov/Suppliers.aspx>~~ **This form is available at: <http://ohiosharedservices.ohio.gov/SupplierOperations/Forms.aspx> \*\*\***

**Subcontractor Letters.** For each proposed subcontractor, the offeror must attach a letter from the subcontractor, signed by an individual authorized to legally bind the subcontractor, with the following included in the letter:

1. The subcontractor's legal status, federal tax identification number, D-U-N-S number, and principal place of business address;
2. The name, phone number, fax number, email address, and mailing address of a person who is authorized to legally bind the subcontractor to contractual obligations;
3. A description of the work the subcontractor will do;
4. A statement of the subcontractor's commitment to do the work if the offeror is selected; and
5. A statement that the subcontractor has read and understands the RFP and will comply with the requirements of the RFP.

**Offeror Certifications.** The offeror must complete Attachment 6, Offeror Certification Form.

**MBE Certification.** Any offeror proposing an MBE subcontractor certified by the Department of Administrative Services pursuant to ORC 123.151 must provide a copy of their Ohio MBE Certification.

**Offeror Profile.** Each Supplement response must include a description of the offeror capability, capacity, and experience in support of the requirements of each Supplement's response. The description should include the date the offeror was established, its leadership, number of employees, number of employees the offeror will engage in tasks directly related to the Project, and any other background information or relevant experience that will help the State assess the ability of the offeror to fulfill the obligations of the Contract.

# Supplement 1:

Enterprise Business Intelligence  
Operations & Run Services and BI Project  
Services

have been identified due to their ability to provide impactful and reliable Business Intelligence Services to all State Agencies.

The scope of this RFP is in three general areas:

1. Operational Run and Maintenance Services for the State’s BI/Data Warehouse Environment;
2. Project Services to Enhance and Extend BI/Data Warehouse Capabilities within the State as projects; and
3. Agency Engagement/Adoption Services to assist Agencies in the best use of Business Intelligence and associated service offerings and (as required) incorporate and Agency Data in the Enterprise Data Warehouse as projects.

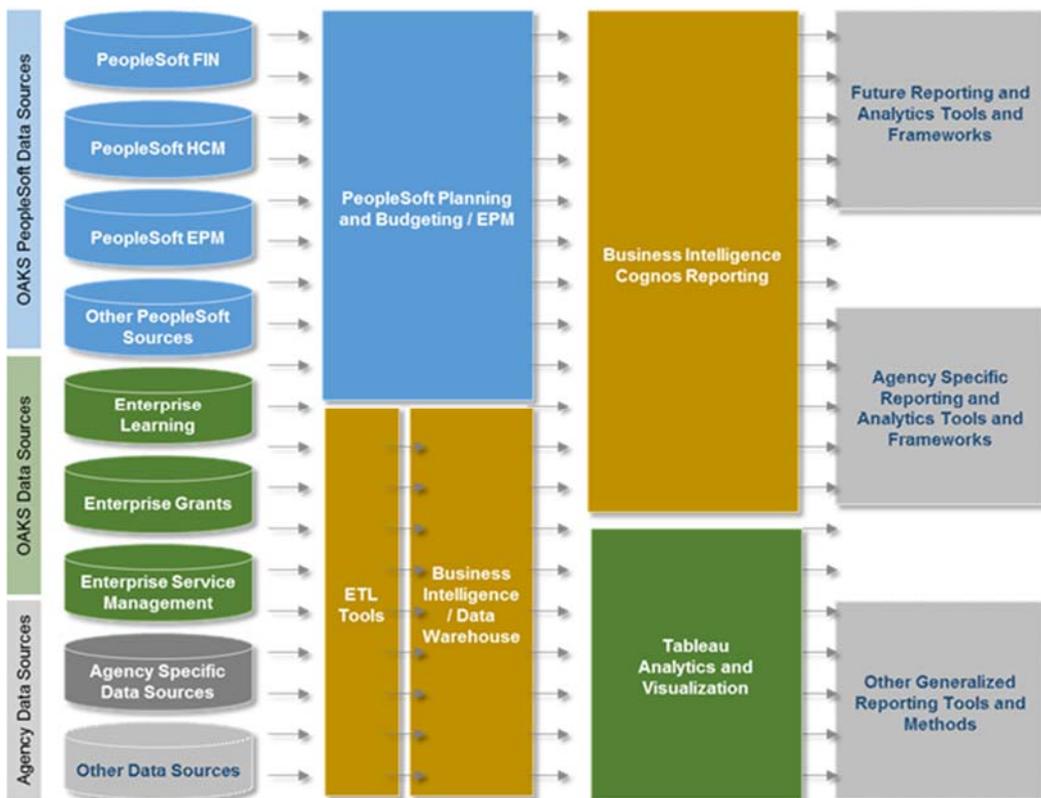
Requirements for each area are presented later in this Supplement.

**Offeror Note:** This RFP is not to replace any underlying technology, software or hardware components or to re-architect the Enterprise BI/Data Warehouse. The services requested in this RFP are limited to Operational Run Services and Projects associated with BI solution and expertise sharing and the coordination and harmonization of BI efforts across agencies, particularly those efforts that include the use of OAKS and other Enterprise Data stores and tools.

Conceptually, the enterprise BI/Data Warehouse platform subject to this procurement is as follows:

**Conceptual Organization of In-Scope Enterprise BI/Data Warehouse Elements**

This table replaces the original table on page 5.



# Supplement **3**:

2015 OAKS BI CASES

Supplement 3 - 2015 OAKS BI Cases

Group	Subgroup	Severity	Status	Summary	Case Type	Source	Created	Closed
Business Intelligence	Procurement/AP	3 - Medium	Closed - Resolved	DISCREPANCY IN SRC TO MDW REPORT	NORMAL	EMAIL	1/2/15	1/2/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI Report	NORMAL	PHONE	1/2/15	1/2/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Accessing BI	NORMAL	EMAIL	1/2/15	1/5/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Table Load - DAS Data Feed Table	NORMAL	PHONE	1/5/15	1/9/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI report	NORMAL	PHONE	1/5/15	1/9/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI Reporting	NORMAL	EMAIL	1/6/15	1/16/15
Business Intelligence	ETL	3 - Medium	Closed - Resolved	BIG HASH FILE CHECK FOR EPM 9.0	NORMAL	EMAIL	1/7/15	1/9/15
Business Intelligence	ETL	3 - Medium	Closed - Resolved	BIG HASH FILE CHECK FOR EPM 9.1	NORMAL	EMAIL	1/7/15	1/9/15
Business Intelligence	Workforce Profile	2 - High	Closed - Resolved	RSV-CM-0006	NORMAL	EMAIL	1/7/15	1/9/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Cognos BI and FireFox browser	NORMAL	EMAIL	1/8/15	1/8/15
Business Intelligence	Cognos Defect	3 - Medium	Closed - Resolved	Daily Employee Cognos file	NORMAL	EMAIL	1/8/15	1/22/15
Business Intelligence	Procurement/AP	3 - Medium	Closed - Resolved	DISCREPANCY IN SRC TO MDW VARIACE REPORT	NORMAL	PHONE	1/8/15	1/9/15
Business Intelligence	UC4	3 - Medium	Closed - Resolved	BIQA ENVIRONMENT REFRESH	NORMAL	PHONE	1/9/15	1/10/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	incorrect BI data	NORMAL	EMAIL	1/9/15	1/12/15
Business Intelligence	Database	3 - Medium	Closed - Resolved	BIQA91 Database Refresh 1/9/2015	NORMAL	EMAIL	1/9/15	1/11/15
Business Intelligence	Database	3 - Medium	Closed - Resolved	BIDV91 Database Refresh 1/9/2015	NORMAL	EMAIL	1/9/15	1/11/15
Business Intelligence	UC4	3 - Medium	Closed - Resolved	Trouble Ticket for //state user//	NORMAL	EMAIL	1/12/15	1/12/15
Business Intelligence	Configuration	3 - Medium	Closed - Resolved	Update CAFR Tree Flattening for 6-30-15	NORMAL	PHONE	1/12/15	1/26/15
Business Intelligence	Procurement/AP	3 - Medium	Closed - Resolved	OBM-Office of Internal Audit Request	NORMAL	PHONE	1/12/15	1/12/15
Business Intelligence	General Ledger	2 - High	Closed - Resolved	ERROR IN REPORT GL=0075	ENH	EMAIL	1/12/15	1/23/15
Business Intelligence	Database	3 - Medium	Closed - Resolved	CLEANUP 12C INCOMPATIBILITIES FROM BIPRD	NORMAL	EMAIL	1/13/15	1/22/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Fields additions to PM-77 ePerformance Standard Report	ENH	PHONE	1/14/15	1/26/15
Business Intelligence	Procurement/AP	3 - Medium	Closed - Resolved	Addition of Tax Payer ID in the Pcard CC Trans Fact table	ENH	PHONE	1/14/15	2/17/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Consolidation of two existing ePerformance Standard Reports	ENH	PHONE	1/14/15	3/6/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	access issue	NORMAL	PHONE	1/14/15	1/15/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	IT Spend Dashboard table reload	NORMAL	PHONE	1/14/15	1/15/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI Reports	NORMAL	EMAIL	1/14/15	1/14/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Scheduled Reports E-mailed to Junk E-Mail Box	NORMAL	EMAIL	1/14/15	1/16/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Scheduled Reports E-mailed to Junk E-Mail Box	NORMAL	EMAIL	1/14/15	1/16/15
Business Intelligence	Procurement/AP	3 - Medium	Closed - Resolved	Vendor Controlling Board	ENH	PHONE	1/14/15	1/16/15
Business Intelligence	Workforce Profile	3 - Medium	Closed - Resolved	WFP-027 job code + bagaining unit code count update	NORMAL	PHONE	1/14/15	1/16/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Add Adjustment Asset ID to SWCAP Model	NORMAL	PHONE	1/15/15	1/26/15
Business Intelligence	ETL	2 - High	Closed - Resolved	Job failed EPM9_BI_OH_SEQ_J_HIERARCHY_STARTUP_PROCESS_FUND	NORMAL	WALK	1/16/15	2/2/15
Business Intelligence	Other	1 - Critical	Closed - Resolved	JMO not being included in BPM-0013 Bluebook Extract report	NORMAL	PHONE	1/20/15	1/21/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Unabel to Access Public Fodlers	NORMAL	PHONE	1/20/15	1/20/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI Cognos Reports Error Message	NORMAL	EMAIL	1/20/15	1/20/15
Business Intelligence	New Object	3 - Medium	Closed - Resolved	Delete logic in PS_OH_CF_ACCTDESCR table	NORMAL	EMAIL	1/20/15	1/22/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	MBE/EDGE Data Report	NORMAL	PHONE	1/20/15	1/20/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI COGNOS Question	NORMAL	PHONE	1/21/15	1/21/15
Business Intelligence	Compensation	3 - Medium	Closed - Resolved	COMP - 0010 Benefits Lookup Report	NORMAL	EMAIL	1/21/15	4/24/15
Business Intelligence	UC4	3 - Medium	Closed - Resolved	FAILED JOB: JOBS.EPM9_BI_DASHBOARD_J_STAGE_PS_OH_EPM_STATUS_MDW.ETL2 (13839884)	NORMAL	EMAIL	1/21/15	1/22/15

Supplement 3 - 2015 OAKS BI Cases

FAILED JOB: JOBS.EPM9_BI_OH_SEQ_J_HIERARCHY_STARTUP_PROCESS_FUND									
Business Intelligence	UC4	3 - Medium	Closed - Resolved	(13840374) RESt	NORMAL	EMAIL	1/21/15	1/22/15	
Business Intelligence	Database	3 - Medium	Closed - Resolved	BIDV91 Database Refresh 1/23/2015	NORMAL	EMAIL	1/22/15	1/24/15	
Business Intelligence	UC4	3 - Medium	Closed - Resolved	BIQA Batch Refresh 1/23/2015	NORMAL	EMAIL	1/22/15	1/24/15	
Business Intelligence	Other	3 - Medium	Closed - Resolved	VAP-0003 Report	NORMAL	PHONE	1/22/15	1/22/15	
Business Intelligence	Configuration	3 - Medium	Closed - Resolved	BI Java Updates for 2015 Jan CPU Non-Prod (CAB 4124)	NORMAL	EMAIL	1/22/15	1/24/15	
Business Intelligence	ETL	3 - Medium	Closed - Resolved	SRC TO MDW Audit Report Variance	NORMAL	PHONE	1/22/15	1/23/15	
Business Intelligence	Workforce Profile	3 - Medium	Closed - Resolved	WFP-0037 and WFP-0010	NORMAL	PHONE	1/22/15	5/22/15	
Business Intelligence	Procurement/AP	3 - Medium	Closed - Resolved	Development of OWS table PS_OH_CC_CARD_ROLE and associated components	ENH	PHONE	1/22/15	2/2/15	
Business Intelligence	General Ledger	1 - Critical	Closed - Resolved	Reports in prior FY are changing	NORMAL	PHONE	1/23/15	1/30/15	
Business Intelligence	Asset Management	3 - Medium	Closed - Resolved	BI Report Question Job failed	NORMAL	PHONE	1/23/15	1/30/15	
Business Intelligence	UC4	3 - Medium	Closed - Resolved	BI_OH_MSEQ_HCM_COMPENSATION_FACT_MDW_RESYNC_WEEKLY_ETL005	NORMAL	EMAIL	1/26/15	1/27/15	
Business Intelligence	Cognos Defect	2 - High	Closed - Resolved	Cognos Issue	NORMAL	PHONE	1/26/15	1/26/15	
Business Intelligence	General Ledger	3 - Medium	Closed - Resolved	GL-0075 Active Revenue Codes Report	NORMAL	PHONE	1/27/15	1/30/15	
Business Intelligence	Modify Object	3 - Medium	Closed - Resolved	BI Reports Missing Branding	DEFEC	PHONE	1/27/15	2/6/15	
Business Intelligence	UC4	3 - Medium	Closed - Resolved	Oaks on-call ticket	NORMAL	EMAIL	1/29/15	1/29/15	
Business Intelligence	Other	3 - Medium	Closed - Resolved	Open/Filled Report	NORMAL	EMAIL	1/29/15	2/1/15	
Business Intelligence	Other	3 - Medium	Closed - Resolved	Table Load - DAS Data Feed Table for Jan'15	NORMAL	EMAIL	1/29/15	1/29/15	
Business Intelligence	Planning and Budgeting	3 - Medium	Closed - Resolved	Can you please do a CRM ticket to have the following six CAFR account trees, eff	NORMAL	PHONE	1/29/15	2/9/15	
Business Intelligence	Cognos	3 - Medium	Closed - Resolved	BI Report	NORMAL	PHONE	1/29/15	1/29/15	
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI Report for DAS-EO-100 activity code	NORMAL	PHONE	1/29/15	1/29/15	
Business Intelligence	ETL	3 - Medium	Closed - Resolved	Job PS_OH_CC_CARD_ROLE aborted in Production	NORMAL	EMAIL	1/29/15	1/29/15	
Business Intelligence	Break Fix	3 - Medium	Closed - Resolved	BI WinSCP 5.5.6 Update Non-Prod (CAB 4142)	NORMAL	EMAIL	1/29/15	1/29/15	
Business Intelligence	Other	1 - Critical	Closed - Resolved	BPM-0003 has incorrect expense data for Funds 7042 & 7045	NORMAL	PHONE	1/30/15	2/24/15	
Business Intelligence	Other	3 - Medium	Closed - Resolved	Update to SEFA reports	ENH	PHONE	1/30/15	2/20/15	
Business Intelligence	Other	3 - Medium	Closed - Resolved	Cognos Report FTP Access for OOD for 10042560	NORMAL	PHONE	1/30/15	2/19/15	
Business Intelligence	Other	3 - Medium	Closed - Resolved	EDU - OAKS Cognos/BI Report Issue	NORMAL	EMAIL	2/2/15	2/5/15	
Business Intelligence	Other	3 - Medium	Closed - Resolved	Business Intelligence - Report Generation Problem	NORMAL	EMAIL	2/2/15	2/2/15	
Business Intelligence	Other	3 - Medium	Closed - Resolved	Report	ENH	EMAIL	2/2/15	4/24/15	
Business Intelligence	Procurement/AP	3 - Medium	Closed - Resolved	Resolve Issues with 2 Drill Throughs Identified in Upgrade Testing	NORMAL	PHONE	2/2/15	2/6/15	
Business Intelligence	ETL	3 - Medium	Closed - Resolved	SRC TO MDW Audit Report Variance	NORMAL	PHONE	2/3/15	2/4/15	
Business Intelligence	ETL	3 - Medium	Closed - Resolved	BIG HASH FILE CHECK FOR EPM 9.0	NORMAL	EMAIL	2/3/15	2/5/15	
Business Intelligence	ETL	3 - Medium	Closed - Resolved	BIG HASH FILE CHECK FOR EPM 9.1	NORMAL	EMAIL	2/3/15	2/5/15	
Business Intelligence	Database	3 - Medium	Closed - Resolved	BIDV91 Database Refresh 2/6/2015	NORMAL	EMAIL	2/3/15	2/9/15	
Business Intelligence	Configuration	3 - Medium	Closed - Resolved	BI Java Updates for 2015 Jan CPU Production (CAB 4125)	NORMAL	EMAIL	2/3/15	2/9/15	
Business Intelligence	Other	3 - Medium	Closed - Resolved	Access to OAKS BI	NORMAL	PHONE	2/3/15	2/3/15	
Business Intelligence	Other	3 - Medium	Closed - Cancelled	HCM - Combo Code assignment changes	NORMAL	EMAIL	2/3/15	3/27/15	
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI	NORMAL	PHONE	2/3/15	2/6/15	
Business Intelligence	Procurement/AP	3 - Medium	Closed - Resolved	Request for BI report for State Accounting	NORMAL	EMAIL	2/4/15	2/24/15	
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI	NORMAL	EMAIL	2/4/15	2/4/15	
Business Intelligence	Travel & Expense	3 - Medium	Closed - Resolved	BI Cognos - Travel Question	NORMAL	EMAIL	2/4/15	2/17/15	
Business Intelligence	ETL	3 - Medium	Closed - Resolved	Refresh IT Spend Dashboard - Feb 2015	NORMAL	PHONE	2/4/15	2/6/15	
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI Issue	NORMAL	PHONE	2/4/15	2/4/15	
Business Intelligence	ETL	3 - Medium	Closed - Resolved	Hash file to be converted to 64 bit	NORMAL	EMAIL	2/5/15	2/5/15	

