AMENDMENT TWO (2) FOR 0A1292

DATE AMENDMENT ISSUED: May 14, 2021

The State of Ohio, through the Department of Administrative Services is requesting proposals for:

Ohio Statewide Automated Child Welfare Information System (SACWIS)

The attached is an Amendment for the RFP Solicitation listed above. Please use the replacement page(s) contained in the Amendment to replace the corresponding page(s) previously in the RFP Solicitation.

Specifications and requirements that have been revised are <mark>highlighted</mark>, **bolded**, and, when applicable, ~~strikethrough.~~

Attachment One: Evaluation Criteria

Mandatory Requirement. The first table lists this RFP's mandatory requirements. If the offeror's Proposal meets the mandatory requirement, the offeror's Proposal may be included in the next part of the technical evaluation phase.

Mandatory Requirements	Reject	Accept
The offeror or its proposed subcontractor must demonstrate experience within the last sixty (60) months providing IT technical support and project management services for at least two (2) public sector projects of similar size and scope worked in the area of child welfare services. For the purpose of this RFP a system of 'similar size and scope' is defined as a large transaction processing system with both an on-line data entry interface and a web-based interface with a minimum of 6,000 authorized users. Additionally, the prime contractor must provide 50% of the staffing towards each Statement of Work and/or Deliverables.		
The offeror must have experience working on at least two (2) projects using JAVA, WebSphere, UNIX and one (1) project with Oracle relational database within the last sixty (60) months.		
~~The offeror must provide a detailed plan which demonstrates that a minimum of fifteen percent (15%) of the cost of the work each fiscal year under the resulting Contract will be subcontracted through one or more Ohio Certified Minority Business Enterprise (MBE) State of Ohio Department of Administrative Services.~~ ~~On behalf of the Ohio Department of Job and Family Services. The MBE plan must include, at minimum, the name(s) of the MBE supplier(s), percent of total project cost allocated to each MBE supplier, description of work to be performed by each MBE supplier, letter(s) of intent signed by each identified MBE supplier, and MBE Certification letters for each MBE supplier. If collaborating with more than one MBE supplier, please attach separate forms for each MBE supplier.~~ ** The offeror must provide a minimum of fifteen percent (15%) of the annual spend with one or more Ohio Certified Business Enterprise (MBE) subcontractors. The selected offeror is required to meet the proposed set-aside percentage annually for term of the Contract. Compliance with offeror proposed cost set-aside percentage is a term of this Contract and failure to attain the proposed percentage by the expiration of the Contract may result in the offeror being found in breach of contract.**		

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On behalf of the Ohio Department of Job and Family Services
RPF Version 10/07/20

ATTACHMENT SEVEN
OFFEROR PROFILE

OFFEROR MANDATORY REQUIREMENT

MANDATORY REQUIREMENT: The offeror must provide a detailed plan which demonstrates that a minimum of fifteen percent (15%) of the cost of the work each fiscal year under the resulting Contract will be subcontracted through one or more Ohio Certified Minority Business Enterprise (MBE) State of Ohio Department of Administrative Services.

On behalf of the Ohio Department of Job and Family Services. The MBE plan must include, at minimum, the name(s) of the MBE supplier(s), percent of total project cost allocated to each MBE supplier, description of work to be performed by each MBE supplier, letter(s) of intent signed by each identified MBE supplier, and MBE Certification letters for each MBE supplier. If collaborating with more than one MBE supplier, please attach separate forms for each MBE supplier.

This form may be copied for multiple instances.

Offeror Information			
Offeror Name:		Contact Name:	
		Contact Phone:	
MBE Information			
MBE Supplier Name:		Contact Name:	
		Contact Title:	
MBE Business Address:		Contact Phone:	
		Contact Email:	
MBE Certification Number:		Minimum percentage of the total project cost allocated to this subcontract:	
Describe in detail the positions to be provided by MBE subcontractor.			

*Please attach a separate letter of intent signed by each MBE supplier. The letter must include a brief description of the positions to be provided and percentage of the total project cost to be allocated to the MBE supplier.

**Please attach a copy of the MBE Certification Letter from the Ohio Department of Administrative Services.

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The offeror agrees to meet this requirement for the term of the Contract.

