

Ohio

Department of
Job and Family Services

Ted Strickland, Governor
Douglas E. Lumpkin, Director

Child Care Time & Attendance
Vendor Conference

**Child Care Automation
January 6, 2010**

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Agenda:

Introductions

ODJFS Child Care Background

Project Approach

Time and Attendance RFP

Discussion

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ODJFS Child Care Background

- Explosive growth of child care program in Ohio
 - \$500M+ per year in program expenditure
 - 100,000 children served per month
 - Need for Increased focus on payment processes
- Legislature and Executive Branch support to improve services at the state and county level
- Lack of automated systems at state and county level
 - Most CDJFS rely heavily on manual processes
 - Some counties operate various systems with aging technology
 - Relatively few CDJFS agencies have modern systems

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- Preliminary assessment conducted
September 2007 – October 2008
 - Engaged eight CDJFS's and ODJFS to discuss requirements for major child care functions
 - Reviewed child care programs and systems in four other states OK, PA, KA, UT
 - Held vendor demonstrations of existing solutions
 - Accenture, ACS, CGI, Controltec, Cúram, Deloitte, EDS, Harmony, HCL, IBM, Lagan, MAXIMUS, Northrop Grumman, Saber, FIS, MAP Software, and Motion Computing
 - Feasibility analysis of costs and benefits of new systems

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- Project Approach Developed
 - Develop automated Eligibility system
 - Develop automated Centralized Payments system
 - Purchase Time & Attendance solution

- Payments & Eligibility built within existing ODJFS mainframe technical infrastructure
 - Leverages existing architecture, tools, and vendor support
 - Provides known interface and navigation for users
 - Reduces implementation timeframes and risks

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- **First Priority - Centralized Payments**
 - Implementation April 2010
 - Counties continue determining eligibility & calculating payments
 - Counties will enter payment data to centralized system
 - System will pay providers through OAKS – Ohio Administrative Knowledge System
 - Meets County Commissioners' and Director Association's request to centralize child care payments at the state level
 - Establishes foundation to Web enable provider services
 - Agreements, Banking information, Remittance reports
 - Meets Governors initiative to manage Child Care Union Dues

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- **Second Priority – Automated Eligibility**
 - Phased Implementation starting in March 2010
 - Manual counties first
 - Counties with some form of automation next
 - Large counties with major systems
 - May wait for Time & Attendance implementation

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- Final System - Time & Attendance Automation
 - Complete implementation by Fall 2010
 - Integration with Centralized Eligibility & Authorization
 - Integration with Centralized Payment
 - Attendance tracked electronically at point of service
 - Provider payment calculations occur within the system
 - CDJFS will no longer need to collect attendance data and calculate payments

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- Time & Attendance RFP
 - Input from assessment phase
 - Input from Oklahoma and Texas RFP
 - Plan is to outsource operations for:
 - Equipment and method used for tracking attendance
 - Maintenance of all equipment & related software
 - Help Desk customer support
 - Clients
 - Providers
 - State and County

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■ Time & Attendance RFP

- Solution will Interface with JFS Eligibility and Authorization
- State performs administrative functions
 - Provides eligibility & authorization data
 - Adjustment and reconciliation functions
- Solution will provide data to Centralized Payments to facilitate provider payment through OAKS
- State wide implementation by Fall 2010

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Project Discussion

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