Supplement 3 - 2015 OAKS BI Cases

Business Intelligence	Other	3 - Medium	Closed - Resolved	BI / Cognos Reporting Module Issue	NORMAL	EMAIL	2/5/15	2/5/15
Business Intelligence	Compensation	3 - Medium	Closed - Resolved	Compensation Mart Join Issue	NORMAL	PHONE	2/5/15	2/12/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI Report: ELM-0003	NORMAL	PHONE	2/5/15	2/5/15
Business Intelligence	Modify Object	3 - Medium	Closed - Resolved	Update fund categorization on Fund Bal Calc report	ENH	PHONE	2/5/15	2/9/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Update SWCAP Model to Correct AM ALI Description	NORMAL	PHONE	2/5/15	2/9/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	EDU - OAKS Cognos/BI COMP-0020 report Issue	NORMAL	EMAIL	2/5/15	2/13/15
Business Intelligence	UC4	3 - Medium	Closed - Resolved	BIQA Environment Refresh	NORMAL	PHONE	2/6/15	2/8/15
Business Intelligence	Procurement/AP	3 - Medium	Closed - Resolved	VAP-0003	NORMAL	PHONE	2/9/15	2/9/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	EMPL_JOB_SID mismatch	DEFEC	PHONE	2/9/15	2/12/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	TE-0002 Expense Report Accounting Lookup (5).xlsx	NORMAL	EMAIL	2/11/15	8/31/15
Business Intelligence	UC4	3 - Medium	Closed - Resolved	Long running job:JOBS.BI_OH_MSEQ_HCM_LOCAL_DIMENSIONS_MDW_ETL004	NORMAL	EMAIL	2/11/15	2/12/15
Business Intelligence	UC4	3 - Medium	Closed - Resolved	Long running job: JOBS.BI_OH_MSEQ_HCM_WORKFORCEPROFILE_FACT_MDW_ETL005	NORMAL	EMAIL	2/11/15	2/12/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Migrate BPM-0007 From QA to Production	NORMAL	PHONE	2/11/15	3/3/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	COGNOS QA Password Resets	NORMAL	EMAIL	2/11/15	2/12/15
Business Intelligence	UC4	3 - Medium	Closed - Resolved	job aborted :CALL.CI.CI_SOURCE_FOLDER_MISSING_FILES	NORMAL	EMAIL	2/12/15	2/18/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	IT Spend ETL Update: New EDCS (SOCC) COPS line item in FY16-17 operating budget	ENH	PHONE	2/12/15	2/19/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	SOPPS ETL Code Update to account for JSC CT Employees	ENH	PHONE	2/12/15	3/2/15
Business Intelligence	UC4	3 - Medium	Closed - Resolved	JOBS.CI_ETL_OH_MSEQ_CI_FACTS failure on Feb 6th night	NORMAL	PHONE	2/12/15	2/13/15
Business Intelligence	UC4	3 - Medium	Closed - Resolved	CI ETL process failure on Feb 11th night	NORMAL	PHONE	2/12/15	2/13/15
Business Intelligence	UC4	3 - Medium	Closed - Resolved	UC4 Issue: EPAR OWS job	NORMAL	EMAIL	2/13/15	2/18/15
Business Intelligence	UC4	3 - Medium	Closed - Resolved	job failed	NORMAL	EMAIL	2/13/15	2/13/15
Business Intelligence	ETL	3 - Medium	Closed - Resolved	VARIANCE IN SRC TO MDW REPORT	NORMAL	EMAIL	2/13/15	2/13/15
Business Intelligence	ETL	3 - Medium	Closed - Resolved	SRC TO MDW Audit Report Variance	NORMAL	PHONE	2/13/15	2/13/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Reporting issue in BI	NORMAL	PHONE	2/13/15	2/13/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI Travel report modifcaiton	NORMAL	EMAIL	2/17/15	3/27/15
Business Intelligence	UC4	3 - Medium	Closed - Resolved	Long running job: JOBS.BI_OH_MSEQ_HCM_LOCAL_DIMENSIONS_MDW_ETL004	NORMAL	EMAIL	2/17/15	2/18/15
Business Intelligence	Cognos Defect	3 - Medium	Closed - Resolved	EPM Cognos field	NORMAL	EMAIL	2/17/15	1/29/16
Business Intelligence	Other	3 - Medium	Closed - Resolved	New IT Spend Report Development DAS-OIT Revenue by Program	ENH	PHONE	2/17/15	3/3/15
Business Intelligence	Password reset	3 - Medium	Closed - Resolved	Reset Password for BI 9.1 QA	NORMAL	EMAIL	2/17/15	2/19/15
Business Intelligence	UC4	3 - Medium	Closed - Resolved	Long running job: JOBS.BI_OH_MSEQ_HCM_LOCAL_DIMENSIONS_MDW_ETL004	NORMAL	EMAIL	2/17/15	2/18/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Issue with opening BI Reports	NORMAL	PHONE	2/17/15	2/24/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI COGNOS	NORMAL	EMAIL	2/18/15	2/18/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Bi/cognos down?	NORMAL	EMAIL	2/18/15	2/18/15
Business Intelligence	Workforce Profile	3 - Medium	Closed - Resolved	Issue with WFP-0009	NORMAL	PHONE	2/18/15	2/20/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Table Load - DAS Data Feed Table for month of february	NORMAL	EMAIL	2/18/15	2/18/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	OAKS/BI Request	NORMAL	EMAIL	2/18/15	2/11/16
Business Intelligence	ETL	3 - Medium	Closed - Resolved	VARIANCE IN SRC TO MDW REPORT	NORMAL	EMAIL	2/19/15	2/20/15
Business Intelligence	Other	2 - High	Closed - Resolved	Please make BPM-0007 Variance Analysis report open for agency users	NORMAL	PHONE	2/19/15	3/13/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	P2P report Failing....Why?	NORMAL	PHONE	2/19/15	2/19/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI Cognos Travel Standard Reports	NORMAL	PHONE	2/19/15	2/19/15
Business Intelligence	Other	2 - High	Closed - Resolved	BI COGNOS Down ?	NORMAL	PHONE	2/19/15	2/19/15
Business Intelligence	UC4	3 - Medium	Closed - Resolved	Cognos BI possible problem	NORMAL	EMAIL	2/19/15	2/19/15
Business Intelligence	UC4	3 - Medium	Closed - Resolved	Job Failed: JOBS.EPM9_BI_OH_MSEQ_FMS_LOCAL_DIMENSIONS_OWS	NORMAL	EMAIL	2/20/15	2/20/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Cognos scheduled reports are running - has anyone already reported this?	NORMAL	EMAIL	2/20/15	2/20/15

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Business Intelligence	Other	3 - Medium	Closed - Resolved	VAP-0005 Voucher Payment Report	NORMAL	EMAIL	2/20/15	2/20/15
Business Intelligence	Other	2 - High	Closed - Resolved	Cognos Prod email not working	NORMAL	WALK	2/20/15	2/20/15
Business Intelligence	UC4	3 - Medium	Closed - Resolved	BIQA refresh scheduled on Feb 20th 2015	NORMAL	PHONE	2/20/15	2/21/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Unable to download PDF Files from BI Training Materials HCM BI Cognos Learner Gu	NORMAL	EMAIL	2/24/15	2/24/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	creating a BI report (UNCLASSIFIED)	NORMAL	EMAIL	2/24/15	2/25/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	unable to open queery studio	NORMAL	PHONE	2/24/15	2/25/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Cognos - VA-0005 Vendor Spend Ranking Report	NORMAL	EMAIL	2/25/15	3/13/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	fund 5PE0 not showing on cash report	NORMAL	EMAIL	2/25/15	2/25/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Help Desk Ticket - Please assign to COGNOS BI TEAM	NORMAL	EMAIL	2/25/15	2/25/15
Business Intelligence	Cognos Defect	3 - Medium	Closed - Resolved	Cognos Access	NORMAL	EMAIL	2/25/15	2/25/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Cognos Failover occurred about 10:30am Wed 2/25/2015	NORMAL	WALK	2/25/15	2/27/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Access To View Reports	NORMAL	EMAIL	2/26/15	2/27/15
Business Intelligence	UC4	3 - Medium	Closed - Resolved	Job failed EPM9_COGNOS_TRIGGER_SRC_MDW_AUDIT	NORMAL	EMAIL	2/27/15	2/27/15
Business Intelligence	UC4	3 - Medium	Closed - Resolved	EPM Inquiry EPM9_BI_OH_MSEQ_FMS_LOCAL_DIMENSIONS_OWS	NORMAL	EMAIL	2/27/15	3/3/15
Business Intelligence	Procurement/AP	3 - Medium	Closed - Resolved	Concerning a needed BI Report	NORMAL	PHONE	3/2/15	3/5/15
Business Intelligence	Accounts Receivable	3 - Medium	Closed - Resolved	BI-Report	NORMAL	PHONE	3/2/15	3/11/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	New User Access to IT Spend Reports	NORMAL	PHONE	3/3/15	3/11/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	SWCAP Phase 2 - Investment Earnings Allocation	ENH	PHONE	3/3/15	4/1/15
Business Intelligence	ETL	3 - Medium	Closed - Resolved	Failing in prod! JOBS.BI_EPAR_OH_MSEQ_HCM_EPAR_OWS_TABLES	NORMAL	EMAIL	3/4/15	3/6/15
Business Intelligence	ETL	3 - Medium	Closed - Resolved	Job failed JOBS.BI_EPAR_OH_MSEQ_HCM_EPAR_OWS_TABLES	NORMAL	PHONE	3/4/15	3/4/15
Business Intelligence	Database	3 - Medium	Closed - Resolved	BIQA BATCH REFRESH 03/06/2015	NORMAL	WALK	3/4/15	3/8/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	COGNOS Help	NORMAL	EMAIL	3/5/15	3/11/15
Business Intelligence	ETL	3 - Medium	Closed - Resolved	BIG HASH FILE CHECK FOR EPM 9.1	NORMAL	EMAIL	3/5/15	3/6/15
Business Intelligence	ETL	3 - Medium	Closed - Resolved	BIG HASH FILE CHECK FOR EPM 9.0	NORMAL	EMAIL	3/5/15	3/6/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	VAP-0003 Report	NORMAL	PHONE	3/5/15	3/5/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Unable to Export into Excel	NORMAL	PHONE	3/5/15	3/5/15
Business Intelligence	Procurement/AP	3 - Medium	Open - On Hold	Add PCard Airline Detail File to BI	ENH	PHONE	3/6/15	
Business Intelligence	Modify Object	3 - Medium	Closed - Resolved	Add Posting Date as Prompt Option on PC-0002	ENH	PHONE	3/6/15	3/20/15
Business Intelligence	Modify Object	3 - Medium	Closed - Resolved	Rename/Add New PCard Description Field	ENH	PHONE	3/6/15	3/13/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Additional query	NORMAL	PHONE	3/6/15	3/20/15
Business Intelligence	Other	3 - Medium	Open - In Progress	SWCAP Admin Allocation Program Updates	NORMAL	PHONE	3/9/15	
Business Intelligence	Other	3 - Medium	Closed - Resolved	Need assistance with BI Cognos Report	NORMAL	EMAIL	3/9/15	3/13/15
Business Intelligence	General Ledger	3 - Medium	Closed - Resolved	Update Prompts on two GL Drill Through Reports	NORMAL	PHONE	3/9/15	3/13/15
Business Intelligence	Other	3 - Medium	Closed - Cancelled	BI Security Request to add user to IT Spend Reports	NORMAL	PHONE	3/9/15	3/10/15
Business Intelligence	Other	3 - Medium	Open - In Progress	We also should have the BPM-0003N (I added the ζnζ so the name differs from the	NORMAL	PHONE	3/9/15	
Business Intelligence	Other	3 - Medium	Open - In Progress	BPM-0011 Income Sources Report	NORMAL	PHONE	3/9/15	
Business Intelligence	Other	3 - Medium	Open - In Progress	BPM-0012 Fund Balance calc Report	NORMAL	PHONE	3/9/15	
Business Intelligence	Other	3 - Medium	Closed - Resolved	Custom ePerformance Report Creation for MHAS	ENH	PHONE	3/10/15	6/17/15
Business Intelligence	Procurement/AP	3 - Medium	Closed - Resolved	Remove Voucher Analysis Drill Report	NORMAL	PHONE	3/10/15	3/11/15
Business Intelligence	Other	3 - Medium	Open - In Progress	SWCAP AM App Engine Agency Use Descr Mapping	NORMAL	PHONE	3/10/15	
Business Intelligence	Workforce Profile	3 - Medium	Closed - Resolved	Error message unable to process the request	NORMAL	EMAIL	3/11/15	3/12/15
Business Intelligence	Other	2 - High	Closed - Resolved	EHOc down in BI	PROB	WALK	3/11/15	3/12/15
Business Intelligence	Procurement/AP	3 - Medium	Closed - Resolved	Voucher Volume Report	NORMAL	PHONE	3/12/15	3/13/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Vendor federal tax classification	NORMAL	EMAIL	3/13/15	7/8/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Issue getting the BI reports to Inbox	NORMAL	WALK	3/13/15	3/13/15
Business Intelligence	Travel & Expense	3 - Medium	Closed - Resolved	Trouble with BVR NW Travel Expense Report	NORMAL	PHONE	3/13/15	3/13/15

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Business Intelligence	Cognos Defect	3 - Medium	Closed - Resolved	query cognos problem	NORMAL	PHONE	3/13/15	3/17/15
Business Intelligence	UC4	3 - Medium	Closed - Resolved	MRT EPM Job	NORMAL	EMAIL	3/16/15	3/20/15
Business Intelligence	General Ledger	2 - High	Closed - Resolved	how long does it take for BI reports to update?	NORMAL	EMAIL	3/16/15	3/23/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Combination Code Report	NORMAL	EMAIL	3/16/15	3/19/15
Business Intelligence	Workforce Profile	3 - Medium	Closed - Resolved	Summary Level Action Count Issue on WFP-048	NORMAL	PHONE	3/17/15	3/20/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Please expose Class/Service Location data element in MBE/EDGE Cognos Model	ENH	PHONE	3/17/15	3/20/15
Business Intelligence	ETL	3 - Medium	Closed - Resolved	SRC TO MDW Audit Report Variance	NORMAL	PHONE	3/17/15	3/17/15
Business Intelligence	ETL	3 - Medium	Closed - Resolved	SRC TO MDW Audit Report Variance	NORMAL	PHONE	3/17/15	3/20/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	OTTA - user unable to access parts of BI website	NORMAL	EMAIL	3/18/15	3/19/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Ethnicity List	NORMAL	PHONE	3/18/15	3/18/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Please run the ETLS for IT Spend Reports	NORMAL	PHONE	3/19/15	3/20/15
Business Intelligence	Cognos Defect	3 - Medium	Closed - Resolved	Cognos BI Jobs not emailing	NORMAL	EMAIL	3/19/15	3/19/15
Business Intelligence	Other	4 - Low	Closed - Resolved	emergency Contact report	NORMAL	EMAIL	3/19/15	4/2/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Table Load - DAS Data Feed Table for month of March	NORMAL	EMAIL	3/19/15	3/20/15
Business Intelligence	UC4	3 - Medium	Closed - Resolved	BIQA Environment Refresh	NORMAL	MAIL	3/20/15	3/21/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Access to Cognos Folders	NORMAL	EMAIL	3/20/15	3/20/15
Business Intelligence	Other	3 - Medium	Open - In Progress	SWCAP - IE Alloc Dash Default for Chartfields	NORMAL	PHONE	3/22/15	
Business Intelligence	Other	4 - Low	Open - In Progress	Admin Allocation Logic Updates	NORMAL	PHONE	3/22/15	
Business Intelligence	Other	3 - Medium	Closed - Resolved	Exclude specific journal types from AP stage select	NORMAL	PHONE	3/22/15	7/1/15
Business Intelligence	Workforce Profile	3 - Medium	Closed - Resolved	WFP-0048 OAKS BI Standard Report	NORMAL	EMAIL	3/23/15	3/24/15
Business Intelligence	Other	2 - High	Closed - Resolved	Unable to write to shared folder	NORMAL	EMAIL	3/24/15	3/25/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Addition of Service Location Field to EOD-0001	ENH	PHONE	3/25/15	4/2/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	query for mobile devices	NORMAL	PHONE	3/25/15	4/2/15
Business Intelligence	ETL	3 - Medium	Closed - Resolved	Variance in source to Target table (PS_DISTRI LINE)	NORMAL	PHONE	3/25/15	3/27/15
Business Intelligence	ETL	3 - Medium	Closed - Resolved	SRC TO MDW Audit Report Variance	NORMAL	PHONE	3/25/15	3/27/15
Business Intelligence	ETL	3 - Medium	Closed - Resolved	SOURCE METRIC DOES NOT MATCH THE TARGET METRICS	NORMAL	PHONE	3/26/15	3/27/15
Business Intelligence	ETL	3 - Medium	Closed - Resolved	MRT Received	NORMAL	EMAIL	3/26/15	3/27/15
Business Intelligence	Workforce Profile	3 - Medium	Closed - Resolved	missing Emergency contact information	NORMAL	EMAIL	3/27/15	3/27/15
Business Intelligence	Configuration	3 - Medium	Closed - Resolved	BI Java Updates for 2015 Jan CPU Production (CAB 4125)	NORMAL	EMAIL	3/27/15	3/27/15
Business Intelligence	Configuration	3 - Medium	Closed - Resolved	BI Java Updates for 2015 Jan CPU Non-Prod (CAB 4124)	NORMAL	EMAIL	3/27/15	3/27/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	problems with BI Cognos Queries	NORMAL	EMAIL	3/30/15	4/1/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI Cognos - Scheduling	NORMAL	EMAIL	3/30/15	4/2/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	COGNOS Cross Join Error	NORMAL	EMAIL	3/30/15	3/31/15
Business Intelligence	Procurement/AP	3 - Medium	Closed - Resolved	Updating BI Report PC-0002 Payment Card Accounting Detail Report	ENH	PHONE	3/31/15	4/2/15
Business Intelligence	Connectivity	3 - Medium	Closed - Resolved	OAKS BI acces issues	NORMAL	EMAIL	3/31/15	3/31/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI Report	NORMAL	PHONE	3/31/15	4/6/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	unable to access BI folders	NORMAL	EMAIL	4/1/15	4/2/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI reports not running	NORMAL	EMAIL	4/1/15	4/8/15
Business Intelligence	ETL	3 - Medium	Closed - Resolved	Variance in source (PS_DISTRI LINE) to Target table (PS_OH_F_VCHR_LN_DT)	NORMAL	PHONE	4/1/15	4/3/15
Business Intelligence	Connectivity	3 - Medium	Closed - Resolved	OAKS BI COGNOS Reports Not Running	NORMAL	EMAIL	4/1/15	4/1/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	class	NORMAL	PHONE	4/1/15	4/1/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Record Definition for OH_CI_D_CNT_COR	NORMAL	PHONE	4/1/15	4/2/15
Business Intelligence	Other	3 - Medium	Open - In Progress	SWCAP - Include Intrafund adjustments in admin allocation module	NORMAL	PHONE	4/1/15	
Business Intelligence	Other	3 - Medium	Closed - Resolved	reports giving conflicting information	NORMAL	PHONE	4/2/15	4/2/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI report	NORMAL	EMAIL	4/2/15	4/2/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI Compatibility	NORMAL	EMAIL	4/2/15	4/7/15