❏ **Yes** ❏ **No**

Please do not disclose your proposed percentage on this form. **

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m. automatic financial reconciliation between the SACWIS system and the county financial systems. A core challenge surrounding CFIS reconciliation is fragmentation across information systems used by end-users at the county level which range from excel spreadsheets to one-off systems.

n. Ohio SACWIS Alleged Perpetrator Search (OSAPS) – The Office of Families and Children (OFC) receives 550 requests per month on average to search and confirm individuals that has an history of being established as an alleged perpetrator. This request could be placed by public or private children welfare agencies from the counties, by any individual or by an organization, both within and outside the State of Ohio. The in-state requests are received in SACWIS. A data interface is implemented to automatically check for in-state requests in SACWIS for alleged perpetrators periodically and automatically pull the more recent requests since the last activity and assign them to the OFC staff to validate and respond to the requestors.

o. SACWIS Batch Integrations: Batch processes are used to facilitate several other core functions across the SACWIS architecture for all kinds of integrations. For example, even though the Rapback interface, described in (d) above, leverages a web service to actually serve data, polling for updates is accomplished via a batch process scheduled via Control-M to occur on a much more frequent interval. In addition, data outputs from batch processes often trigger additional extraneous integration processes. There are nearly 246 batch job processes in SACWIS. Some of them are scheduled to execute daily while the others are scheduled to be executed on a weekly, monthly or a quarterly basis. In addition, there are batch jobs executed as needed on demand basis depending on program needs.

1.3 SACWIS system operates on Linux based servers and is written in JAVA language and leverages ORACLE 18C database for data storage. In order for the Contractor to provide the required enhancements and support services, the Contractor must have a good working knowledge of the following: batch processes like Control-M, protocols such as ODBC, FTP, SMTP and data conversion tools like Informatica to perform ETL (Extract, Transform, Load) operations. Contractor must have knowledge of IIB (IBM integration bus), FileNet enterprise content and business process management, IBM Cognos reporting tool, SAS data analytics software, HTML5 for creating web applications, a good understanding of Struts 1.1 controller (for rendering a web page), Apache Struts 1.1 application development framework, IBM WebSphere platform to provide the necessary application web server for SACWIS and Google Places API.

1.4 The offeror must provide the following documented experience as part of their proposal for the purpose of the State to understand the offeror's overall experience with this work. Individual experience, as part of the offeror's response to the Key Personnel requirements will also be part of their proposal, listed under a later section within Supplement One.

a. The offeror must demonstrate experience working on at least two (2) projects using JAVA, WebSphere, and Unix; and one (1) project using an Oracle relational database within the last sixty (60) months.

b. ~~The offeror must demonstrate they have successfully implemented at least three (3) projects that included at least one (1) project from development through implementation using JAVA, WebSphere, and Unix within the last sixty (60) months.~~

b. The offeror must have experience working in one (1) or more projects in an iterative development cycle in the last sixty (60) months.

c. The offeror must have experience working on one (1) or more projects using HP ALM, ALM Octane in the last sixty (60) months.

d. The offeror must have experience working on one (1) or more projects using HP Unified Functional Tester in the last sixty (60) months.

e. The offeror must have experience working on one (1) or more projects using IBM RPT Technology/Load Runner to conduct performance test in the last sixty (60) months.

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f.   The offeror must have experience working on at least two (2) projects using Informatica Technology and one (1) project using Cognos in the last sixty (60) months.

g.   The offeror must have working on one (1) or more projects with using Informatica Power Center Technology in the last sixty (60) months.

h.   The offeror must have experience working on one (1) or more projects using Informatica Data Quality Suite or other similar Data Quality tools in the last sixty (60) months.

i.   The offeror must have experience working one (1) or more projects using Cognos version 10 or higher in the last sixty (60) months.

1.5   Furthermore, the Contractor must have the demonstrated necessary experience in leading JAD (joint application design) sessions with the program staff and ODJFS State SME's to arrive at solution design and analysis sessions. Besides, the program/project management resources should be capable of providing detailed work plans to meet the required deliverables using both in waterfall and agile methodology. Additionally, the BA (business analysts), UI (user interface) specialists and the software programmers should be able to learn and understand the children services domain knowledge as this greatly helps in providing quality design, development, and support services for SACWIS system.

