534467 MITEL BUSINESS SYSTEMS, INC. ORIGINAL PRICE LIST 3.31.14

MiVoice Business (MCD)

3300 ICP PACKAGES

Part Number	Discount Category	Change Indi	MLP		Description	Notes
54002536	SW		$692.66		3300 Gateway s/w pkg (64 Devices)	INCLUDE(S): 54000540 - 3300 IP Networking License (Qty 1) NOTE(S): Supports up to 64 devices Order other software licences as required

MCD SYSTEM SOFTWARE

Part Number	Discount Category	Change Indi	MLP		Description	Notes
54004971	SW		$831.19		MCD Standalone PBX Software	NOTE(S): The Standalone PBX Package will only support MCD Standard User Licences.
54004973	SW		$1,662.38		MCD Enterprise PBX Software	NOTE(S): The Enterprise PBX Software will only support Enterprise User Licences.
54005062	SW		$554.13		3300 Upgrade to ISS	NOTE(S): This licence upgrades an MCD 4.2 Standalone or Enterprise Base package for 3300 to an ISS System. For old 3300 base packages that need to be upgraded to a ISS system please continue to upgrade using the uplift packages. Once at a 1400 device Integrated or Gateway PKG You can add the 5000 Gateway pkg (54002946) to either and the Application record will become an ISS record.

MCD SYSTEM LICENSES

Part Number	Discount Category	Change Indi	MLP		Description	Notes
54000294	SW		$11.08		MCD Device licence	NOTE(S): Device License applies to any IP Device using the 3300 ICP Can be ordered in any number to max of controller capacity or engineering guidelines. Additional IP Device Licenses are required on each controller for IP Phones that are made resilient.
54000297	SW		$27.71		MCD Mailbox licence	NOTE(S): Mailbox License applies to any User using the 3300 ICP VM Can be ordered in any number to max of controller capacity or engineering guidelines.
54000300	SW		$66.50		MCD ACD licence	NOTE(S): ACD licence applies to the number of concurrent ACD agents logged in to MCD. Can be ordered in any number to max of controller capacity or engineering guidelines
54000303	SW		$831.19		MCD Digital Link Licence	NOTE(S): Applies to the Universal and R2 NSUs and the embedded digital trunk modules. NSUs have dual digital trunk circuits, there are two variants of the embedded trunk modules. One has two circuits and the other has a single circuit Network Link Licences are required for each circuit.
54000497	SW		$1,108.25		MCD XNET	
54000540	SW		$1,662.38		MCD IP Networking	NOTE(S): For compression of TDM/Analog calls the following is required: PN 50002979 DSP Card is required AND PN 54000650 must be ordered to enable compression channels for TDM/Analog calls.
54000650	SW		$304.77		MCD G729 Licence (8 Channels)	

