

REQUEST FOR PROPOSALS

ADDENDUM # 1

ISSUED: 10/14/15

**RFP NUMBER: CSP905816
INDEX NUMBER: DOH117**

The State of Ohio, through the Department of Administrative Services, Office of Procurement Services, for the Ohio Department of Health is requesting proposals for:

Independent Informal Dispute Resolution

Attached is page 3 to this Request for Proposal (RFP). Remove the corresponding page from the existing RFP and replace with the attached.

Reason for Addendum. This addendum is issued to clarify Section 1.4.1-A.

PROPOSAL DUE DATE:	October 23, 2015
OPENING LOCATION:	Department of Administrative Services General Services Bid Desk 4200 Surface Road Columbus, Ohio 43228-1395

1.0 EXECUTIVE SUMMARY

- 1.1 INTRODUCTION This is a Request for Competitive Sealed Proposals (CSP) under Section 125.071 of the Ohio Revised Code (ORC) and Section 123:5-1-08 of the Ohio Administrative Code (OAC). The Department of Administrative Services (DAS), Office of Procurement Services, on behalf of the Ohio Department of Health (the Agency), is soliciting competitive sealed proposals (Proposals) for Independent Informal Dispute Resolution. If a suitable offer is made in response to this RFP, the state of Ohio (State), through DAS, may enter into a contract (the Contract) to have the selected Offeror (the Contractor) perform all or part of the Project (the Work). This RFP provides details on what is required to submit a Proposal for the Work, how the State will evaluate the Proposals, and what will be required of the Contractor in performing the Work.

This RFP gives the dates on page 1 for the various events in the submission process. While these dates are subject to change, prospective Offerors must be prepared to meet them as they currently stand.

- 1.2 CONTRACT PERIOD Once awarded, the term of the Contract will be from the award date through April 30, 2019. The State may solely renew all or part of this Contract at the discretion of DAS for a period of one month and subject to the satisfactory performance of the Contractor and the needs of the Agency. Any other renewals will be by mutual agreement between the Contractor and DAS for any number of times and for any period of time. The cumulative time of all mutual renewals may not exceed 36 additional months and are subject to and contingent upon the discretionary decision of the Ohio General Assembly to appropriate funds for this Contract in each new biennium.
- 1.3 BACKGROUND The Ohio Department of Health (ODH), pursuant to section 1865 of the Social Security Act and section 3721.121 of the Revised Code, is the state survey agency for the Centers for Medicare and Medicaid Services (CMS). As part of this function, ODH is required to survey nursing facilities and skilled nursing facilities for compliance with the conditions of participation, found in 42 C.F.R. 483, for the Medicare and Medicaid programs. Additionally, ODH is required by sections 1819 and 1919 of the Social Security Act and 42 CFR 488.31 to provide facilities with an opportunity for Independent Informal Dispute Resolution for certain deficiencies cited by ODH under 42 CFR 483. ODH is seeking to contract with a qualified independent review organization to manage the IIDR process and provide ODH with a comprehensive recommendation for each citation reviewed. Refer to Section 5.4 for links.

1.4 SCOPE OF WORK

1.4.1 Use an IIDR process that will:

- A. *Generate a written report to ODH which shall provide a detailed rationale, from a Registered Nurse, Medical Doctor, (MD or DO), Licensed Pharmacist, Registered Dietician, Licensed Social Worker, Life Safety Code Specialist or other specialists as referenced in Section 1.5.3. for:
 - 1. Affirming a deficiency;
 - 2. Deleting a deficiency; or
 - 3. Modifying a deficiency.
- B. Include provisions for written testimony to be submitted from:
 - 1. Resident or the resident's representative; and
 - 2. The state long term care board members.
- C. Not consider :
 - 1. Scope and severity of the deficiencies, with the exception of scope and severity assessments that constitute substandard quality of care or immediate jeopardy;
 - 2. Remedy or remedies imposed by ODH or CMS;
 - 3. Alleged failure of the survey team to comply with a requirement of the survey process;
 - 4. Alleged inconsistency of the survey team in citing deficiencies among facilities; or
 - 5. Alleged inadequacy or inaccuracy of the informal dispute resolution or the independent informal dispute resolution.
- D. Process IIDRs within 30 calendar days after receiving IIDR case from ODH. Processing includes the completion of a review, development of a recommendation, and submittal to ODH.

- 1.5.2 Qualified contractors are individuals or entities that are organizationally separate from ODH and have expertise and experience in or with long term care, long term care administration, long term care management, state nursing home regulations, and federal Medicare and Medicaid program requirements, including the State Operations Manual, Chapter 2, Section 2700, Chapter 3, Section 3300, Chapter 5, Chapter 7, the Appendices P, PP, Appendix Q, and the Principles of Documentation for the CMS 2567.

Qualified contractors must have the ability to evaluate up to 140 IIDRs annually, regardless of complexity. At this time ODH averages approximately 27 review and recommendations a year.