1.6   As needs evolve around SACWIS and associated systems and programs, the State may engage the Contractor in the modernization of components or wholesale systems and processes. The SACWIS Modernization effort is currently considered to be in the pipeline as part of the long-term plan to replace the outdated technology stack it is built on (Struts 1.1 for example). This effort is to ensure business agility, modularity, and ease of maintenance.

1.7   The Contractor must work with State staff and create a roadmap to plan and execute on modernization efforts in an iterative manner. Certain roles and skills listed below that include microservices architecture expertise, Cloud Engineer, Full Stack Developer, Integration specialist and such are specifically related to the modernization efforts. The ODJFS is standardizing on the IBM Cloud Pack for Integration (CP4i) and Cloud Pack for Application platforms for API lifecycle management and cloud native application development. The Contractor may be required to create and manage API's as needed for the SACWIS application using these platforms. The offeror must provide the following documented experience as part of their proposal for the purpose of the State to understand the offeror's overall experience with this work.

- The offeror must have completed at least one (1) project, modernizing enterprise legacy applications preferably with a government entity.

- The offeror must have experience architecting at least one (1) large application using microservices architecture.

- The offeror must have implemented at least two (2) large projects using modern technologies that includes but not limited to Spring Boot, Angular/react JS, Node JS and typescript.

- The offeror must have at least two (2) projects with API management experience that includes creating, maintaining and publishing API's in the last thirty-six (36) months.

2.0   Offeror Description

The State expects offerors with high levels of relevant experience. Each Proposal must include a description of the offeror's capability, capacity, and experience in the industry. The description should include the date the offeror was established, its leadership, number of employees, number of employees the offeror will engage in tasks directly related to the Project, and any other background information that will help the State gauge the ability of the offeror to fulfill the obligations of the Contract.

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I.   Failure to provide this information or providing information that is inaccurate or out of date may result in the State not including the reference in the evaluation process or rejecting the offeror's Proposal. The contact information given must be for a person within the client's organization and not a co-worker or a contact within the offeror's organization, subsidiaries, partnerships, etc.

II.   Dates of Experience. The offeror must complete this section with a beginning month and year and an ending month and year to show the length of time the candidate performed the technical experience being described, not just the length of time the candidate worked for the company.

III. Description of the Related Service Provided. The State does not assume that, since the technical requirement is provided at the top of the page, all descriptions on that page relate to that requirement. offerors must reiterate the technical experience being described, including the capacity in which the experience was performed and the role of the candidate in the work as it relates to the Work covered by this RFP. It is the offeror's responsibility to customize the description to clearly substantiate the candidate's qualification. The candidate's work experience must be listed separately and completely every time it is referenced., regardless of whether it is on the same or different pages of the form.

IV.   The State will not consider a candidate's overlapping months of experience toward meeting the experience requirements in this RFP. Therefore, for each requirement for a key position, the offeror must demonstrate that the candidate meets the requirement through a work experience that does not overlap in time with any other work experience used to meet the same requirement for the position.

a.   Education and Training. The offeror must use this section to list the education and training of the proposed candidate and demonstrate, in detail, the proposed candidate's ability to properly perform under the Contract. The offeror must show how the candidate's education and training relates to the requirements of the RFP.

b.   Required Experience and Qualifications. The offeror must complete this section to show how a candidate meets the required and desirable experience requirements, if any are applicable to that candidate. If any candidate does not meet the requirements for the position the candidate is proposed to fill, the offeror's Proposal may be rejected as non-responsive.

The following Key Personnel positions are required to meet the current anticipated needs of the State in regard to the Work. Use the below listed items, requirements, and desirable experience to construct a response for each Key Personnel candidate based on the structure above.

6.1   Senior Project Manager

a.   Serves as the coordinator for a large, complex delivery order, or a group of delivery orders affecting the enhancement of legacy systems and/or the development of new systems.
b.   Assists the program manager in working with the ODJFS' government management team.
c.   Manages all aspects of the vendor's contracts.
d.   Serves as the primary day to day ODJFS' Contractor contact.
e.   Interfaces with the counterpart ODJFS' project manager.
f.   Organizes, directs, and coordinates the planning and execution of all program and technical support activities for the assigned contract.
g.   Provides competent leadership and responsible project direction.
h.   Formulates and enforces work standards, assigns Contractor schedules, reviews work discrepancies, provides functional direction to Contractor personnel and communicates policies, purposes, and goals of the organization to subordinates.

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