Part Number	Discount Category	Change Indi	MLP		Description	Notes
54000861	SW		$969.72		MCD Voicemail Hospitality PMS	NOTE(S): The Hospitality Option enables the PMS Interface for the Embedded Voicemail System.
54001130	SW		$1,108.25		MCD Voicemail Networking	NOTE(S): The Voice Mail Networking Option provides VPIM support for Embedded VM. This allows voice mail users to send and receive messages between any embedded VM or Nupoint Messenger system. This option is system wide.
54002390	SW		$69.27		MCD SIP Trunk licence	
54002701	SW		$41.56		MCD ONS licence	NOTE(S): Required for each ONS port used in a ASU II.
54002763	SW		$69.27		MCD SIP User licence	
54002949	SW		$498.71		MCD Remote Management	NOTE(S): Supports the 3300 EMAIL ALARM NOTIFICATION feature. When purchased and activated on the 3300, alarm notifications are emailed to configurable destinations. See Mitel documetation for details on this feature.
54002950	SW		$4,155.94		MCD MLPP	NOTE(S): 3300 R8.0 minimum software requirements.
54003522	SW		$304.77		MCD T38 licence (4 Channels)	
54003691	SW		$24.94		MCD EXTERNAL HOTDESKING	NOTE(S): External Hotdesking is a license option that allows regular Hotdesk users to extend the ability to receive calls to external numbers - ie Users can logon at remote devices. 3300 Controllers must be on a minimum software release of MCD 4.0.
54004975	SW		$99.74		MCD Enterprise License	NOTE(S): The Enterprise User Licence can only be added to a Enterprise System Type.
54005042	SW		$66.50		MCD Standard Active Agent License	NOTE(S): This MCD ACD licence can be added to a Standalone System. It cannot be added to a Enterprise System
54005043	SW		$83.12		MCD Enterprise Active Agent License	NOTE(S): This MCD ACD licence is for a Enterprise System. It can not be added to a Standalone System.
54005044	SW		$16.62		MCD Standard IQ Port License	NOTE(S): 1. This part is only available in conjunction with the purchase of Intelligent Queue ports. The amount purchased must not exceed the number of 2. This part is required for a standalone (single node) 3300
54005045	SW		$16.62		MCD Enterprise IQ Port License	NOTE(S): 1. This part is only purchasable with a networked 3300. 2. This part is only available in conjunction with the purchase of Intelligent Queue ports. The amount purchased must not exceed the number of IQ ports purchased.
54005400	SW		$623.39		10 MCD SIP Trunks	NOTE(S): These 10 SIP Trunks come as a single purchase and cannot be separated.
54005401	SW		$2,770.63		50 MCD SIP Trunks	NOTE(S): These 50 SIP Trunk licences are purchased together and cannot be separated.

MCD USER LICENSES

Part Number	Discount Category	Change Indi	MLP		Description	Notes
Part Number	Discount Category	Change Indi	MLP		Description	Notes
54000291	SW		$44.33		MCD User licence	NOTE(S): User License applies to any IP user using the 3300 ICP Can be ordered in any number to max of controller capacity or engineering guidelines. An IP User License is required for every Hot Desk user. This licence should only be used for MCD 4.0 system or older
54004976	SW		$77.58		MCD Standard License	NOTE(S): The Standard User Licence can only be added to a Standalone System type.

3300 ICP SPARE COMPONENTS

Part Number	Discount Category	Change Indi	MLP		Description	Notes
50003695	HW		$831.19		3300 Multi-mode Extended Dual FIM	NOTE(S): Used to extend the distance that PER and DSU nodes can be installed from a 3300 ICP. As a guideline, mulit-mode can reach up to 3 miles (5 km).
50003696	HW		$997.43		3300 Single-Mode Extended Dual FIM	NOTE(S): Used to extend the distance that PER and DSU nodes can be installed from a 3300 ICP. As a guideline, single-mode can reach up to 8 3/4 miles (14 km).
50004992	HW		$1,385.31		3300 R2 NSU (110V)	NOTE(S): BNC to RJ45 Cable MW404AA purchased separately if required When used on the SX2000 a FIM Module 9400-300-301-NA must be purchased for the SX-2000 Control Node The SX-2000 requires LW32 Rls 2 to install an NSU.
50005083	HW		$277.06		SYS ID MODULE (3300 MX/LX)	NOTE(S): This part number should only be used for older. 3300 Controllers. SX-200 Controllers should use the 50002212 part number.
50005091	HW		$193.94		ASU II AC POWER SUPPLY	NOTE(S): Part of ASU II redudant power supply option Part can be ordered as FRU ASU II cabinet includes one as standard
50005883	HW		$166.24		3300 512MB RAM MODULE	NOTE(S): Only for CX(i) first generations & AX, not for CX(i) II´s. CX(i) II´s ship with 512MByte of RAM, already. The CX or CXi being upgraded to 512MB of RAM must be running a minimum of Release 7.1 software. The CX and CXi Controllers must be upgraded to 512MB of RAM before being upgraded to Release 9.1.
51003344	HW		$110.83		3300 ICP PATCH PANEL	NOTE(S): This unit includes a 24 port patch panel and the system cable that connects the ASU2/AX Analog Cards to the patch panel. The patch panel supports the 24 port Analog Card - 50005731 and the 12 port ONS and 4 port LS trunk Card - 50005104.
MW404AA	HW		$138.53		Cable RJ45 to 2 X BNC	

