

Question from Bidders' Conference

01.29.16

Q. Will the slides/presentation be available after the meeting?

A. Yes, we will make available on the DAS State Procurement website after the meeting.

Q. For the Quality Rating system, is it a self-assessment that is completed and then uploaded and reviewed? Is there an onsite visit?

A. Yes, it is initially a self-assessment. Once the registration is received by the department, a specialist reviews all documents and registration information as a desk review. Then an onsite verification visit is conducted.

Q. Is the Quality Rating System scoring a standard environmental rating systems like the ECCRs, etc?

A. Ohio developed an Ohio specific assessment based on research and other tools.

Q. Does the inspection application need to be able to function without internet connectivity?

A. Yes, at a minimum, the inspection functionality will need to function offline.

Q. Luke VanHorn – Diversified – Do you have any information about what the stars mean? What is the distinction between 1 – 5?

A. www.earlychildhoodohio.org has information about Step Up To Quality, including the required criteria for each step.

Q. What is a child care provider's motivation to register for a 5-star versus a 3-star?

A. Providers serving publicly funded children are given a payment rate adjustments associated with the star levels, as well as the opportunity to market yourself as a higher quality program.

Q. Mark Parker – Outlier – What about the county administration? Will the county be accepting the applications for Family Child Care providers? Will the county agencies use this system?

A. The system will route applications to the county agencies and those staff will conduct inspections and process applications using this system.

Q. MP – Outlier – Can a component exist that is compatible to Salesforce? Or does the entire application need to be written in Salesforce?

A. When we review the proposal you will just need to indicate if the solution is out of the box, configurable or customizable.

Q. Dave Ball – Quantum – Similar Question to above – From the overall Quality Rating System, that is an overall question, the way it was written, it leans toward Salesforce. Is there wiggle room?

A. Yes, you can bid it and anything outside will be evaluated as completely customizable.

Q. Does the same staff do both Quality Ratings and Licensing?

A. It is the same staff.

Q. RG Williams – Diversified – How will you score something that is customizable versus out-of-the-box?

A. It is not necessarily a bad thing that it is customizable. We are looking at a total solution. There are a lot of things that go into the decision.

Q. James – There wasn't a lot of information on migration of other systems, how can we help answer questions for bidders pre-bid about other systems that will be migrated from?

A. DB2, IMS, Filenet, etc., most of it is DB2 and IMS.