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Business Intelligence	Other	3 - Medium	Closed - Resolved	Program Codes	NORMAL	EMAIL	4/2/15	4/17/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI - COGNOS TICKET	NORMAL	EMAIL	4/3/15	5/8/15
Business Intelligence	Database	3 - Medium	Closed - Resolved	BIQA BATCH REFRESH 04/03/2015	NORMAL	WALK	4/5/15	4/5/15
Business Intelligence	UC4	3 - Medium	Closed - Resolved	Job Failed BI_EPAR_OH_MSEQ_HCM_EPAR_OWS_TABLES	NORMAL	EMAIL	4/6/15	4/9/15
Business Intelligence	General Question	3 - Medium	Closed - Resolved	BI Report Studio Basics - GL (DAS-BI-221)	NORMAL	EMAIL	4/6/15	4/6/15
Business Intelligence	ETL	3 - Medium	Closed - Resolved	BIG HASH FILE CHECK FOR EPM 9.1	NORMAL	EMAIL	4/7/15	4/7/15
Business Intelligence	ETL	3 - Medium	Closed - Resolved	BIG HASH FILE CHECK FOR EPM 9.0	NORMAL	EMAIL	4/7/15	4/7/15
Business Intelligence	ETL	3 - Medium	Closed - Resolved	Add Vouchers from "Unexempt" ECB to MBE Table	NORMAL	PHONE	4/7/15	4/9/15
Business Intelligence	Reports	3 - Medium	Closed - Resolved	HCM access - Patrick Hayden	NORMAL	PHONE	4/8/15	4/9/15
Business Intelligence	Course Schedule	3 - Medium	Closed - Resolved	Standard BI Cognos Reports and Report Books	NORMAL	EMAIL	4/8/15	4/8/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Enhancement to ePerformance PM-77 Report	ENH	PHONE	4/8/15	4/17/15
Business Intelligence	ETL	3 - Medium	Closed - Resolved	SRC TO MDW Audit Report Variance	NORMAL	PHONE	4/9/15	4/15/15
Business Intelligence	ETL	3 - Medium	Closed - Resolved	Variance in source to Target table (PS_DISTRI LINE)	NORMAL	PHONE	4/9/15	4/15/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	long running report	NORMAL	EMAIL	4/10/15	4/30/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	PO report with voucher detail	ENH	EMAIL	4/13/15	6/12/15
Business Intelligence	UC4	3 - Medium	Closed - Resolved	Jobs Running Long which were discussed earlier Sunday (04/12/15) morning: All Jo	NORMAL	EMAIL	4/13/15	4/16/15
Business Intelligence	ETL	3 - Medium	Closed - Resolved	SRC TO MDW Audit Report Variance	NORMAL	PHONE	4/13/15	4/14/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Unable to run BI reports	NORMAL	PHONE	4/14/15	4/15/15
Business Intelligence	UC4	3 - Medium	Closed - Resolved	Job Abend	NORMAL	EMAIL	4/15/15	4/15/15
Business Intelligence	UC4	3 - Medium	Closed - Resolved	EPM Inquiry	NORMAL	EMAIL	4/15/15	4/16/15
Business Intelligence	Connectivity	3 - Medium	Closed - Resolved	OAKS BI issue	NORMAL	EMAIL	4/15/15	4/15/15
Business Intelligence	Application Support	3 - Medium	Closed - Resolved	Template Report	NORMAL	PHONE	4/15/15	4/24/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Requesting Rights to Delete BI Reports	NORMAL	PHONE	4/15/15	4/15/15
Business Intelligence	Accounts Receivable	3 - Medium	Closed - Resolved	Missing ELT daily voucher report	NORMAL	EMAIL	4/15/15	4/15/15
Business Intelligence	UC4	3 - Medium	Closed - Resolved	EPM9_BI Job Failure Alert : An error occurred! JOBS.EPM9_BI_DASHBOARD_J_STAGE_PS	NORMAL	EMAIL	4/16/15	4/16/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Report: Entered MCD01 OSS U47 Voucher listing for the Maintenance Unit Scheduled	NORMAL	EMAIL	4/16/15	4/17/15
Business Intelligence	Purchasing Reports	3 - Medium	Closed - Resolved	Undeliverable Error from Scheduled Report in BI	NORMAL	EMAIL	4/16/15	4/21/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Missing Open Encumbrances in BI	NORMAL	EMAIL	4/17/15	4/24/15
Business Intelligence	UC4	3 - Medium	Closed - Resolved	BIQA Environment Refresh	NORMAL	EMAIL	4/17/15	4/19/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Missing ELT Voucher Reports	NORMAL	EMAIL	4/20/15	4/20/15
Business Intelligence	PO Reporting	3 - Medium	Closed - Resolved	PO's that won't disburse	NORMAL	EMAIL	4/20/15	4/28/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI Reports	NORMAL	EMAIL	4/21/15	4/21/15
Business Intelligence	UC4	3 - Medium	Closed - Resolved	Job MRT Exceeded EPM9_BI_OH_MSEQ_FMS_SPEND_MART_OWS	NORMAL	EMAIL	4/22/15	4/22/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Table Load - DAS Data Feed Table for month of April	NORMAL	EMAIL	4/22/15	4/23/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI PO Balance for April	NORMAL	EMAIL	4/22/15	4/24/15
Business Intelligence	General Ledger	3 - Medium	Closed - Resolved	Request to add CFDA field to GL-0027 Detail Revenue Activity Report	ENH	PHONE	4/22/15	5/4/15
Business Intelligence	General Ledger	3 - Medium	Closed - Resolved	Request to add CFDA field to GL-0028 Detail Expense Activity Report	ENH	PHONE	4/22/15	5/4/15
Business Intelligence	ETL	3 - Medium	Closed - Resolved	Variance in SRC TO MDW AUDIT REPORT	NORMAL	EMAIL	4/22/15	4/23/15
Business Intelligence	Workforce Profile	3 - Medium	Closed - Resolved	Ohio Department of Medicaid	NORMAL	PHONE	4/22/15	6/16/15
Business Intelligence	General Ledger	3 - Medium	Closed - Resolved	Custom version of GL-0025	ENH	PHONE	4/23/15	4/23/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Payment card information does not appear to be posting to OAKS	NORMAL	EMAIL	4/23/15	5/1/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	OAKS BI report help	NORMAL	EMAIL	4/24/15	5/1/15
Business Intelligence	Accounts Receivable	3 - Medium	Closed - Resolved	OAKs BI Query Studio	NORMAL	EMAIL	4/24/15	1/21/16
Business Intelligence	Other	3 - Medium	Closed - Resolved	Cognos Report	NORMAL	EMAIL	4/27/15	5/4/15

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Business Intelligence	Other	3 - Medium	Closed - Resolved	add FT/PT field to the sick report	NORMAL	EMAIL	4/27/15	4/28/15
Business Intelligence	ETL	3 - Medium	Closed - Resolved	SOURCE METRIC DOES NOT MATCH THE TARGET METRICS	NORMAL	PHONE	4/29/15	5/1/15
Business Intelligence	ETL	3 - Medium	Closed - Resolved	Variance in source to Target table (PS_DISTRI	NORMAL	PHONE	4/29/15	5/1/15
Business Intelligence	Purchasing Purchase O	3 - Medium	Closed - Resolved	MRM PO-0006 Open Purchase Order Encumbrance Report	NORMAL	EMAIL	4/29/15	5/4/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	OAKs BI Query Studio	NORMAL	EMAIL	4/30/15	5/28/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Inability to access report studio	NORMAL	EMAIL	5/1/15	5/1/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Please Assign to the BI team	NORMAL	EMAIL	5/1/15	5/22/15
Business Intelligence	UC4	3 - Medium	Closed - Resolved	BIQA BATCH REFRESH 5/1	NORMAL	PHONE	5/1/15	5/4/15
Business Intelligence	General Ledger	3 - Medium	Closed - Resolved	Custom version of GL-0028 for OBM Reporting Team	ENH	PHONE	5/4/15	5/8/15
Business Intelligence	ETL	3 - Medium	Closed - Resolved	Long running job(PS_CC_TRANS_DIST)	NORMAL	EMAIL	5/4/15	5/8/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Service Date report	NORMAL	EMAIL	5/5/15	5/5/15
Business Intelligence	Travel & Expense	3 - Medium	Closed - Resolved	Custom Travel and Expense Report Development for Commerce	ENH	PHONE	5/5/15	1/25/16
Business Intelligence	ETL	3 - Medium	Closed - Resolved	BIG HASH FILE CHECK FOR EPM 9.1	NORMAL	EMAIL	5/6/15	5/6/15
Business Intelligence	ETL	3 - Medium	Closed - Resolved	BIG HASH FILE CHECK FOR EPM 9.0	NORMAL	EMAIL	5/6/15	5/6/15
Business Intelligence	ETL	3 - Medium	Closed - Resolved	SRC TO MDW Audit Report Variance	NORMAL	PHONE	5/6/15	5/8/15
Business Intelligence	ETL	3 - Medium	Closed - Resolved	SOURCE METRIC DOES NOT MATCH THE TARGET METRICS	NORMAL	PHONE	5/6/15	5/8/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Issue with mailing a scheduled EXCEL report	NORMAL	EMAIL	5/7/15	5/7/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Cognos Report	NORMAL	PHONE	5/7/15	5/28/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Reports not working	NORMAL	PHONE	5/7/15	5/13/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Custom Report	ENH	EMAIL	5/7/15	8/3/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI Question	NORMAL	EMAIL	5/7/15	5/11/15
Business Intelligence	ETL	3 - Medium	Closed - Resolved	SRC TO MDW Audit Report Variance	NORMAL	PHONE	5/8/15	5/15/15
Business Intelligence	UC4	3 - Medium	Closed - Resolved	Long Running Job: JOBS.BI_OH_MSEQ_HCM_WORKFORCEPROFILE_FACT_MDW_ETL005	NORMAL	EMAIL	5/11/15	5/11/15
Business Intelligence	UC4	3 - Medium	Closed - Resolved	Job Failed: JOBS.BI_OH_J_STAGE_PS_OH_EPM_STATUS_ETL004 Long Running Job: JOBS.BI_OH_MSEQ_HCM_COMPENSATION_FACT_MDW_RESYNC_WEEKLY_ETL00	NORMAL	EMAIL	5/11/15	5/11/15
Business Intelligence	UC4	3 - Medium	Closed - Resolved	5	NORMAL	EMAIL	5/11/15	5/11/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Cognos access EPM9_BI Job Failure Alert : An error occurred!	NORMAL	EMAIL	5/12/15	5/13/15
Business Intelligence	UC4	3 - Medium	Closed - Resolved	JOBS.EPM9_COGNOS_TRIGGER_SRC_MDW_	NORMAL	EMAIL	5/12/15	5/12/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Void for Age report	NORMAL	EMAIL	5/12/15	8/28/15
Business Intelligence	Workforce Profile	3 - Medium	Closed - Resolved	Enhancement to update WFP-031 Retirement Projects List with Point in Time prompt	ENH	PHONE	5/12/15	5/15/15
Business Intelligence	ETL	3 - Medium	Closed - Resolved	SRC TO MDW Audit Report Variance	NORMAL	PHONE	5/15/15	5/15/15
Business Intelligence	ETL	3 - Medium	Closed - Resolved	SRC TO MDW Audit Report Variance	NORMAL	PHONE	5/15/15	5/15/15
Business Intelligence	Cognos Defect	3 - Medium	Closed - Resolved	BI Issue	NORMAL	EMAIL	5/15/15	5/15/15
Business Intelligence	UC4	3 - Medium	Closed - Resolved	BIQA refresh scheduled on May 15 th 2015	NORMAL	PHONE	5/15/15	5/17/15
Business Intelligence	ETL	3 - Medium	Closed - Resolved	SRC TO MDW Audit Report Variance	NORMAL	PHONE	5/15/15	5/22/15
Business Intelligence	Asset Management	3 - Medium	Closed - Resolved	business intelligence	NORMAL	EMAIL	5/18/15	5/18/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	DAS Data Feed Table -PS_OH_HCM_RPT_HIS ) for May month	NORMAL	EMAIL	5/18/15	6/12/15
Business Intelligence	Cognos Defect	3 - Medium	Closed - Resolved	OAKS Access Needs Updated	NORMAL	PHONE	5/18/15	5/19/15
Business Intelligence	Other	2 - High	Closed - Resolved	BI Question	NORMAL	EMAIL	5/19/15	5/22/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI issues	NORMAL	EMAIL	5/20/15	5/20/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Moving BI Files	NORMAL	EMAIL	5/20/15	5/20/15
Business Intelligence	Compensation	3 - Medium	Closed - Resolved	Changing the default department group to 9 on COMP-0010 Benefit Lookup Report	ENH	PHONE	5/20/15	5/26/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	WFP - 43 Issue	NORMAL	PHONE	5/20/15	5/20/15