UPGRADES TO MCD

Part Number	Discount Category	Change Indi	MLP		Description	Notes
54001120	SW		$831.19		3300 Analog Gateway Upgrade	NOTE(S): This upgrade package applies to: 52001406 (3300 Analog Gateway NA) 52001407 (3300 Analog Gateway LAM) 52001514 (3300 Analog Gateway 5.0) 52001651 (3300 Analog Gateway 5.1) 52001746 (3300 Analog Gateway 5.2) The upgrade removes the existing license and PER/DSU restrictions.

Part Number	Discount Category	Change Indi	MLP		Description	Notes
54001170	SW		$1,939.44		3300 MX Digital Gateway Upgrade	NOTE(S): This upgrade package applies to: 52001421 (3300 PRI Gateway) 52001516 (3300 Digital Gateway 5.0) 52001652 (3300 Digital gateway 5.1) 52001670 (3300 6.1 BRI Gateway) 52001747 (3300 Digital Gateway 5.2) 52001873 (3300 6.1 MX Digital Gateway) The upgrade removes the existing license and PER/DSU restrictions.
54001380	SW		$3,047.69		3340 GLOBAL TO 3300 ICP S/W UPGRADE	NOTE(S): This upgrade package applies to: 52001408 - 3340 Global Branch Office Solution (100 Users) 52001515 - 3340 Global 5.0 (MX Controller) 52001653 - 3340 Global Branch Office Solution 5.1 52001748 - 3340 Branch Office Solution 5.2 The upgrade removes the existing license capacity restrictions on the 3340. The software upgrade is typically used in conjunction with the following hardware part numbers to increase 3340 ICP system capacity: 52001533 - 3300 MX Controller Upgrade 50004942 - 3300 LX Controller (1400 User)
54002207	SW		$831.19		3300 CX/CXi GATEWAY UPGRADE	NOTE(S): This upgrade package applies to: 52001840 (3300 6.0 CX Gateway Package) 52001842 (3300 6.0 CXi Gateway Package) This upgrade removes all licence restrictions This turns the gateway into a fully functional 3300 ICP
54002208	SW		$4,987.13		3300 LX Digital Gateway Upgrade	NOTE(S): This upgrade package applies to: 52001843 (3300 6.0 LX Gateway Package) This upgrade removes all licence restrictions making it a fully functional LX controller
54002541	SW		$989.11		Upgrade to 200 Device integrated s/w pkg	NOTE(S): Allows software package 54002533 to be upgraded to software package 54002534
54002542	SW		$1,662.38		Upgrade to 1400Device integrated s/w pkg	NOTE(S): Allows software package 54002764 to be upgraded to software package 54002535
54002543	SW		$761.92		Upgrade to 200 device Gateway s/w pkg	NOTE(S): Allows Software Package 54002536 to be upgraded to software package 54002537
54002544	SW		$3,840.09		Upgrade to 1400 device gateway s/w pkg	NOTE(S): Allows software package 54002537 to be upgraded to software package 54002538
54002766	SW		$1,662.38		Upgrade to 500 Device Integrated S/W pkg	
54002946	SW		$1,939.44		MCD UPGD TO 5000 Device Gateway S/W PKG	NOTE(S): This is a software upgrade to the Mitel Communications Director software package. Appropriate for a system currently installed with 3300 Gateway s/w pkg (1400 Devices) (PN: 54002538).

