

Your *Ohio* e-QuickPaySM Debit MasterCard[®] Card



Customer Service

- Report lost or stolen cards
- Check your balance
- Change your PIN
- Review transaction history
- Register a complaint about a card issue
- Ask questions about card use
- Discuss international card use

www.e-QuickPay.com
for information about your card

Call  **800-503-1283**
24 hours a day—7 days a week

For Customer Service outside of the United States
call toll free by dialing 01-800-503-1293-0

The Customer Service numbers listed above are for anything relating to your Ohio e-QuickPaySM Debit MasterCard. For questions regarding anything else about your child support case you should contact your county CSEA.

Ohio

Getting started with your Ohio e-QuickPaySM Debit MasterCard!

Your e-QuickPaySM Debit MasterCard is more convenient than cash or checks and can be used at millions of locations worldwide.

How to Make Purchases

- Present your card when paying for an item
- You will be asked for your signature or your PIN
- The purchase price will be deducted from your card

How to Get Cash

Accessing your cash is easy—There are several ways to get cash using the e-QuickPaySM Debit MasterCard:

- From a teller at a bank location that displays the MasterCard brand mark
- Cash Back with a purchase at a merchant that accepts Maestro
- From an ATM that displays MasterCard, Maestro or Cirrus

From a Teller at a Bank

- Hand your card to the teller in a bank displaying the MasterCard brand mark
- Tell them how much cash you wish to receive
- There is no charge to you to get cash withdrawals or balance inquiries at a bank that displays the MasterCard brand mark

If a bank charges you for a cash withdrawal, report the incident to e-QuickPaySM Customer Service for credit. Customer Service may ask for a copy of your transaction slip.

Cash Back with a Purchase

*Many retailers, particularly grocery stores who accept Maestro, will give you cash back with **no charge** when you make a purchase using your card and your PIN.*

- Tell the cashier you want cash back when you make the sales transaction. Your PIN will be required.

ATMs

*You can use any ATM that has the **MasterCard, Maestro or Cirrus** brand mark on it.*

- You may press either the checking or savings button to receive cash

ATM Transaction Fees—When you use an ATM there will always be a transaction charge of \$0.75 to your card for a withdrawal and \$0.40 for a balance inquiry.

ATM Surcharges—Many ATMs also apply a surcharge to your transaction. Surcharges may range from \$1.25 or more and will be in addition to the ATM transaction fee. ATMs will warn you that a surcharge will be applied before you receive your money. You may cancel the transaction at the ATM screen if you do not want to pay the surcharge.

Ohio e-QuickPaySM Debit MasterCard cardholders can use Fifth Third Bank ATMs without a surcharge.



Fifth Third Bank, Member FDIC, Fifth Third is a registered trademark of Fifth Third Bankcorp.

Use your money where you want, anytime you want!

The e-QuickPaySM Debit MasterCard is accepted at millions of locations worldwide and gives you access to cash at over 892,000 ATMs.

The Ohio e-QuickPaySM Debit MasterCard is accepted everywhere a MasterCard debit card is accepted. You can use your card at:

- Grocery Stores
- Clothing Stores
- Office & School Supply Stores
- Restaurants
- Discount Stores
- Department Stores
- Home Furnishing Stores
- Gas Stations (must go inside)
- Drug Stores and Pharmacies
- Doctors Offices
- ATMs



The e-QuickPaySM Debit MasterCard is accepted everywhere that accepts Debit MasterCard, Maestro or Cirrus brand marks. If you don't see the brand mark all you will have to do is ask the cashier if they accept a MasterCard.

**You can count on using your Ohio e-QuickPaySM
Debit MasterCard for all your purchases!**

The e-QuickPaySM Debit MasterCard is issued by Comerica Bank.
ACS is an authorized representative of Comerica Bank.