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Business Intelligence	Other	3 - Medium	Closed - Resolved	unable to set up bi report	NORMAL	PHONE	5/21/15	5/21/15
Business Intelligence	Data Stage	3 - Medium	Closed - Resolved	Issue with JFS01 INF43/INF44 SFY16	NORMAL	PHONE	5/21/15	5/22/15
Business Intelligence	Data access	3 - Medium	Closed - Resolved	Access to Folders	NORMAL	EMAIL	5/21/15	5/21/15
Business Intelligence	Data Stage	3 - Medium	Closed - Resolved	EMAILID field is empty for the below user in BI - PSOPRDEFN	NORMAL	MAIL	5/21/15	5/22/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI REPORT REQUEST	NORMAL	EMAIL	5/22/15	7/21/15
Business Intelligence	Other	3 - Medium	Open - In Progress	Update VM-0001 Cost to include a Quarters date prompt	ENH	PHONE	5/26/15	
Business Intelligence	Other	3 - Medium	Open - In Progress	Update VM-0002 Time to include a Quarters date prompt	ENH	PHONE	5/26/15	
Business Intelligence	Other	3 - Medium	Open - In Progress	Fix VM-0002 Time BI Standard Report Drill Throughs	NORMAL	PHONE	5/26/15	
Business Intelligence	Other	3 - Medium	Closed - Resolved	Issue with JFS01 INF43/INF44 SFY16	ENH	PHONE	5/27/15	6/16/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Please See Attached Voucher Report	NORMAL	EMAIL	5/27/15	6/2/15
Business Intelligence	Other	3 - Medium	Open - On Hold	Configure Map Ledger Mapping Rules	NORMAL	PHONE	5/28/15	
Business Intelligence	Other	3 - Medium	Open - In Progress	Unhide BPM Reports	NORMAL	PHONE	5/28/15	
Business Intelligence	Workforce Profile	3 - Medium	Closed - Resolved	BI report not working properly.	NORMAL	PHONE	5/28/15	5/29/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Deleting reports	NORMAL	PHONE	5/29/15	5/29/15
Business Intelligence	UC4	3 - Medium	Closed - Resolved	EPM Inquiry	NORMAL	EMAIL	6/2/15	6/2/15
Business Intelligence	Cognos Defect	3 - Medium	Closed - Resolved	BI Cognos	NORMAL	EMAIL	6/2/15	6/2/15
Business Intelligence	Cognos Defect	3 - Medium	Closed - Resolved	Is Cognos down?	NORMAL	EMAIL	6/2/15	6/17/15
Business Intelligence	Procurement/AP	3 - Medium	Closed - Resolved	Oaks not working	NORMAL	PHONE	6/2/15	6/5/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Unable Launch BI Cognos. Your assistance is appreciated. Jacqueline Sc	NORMAL	EMAIL	6/2/15	6/5/15
Business Intelligence	Cognos Defect	3 - Medium	Closed - Resolved	BI Not Working	NORMAL	EMAIL	6/2/15	6/3/15
Business Intelligence	Cognos Defect	3 - Medium	Closed - Resolved	error message	NORMAL	EMAIL	6/3/15	6/4/15
Business Intelligence	Connectivity	3 - Medium	Closed - Resolved	OAKS- Not launching application in BI	NORMAL	EMAIL	6/3/15	6/3/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	cannot access Cognos	NORMAL	PHONE	6/4/15	6/5/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Cognos 10.1	NORMAL	EMAIL	6/4/15	6/4/15
Business Intelligence	UC4	3 - Medium	Closed - Resolved	BI Job Failure Alert : An error occurred!JOBS.BI_COG_OPSDBOARD (14844114)	NORMAL	EMAIL	6/4/15	6/5/15
Business Intelligence	UC4	3 - Medium	Closed - Resolved	BI Job Failure Alert : An error occurred!JOBS.BI_COG_OPSDBOARD (14843788)	NORMAL	EMAIL	6/4/15	6/5/15
Business Intelligence	UC4	3 - Medium	Closed - Resolved	BI Job Failure Alert : An error occurred!JOBS.BI_COG_OPSDBOARD (14841639)	NORMAL	EMAIL	6/4/15	6/5/15
Business Intelligence	UC4	3 - Medium	Closed - Resolved	BI Job Failure Alert : An error occurred!JOBS.BI_COG_OPSDBOARD (14843347)	NORMAL	EMAIL	6/4/15	6/5/15
Business Intelligence	UC4	3 - Medium	Closed - Resolved	BI Job Failure Alert : An error occurred!JOBS.BI_COG_OPSDBOARD (14841778)	NORMAL	EMAIL	6/4/15	6/5/15
Business Intelligence	UC4	3 - Medium	Closed - Resolved	BI Job Failure Alert : An error occurred!JOBS.BI_COG_OPSDBOARD (14843788)	NORMAL	EMAIL	6/4/15	6/5/15
Business Intelligence	UC4	3 - Medium	Closed - Resolved	BI Job Failure Alert : An error occurred!JOBS.BI_COG_OPSDBOARD (14843590)	NORMAL	EMAIL	6/4/15	6/5/15
Business Intelligence	Accounts Receivable	3 - Medium	Closed - Resolved	Cognos - Rev	NORMAL	PHONE	6/5/15	6/5/15
Business Intelligence	Workforce Profile	3 - Medium	Closed - Resolved	Empty cognos Reports	NORMAL	PHONE	6/8/15	6/9/15
Business Intelligence	Procurement/AP	3 - Medium	Closed - Resolved	Can't run Oaks BI Reports	NORMAL	PHONE	6/8/15	6/10/15
Business Intelligence	General	3 - Medium	Closed - Resolved	Migrate Missing Analytic Models to EPM 9.1	NORMAL	PHONE	6/8/15	6/8/15
Business Intelligence	Procurement/AP	3 - Medium	Closed - Resolved	Alpha and numeric order	NORMAL	PHONE	6/9/15	6/9/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Cognos 10.2 customized report PO-0006, VAP-0003 report issues	NORMAL	EMAIL	6/9/15	6/9/15
Business Intelligence	Cognos Defect	3 - Medium	Closed - Resolved	cannot get report to download to browser.	NORMAL	EMAIL	6/9/15	6/9/15
Business Intelligence	Cognos Defect	3 - Medium	Closed - Resolved	Cognos report emails	NORMAL	EMAIL	6/10/15	6/11/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI drop down - Prompts sorting order issue	NORMAL	EMAIL	6/10/15	6/17/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI Question	NORMAL	PHONE	6/10/15	6/10/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Report EOD 0001	NORMAL	EMAIL	6/11/15	6/11/15
Business Intelligence	General Ledger	3 - Medium	Closed - Resolved	OAKS Report - OHGL054-Summary of Collected Revenue and Expenditures	NORMAL	EMAIL	6/11/15	6/17/15
Business Intelligence	UC4	3 - Medium	Closed - Resolved	EPM Inquiry	NORMAL	EMAIL	6/11/15	6/11/15
Business Intelligence	ETL	3 - Medium	Closed - Resolved	SRC to MDW Issue with PS_F_PO_LINE fact table	NORMAL	PHONE	6/11/15	7/30/15

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Business Intelligence	Other	3 - Medium	Closed - Resolved	BI E-mailing	NORMAL	EMAIL	6/11/15	6/17/15
Business Intelligence	Cognos Defect	3 - Medium	Closed - Resolved	unable to run/receive the IT Census Report	NORMAL	EMAIL	6/11/15	6/19/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Cognos email delivery	NORMAL	EMAIL	6/11/15	6/17/15
Business Intelligence	UC4	3 - Medium	Closed - Resolved	EPM Inquiry	NORMAL	EMAIL	6/11/15	6/11/15
Business Intelligence	Cognos Defect	3 - Medium	Closed - Resolved	BI Portal	NORMAL	EMAIL	6/11/15	6/11/15
Business Intelligence	Cognos Defect	3 - Medium	Closed - Resolved	Report: GL-0034 Fund Activity (Single Fund Multi Year)	NORMAL	EMAIL	6/11/15	6/11/15
Business Intelligence	Cognos Defect	3 - Medium	Closed - Resolved	OAKS BI - Cognos ftp	NORMAL	EMAIL	6/11/15	6/12/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	10.2 Cognos - Prompts sorting order issue	NORMAL	EMAIL	6/11/15	6/17/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Problem with my OAKS BI Cognos report	NORMAL	EMAIL	6/11/15	6/12/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI Cognos 10.2 Environment	NORMAL	EMAIL	6/11/15	6/11/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Cognos Credential Renewals	NORMAL	EMAIL	6/11/15	6/11/15
Business Intelligence	UC4	3 - Medium	Closed - Resolved	BI Job Failure Alert : An error occurred!JOBS.BI_OH_MSEQ_HCM_COMPENSATION_FACT_M BI Job FAILURE ALERTS: Jobs:	NORMAL	EMAIL	6/11/15	6/11/15
Business Intelligence	UC4	3 - Medium	Closed - Resolved	"JOBS.BI_OH_MSEQ_FMS_LOCAL_DIMENSIONS_OWS" & "JOBS.	NORMAL	EMAIL	6/11/15	6/11/15
Business Intelligence	UC4	3 - Medium	Closed - Resolved	EPM Inquiry	NORMAL	EMAIL	6/11/15	6/11/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Scheduled reports	NORMAL	EMAIL	6/11/15	6/12/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Cognos	NORMAL	EMAIL	6/11/15	6/12/15
Business Intelligence	UC4	3 - Medium	Closed - Resolved	BI Job Failure Alert : An error occurred!JOBS.BI_COG_OPSDBOARD (14848749) BI Job Failure Alert : An error	NORMAL	EMAIL	6/11/15	6/11/15
Business Intelligence	UC4	3 - Medium	Closed - Resolved	occurred!JOBS.BI_J_STAGE_PS_OH_EPM_STATUS_MDW.FI	NORMAL	EMAIL	6/11/15	6/11/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI doesn't work for me	NORMAL	EMAIL	6/11/15	6/11/15
Business Intelligence	Cognos Defect	3 - Medium	Closed - Resolved	Cognos 10.2 Upgrade Complete and Special Instructions	NORMAL	PHONE	6/11/15	6/11/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	IMPORTANT ¿ Cognos 10.2 Upgrade Complete and Special Instructions	NORMAL	EMAIL	6/11/15	6/11/15
Business Intelligence	Cognos Defect	3 - Medium	Closed - Resolved	Cognos 10.2 Upgrade Complete and Special Instructions	NORMAL	PHONE	6/11/15	6/11/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI HCM Reporting access issue	NORMAL	EMAIL	6/11/15	6/12/15
Business Intelligence	Cognos Defect	3 - Medium	Closed - Resolved	BI Question	NORMAL	PHONE	6/11/15	6/11/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	1. When can I expect to be able to download a BI report into an excel spreadshe	NORMAL	PHONE	6/11/15	6/11/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI Credentials	NORMAL	EMAIL	6/11/15	6/11/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI Login Problem	NORMAL	EMAIL	6/11/15	6/11/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	PAY-0007 Detailed Roster by Department	NORMAL	EMAIL	6/11/15	6/16/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Can't access Cognos	NORMAL	EMAIL	6/11/15	6/11/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Help Desk Ticket -COGNOS / BI - AP Voucher Data	NORMAL	EMAIL	6/11/15	6/11/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Cognos 10.2	NORMAL	EMAIL	6/11/15	6/11/15
Business Intelligence	Workforce Profile	3 - Medium	Closed - Resolved	Report help	NORMAL	PHONE	6/11/15	6/11/15
Business Intelligence	Cognos Defect	3 - Medium	Closed - Resolved	Cannot Load Report in Report Studio	NORMAL	PHONE	6/11/15	6/11/15
Business Intelligence	Cognos Defect	3 - Medium	Closed - Resolved	Voucher report	NORMAL	PHONE	6/11/15	6/11/15
Business Intelligence	UC4	3 - Medium	Closed - Resolved	EPM Inquiry	NORMAL	EMAIL	6/12/15	6/16/15
Business Intelligence	ETL	3 - Medium	Closed - Resolved	SRC TO MDW Audit Report Variance of \$94,059 for OH_F_VCHR_LN_DT	NORMAL	PHONE	6/12/15	6/12/15
Business Intelligence	ETL	3 - Medium	Closed - Resolved	SRC TO MDW Audit Report Variance of \$-1,730,730 for OH_F_CC_TRAN	NORMAL	PHONE	6/12/15	6/12/15
Business Intelligence	ETL	3 - Medium	Closed - Resolved	SRC TO MDW Audit Report Variance of \$ -1,730,730 for CC_TRANS_DIST	NORMAL	PHONE	6/12/15	6/12/15
Business Intelligence	Cognos Defect	3 - Medium	Closed - Resolved	Renewing Credentials for Employee Out on Medical Leave	NORMAL	PHONE	6/12/15	6/12/15
Business Intelligence	ETL	3 - Medium	Closed - Resolved	SRC TO MDW Audit Report Variance of \$amount for F_KK_LEDGER	NORMAL	PHONE	6/12/15	6/12/15
Business Intelligence	UC4	3 - Medium	Closed - Resolved	BI Job Failure Alert : An error occurred!JOBS.BI_COG_OPSDBOARD (14879216)	NORMAL	EMAIL	6/15/15	6/16/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Report: GL-0034 Fund Activity - Fund 4C40 - Note that the Fiscal Years aren't in	NORMAL	EMAIL	6/15/15	6/16/15
Business Intelligence	Connectivity	3 - Medium	Closed - Resolved	Secure FTP Site	NORMAL	EMAIL	6/15/15	6/24/15

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Business Intelligence	Other	3 - Medium	Closed - Resolved	BI report - Step Entry Dates	NORMAL	EMAIL	6/15/15	6/16/15
Business Intelligence	General Ledger	3 - Medium	Closed - Resolved	Encumbrance Balance Report Error	NORMAL	EMAIL	6/15/15	6/15/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Unable to access report in Cognos	NORMAL	EMAIL	6/15/15	1/21/16
Business Intelligence	Other	3 - Medium	Closed - Resolved	Creation of custom emergency contact list report for AGE	ENH	PHONE	6/15/15	6/15/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Seniority Report	NORMAL	EMAIL	6/15/15	6/22/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Update applicable PAY Standard Reports with filtered PPE prompt	ENH	PHONE	6/15/15	6/16/15
Business Intelligence	General Ledger Reports	3 - Medium	Open - On Hold	inquiring on broken quick analysis report	NORMAL	PHONE	6/15/15	
Business Intelligence	UC4	3 - Medium	Closed - Resolved	EPM Inquiry	NORMAL	EMAIL	6/16/15	6/16/15
Business Intelligence	Workforce Profile	3 - Medium	Closed - Resolved	Consolidation of WFP-0037 and WFP-0010 Standard Reports	ENH	PHONE	6/16/15	7/10/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Cognos syntax error	NORMAL	EMAIL	6/16/15	6/16/15
Business Intelligence	Employee Classification	3 - Medium	Closed - Resolved	Correction to ehoc of Gina Taylor regarding appt. type change	NORMAL	EMAIL	6/16/15	7/28/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	RFL Report Issue	NORMAL	EMAIL	6/17/15	6/22/15
Business Intelligence	ETL	3 - Medium	Closed - Resolved	SRC TO MDW Variance of \$-amount for PS_F_JOURNAL	NORMAL	EMAIL	6/17/15	6/19/15
Business Intelligence	ETL	3 - Medium	Closed - Resolved	SRC to MDW Issue with PS_OH_F_ASSET_COST fact table	NORMAL	PHONE	6/17/15	6/19/15
Business Intelligence	ETL	3 - Medium	Closed - Resolved	SRC to MDW Issue with PS_OH_F_ASSET_DEPRECIATION fact table	NORMAL	PHONE	6/17/15	6/19/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Sent from Snipping Tool	NORMAL	EMAIL	6/18/15	6/18/15
Business Intelligence	Workforce Profile	3 - Medium	Closed - Resolved	HCM report	NORMAL	PHONE	6/18/15	6/18/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Error Message for queries in My Folders	NORMAL	EMAIL	6/18/15	8/18/15
Business Intelligence	Compensation	3 - Medium	Closed - Resolved	Comp-Time Issue - Compensation Mart	NORMAL	PHONE	6/18/15	3/8/16
Business Intelligence	General	2 - High	Closed - Resolved	INF 36 Combo Edits not working	NORMAL	EMAIL	6/18/15	6/22/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI Question	NORMAL	EMAIL	6/19/15	6/19/15
Business Intelligence	ETL	3 - Medium	Closed - Resolved	SRC TO MDW Audit Report Variance of \$85,443 for OH_F_VCHR_LN_DT	NORMAL	PHONE	6/19/15	6/19/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI Job Failure Alert : An error	NORMAL	EMAIL	6/19/15	6/19/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI reporting	NORMAL	EMAIL	6/23/15	1/21/16
Business Intelligence	Procurement/AP	3 - Medium	Closed - Resolved	Error msg for PC-0003 report	NORMAL	PHONE	6/23/15	6/23/15
Business Intelligence	Other	3 - Medium	Open - On Hold	Cognos chart field	ENH	EMAIL	6/23/15	
Business Intelligence	Cognos Defect	3 - Medium	Closed - Resolved	BI reporting	NORMAL	PHONE	6/23/15	6/23/15
Business Intelligence	Cognos Defect	3 - Medium	Closed - Resolved	Unable to access report in Cognos	NORMAL	PHONE	6/23/15	6/23/15
Business Intelligence	Cognos Defect	3 - Medium	Closed - Resolved	Unable to run reports	NORMAL	PHONE	6/23/15	6/23/15
Business Intelligence	ETL	3 - Medium	Closed - Resolved	SRC TO MDW Audit Report Variance	NORMAL	PHONE	6/23/15	6/25/15
Business Intelligence	ETL	3 - Medium	Closed - Resolved	SRC TO MDW Audit Report Variance in PS_OH_F_PAYDEDDIST	NORMAL	PHONE	6/23/15	6/25/15
Business Intelligence	General	2 - High	Closed - Resolved	EPM 9.1 P&B INF38 Run Control Ledger Group Prompt broken	NORMAL	EMAIL	6/23/15	6/24/15
Business Intelligence	New Object	4 - Low	Open - In Progress	SWCAP Phase 4 - FFP	NORMAL	PHONE	6/24/15	
Business Intelligence	Accounts Receivable	3 - Medium	Closed - Resolved	BI - COGNOS Reports	NORMAL	EMAIL	6/24/15	6/26/15
Business Intelligence	Database	3 - Medium	Closed - Resolved	BIDWPRD Tuning - PS_F_PAY_DED index	NORMAL	EMAIL	6/24/15	6/24/15
Business Intelligence	Cognos Defect	3 - Medium	Closed - Resolved	reports need to be in chronological order	NORMAL	PHONE	6/24/15	6/26/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Cognos connection	NORMAL	EMAIL	6/24/15	6/25/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Help accessing BI report results	NORMAL	EMAIL	6/25/15	6/25/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	the error that she is receiving at the top it is reading RSVSRV 0085 could not f	NORMAL	PHONE	6/25/15	6/25/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Assistance with report	NORMAL	EMAIL	6/25/15	6/29/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI Ticket Help Desk Request	NORMAL	EMAIL	6/25/15	7/1/15
Business Intelligence	UC4	3 - Medium	Closed - Resolved	EPM Inquiry	NORMAL	EMAIL	6/26/15	6/26/15
Business Intelligence	Database	3 - Medium	Closed - Resolved	BI Report COMP-0013 Performing Poorly	NORMAL	PHONE	6/26/15	7/1/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI application	NORMAL	EMAIL	6/26/15	6/29/15
Business Intelligence	UC4	3 - Medium	Closed - Resolved	EPM Inquiry	NORMAL	EMAIL	6/29/15	6/30/15
Business Intelligence	Cognos Defect	3 - Medium	Open - In Progress	Remove SRC_SYS_ID filter from Certain B&P Query Subjects	NORMAL	PHONE	6/29/15	