MiVoice Office (5000 CP)

DIGITAL EXPANSION COMPONENTS & LICENSES

Part Number	Discount Category	Change Indi	MLP		Description	Notes

Part Number	Discount Category	Change Indi	MLP		Description	Notes
840.0410	SW		$2,139.93		MT5000 Lic DEI #2 Enable (pre-v4.0)	

PREMIUM FEATURE LICENSES

Part Number	Discount Category	Change Indi	MLP		Description	Notes
54005357	SW		$297.21		MT5000 Lic UVM E-Mail Synchronization	NOTE(S): Enables all Unified Voice Messaging users to synchronize their voice mailbox with an e-mail mailbox.
54005358	SW		$297.21		MT5000 Lic UVM BES Synchronization	NOTE(S): Enables (system-wide) the ability to synchronize with e-mail Blackberry Enterprise Server (BES). Requires license 54005357 as a prerequisite
54005359	SW		$297.21		MT5000 Lic Meet-Me Conferencing	NOTE(S): Enables Meet-Me Conference Capability (system-wide)
54005399	SW		$297.21		MT5000 Lic Hot Desking System-Wide	NOTE(S): Enables (single-node) hot desking system-wide
840.0230	SW		$83.22		MT5000 Lic Automatic Call Distribution	

TRUNK INTERFACES

Part Number	Discount Category	Change Indi	MLP		Description	Notes
840.0227	SW		$832.20		MT5000 Lic Single PRI	NOTE(S): One PRI License required for each T1M or T1M-2 module needing PRI
840.0759	SW		$594.43		MT5000 Lic Enable 2nd port on T1M-2	NOTE(S): Certification(s): NCR This license enables the second port on the Dual T1/E1 (580.2702)

STORAGE CARDS AND BASIC VOICEMAIL UPGRADES

Part Number	Discount Category	Change Indi	MLP		Description	Notes
840.0460	SW		$594.43		Basic Voicemail 4-Port Upgrade	

8000 SERIES IP ENDPOINT LICENSES

Part Number	Discount Category	Change Indi	MLP		Description	Notes
840.0416	SW		$83.22		MT5000 Lic IP Phone Category D	NOTE(S): Certification(s): CTP, BI5000, IPD Allows one Mitel IP Endpoint to connect to the system. This license is required for the following connections: - Model 5212 (50004890) - Model 5224 (50004894) - Model 5330 (50005804) - Model 5340 (50005071) *** All IP connections, except IP Gateways, require a Category A,B,C or D license. If your connection is not explicitly listed under one of these three categories, please check with Sales Engineering to determine which license is required.
840.0417	SW		$41.61		MT5000 Lic Digital Phone Category E	NOTE(S): One license required per digital phone Note that some base kits contain supply of Cat E lic
840.0418	SW		$59.44		MT5000 Lic IP Phone Category F	NOTE(S): Each license enables one SIP phone Check with the MOL`s Knowledge Base for a list of supported devices

SPARES

Part Number	Discount Category	Change Indi	MLP		Description	Notes

Part Number	Discount Category	Change Indic	MLP		Description	Notes
50006504	HW		$148.61		KIT WALL MOUNT BKTS HX CONT, PS & 2 DEI	NOTE(S): Wall mount kit for Mitel 5000 HX Controller and up to two 1U devices. Typically these would be two DEIs, but one could be a PS-1.

SYSTEM MANAGER

Part Number	Discount Category	Change Indic	MLP		Description	Notes
840.0268	SW		$0.00		MT5000 Lic Sys Mgr MT5000 CP	

Mitel SX-200 IP Communications Platform

SX-200 ICP SYSTEM SOFTWARE

Part Number	Discount Category	Change Indic	MLP		Description	Notes
54002834	SW		$609.54		Advanced Messaging SW Options Bundle	INCLUDE(S): 54000951 - VM Personal Contact Numbers (Qty 1) 54000931 - Email (SMTP C/S) Option (Qty 1) 54001353 - Standard Unified Messaging (Qty 1) NOTE(S): Purchasable only with these SX-200 ICP Controller PNs: 50005381 (CXi), 50005382 (CX) and 50004357 (MX) Max. 1 per SX-200 ICP Controller
54002836	SW		$717.59		Premier SW Options Bundle	INCLUDE(S): 54000661 1x IP Network Channel License (Qty 2) 54000929 2nd (PC) Port on IP Sets License (Qty 1) 54002414 1x ACD Agent License (Qty 5) 54000927 Recorded Announcement Device Option (Qty 1) NOTE(S): Purchasable only with these SX-200 ICP Controller PNs: 50005381 (CXi), 50005382 (CX) and 50004357 (MX) Max. 1 per SX-200 ICP Controller PRE-REQUISITE(S): 50002838 Core SW Options Bundle (Qty 1)
54003082	SW		$332.48		Uplift Max 24 to Max 64 IP Sets SW	NOTE(S): PRE-REQUISITE(S): 54002839 Max. 24 IP Set SW Options bundle (Qty 1) 54003071 or MX w Bay Hospitality SW Opt bundle (Qty 1)
54003083	SW		$332.48		Uplift Max 64 to Max 100 IP Sets SW	NOTE(S): PRE-REQUISITE(S): 54002840 64 Max IP Sets SW Options bundle (Qty 1) 54003082 or Uplift Max 24 to Max 64 IP Sets (Qty 1)
54003084	SW		$942.01		Uplift Max 100 to Max 248 IP Sets SW	NOTE(S): PRE-REQUISITE(S): 54002841 100 Max. IP Sets Options bundle (Qty 1) 54003083 or Uplift Max 64 to Max 100 IP Sets (Qty 1)

Part Number	Discount Category	Change Indi	MLP		Description	Notes
						INCLUDE(S):
						54000923 4x IP Set License (Qty 2)
						54000922 4x VM Box License (Qty 2)
						54002832 1x TDM Device License (Qty 10)
						54000950 VM Bilingual Prompts Opt (Qty 1)
						54002444 Auto-attendant Option (Qty 1)
						54002443 MiTAI Option (Qty 1)
						54002470 Remote SW Download Opt (Qty 1)
						54002440 Central VM&Attendant Opt (Qty 1)
						54002441 SS4000 Sets Option (Qty 1)
						54002442 Fax Tone Detect Option (Qty 1)
						54002448 VM Softkeys Option (Qty 1)
						54002450 PRI Q.Sig Option (Qty 1)
						54002447 Record A Call Option (Qty 1)
						54002446 CLASS Sets Option (Qty 1)
						54000050 Speech Rec Server Opt (Qty 1)
						54001230 Feature Level 6 Option (Qty 1)
						NOTE(S):
						Max. 1 Core SW Option Bundle must be ordered with every
						SX-200 ICP controller
						PRE-REQUISITE(S):
					SX-200 ICP Core SW w	50005381 SX-200 CXi Controller (Qty 1)
					Speech Rec Server Option	50005382 or SX-200 CX Controller (Qty 1)
54003085	SW		$108.05		Bundle	50004357 or SX-200 MX Controller (Qty 1)

SX-200 ICP SOFTWARE OPTIONS

Part Number	Discount Category	Change Indi	MLP		Description	Notes
54000131	SW		$676.59		Suite Services Option	NOTE(S): Required: Minimum LW 18 Rel. 2.0
54000660	SW		$60.95		IP Phone License (Qty 1)	NOTE(S): AMC license for SX-200 ICP only Order 1 IP Set License per IP Telephone Set.
54000661	SW		$55.41		IP Network Channel License (Qty 1)	NOTE(S): Requires a minimum of LW19 Rls 3.1 software. (with IPNODE) Each IP Node supports a maximum of 30 IP Network Channels (IP Trunks). Order the exact quantity of IP Trunks required to a maximum of 60 per SX-200 EL system. ONS Centralized Voice Mail is NOT supported over Q.SIG or IP Networking. When used on SX-200 MX controller (Max 24) When used on SX-200 CX controller (Max 16)
54000890	SW		$304.77		Compression Resource License (8 Channels)	NOTE(S): Requires LW19 Rls 3.2 Software Requires technical certification on LW19 Rls 3.2 Maximum 32 Compression Resource Channels per IP NODE Can be used with the SX-200 ICP
54000921	SW		$13.85		Voicemail Box License (Qty 1)	
54000922	SW		$44.33		Voicemail Box License (Qty 4)	
54000923	SW		$221.65		IP Phone License (Qty 4)	
54000925	SW		$138.53		Compression Resource License (Qty 2)	NOTE(S): Used to compress bandwidth with Remote Teleworking, IP Networking and Wireless
54000927	SW		$277.06		Recorded Announcement Device	NOTE(S): This part number is only required if using the embedded voicemail RAD ports
54000928	SW		$166.24		Phonebook License	