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Business Intelligence	ETL	3 - Medium	Closed - Resolved	Creation of new job "PS_F_LEDGER_FY2016" to load 2016 fiscal year data	NORMAL	PHONE	6/29/15	6/30/15
Business Intelligence	ETL	3 - Medium	Closed - Resolved	Hash file resize	NORMAL	PHONE	6/29/15	6/30/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI Portal / Reporting Folders access problem	NORMAL	EMAIL	6/29/15	1/21/16
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI Question	NORMAL	PHONE	6/29/15	7/9/15
				Job failed :				
Business Intelligence	UC4	3 - Medium	Closed - Resolved	JOBS.BI_OH_SEQ_OH_J_AGGREGATE_PS_OH_1B_P2P_AGG_BIEV_V2_INCR_MDW	NORMAL	EMAIL	6/30/15	6/30/15
Business Intelligence	Workforce Profile	3 - Medium	Closed - Resolved	Question about BI report WFP-0007	NORMAL	EMAIL	6/30/15	6/30/15
				Long Running				
				job:JOBS.BI_OH_SEQ_OH_J_AGGREGATE_PS_OH_1B_P2P_AGG_BIEV_V2_INCR_M				
Business Intelligence	UC4	3 - Medium	Closed - Resolved	DW	NORMAL	EMAIL	6/30/15	6/30/15
Business Intelligence	Accounts Receivable	3 - Medium	Closed - Resolved	Please Assign to BI	NORMAL	EMAIL	6/30/15	6/30/15
Business Intelligence	General Ledger	3 - Medium	Closed - Resolved	BI access	NORMAL	EMAIL	6/30/15	6/30/15
Business Intelligence	Workforce Profile	3 - Medium	Closed - Resolved	BI REPORT WFP-0015 Active Position Funding Report problem	NORMAL	EMAIL	7/1/15	7/30/15
Business Intelligence	Accounts Receivable	3 - Medium	Closed - Resolved	Default SID's populating in PS_OH_COG_REQN_VW	NORMAL	PHONE	7/1/15	7/6/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Report: MCD CMS Drug Rebates scheduled	NORMAL	EMAIL	7/1/15	7/10/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Access	NORMAL	PHONE	7/1/15	7/11/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Unable to open Report Studio	NORMAL	PHONE	7/1/15	7/11/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI Portal / Reporting Folders access problem	NORMAL	PHONE	7/1/15	7/11/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	STH Wrong Supervisors listed	NORMAL	PHONE	7/1/15	7/6/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	create a Query in BI using the following SQL	ENH	EMAIL	7/1/15	7/24/15
Business Intelligence	Data Stage	3 - Medium	Closed - Resolved	Discrepancy in SRC_MDW Variance report for PS_F_LEDGER	NORMAL	EMAIL	7/2/15	7/6/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI Report - WFP-0010 Open/Filled Position Report	ENH	EMAIL	7/2/15	7/13/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	ODH Version of COMP-0026 Report is not filtering effective dated records	NORMAL	PHONE	7/2/15	7/20/15
Business Intelligence	New Object	3 - Medium	Open - In Progress	MBE Module - 2nd Tier and PCard Adjustment Functionality	NORMAL	PHONE	7/2/15	
				BI Long Running Job -				
Business Intelligence	UC4	3 - Medium	Closed - Resolved	JOBS.BI_OH_MSEQ_J_FACT_PS_OH_F_SOPPS_CYRR_TMP_TBL_MDW (149	NORMAL	EMAIL	7/6/15	7/6/15
				BI Long Running Job -				
Business Intelligence	UC4	3 - Medium	Closed - Resolved	JOBS.BI_OH_SEQ_OH_J_FACT_PS_OH_F_CCUR_SOPPS_MDW (14942826)	NORMAL	EMAIL	7/6/15	7/6/15
				Job Failed: JOBS.BI_OH_SEQ_OH_J_FACT_PS_OH_F_CCUR_SOPPS_MDW				
				(14956468)	NORMAL	EMAIL	7/6/15	7/6/15
Business Intelligence	General Ledger	3 - Medium	Closed - Resolved	Addition of drill through capabilities on GL-0027 and GL-028 standard reports	ENH	PHONE	7/6/15	7/10/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Development of new EOD Account Codes Report	ENH	PHONE	7/6/15	7/10/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Add Chartfield Mapping Access to OHBATCH	NORMAL	PHONE	7/6/15	12/3/15
Business Intelligence	Workforce Profile	3 - Medium	Closed - Resolved	Report: WFP-0015 Active Position Funding	NORMAL	EMAIL	7/6/15	7/7/15
Business Intelligence	Workforce Profile	3 - Medium	Closed - Resolved	Report Help: Exempt Empl paid E1 pay ranges	NORMAL	PHONE	7/6/15	7/6/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Cognos query problem	NORMAL	EMAIL	7/6/15	7/8/15
Business Intelligence	UC4	3 - Medium	Closed - Resolved	EPM Inquiry	NORMAL	EMAIL	7/7/15	7/7/15
Business Intelligence	General Ledger	3 - Medium	Closed - Resolved	Report: GL-0034 Fund Activity (Single Fund Multi Year) - sorting and formatting	NORMAL	EMAIL	7/7/15	7/20/15
Business Intelligence	General Ledger	3 - Medium	Closed - Resolved	BI report issue	NORMAL	EMAIL	7/7/15	7/30/15
Business Intelligence	General Ledger	3 - Medium	Closed - Cancelled	A/P Journal missing from voucher tables?	NORMAL	EMAIL	7/8/15	7/14/15
Business Intelligence	Procurement/AP	3 - Medium	Closed - Resolved	SS_monthly report2-W vendor Zip code	NORMAL	PHONE	7/8/15	7/8/15
Business Intelligence	Accounts Receivable	3 - Medium	Closed - Resolved	Accounts Receivable reports not picking up data	NORMAL	PHONE	7/8/15	7/8/15
Business Intelligence	Workforce Profile	3 - Medium	Closed - Resolved	EHOC Report shows 2x Base and Comp dollars for 3 employees	NORMAL	PHONE	7/8/15	7/20/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Monthly report modification	NORMAL	PHONE	7/8/15	7/9/15
Business Intelligence	Compensation	3 - Medium	Closed - Resolved	Development of PS_D_BNF_PLN extension	ENH	PHONE	7/9/15	7/24/15

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Business Intelligence	Other	3 - Medium	Closed - Resolved	Report not Working	NORMAL	EMAIL	7/9/15	7/14/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	OAKS BI Error.	NORMAL	EMAIL	7/9/15	7/10/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	P-Card and Non P-Card Expenditures Report	NORMAL	EMAIL	7/10/15	7/13/15
Business Intelligence	UC4	3 - Medium	Closed - Resolved	EPM Inquiry	NORMAL	EMAIL	7/10/15	7/10/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Question About BI	NORMAL	EMAIL	7/10/15	8/28/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Report Not Returning Data	NORMAL	EMAIL	7/10/15	7/13/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	when end user goes to reporting folders and she clicks on the HCM folder, then s	NORMAL	PHONE	7/13/15	7/13/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI Cognos Errors	NORMAL	EMAIL	7/13/15	7/15/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Agency folders	NORMAL	EMAIL	7/13/15	7/13/15
Business Intelligence	UC4	3 - Medium	Closed - Resolved	Job failed: JOBS.BI_COG_STOP	NORMAL	EMAIL	7/13/15	7/13/15
Business Intelligence	UC4	3 - Medium	Closed - Resolved	Job Failed: JOBS.BI_COG_STOP	NORMAL	EMAIL	7/13/15	7/13/15
Business Intelligence	Cognos Defect	3 - Medium	Closed - Resolved	Cognos Access	NORMAL	EMAIL	7/13/15	7/13/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Report modification	NORMAL	EMAIL	7/13/15	7/13/15
Business Intelligence	Connectivity	3 - Medium	Closed - Resolved	New EPA servers to access OAKS FTP for BI	NORMAL	EMAIL	7/13/15	7/23/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	OAKS BI	NORMAL	EMAIL	7/13/15	7/14/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	On behalf of OIT: Reload of IT Spend Data Mart	NORMAL	PHONE	7/14/15	7/15/15
Business Intelligence	Database	3 - Medium	Closed - Resolved	Update TNSNAMES.ORA on BIDWQA DB Server	NORMAL	WALK	7/14/15	7/16/15
Business Intelligence	Procurement/AP	3 - Medium	Closed - Resolved	Load date	NORMAL	EMAIL	7/15/15	7/16/15
Business Intelligence	Other	4 - Low	Open - In Progress	Remove Join on LEDGER_SID in SWCAP AR STG Process	NORMAL	PHONE	7/16/15	
Business Intelligence	Other	3 - Medium	Closed - Resolved	Update Prompt Sorts on IT Spend Standard Reports	NORMAL	PHONE	7/16/15	7/17/15
Business Intelligence	ETL	3 - Medium	Closed - Resolved	SRC TO MDW Audit Report Variance of \$-12,745,964 for OH_F_VCHR_LN_DT	NORMAL	PHONE	7/16/15	7/16/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Please see the attached document for details of issue.	NORMAL	PHONE	7/17/15	7/22/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Where BI Reports Saved to the Ohio EPA File System Get Saved?	NORMAL	EMAIL	7/17/15	7/17/15
Business Intelligence	General Ledger	3 - Medium	Closed - Resolved	Request SFY16 Update for GL-0047 Grant Lifetime report	NORMAL	PHONE	7/17/15	7/24/15
Business Intelligence	UC4	3 - Medium	Closed - Resolved	BI Job Failure Alert : An error occurred!JOBS.BI_OH_MSEQ_HCM_LOCAL_DIMENSIONS_MD	NORMAL	EMAIL	7/20/15	7/20/15
Business Intelligence	UC4	3 - Medium	Closed - Resolved	BI Long Running Job - JOBS.BI_OH_MSEQ_HCM_COMPENSATION_FACT_MDW_RESYNC_WEEKLY_MD	NORMAL	EMAIL	7/20/15	7/20/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI scheduled reports deletion	NORMAL	EMAIL	7/20/15	7/22/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI DATE ISSUE- SAL PLAN Issue	ENH	EMAIL	7/20/15	8/17/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI Report Assistance Requested	NORMAL	EMAIL	7/21/15	7/21/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Table Load - DAS Data Feed Table for month of June'15	NORMAL	EMAIL	7/21/15	7/23/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Please replicate PS_D_PERSON data items across applicable Cognos model areas	NORMAL	PHONE	7/21/15	7/24/15
Business Intelligence	Procurement/AP	3 - Medium	Closed - Resolved	Report data	NORMAL	EMAIL	7/22/15	7/22/15
Business Intelligence	General Ledger	3 - Medium	Closed - Resolved	Budget Report	NORMAL	EMAIL	7/22/15	9/11/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Supervisor custom report	NORMAL	PHONE	7/22/15	7/22/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Problem with emailing a report in OAKS BI.	NORMAL	EMAIL	7/22/15	7/24/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Weekly QE10 Report	NORMAL	EMAIL	7/22/15	7/30/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	webpage error launching BI application	NORMAL	EMAIL	7/22/15	7/22/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Problem BI Cognos report	NORMAL	PHONE	7/22/15	7/22/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Add fields to existing report	NORMAL	PHONE	7/23/15	7/24/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Please Assign to the BI Team	NORMAL	EMAIL	7/23/15	8/26/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Get SQL Cognos report tagging working	NORMAL	EMAIL	7/23/15	8/13/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	report error	NORMAL	EMAIL	7/24/15	7/27/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	SALPLN_SID Issue IN Employee Job Table	NORMAL	PHONE	7/24/15	7/27/15

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Business Intelligence	Data access	3 - Medium	Closed - Resolved	OAKS BI - MHAS Agency Folder Access	NORMAL	EMAIL	7/24/15	7/27/15
Business Intelligence	ETL	3 - Medium	Closed - Resolved	BIG HASH FILE CHECK FOR EPM 9.0	NORMAL	EMAIL	7/24/15	7/27/15
Business Intelligence	ETL	3 - Medium	Closed - Resolved	BIG HASH FILE CHECK FOR EPM 9.1	NORMAL	EMAIL	7/24/15	7/27/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	PO Open Balance Report	NORMAL	PHONE	7/27/15	7/27/15
Business Intelligence	Workforce Profile	3 - Medium	Closed - Resolved	ODOT-Missing Employees	NORMAL	PHONE	7/27/15	7/27/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI Reports	NORMAL	EMAIL	7/28/15	7/28/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Issue saving BI report in C drive	NORMAL	EMAIL	7/28/15	7/29/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI Data Issue with Fund 3GD0 Transfers	NORMAL	EMAIL	7/29/15	7/29/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	OAKS BI - ODH Cash Report issue	NORMAL	EMAIL	7/29/15	7/29/15
Business Intelligence	General Ledger	3 - Medium	Closed - Resolved	OAKS BI - GL-001 open encumbrance issue?	NORMAL	EMAIL	7/29/15	8/3/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Vendor Controlling Board Report (8).xlsx	ENH	EMAIL	7/29/15	1/15/16
Business Intelligence	Procurement/AP	3 - Medium	Closed - Resolved	OAKS BI Error for Drill Throughs	NORMAL	EMAIL	7/30/15	8/3/15
Business Intelligence	ETL	3 - Medium	Closed - Resolved	SRC to MDW Issue with PS_OH_F_PO_DIST table	NORMAL	PHONE	7/30/15	7/31/15
Business Intelligence	ETL	3 - Medium	Closed - Resolved	SRC to MDW Issue with PS_OH_F_EXP_DTLDIS table	NORMAL	PHONE	7/31/15	8/3/15
Business Intelligence	ETL	3 - Medium	Closed - Resolved	SRC TO MDW Audit Report Variance of \$-160 for OH_F_EXP_DTLDIS	NORMAL	PHONE	7/31/15	7/31/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Matthew.Monell@mha.ohio.gov	NORMAL	PHONE	7/31/15	8/3/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Receiving this message this morning -	NORMAL	EMAIL	8/3/15	8/3/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Where in BI can you find a list of Location Codes and their descriptions?	NORMAL	EMAIL	8/4/15	9/29/15
Business Intelligence	Workforce Profile	3 - Medium	Closed - Resolved	Updating the Greater Than EFFDT date logic on WFP-0010 Open Filled Positions	NORMAL	PHONE	8/5/15	8/14/15
Business Intelligence	Procurement/AP	3 - Medium	Closed - Resolved	OBM Custom Report Request for NUR01 Single Pay Vendor	ENH	PHONE	8/5/15	8/17/15
Business Intelligence	Purchasing Reports	3 - Medium	Open - In Progress	Closing an old purchase order	NORMAL	EMAIL	8/6/15	
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI COMP-0010 BENEFITS LOOKUP REPORT	NORMAL	EMAIL	8/6/15	8/6/15
Business Intelligence	Compensation	3 - Medium	Closed - Resolved	ACA Accumulator BI Report Development for DAS HRD	ENH	PHONE	8/6/15	8/19/15
Business Intelligence	General Question	3 - Medium	Closed - Resolved	COGNOS learning	NORMAL	EMAIL	8/6/15	8/14/15
Business Intelligence	UC4	3 - Medium	Closed - Resolved	EPM Inquiry	NORMAL	EMAIL	8/7/15	8/7/15
Business Intelligence	ETL	3 - Medium	Closed - Resolved	BIG HASH FILE CHECK FOR EPM 9.0	NORMAL	EMAIL	8/7/15	8/7/15
Business Intelligence	ETL	3 - Medium	Closed - Resolved	BIG HASH FILE CHECK FOR EPM 9.1	NORMAL	EMAIL	8/7/15	8/7/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	ETL Code Updates to Address HB 64	ENH	PHONE	8/7/15	1/6/16
Business Intelligence	General Question	3 - Medium	Closed - Resolved	Prerequisites for DAS-BI-221 080708	NORMAL	EMAIL	8/7/15	8/28/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Help with Custom Report Prompts	NORMAL	PHONE	8/7/15	8/7/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	DMH - Access to OAKS BI MHAD	NORMAL	PHONE	8/7/15	8/7/15
Business Intelligence	Procurement/AP	3 - Medium	Closed - Resolved	Drill through errors again	NORMAL	PHONE	8/10/15	8/13/15
Business Intelligence	Workforce Profile	3 - Medium	Closed - Resolved	Error message - WFP-0008	NORMAL	EMAIL	8/10/15	8/10/15
Business Intelligence	Data access	3 - Medium	Closed - Resolved	Access to ePAR reports in BI	NORMAL	PHONE	8/11/15	8/11/15
Business Intelligence	Asset Management	3 - Medium	Closed - Resolved	REV 0004 report will not produce in excel	NORMAL	PHONE	8/11/15	8/11/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	unable to locate folder in cognos	NORMAL	PHONE	8/12/15	8/12/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI Report Help - Open/Filled Report	NORMAL	EMAIL	8/12/15	8/14/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	clarification of class dates please.	PROB	PHONE	8/12/15	8/14/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Add 'Completed Date' and 'Completed By' field to the ePerformance model	ENH	PHONE	8/12/15	8/14/15
Business Intelligence	UC4	3 - Medium	Closed - Resolved	Job Failed: JOBS.BI_COG_AUDIT	NORMAL	EMAIL	8/13/15	8/13/15
Business Intelligence	Compensation	3 - Medium	Closed - Resolved	Compensation dimension data issue	NORMAL	EMAIL	8/13/15	8/13/15
Business Intelligence	Procurement/AP	3 - Medium	Closed - Resolved	Providing Merchant EIN in Cognos FIN Pcard Area	ENH	PHONE	8/13/15	8/14/15
Business Intelligence	Planning and Budgeting	3 - Medium	Closed - Resolved	This case is for //state user//.Currently, in BIDWPRD, the Planning and Budg	NORMAL	PHONE	8/13/15	10/6/15
Business Intelligence	Cognos Defect	3 - Medium	Closed - Resolved	Cognos scheduled jobs	NORMAL	PHONE	8/13/15	8/18/15
Business Intelligence	General Ledger	3 - Medium	Closed - Resolved	Cognos BI Report -- duplicating an OAKS report in BI	NORMAL	EMAIL	8/14/15	10/2/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Table Load - DAS Data Feed Table for month of August'15	NORMAL	EMAIL	8/17/15	8/19/15