Part Number	Discount Category	Change Indic	MLP		Description	Notes
54000929	SW		$193.94		2nd Port on IP Phones License	NOTE(S): It allows data network connection to the 2nd port of the 5215 and 5220 IP Phone. This is a system wide option, once it is enabled all dual port phones work with a network connection. Requires Level 2 Certification (Advanced Bridging)
54000930	SW		$415.59		SX-200 ICP Voicemail PMS	
54000931	SW		$415.59		UM Standard (SMTP Forwarding)	NOTE(S): Enables Forwarding of Voicemail to Email and Email Notification of E911 Calls and Maintenance Logs PRE-REQUISITE(S): 52001661 SX-200 ICP CX 6x16 Basic System (Qty 1)
54000950	SW		$738.65		Voicemail Bilingual Prompts	
54000951	SW		$518.11		Voicemail Personal Contacts	
54001134	SW		$277.06		SX-200 ICP Hospitality Option	
54001230	SW		$277.06		FEATURE LEVEL 6	
54001353	SW		$277.06		SX-200 ICP Standard UM MWI synchronization	PRE-REQUISITE(S): 6000 MANAGED APPLICATION SERVER (MAS) (This Server must be provided Separately) 54000931 Standard UM SMTP forwarding
54002832	SW		$41.56		1 TDM Device License	NOTE(S): 1 license is required for every ONS, DNIC and public network Trunk circuit or channel
9109-532-007-NA	SW		$450.50		Superset 4000 Series Sets Option	NOTE(S): For use with minimum LW17 only.
9109-532-010-NA	SW		$226.08		Fax Tone Detection Option	NOTE(S): For use with minimum LW17 (ML/EL) only.
9109-532-013-NA	SW		$1,861.86		ACD Real Time Event Option	NOTE(S): Requires LW 17 Rel 4 or greater This software option is $0.00 when purchased in conjunction with the 6110 Contact Center Management Application. Part Numbers: 51000575 or 51003274 or 9146-600-401-NA or 9146-600-402-NA or 9146-600-403-NA or 9146-600-404-NA or 51003275 or 9146-600-405-NA or 9146-600-406-NA or 9146-600-407-NA or 51001695 or 51001696 or 51001697 or 51001698. or 5100575 6110 CCM Enterprise Node S/W These parts must be purchased directly from Mitel Networks.
9109-532-021-NA	SW		$450.50		Record A Call Option	NOTE(S): Serial number from Mitel Express Messenger card must be provided with the P.O. Requires LW 18 Release 1.0 or greater Requires minimum Mitel Express Messenger 3.0 This is a Moss option required on the SX-200.
9109-532-022-NA	SW		$1,352.07		CLASS Sets Option	NOTE(S): Option provides station side CLASS on analog telephone sets Pre-Requisites: ONS/CLASS Line Card (9109-110-001-NA) or BONS/CLASS Line Card (9109-110-002-NA) AND ELx type cabinet / DSP/ BCCIII/ Min. LW 18 Rel 2.0

SX-200 ML/EL/SX-200 ICP COMMON SOFTWARE OPTIONS

Part Number	Discount Category	Change Indic	MLP		Description	Notes
54000660	SW		$60.95		IP Phone License (Qty 1)	NOTE(S): AMC license for SX-200 ICP only Order 1 IP Set License per IP Telephone Set.