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Business Intelligence	Planning and Budgeting	2 - High	Closed - Resolved	SOPPS pay rates assumption file	NORMAL	PHONE	8/17/15	1/25/16
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI Report..... Point in Time HCM Report Auditor of States Office	NORMAL	EMAIL	8/18/15	10/29/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI reports unable to deliver in my mailbox	NORMAL	EMAIL	8/18/15	8/18/15
Business Intelligence	ETL	3 - Medium	Closed - Resolved	SRC to MDW Issue with PAYDEDDIST Table	NORMAL	PHONE	8/18/15	8/20/15
Business Intelligence	Workforce Profile	3 - Medium	Closed - Resolved	Consolidation of WFP-0031 and WFP-0019 BI Standard Report	ENH	PHONE	8/19/15	8/21/15
Business Intelligence	Workforce Profile	3 - Medium	Closed - Resolved	Position Department Description Mismatch	NORMAL	PHONE	8/19/15	8/20/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	HRD Benefits Supp Life Report	NORMAL	PHONE	8/19/15	9/9/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Employees Address(Mailing & Residence) Report.xlsx	NORMAL	EMAIL	8/20/15	8/26/15
Business Intelligence	Other	2 - High	Closed - Resolved	HP Cognos Prod - Can't get into administration to update data source	NORMAL	WALK	8/20/15	8/20/15
Business Intelligence	ETL	3 - Medium	Closed - Resolved	SRC to MDW Issue with PS_OH_F_TAUTH_DIST Table	NORMAL	PHONE	8/20/15	8/24/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI COGNOS Error	NORMAL	EMAIL	8/20/15	9/18/15
Business Intelligence	Cognos Defect	3 - Medium	Closed - Resolved	BI Cognos Reports	NORMAL	EMAIL	8/24/15	8/25/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI REPORTS	NORMAL	EMAIL	8/24/15	8/25/15
Business Intelligence	Procurement/AP	3 - Medium	Closed - Resolved	Missing JFS08 vouchers in Cognos	NORMAL	PHONE	8/24/15	8/25/15
Business Intelligence	UC4	3 - Medium	Closed - Resolved	JOB.P.BI_FIN_DAILY_REFRESH Ext Dep Fix	NORMAL	WALK	8/24/15	8/24/15
Business Intelligence	UC4	3 - Medium	Closed - Resolved	JOBS.BI_COG_STATUS failed	NORMAL	EMAIL	8/25/15	8/26/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	COGNOS Reports	NORMAL	EMAIL	8/25/15	9/4/15
Business Intelligence	Accounts Receivable R	3 - Medium	Closed - Resolved	BI-COGNOS	NORMAL	EMAIL	8/25/15	8/28/15
Business Intelligence	UC4	3 - Medium	Closed - Resolved	JOBS.BI_OH_MSEQ_ELM_LEARNINGMANAGEMENT_FACT_MDW failed	NORMAL	EMAIL	8/26/15	8/28/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Copy Reports to CONGOS 10.2	NORMAL	PHONE	8/26/15	8/26/15
Business Intelligence	Procurement/AP	3 - Medium	Closed - Resolved	PO Canceled By Report in BI	NORMAL	PHONE	8/26/15	8/26/15
Business Intelligence	UC4	3 - Medium	Closed - Resolved	JOBS.BI_OH_MSEQ_ELM_LEARNINGMANAGEMENT_FACT_MDW failed	NORMAL	EMAIL	8/27/15	8/28/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	08/27/2015 - Prerequisites to DAS-BI-214 & 216	NORMAL	EMAIL	8/27/15	8/28/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI Cognos Report Change Request - PC-0002 Payment Card Accounting Detail Report	ENH	EMAIL	8/27/15	9/11/15
Business Intelligence	PO Reporting	3 - Medium	Open - In Progress	Oaks bi the data being reported in purchase order report PO-0006 is not consiste	NORMAL	PHONE	8/27/15	
Business Intelligence	Other	3 - Medium	Closed - Resolved	ELM Reports not pulling back data	NORMAL	PHONE	8/28/15	8/28/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI Report Issue	NORMAL	PHONE	8/28/15	9/11/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI Report	NORMAL	EMAIL	8/28/15	10/26/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	URGENT ASSISTANCE NEEDED - BI Report OHGL047	NORMAL	PHONE	8/31/15	8/31/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI Agency Shared Reports	NORMAL	EMAIL	8/31/15	8/31/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	prompt single to multi select	NORMAL	EMAIL	8/31/15	9/1/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Issues logging on to COGNOS	NORMAL	EMAIL	9/1/15	9/1/15
Business Intelligence	Course Schedule	3 - Medium	Closed - Resolved	Enrollment Confirmation for DAS-BI-141DAS06875720150902849 090102	NORMAL	EMAIL	9/1/15	9/1/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	End user would like to know if the results in PAY - 0007 are ever updated? What	NORMAL	PHONE	9/2/15	9/10/15
Business Intelligence	Cognos Defect	3 - Medium	Closed - Resolved	AGO Custom Report question	NORMAL	PHONE	9/2/15	9/2/15
Business Intelligence	Workforce Profile	3 - Medium	Closed - Resolved	Time Reporting Code Definitions	NORMAL	EMAIL	9/2/15	9/2/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	OAKS BI question	NORMAL	PHONE	9/2/15	9/2/15
Business Intelligence	ETL	3 - Medium	Closed - Resolved	SRC to MDW Issue with PAYTAXDIST Table	NORMAL	PHONE	9/3/15	9/8/15
Business Intelligence	ETL	3 - Medium	Closed - Resolved	SRC to MDW Issue with PAYDEDDIST Table	NORMAL	PHONE	9/3/15	9/11/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	BPM Capital Budget (FIN-BP-301)	NORMAL	EMAIL	9/3/15	9/3/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Open Encumbrance Report	NORMAL	EMAIL	9/3/15	9/9/15
Business Intelligence	Compensation	3 - Medium	Closed - Resolved	WFP-0010 COMP Dollars Doubling	NORMAL	PHONE	9/4/15	9/4/15
Business Intelligence	Compensation	3 - Medium	Closed - Resolved	BI Cognos Running Slow?	NORMAL	PHONE	9/4/15	9/4/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Setup SSO in COGNOS QA(Sync with PAQA)	NORMAL	PHONE	9/4/15	9/6/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	COGNOS Web server Security Vulnerabilities	NORMAL	PHONE	9/4/15	9/6/15

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Business Intelligence	Other	3 - Medium	Closed - Resolved	OAKS Fin vs BI Custom report data	NORMAL	PHONE	9/8/15	9/8/15
Business Intelligence	UC4	3 - Medium	Closed - Resolved	Remove JOBP.BI_FIN_SECURITY from JOBP.HCMMAINT.CHG_MODE.ALL_USERS	NORMAL	EMAIL	9/9/15	9/18/15
Business Intelligence	UC4	2 - High	Closed - Resolved	Import into UC4 Production Changes for BI 92	NORMAL	EMAIL	9/9/15	9/18/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	assign a ticket to Archana Kancharla	NORMAL	EMAIL	9/10/15	9/11/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI Issue	NORMAL	EMAIL	9/10/15	9/11/15
Business Intelligence	Other	2 - High	Closed - Resolved	Cognos Startup / Status Failures on 9/10	NORMAL	EMAIL	9/10/15	9/10/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	listing of vendors	ENH	EMAIL	9/10/15	9/15/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Cognos Hourly Check	NORMAL	EMAIL	9/10/15	9/10/15
Business Intelligence	Compensation	3 - Medium	Closed - Resolved	Implementation of ETL Delete Logic on PS_OH_D_COMP	ENH	PHONE	9/10/15	9/18/15
Business Intelligence	Compensation	3 - Medium	Closed - Resolved	Development of new BI Fact table from the Request for Overtime PS HCM source tab	ENH	PHONE	9/10/15	10/2/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI Issue	NORMAL	EMAIL	9/10/15	9/10/15
Business Intelligence	Procurement/AP	3 - Medium	Closed - Resolved	Develop and execute custom FNPRD queries for EDU01	ENH	PHONE	9/10/15	9/11/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Development of an Active Combo Codes BI Report	ENH	PHONE	9/10/15	9/11/15
Business Intelligence	Procurement/AP	3 - Medium	Closed - Resolved	Report: undefined	NORMAL	PHONE	9/11/15	9/11/15
Business Intelligence	UC4	3 - Medium	Closed - Resolved	jobs.bi_bi_oh_mseq_ps_f_journal_ows ABENDED	NORMAL	EMAIL	9/14/15	9/14/15
Business Intelligence	UC4	3 - Medium	Closed - Resolved	Please assign a ticket to Archana Kancharla	NORMAL	EMAIL	9/14/15	9/14/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI Cognos - FIN Data not Returning & Error on Reports	NORMAL	EMAIL	9/14/15	9/14/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI - Cognos - Report Issues	NORMAL	EMAIL	9/14/15	9/18/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Please open a help desk ticket to resolve the issue below.	NORMAL	EMAIL	9/14/15	9/14/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	ERROR : BI Disbursement Detail Report - ASD	NORMAL	EMAIL	9/14/15	9/14/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	DMR Payroll Projections Report Throwing Error	NORMAL	PHONE	9/14/15	9/25/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Cognos Query doubling revenue figures when utilizing Accounting Date field	NORMAL	EMAIL	9/14/15	9/18/15
Business Intelligence	UC4	3 - Medium	Closed - Resolved	MRT Received re "JOBS.BI_BP_OH_MSEQ_TREE_HIERARCHY_91MDW (#15231730)"	NORMAL	EMAIL	9/14/15	9/28/15
Business Intelligence	General	3 - Medium	Closed - Resolved	P&B - Combo Edits Not Working in BIDWPRD	NORMAL	WALK	9/14/15	10/7/15
Business Intelligence	General	2 - High	Closed - Resolved	P&B - Dimension 2 and 3 are not unique keys	NORMAL	WALK	9/14/15	10/6/15
Business Intelligence	General	3 - Medium	Closed - Resolved	P&B - Chartfields not displaying in planning workspace	NORMAL	PHONE	9/14/15	10/5/15
Business Intelligence	Data access	3 - Medium	Closed - Resolved	P&B - Grant roles and planning centers to capital users	NORMAL	PHONE	9/14/15	10/6/15
Business Intelligence	General	2 - High	Closed - Resolved	P&B - Unload Analytic error messages	NORMAL	PHONE	9/14/15	10/5/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Report Error	NORMAL	EMAIL	9/14/15	9/15/15
Business Intelligence	Workforce Profile	3 - Medium	Closed - Resolved	COGNOS Help	NORMAL	PHONE	9/14/15	9/14/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Report Error	NORMAL	EMAIL	9/14/15	9/15/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Need assistance with Two BI Reports that since the upgrad do not work on the sch	NORMAL	EMAIL	9/14/15	9/22/15
Business Intelligence	Other	3 - Medium	Open - In Progress	BI Report Help	NORMAL	EMAIL	9/14/15	
Business Intelligence	Accounts Receivable R	3 - Medium	Open - In Progress	9.2 Upgrade issue-Voucher Accounting Detail report	NORMAL	PHONE	9/14/15	
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI Report - PC-007 PCard with Voucher Chartfields	NORMAL	EMAIL	9/14/15	10/16/15
Business Intelligence	Other	2 - High	Closed - Resolved	BI: OH_AUDIT and OHEPMERR processes failed	NORMAL	PHONE	9/14/15	9/17/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Travel Report - BI Team	NORMAL	EMAIL	9/15/15	9/16/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	OAKS Business Intelligence issue	NORMAL	EMAIL	9/15/15	9/18/15
Business Intelligence	Data access	3 - Medium	Closed - Resolved	BI Security	NORMAL	PHONE	9/15/15	10/8/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	COGNOS Scheduled Reports	NORMAL	EMAIL	9/15/15	9/18/15
Business Intelligence	Planning and Budgeting	3 - Medium	Closed - Resolved	Troubleshoot Staging error: BU 'STATE' not valid for ledger	NORMAL	PHONE	9/15/15	10/13/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI report - No data	NORMAL	EMAIL	9/15/15	9/15/15
Business Intelligence	Compensation	3 - Medium	Closed - Resolved	Implementation of PS_OH_D_COMP Delete Logic filter in Cognos HCM Model	ENH	PHONE	9/15/15	9/18/15

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Business Intelligence	Other	3 - Medium	Closed - Resolved	BI: OH_MSEQ_FMS_Global_Dimensions_OWS job failed	NORMAL	PHONE	9/15/15	9/17/15
Business Intelligence	Workforce Profile	3 - Medium	Closed - Resolved	COMP-0042	NORMAL	PHONE	9/15/15	9/15/15
Business Intelligence	Procurement/AP	3 - Medium	Closed - Resolved	VOUCHERS	NORMAL	PHONE	9/15/15	9/15/15
Business Intelligence	Workforce Profile	3 - Medium	Closed - Resolved	Agency Custom Report Development/Modification for RSC/OOD	ENH	PHONE	9/15/15	9/15/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Requisitions requiring action today report - No data	NORMAL	EMAIL	9/15/15	9/16/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI-COGNOS_ Report help	NORMAL	EMAIL	9/16/15	9/21/15
Business Intelligence	Workforce Profile	3 - Medium	Closed - Resolved	Cannot Access Data	NORMAL	EMAIL	9/16/15	9/16/15
Business Intelligence	Accounts Receivable	3 - Medium	Closed - Resolved	COGNOS BI Report	NORMAL	EMAIL	9/16/15	9/21/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Report: Pay-0007	NORMAL	PHONE	9/16/15	9/21/15
Business Intelligence	General Ledger Reports	3 - Medium	Closed - Resolved	9.2 Upgrade issue-Missing Fund for Reports	NORMAL	PHONE	9/16/15	10/1/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Table Load - DAS Data Feed Table for month of September 2	NORMAL	EMAIL	9/17/15	9/18/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	DOB report	ENH	EMAIL	9/17/15	9/17/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI COGNOS Report	NORMAL	EMAIL	9/17/15	9/25/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI - COGNOS - REPORT	NORMAL	EMAIL	9/17/15	9/17/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Payments missing from data warehouse?	NORMAL	EMAIL	9/17/15	9/21/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI Cognos Paid Voucher Data Issue	NORMAL	EMAIL	9/17/15	9/21/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Can't Move BI Report from My Folder to DAS Shared Folder	NORMAL	EMAIL	9/18/15	9/18/15
Business Intelligence	Workforce Profile	3 - Medium	Closed - Resolved	Please help with COGNOS Report	NORMAL	PHONE	9/18/15	9/18/15
Business Intelligence	Data Stage	3 - Medium	Closed - Resolved	BI DataStage Hash File Check - Sept 2015	NORMAL	EMAIL	9/18/15	9/18/15
Business Intelligence	Procurement/AP	3 - Medium	Closed - Resolved	Tax 06 warrant journal data missing	NORMAL	PHONE	9/18/15	9/22/15
Business Intelligence	UC4	3 - Medium	Closed - Resolved	job abend	NORMAL	EMAIL	9/18/15	9/18/15
Business Intelligence	UC4	3 - Medium	Closed - Resolved	Failed three times	NORMAL	EMAIL	9/21/15	9/23/15
Business Intelligence	Planning and Budgeting	1 - Critical	Closed - Resolved	Error in Staging "Invalid Business Unit for Ledger"	NORMAL	PHONE	9/21/15	10/2/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Report is not getting all the information.	NORMAL	PHONE	9/21/15	9/21/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	7:50AM - Is BI Operational Dashboard Accurate??	NORMAL	EMAIL	9/22/15	9/22/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Cognos Report FTP Access for PUCO - CAB 4409	NORMAL	EMAIL	9/22/15	10/14/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	OAKS Business Intelligence Role	NORMAL	EMAIL	9/22/15	9/23/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	cognos Excel download issue	NORMAL	EMAIL	9/22/15	9/22/15
Business Intelligence	Procurement/AP	3 - Medium	Closed - Resolved	Report Performance	NORMAL	PHONE	9/22/15	9/22/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	7:50AM - Is BI Operational Dashboard Accurate??	NORMAL	PHONE	9/22/15	9/22/15
Business Intelligence	Procurement/AP	3 - Medium	Closed - Resolved	Report: Payment Journal List - OCD (DEV201100)	NORMAL	PHONE	9/22/15	9/22/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI Cognos Report Incorrect	NORMAL	EMAIL	9/22/15	10/2/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI data for T & E	NORMAL	EMAIL	9/22/15	10/5/15
Business Intelligence	Data access	3 - Medium	Closed - Resolved	Business Unit Access In BI	NORMAL	PHONE	9/23/15	9/23/15
Business Intelligence	AP Travel & Expense	3 - Medium	Closed - Resolved	TE0012 Total Expense Paid report Error	NORMAL	PHONE	9/23/15	10/14/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	DOH - BI report not running	NORMAL	EMAIL	9/24/15	9/24/15
Business Intelligence	Compensation	2 - High	Closed - Resolved	Reprocessing of Fact Leave Accrual table	NORMAL	PHONE	9/24/15	9/29/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI REPORTS	NORMAL	EMAIL	9/24/15	9/24/15
Business Intelligence	Compensation	3 - Medium	Closed - Resolved	Brett Braden - OAKS ID 10114210	NORMAL	PHONE	9/24/15	9/24/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	query follow-up	ENH	PHONE	9/24/15	9/25/15
Business Intelligence	UC4	2 - High	Closed - Cancelled	UC4 Production Changes for BI	NORMAL	EMAIL	9/24/15	9/25/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Travel & Expense BI Reporting Error	NORMAL	EMAIL	9/25/15	10/2/15
Business Intelligence	Personnel File	3 - Medium	Closed - Resolved	Remove rows from legacy	NORMAL	EMAIL	9/25/15	11/4/15
Business Intelligence	UC4	3 - Medium	Closed - Resolved	FAILED Job CRM: JOBP.BI FIN WEEKLY JOURNALS (15282913).	NORMAL	EMAIL	9/28/15	9/28/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Bad Link	NORMAL	EMAIL	9/28/15	9/29/15
Business Intelligence	UC4	3 - Medium	Closed - Resolved	UC4 change notification list for BI DS restart emails	NORMAL	EMAIL	9/28/15	9/28/15

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Business Intelligence	Compensation	3 - Medium	Closed - Cancelled	Request for Overtime Cognos HCM Model Enhancement	ENH	PHONE	9/29/15	9/29/15
Business Intelligence	Other	3 - Medium	Closed - Cancelled	ELM-003 Report showing DYS Learning for Commerce related supplemental activiti	NORMAL	PHONE	9/29/15	9/29/15
Business Intelligence	Workforce Profile	3 - Medium	Closed - Cancelled	Updating the HCM BI Position Dimension with Daily Hours	ENH	PHONE	9/29/15	9/29/15
Business Intelligence	Other	3 - Medium	Open - In Progress	DAILY REPORT REQUEST	NORMAL	EMAIL	9/29/15	
Business Intelligence	Other	3 - Medium	Open - In Progress	Quick Analysis output	NORMAL	EMAIL	9/29/15	
Business Intelligence	Other	3 - Medium	Closed - Cancelled	Update ELM BI Cognos Model with PS SECURITY ROLES FOLDER	ENH	PHONE	9/29/15	9/29/15
Business Intelligence	Travel & Expense	3 - Medium	Open - In Progress	TAUTH_DIST Approver SID missing	NORMAL	PHONE	9/29/15	
Business Intelligence	Accounts Receivable	3 - Medium	Closed - Resolved	BI AR data - Lockbox Batch Identifier field	NORMAL	EMAIL	9/29/15	9/29/15
Business Intelligence	Other	3 - Medium	Open - In Progress	Accrual Reversal Logic Updates	NORMAL	PHONE	9/30/15	
Business Intelligence	Modify Object	3 - Medium	Open - In Progress	New SWCAP Adjustment Types for FY16	ENH	PHONE	9/30/15	
Business Intelligence	Modify Object	3 - Medium	Open - In Progress	Costpool Code Page Updates	ENH	PHONE	9/30/15	
Business Intelligence	UC4	3 - Medium	Closed - Resolved	Job Failed: Jobs.bi_mseq_hcm_benefits_fact_ows	NORMAL	EMAIL	10/1/15	10/1/15
Business Intelligence	UC4	3 - Medium	Closed - Resolved	job abended:JOBS.BI_OH_MSEQ_HCM_BENEFITS_FACT_OWS	NORMAL	EMAIL	10/1/15	10/1/15
Business Intelligence	UC4	3 - Medium	Closed - Resolved	JOB ABENDED:JOBS.BI_OH_MSEQ_HCM_RFL_FACT_MDW	NORMAL	EMAIL	10/1/15	10/1/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Issue with Supplemental training delivery method on ELM-003	NORMAL	PHONE	10/1/15	10/2/15
Business Intelligence	Compensation	3 - Medium	Closed - Resolved	New Request for Overtime Cognos folder	ENH	PHONE	10/1/15	10/2/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Update ELM BI Cognos Model with PS Security Roles Folder	ENH	PHONE	10/1/15	10/2/15
Business Intelligence	Workforce Profile	3 - Medium	Closed - Resolved	Job Code Updates to WFP-0062 IT Dashboard	NORMAL	PHONE	10/1/15	10/2/15
Business Intelligence	Cognos Defect	3 - Medium	Closed - Resolved	Cognos	NORMAL	EMAIL	10/1/15	10/8/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	PC-0003 Payment Card Aging Report	NORMAL	EMAIL	10/1/15	10/1/15
Business Intelligence	Workforce Profile	3 - Medium	Closed - Resolved	Updating Position Dimension with Daily Hours	ENH	PHONE	10/1/15	10/9/15
Business Intelligence	Connectivity	2 - High	Closed - Resolved	Firewall rules for Prod Win Cognos to DB - CAB 4419	NORMAL	WALK	10/2/15	10/8/15
Business Intelligence	Connectivity	3 - Medium	Closed - Resolved	Firewall rules for Non-Prod ETL to Prod DB Servers - CAB 4420	NORMAL	EMAIL	10/2/15	10/14/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI - FMLA ELIG RPT	NORMAL	EMAIL	10/5/15	10/19/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI/COGNOS	NORMAL	EMAIL	10/5/15	10/5/15
Business Intelligence	ETL	3 - Medium	Closed - Resolved	SRC to MDW variance of \$-1,824,727 for VCHR_LN_DT	NORMAL	EMAIL	10/5/15	10/6/15
Business Intelligence	AP Travel & Expense	3 - Medium	Open - In Progress	Travel Reports	NORMAL	PHONE	10/6/15	
Business Intelligence	Accounts Receivable	3 - Medium	Closed - Resolved	OAKS BI - AR Accountin Line/AR Item Processing Issue	NORMAL	EMAIL	10/6/15	10/8/15
Business Intelligence	Configuration	3 - Medium	Closed - Resolved	Security Remediation - Disable weak cypher suites	NORMAL	PHONE	10/6/15	11/5/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Update Default Accrual Type Value	NORMAL	PHONE	10/6/15	10/13/15
Business Intelligence	General Ledger	3 - Medium	Closed - Resolved	GL-0034 SORT & DECIMAL FORMAT	DEFEC	PHONE	10/6/15	10/9/15
Business Intelligence	Course Schedule	3 - Medium	Closed - Resolved	Standard BI Cognos Report and Report Books training	NORMAL	EMAIL	10/6/15	10/6/15
Business Intelligence	Compensation	3 - Medium	Closed - Resolved	Drill Though Error on COM-0012 Benefits Plan Summarization	NORMAL	PHONE	10/6/15	10/9/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	SEC-0001 Security Role Lookup report	NORMAL	EMAIL	10/6/15	10/23/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Dobbins (9).xlsx	NORMAL	EMAIL	10/7/15	10/23/15
Business Intelligence	Workforce Profile	3 - Medium	Closed - Resolved	EHOC VIEW BASE RATE ISSUE	NORMAL	PHONE	10/7/15	10/15/15
Business Intelligence	Workforce Profile	3 - Medium	Closed - Resolved	Daily Position Hours to the Cognos PRD HCM Model	ENH	PHONE	10/8/15	10/9/15
Business Intelligence	UC4	3 - Medium	Closed - Resolved	Remove John McCormick from Alerts	NORMAL	EMAIL	10/8/15	10/14/15
Business Intelligence	Workforce Profile	3 - Medium	Closed - Resolved	WFP-0010 - OPEN FILLED POSITIONS	NORMAL	PHONE	10/8/15	10/16/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI - new report - can you tell me why I'm getting this error?	NORMAL	EMAIL	10/8/15	10/8/15
Business Intelligence	UC4	3 - Medium	Closed - Resolved	JOBS.BI_OH_MSEQ_HCM_GLOBAL_DIMENSIONS_MDW	NORMAL	EMAIL	10/9/15	10/9/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Report Requests - Rhodes and Riffe Tenants	ENH	PHONE	10/9/15	11/5/15
Business Intelligence	UC4	3 - Medium	Closed - Resolved	BI HCM plan waiting on holiday for JOBP.BI_OH_FMS_SYNC_HASH_JOBS	NORMAL	EMAIL	10/13/15	10/21/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI - COGNOS - REPORT ASSITANCE - DATE DRIVEN FORMULAS	NORMAL	EMAIL	10/13/15	10/16/15
Business Intelligence	Asset Management Rep:3	3 - Medium	Closed - Resolved	Incorrect Data Asset Management BI report	NORMAL	EMAIL	10/13/15	10/21/15

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Business Intelligence	Other	3 - Medium	Closed - Resolved	Cognos Issue	NORMAL	EMAIL	10/13/15	10/14/15
Business Intelligence	Asset Management	3 - Medium	Closed - Resolved	BI Issues with AM	NORMAL	EMAIL	10/13/15	10/21/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Error Received When Running Report	NORMAL	EMAIL	10/13/15	10/14/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Update Investment Earnings Allocation Logic	NORMAL	PHONE	10/13/15	12/1/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	SWCAP Section 1 Allocation	NORMAL	PHONE	10/13/15	12/1/15
Business Intelligence	Other	3 - Medium	Open - In Progress	SWCAP Current Year SWCAP Revenue Adjustments	NORMAL	PHONE	10/13/15	
Business Intelligence	UC4	3 - Medium	Closed - Resolved	JOBP.BI_BP_DAILY_REFRESH delayed on Payroll Friday	NORMAL	PHONE	10/14/15	10/21/15
Business Intelligence	Compensation	3 - Medium	Closed - Resolved	BI Standard Report COMP-0013 Filter Update	NORMAL	PHONE	10/15/15	10/16/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Development of an DAS Communication Team Report	ENH	PHONE	10/15/15	10/15/15
Business Intelligence	Compensation	3 - Medium	Closed - Resolved	Modified version of COMP-0040 for BWC Wage Request Report	ENH	PHONE	10/15/15	10/19/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	PS_OH_F_EXP_DTLDIS_VW - comments1 and comments 2 duplicate data	NORMAL	EMAIL	10/15/15	10/27/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	BPM-0021 report is doubling	NORMAL	PHONE	10/15/15	3/8/16
Business Intelligence	Data Stage	3 - Medium	Closed - Resolved	MCD: DataStage development instance failing connection with AuditTrac	NORMAL	PHONE	10/16/15	10/21/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI COGNOS REQUEST - ADD charfields to existing report	NORMAL	EMAIL	10/16/15	10/16/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Request for frequency of reports ran - BI Reports	NORMAL	EMAIL	10/16/15	10/22/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	PS_D_OH_COMP - 10145465 emplid marked as deleted	NORMAL	PHONE	10/16/15	10/16/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI Data Issues in P2P & KK Activity Subject Area's	NORMAL	EMAIL	10/19/15	10/31/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI Report: Assets on Hand Report	NORMAL	EMAIL	10/20/15	10/21/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Cognos Report Not Correct	NORMAL	EMAIL	10/20/15	10/23/15
Business Intelligence	ETL	3 - Medium	Closed - Resolved	SRC to MDW Issue with PS_F_JOURNAL Table	NORMAL	PHONE	10/20/15	10/21/15
Business Intelligence	ETL	3 - Medium	Closed - Resolved	SRC to MDW Issue with PS_OH_F_ASSET_COST Table	NORMAL	PHONE	10/20/15	10/27/15
Business Intelligence	Connectivity	2 - High	Closed - Resolved	Create appropriate firewalls for AuditTrac PROD Datastage servers CAB 4441	NORMAL	PHONE	10/20/15	11/3/15
Business Intelligence	Asset Management	3 - Medium	Closed - Resolved	COGNOS BI Asset Management Data	NORMAL	EMAIL	10/20/15	10/21/15
Business Intelligence	Asset Management Rep	3 - Medium	Closed - Resolved	AM-0014 Asset Physical Inventory by Location Report	NORMAL	EMAIL	10/20/15	10/21/15
Business Intelligence	General Ledger	3 - Medium	Closed - Resolved	GL-0075 dropping Extended Descriptions for ALI	NORMAL	PHONE	10/20/15	12/8/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	ELM BI Report #3 Activity Report	NORMAL	EMAIL	10/20/15	10/22/15
Business Intelligence	Modify Object	3 - Medium	Open - On Hold	New table needed in BI	ENH	EMAIL	10/21/15	
Business Intelligence	Reports/Queries	3 - Medium	Closed - Resolved	New report for transfers	NORMAL	PHONE	10/21/15	11/6/15
Business Intelligence	Workforce Profile	3 - Medium	Closed - Resolved	BI error when drilling through	NORMAL	EMAIL	10/21/15	10/21/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	COGNOS Email MSG's every minute	NORMAL	EMAIL	10/21/15	10/21/15
Business Intelligence	Procurement/AP	3 - Medium	Closed - Resolved	PO-0008 PO Encumbrance Report	NORMAL	WALK	10/21/15	10/22/15
Business Intelligence	Procurement/AP	3 - Medium	Closed - Resolved	Getting the Report, but it is empty still	NORMAL	PHONE	10/21/15	10/21/15
Business Intelligence	Asset Management Rep	3 - Medium	Closed - Resolved	Inconsistent data between custom BI report and OAKS Financial Asset Management	NORMAL	PHONE	10/22/15	10/28/15
Business Intelligence	Other	4 - Low	Closed - Resolved	Assistance requested in building a combination chart in Cognos	NORMAL	PHONE	10/22/15	10/22/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Field Locations	ENH	EMAIL	10/22/15	11/6/15
Business Intelligence	General Ledger	3 - Medium	Closed - Resolved	FIN Reports moved to BI during upgrade	NORMAL	PHONE	10/22/15	10/25/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	CONGOS BI - "PO Reference" Field Not Populating	NORMAL	EMAIL	10/23/15	11/19/15
Business Intelligence	Other	3 - Medium	Open - In Progress	OAKS BI Report Not Returning All Data	NORMAL	EMAIL	10/23/15	
Business Intelligence	Procurement/AP	3 - Medium	Closed - Resolved	Cannot view report in excel	NORMAL	PHONE	10/23/15	10/23/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Payroll Journals "missing" again	NORMAL	EMAIL	10/26/15	10/31/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Table Load - DAS Data Feed Table for month of October'15	NORMAL	EMAIL	10/26/15	10/27/15
Business Intelligence	General Ledger	3 - Medium	Closed - Resolved	GL-0013 Drill through link	NORMAL	PHONE	10/26/15	10/30/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Security Role Report	NORMAL	PHONE	10/26/15	10/30/15
Business Intelligence	Configuration	3 - Medium	Closed - Resolved	Implement "Secure", "HttpOnly", "Strict-Transport-Header" for Cognos Production	NORMAL	PHONE	10/26/15	4/6/16
Business Intelligence	Other	3 - Medium	Closed - Resolved	PS_OH_F_JOURNAL	NORMAL	EMAIL	10/26/15	10/27/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Need Data Extract from FIN or BI	NORMAL	EMAIL	10/27/15	11/9/15

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Business Intelligence	Other	3 - Medium	Closed - Resolved	Assets On Hand Report.xlsx	NORMAL	EMAIL	10/27/15	10/27/15
Business Intelligence	Connectivity	3 - Medium	Open - In Progress	September Expenditure Report	NORMAL	PHONE	10/27/15	
Business Intelligence	Other	3 - Medium	Closed - Resolved	Problem with Speedchart table	NORMAL	EMAIL	10/28/15	10/31/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Problem with Speedchart table	NORMAL	EMAIL	10/28/15	10/31/15
Business Intelligence	General Ledger	3 - Medium	Closed - Resolved	Monthly Fund Activity prompt page	NORMAL	EMAIL	10/28/15	11/2/15
Business Intelligence	ETL	3 - Medium	Closed - Resolved	SRC to MDW Issue with PS_OH_F_EXP_DTLDIS Table	NORMAL	PHONE	10/30/15	10/30/15
Business Intelligence	New Object	3 - Medium	Closed - Resolved	POSITION CEILING FACT TABLE AND REPORT DEVELOPMENT	ENH	EMAIL	11/2/15	11/9/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Field Locations from AM AUDIT	ENH	EMAIL	11/2/15	11/6/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Field Locations	NORMAL	EMAIL	11/2/15	11/2/15
Business Intelligence	ETL	3 - Medium	Closed - Resolved	PS_F_LEDGER Production ETL job failure	NORMAL	PHONE	11/2/15	11/3/15
Business Intelligence	Modify Object	3 - Medium	Closed - Resolved	VOUCHER INVOICE RECEIPT DATE ADDITION	ENH	PHONE	11/2/15	11/6/15
Business Intelligence	Procurement/AP	3 - Medium	Closed - Resolved	CONGOS FIN Model	ENH	PHONE	11/2/15	11/6/15
Business Intelligence	Compensation	3 - Medium	Closed - Resolved	From: Fraser, JohnnaSent: Monday, November 2, 2015 1:21 PMTo: OAKS Helpdesk	NORMAL	EMAIL	11/2/15	11/6/15
Business Intelligence	Compensation	3 - Medium	Closed - Resolved	Exempt employees are being termed from the Minnesota Life eligibility file. 1 a	NORMAL	EMAIL	11/2/15	1/27/16
Business Intelligence	Other	3 - Medium	Closed - Resolved	OAKS BI	NORMAL	EMAIL	11/2/15	11/12/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI	NORMAL	EMAIL	11/2/15	11/3/15
Business Intelligence	Configuration	3 - Medium	Closed - Resolved	Need mount point on ETL servers for MCD01 for Lawtrac	NORMAL	EMAIL	11/2/15	11/2/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Assistant with COGNOS report	NORMAL	EMAIL	11/3/15	11/4/15
Business Intelligence	ETL	3 - Medium	Closed - Resolved	SRC to MDW Issue with PS_OH_F_TAUTH_DIST Table	NORMAL	PHONE	11/3/15	11/13/15
Business Intelligence	ETL	3 - Medium	Closed - Resolved	SRC to MDW Issue with PS_OH_F_EXP_DTLDIS Table	NORMAL	PHONE	11/3/15	11/3/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	JFS Report Lookup	NORMAL	PHONE	11/3/15	11/3/15
Business Intelligence	ETL	3 - Medium	Closed - Resolved	SRC to MDW Issue with PS_OH_F_VCHR_LN_DT table	NORMAL	PHONE	11/4/15	11/6/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Position Control Roster	NORMAL	EMAIL	11/4/15	11/9/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	New Field request for existing report	NORMAL	PHONE	11/4/15	11/5/15
Business Intelligence	Asset Management	3 - Medium	Closed - Resolved	AM Location Updates	NORMAL	PHONE	11/5/15	11/6/15
Business Intelligence	Asset Management	3 - Medium	Closed - Resolved	AM Location Updates	NORMAL	PHONE	11/5/15	11/6/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Cognos Report FTP Access for DAS //state employee//	NORMAL	EMAIL	11/5/15	1/25/16
Business Intelligence	Other	3 - Medium	Closed - Resolved	Excel conversion issue	NORMAL	EMAIL	11/6/15	11/17/15
Business Intelligence	New Object	3 - Medium	Closed - Resolved	Invoice Recieved Date	NORMAL	PHONE	11/6/15	11/6/15
Business Intelligence	New Object	3 - Medium	Closed - Resolved	POSITION CEILING FACT TABLE AND REPORT DEVELOPMENT	NORMAL	EMAIL	11/6/15	11/6/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Problems with Cognos's Prompt Pages	NORMAL	EMAIL	11/6/15	11/9/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Leave Accrual Subject Area Access in HCM (Cognos)	NORMAL	EMAIL	11/6/15	11/9/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Payroll Journals "missing" again	NORMAL	EMAIL	11/9/15	11/10/15
Business Intelligence	ETL	3 - Medium	Closed - Resolved	SRC to MDW Issue with PS_F_KK_LEDGER Table	NORMAL	PHONE	11/9/15	11/13/15
Business Intelligence	ETL	3 - Medium	Closed - Resolved	Payroll Journrls missing in BI	NORMAL	PHONE	11/9/15	11/22/15
Business Intelligence	ETL	3 - Medium	Closed - Resolved	Request is to modify the validation job for PS_DISTRIB_LINE	DEFEC	PHONE	11/9/15	11/12/15
Business Intelligence	UC4	3 - Medium	Closed - Resolved	Re-activate JOBP.BI_FIN_WEEKLY_JOURNALS	NORMAL	EMAIL	11/9/15	11/17/15
Business Intelligence	ETL	3 - Medium	Closed - Resolved	VAL_MBE - Incorrect amount for certain vouchers	NORMAL	PHONE	11/9/15	11/10/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI or FIN report	NORMAL	EMAIL	11/9/15	12/23/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Add Service Location to MBE/EDGE Package	NORMAL	PHONE	11/9/15	11/13/15
Business Intelligence	General Ledger	3 - Medium	Closed - Resolved	Expanded descriptions for charfields were previously stored in a set of custom	NORMAL	PHONE	11/10/15	12/8/15
Business Intelligence	New Object	3 - Medium	Closed - Resolved	BI: Create view to support employee/supervisor joins	NORMAL	PHONE	11/10/15	12/9/15
Business Intelligence	UC4	3 - Medium	Closed - Resolved	EPM Inquiry	NORMAL	EMAIL	11/12/15	11/12/15
Business Intelligence	Procurement/AP	3 - Medium	Closed - Resolved	Development of new BI FIN VAP-0010 ISTV Item-Voucher Report	ENH	PHONE	11/12/15	11/13/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Agency CSV Shared Folders Access Issue	NORMAL	PHONE	11/12/15	11/12/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Leave Report - 0021 FMLA Eligibility and Leave	NORMAL	PHONE	11/12/15	11/12/15

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Business Intelligence	Other	3 - Medium	Closed - Resolved	BI Report Formatting Question	NORMAL	EMAIL	11/12/15	11/12/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Access to Cognos DAS FTP folder	NORMAL	PHONE	11/13/15	11/25/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Missing PCARD items on BI Report	NORMAL	EMAIL	11/16/15	11/16/15
Business Intelligence	Other	2 - High	Closed - Resolved	CRM9 data source not working in Cognos production	NORMAL	WALK	11/16/15	11/16/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI Question	NORMAL	EMAIL	11/16/15	12/1/15
Business Intelligence	Accounts Receivable Fu	2 - High	Closed - Resolved	BELTSS GL-0079 Monthly Fund Activity.xlsx	NORMAL	EMAIL	11/17/15	11/19/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	DAS Data Feed Table -PS_OH_HCM_RPT_HIS ) for Nov month	NORMAL	EMAIL	11/17/15	11/18/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	COGNOS Help	NORMAL	EMAIL	11/17/15	11/19/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI Data Issue(KK Ledger)	NORMAL	EMAIL	11/17/15	11/24/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	//state employee// 10085857 Additional BI Access Needed for Report Studio	NORMAL	EMAIL	11/17/15	11/20/15
Business Intelligence	Other	4 - Low	Closed - Resolved	EPM Cognos FTP account not working	NORMAL	EMAIL	11/17/15	11/17/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	UNSPSC report	NORMAL	PHONE	11/17/15	11/17/15
Business Intelligence	Modify Object	3 - Medium	Closed - Resolved	BI: SWCAP - additional update to admin allocation	NORMAL	PHONE	11/18/15	12/1/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	A-Strategic Planning Report-test.xlsx	NORMAL	EMAIL	11/18/15	12/28/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	A-Strategic Planning Report-test.xlsx	NORMAL	EMAIL	11/18/15	11/20/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI Question	NORMAL	EMAIL	11/19/15	12/1/15
Business Intelligence	ETL	3 - Medium	Closed - Resolved	Data Mismatch between OAKS FIN and BI	NORMAL	PHONE	11/19/15	11/24/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI Report Assistance Requested - CAS reports	NORMAL	PHONE	11/19/15	11/19/15
Business Intelligence	Reports/Queries	3 - Medium	Closed - Resolved	Request from OIT for new hires in ePar	ENH	PHONE	11/19/15	12/2/15
Business Intelligence	Travel & Expense	3 - Medium	Closed - Resolved	Report View of TE-0002 Expense Report Accounting Lookup.xlsx 11/20/2015 - New OH_AP_VCHR_APPROVED_BY_WHOM and	NORMAL	EMAIL	11/20/15	11/24/15
Business Intelligence	Accounts Payable Vouc	3 - Medium	Open - Reopened	OH_AP_VCHR_APPROVED_BY_ORIGIN	NORMAL	EMAIL	11/20/15	
Business Intelligence	ETL	3 - Medium	Closed - Resolved	One time request to re-process missed transaction for PS_LEDGER_KK	NORMAL	PHONE	11/23/15	11/25/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Business Intelligence Query Issue	NORMAL	EMAIL	11/23/15	11/24/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Vendor Rpt. targeting payments coded to Acct. Code '550'	NORMAL	EMAIL	11/23/15	11/24/15
Business Intelligence	Planning and Budgeting 1	1 - Critical	Closed - Resolved	SOPPS Pay Period File	NORMAL	PHONE	11/23/15	1/4/16
Business Intelligence	UC4	3 - Medium	Closed - Resolved	Job failed JOBS.BI_COG_STATUS	NORMAL	EMAIL	11/24/15	11/24/15
Business Intelligence	ETL	3 - Medium	Closed - Resolved	SRC to MDW Issue with PS_OH_F_VCHR_LN_DT table	NORMAL	PHONE	11/24/15	11/25/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Report Deleted	NORMAL	PHONE	11/24/15	11/24/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI question	NORMAL	EMAIL	11/25/15	11/25/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Email Address mismatch between BI and Source	NORMAL	PHONE	11/25/15	11/27/15
Business Intelligence	Travel & Expense	3 - Medium	Closed - Resolved	Business Intelligence T&E Reports discrepancy question	NORMAL	EMAIL	11/27/15	12/1/15
Business Intelligence	New Object	3 - Medium	Closed - Resolved	OH_F_VCHR_LN_DT Enhancement - PYMNT_HOLD_REASON Field Addition	ENH	EMAIL	11/30/15	12/7/15
Business Intelligence	Travel & Expense	3 - Medium	Closed - Resolved	BI Query Issue	NORMAL	EMAIL	11/30/15	1/8/16
Business Intelligence	Application Administrati	3 - Medium	Closed - Resolved	USERSEC <10153381> On-Board MICHELLE FINNEGAN MILLER	NORMAL	PHONE	11/30/15	12/10/15
Business Intelligence	ETL	3 - Medium	Closed - Resolved	Refresh IT Spend Dashboard	NORMAL	PHONE	11/30/15	12/2/15
Business Intelligence	ETL	3 - Medium	Closed - Resolved	SRC to MDW Issue with PS_F_KK_LEDGER	NORMAL	PHONE	12/1/15	12/4/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	ODNR and STH Report in ELM BI	NORMAL	PHONE	12/1/15	12/2/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	ELM Data Issue in BI	NORMAL	PHONE	12/1/15	12/2/15
Business Intelligence	Creation	3 - Medium	Closed - Resolved	JFS Employee cannot run BI Reports for ELM	NORMAL	PHONE	12/1/15	12/3/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Issue with Report: GL-0079 Monthly Fund Activity	NORMAL	EMAIL	12/2/15	3/18/16
Business Intelligence	Other	3 - Medium	Closed - Resolved	URGENT Report Needed	NORMAL	EMAIL	12/2/15	12/2/15
Business Intelligence	Cognos Defect	3 - Medium	Closed - Resolved	COGNOS - "My Activities and Schedules"	NORMAL	EMAIL	12/2/15	12/3/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Assistance with Report Needed	NORMAL	EMAIL	12/2/15	12/3/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	report help - saved in helpdesk reports	NORMAL	PHONE	12/2/15	12/3/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	DAS Statements	NORMAL	PHONE	12/2/15	12/2/15

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Business Intelligence	Other	3 - Medium	Closed - Resolved	Rate Change within BI-Cognos Billing	NORMAL	PHONE	12/2/15	12/2/15
Business Intelligence	Data access	3 - Medium	Closed - Resolved	COGNOS access	NORMAL	PHONE	12/2/15	12/2/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Pcard BI training report needs group active status added to it.	ENH	PHONE	12/3/15	1/7/16
Business Intelligence	New Object	3 - Medium	Closed - Resolved	Add Payment Hold Reason to FIN Package	ENH	EMAIL	12/4/15	12/7/15
Business Intelligence	General Ledger	3 - Medium	Closed - Resolved	RE: Expanded Descriptions in BI.	NORMAL	PHONE	12/4/15	12/7/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI Report Error	NORMAL	EMAIL	12/4/15	12/7/15
Business Intelligence	New Object	3 - Medium	Closed - Resolved	opened with wrong user name	NORMAL	PHONE	12/7/15	12/7/15
Business Intelligence	New Object	3 - Medium	Open - In Progress	Cost Allocation request from MEDICAID	ENH	PHONE	12/7/15	
Business Intelligence	General Ledger	3 - Medium	Closed - Resolved	GL78 report information 120708	NORMAL	EMAIL	12/7/15	1/14/16
Business Intelligence	Accounts Receivable	3 - Medium	Closed - Resolved	Request to Add Two Fields to Regular Deposit Revenue Summary Tab	NORMAL	EMAIL	12/7/15	12/10/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI Standard Reports - Problems	NORMAL	EMAIL	12/7/15	12/9/15
Business Intelligence	Other	2 - High	Closed - Resolved	BPM-0021 Prior Year Actuals	NORMAL	PHONE	12/7/15	12/28/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Access to Workspace Advanced in COGNOS	NORMAL	PHONE	12/7/15	12/7/15
Business Intelligence	General Ledger	3 - Medium	Closed - Resolved	Question on Journal Source in BI	NORMAL	PHONE	12/7/15	12/9/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI report - VA-0010	NORMAL	EMAIL	12/8/15	12/18/15
Business Intelligence	UC4	3 - Medium	Closed - Resolved	EPM Inquiry	NORMAL	EMAIL	12/8/15	12/8/15
Business Intelligence	Other	1 - Critical	Closed - Resolved	Cognos Down(CAS Only)	NORMAL	PHONE	12/8/15	12/8/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Access To Workspace Advanced in BI	NORMAL	PHONE	12/8/15	12/8/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Audit Data missing from the JFS Report Lookup	NORMAL	PHONE	12/8/15	12/8/15
Business Intelligence	General Ledger	3 - Medium	Open - In Progress	Issues with BI Report GL0079	NORMAL	EMAIL	12/9/15	
Business Intelligence	General Ledger	3 - Medium	Closed - Resolved	GL-0075 Chartfield Configuration PROGRAM	NORMAL	EMAIL	12/9/15	12/9/15
Business Intelligence	General Ledger	3 - Medium	Closed - Resolved	Question on Journal Source in BI	NORMAL	PHONE	12/9/15	12/10/15
Business Intelligence	Procurement/AP	3 - Medium	Closed - Resolved	Voucher Accounting line Issue	NORMAL	EMAIL	12/9/15	12/16/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Workspace Advanced Access in BI	NORMAL	PHONE	12/9/15	12/9/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI Issue	NORMAL	EMAIL	12/10/15	12/10/15
Business Intelligence	Other	2 - High	Closed - Resolved	Comp - 0020 Leave Usage and Accrual	NORMAL	EMAIL	12/10/15	1/15/16
Business Intelligence	Other	3 - Medium	Closed - Resolved	Speedchart Report Not Updating	NORMAL	EMAIL	12/11/15	12/11/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Assistance with running BI report	NORMAL	EMAIL	12/11/15	12/11/15
Business Intelligence	Procurement/AP	3 - Medium	Closed - Resolved	Voucher Accounting line Issue	NORMAL	EMAIL	12/11/15	12/14/15
Business Intelligence	ETL	3 - Medium	Closed - Resolved	SRC to MDW Issue with OH_F_PAYDEDDIST table	NORMAL	PHONE	12/11/15	12/11/15
Business Intelligence	New Object	3 - Medium	Closed - Resolved	Request for new OWS table for eperformance	ENH	PHONE	12/14/15	12/21/15
Business Intelligence	Configuration	3 - Medium	Closed - Resolved	when she goes to Oaks report BI there are 4 options number one option is ADA01 s	NORMAL	PHONE	12/14/15	12/16/15
Business Intelligence	New Object	3 - Medium	Closed - Resolved	Billing Attachment Flag: Provides flag in BI if an attachment exists for Billing	ENH	PHONE	12/14/15	12/23/15
Business Intelligence	New Object	3 - Medium	Closed - Resolved	Voucher Attachment Flag: Provides flag in BI if an attachment exists for Voucher	ENH	PHONE	12/14/15	12/23/15
Business Intelligence	UC4	3 - Medium	Closed - Resolved	Oaks long running jobs	NORMAL	EMAIL	12/15/15	12/21/15
Business Intelligence	UC4	3 - Medium	Closed - Resolved	EPM Inquiry	NORMAL	EMAIL	12/15/15	12/21/15
Business Intelligence	Other	1 - Critical	Closed - Resolved	BI Reporting	ENH	EMAIL	12/15/15	1/15/16
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI (CAS) Down ?	NORMAL	PHONE	12/15/15	12/15/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Report: undefined	NORMAL	EMAIL	12/15/15	12/15/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI Data	NORMAL	EMAIL	12/16/15	12/21/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	COGNOS QA Down?	NORMAL	PHONE	12/16/15	12/16/15
Business Intelligence	Procurement/AP	3 - Medium	Closed - Resolved	Unable to process VAP-0005 report	NORMAL	PHONE	12/16/15	12/22/15
Business Intelligence	UC4	3 - Medium	Closed - Resolved	Job failed JOBS.BI_COG_START	NORMAL	EMAIL	12/17/15	12/21/15
Business Intelligence	Procurement/AP	3 - Medium	Closed - Resolved	Development of a new Controlling Board Threshold BI FIN Report	ENH	PHONE	12/17/15	12/18/15
Business Intelligence	Break Fix	3 - Medium	Open - In Progress	SWCAP Correct Manual Adjustment Configuration Logic	NORMAL	PHONE	12/17/15	
Business Intelligence	Other	3 - Medium	Closed - Resolved	New BI Report specifically for AGE	NORMAL	EMAIL	12/17/15	12/29/15

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Business Intelligence	Other	3 - Medium	Closed - Resolved	BI reports not pulling data	NORMAL	PHONE	12/17/15	12/22/15
Business Intelligence	Procurement/AP	3 - Medium	Closed - Resolved	Report PC-0003 not working	NORMAL	PHONE	12/18/15	12/22/15
Business Intelligence	UC4	3 - Medium	Closed - Resolved	EPM Inquiry	NORMAL	EMAIL	12/18/15	12/21/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI Information	NORMAL	PHONE	12/18/15	12/22/15
Business Intelligence	Procurement/AP	3 - Medium	Closed - Resolved	Development of a new AP Late Payment Calculation Reports for OBM	ENH	PHONE	12/18/15	12/18/15
Business Intelligence	Cognos Defect	3 - Medium	Closed - Resolved	MCD - MCD - BI.OHIO.GOV not loading	NORMAL	PHONE	12/18/15	12/18/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Issues with Minnesota Life File	NORMAL	PHONE	12/18/15	1/25/16
Business Intelligence	UC4	3 - Medium	Closed - Resolved	Job failure	NORMAL	EMAIL	12/21/15	12/22/15
Business Intelligence	Break Fix	3 - Medium	Open - In Progress	SWCAP Investment Earnings Process MisCalculations	NORMAL	PHONE	12/21/15	
Business Intelligence	UC4	3 - Medium	Closed - Resolved	OAKS job abend	NORMAL	EMAIL	12/22/15	12/23/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	OAKS BI for 12/21 ???	NORMAL	EMAIL	12/22/15	12/22/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	BI Reporting Capabilities and Security Roles	NORMAL	PHONE	12/22/15	12/22/15
Business Intelligence	New Object	3 - Medium	Closed - Resolved	Billing Attachment Flag in BI COGNOS	ENH	PHONE	12/22/15	12/23/15
Business Intelligence	New Object	3 - Medium	Closed - Resolved	Voucher Attachment Flag in COGNOS	ENH	PHONE	12/22/15	12/23/15
Business Intelligence	Workforce Profile	1 - Critical	Closed - Resolved	ePerformance PDFs for Validation - Reviews- NEXT STEPS	NORMAL	PHONE	12/22/15	12/22/15
Business Intelligence	Workforce Profile	3 - Medium	Closed - Resolved	ePerformance PDFs for Validation - Reviews- NEXT STEPS	NORMAL	PHONE	12/22/15	12/22/15
Business Intelligence	General Ledger	3 - Medium	Closed - Resolved	Old FIN Reports in BI	NORMAL	PHONE	12/23/15	12/23/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Voucher Approval Date fields showing incorrect dates. in BI.	NORMAL	EMAIL	12/24/15	12/28/15
Business Intelligence	ETL	4 - Low	Closed - Resolved	Voucher Approval date fix in PS_OH_F_VCHR_LN_DT	NORMAL	PHONE	12/24/15	12/24/15
Business Intelligence	Other	3 - Medium	Closed - Resolved	Problems with BI report	NORMAL	EMAIL	12/29/15	1/6/16
Business Intelligence	ETL	3 - Medium	Closed - Resolved	SRC to MDW Issue with PS_OH_F_VHCR_LN_DT Table	NORMAL	PHONE	12/29/15	12/30/15
Business Intelligence	ETL	4 - Low	Closed - Resolved	SRC to MDW variance issue for PS_OH_F_PAY_TAX	NORMAL	EMAIL	12/30/15	12/31/15
Business Intelligence	ETL	3 - Medium	Closed - Resolved	SRC to MDW variance issue for PS_OH_F_PAYDEDDIST	NORMAL	EMAIL	12/30/15	12/31/15
Business Intelligence	ETL	3 - Medium	Closed - Resolved	SRC to MDW variance issue for PS_OH_F_PAYERNDIST	NORMAL	EMAIL	12/30/15	12/31/15
Business Intelligence	ETL	3 - Medium	Closed - Resolved	SRC to MDW variance issue for PS_OH_F_PAYTAXDIST	NORMAL	EMAIL	12/30/15	12/31/15