SX-200 ICP SYSTEM LICENSES

Part Number	Discount Category	Change Indic	MLP		Description	Notes

Part Number	Discount Category	Change Indic	MLP		Description	Notes
54002415	SW		$277.06		SX-200 ICP Network Link License	NOTE(S): This new AMC Network link License replaces the current MOSS Digital link license and is used on the SX-200 ICP ONLY The SX-200 ICP MX Supports 8 Network Link Licenses The SX-200 ICP CX supports 1 Network Link License This option enables 1 link on the MX T1 Module, CX T1 Combo, NSU, Per Node PRI Card and T1 module on the BCCIII
54002440	SW		$450.50		SX-200 ICP CENTRALIZED VM & ATTENDANT SOFTWARE OPTION	NOTE(S): This AMC SW option is used on the SX-200 ICP only and replaces the current MOSS option.
54002441	SW		$450.50		SX-200 ICP Software License SS4000 SETS	NOTE(S): This AMC License is used to enabled the SS4000 Series sets on the SX-200 ICP MX controller only and replaces the current MOSS Option
54002443	SW		$226.08		SX-200 ICP MITEL APPLICATION INTERFACE (MiTAI) SW OPTION	NOTE(S): This AMC SW Option is used on the SX-200 ICP only and replaces the current MOSS option. This option is used with Your Assistant
54002445	SW		$526.42		SX-200 ICP ACD REAL TIME EVENTS SOFTWARE OPTION	NOTE(S): This AMC License replaces the current MOSS Option and is Used with Call Center reporting packages to provide Real time event reporting
54002446	SW		$277.06		SX-200 ICP CLASS SETS SOFTWARE OPTION	NOTE(S): This AMC Option replaces the current MOSS option and is used on the SX-200 ICP Only. This option enables calling line ID on CLASS Sets
54002447	SW		$450.50		SX-200 ICP RECORD A CALL SOFTWARE OPTION	NOTE(S): This AMC Software option replaces the current MOSS option This option will require a Harddrive for additional message storage. This option provides call recording from the set via a feature key
54002449	SW		$554.13		SX-200 ICP SUPERSET 3/4DN & 400 SERIES SOFTWARE OPTION	NOTE(S): This AMC option replaces the current MOSS option and is used on the SX-200 ICP only. This Sw option is used to enable SS3/4 DN and 400 sets and may be required for external Voice Mail systems
54002450	SW		$777.44		SX-200 ICP Q.SIG SOFTWARE OPTION	NOTE(S): This AMC option replaces the current MOSS option and is used on the SX-200 ICP Only This Q.SIG Sw option is used with PRI or IP Networking
54002451	SW		$415.59		SX-200 ICP ISDN MIN/MAX SOFTWARE OPTION	NOTE(S): This AMC option replaces the current MOSS option and is used on the SX-200 ICP only. This SW option is used with the NSU Part number 50004993 Or the PRI CARD Part number 50002285

SX-200 ICP END USER LICENSES

Part Number	Discount Category	Change Indic	MLP		Description	Notes
54002414	SW		$66.50		SX-200 ICP ACD Single Agent license	NOTE(S): AMC Single ACD license replaces the existing MOSS ACD 5 Pkg bundles and is to be used with the SX-200 ICP ONLY

SX-200 ICP ISDN NODES/CARDS

Part Number	Discount Category	Change Indic	MLP		Description	Notes

Part Number	Discount Category	Change Indi	MLP		Description	Notes
9109-532-015-NA	SW		$676.59		SX-200EL/ML Min/Max Software Option (PRI Card)	NOTE(S): This S/W option is used with the PRI card only Pre-requisite(s): Lightware 17.4 or later
9109-532-020-NA	SW		$777.44		SX-200 QSIG Network Software Option	NOTE(S): This option is only supported on the PRI Card/NSU. The minimum software required for QSIG is LIGHTWARE17 Release 4 UR 2/ QSIG outbound calling name requires LIGHTWARE 18 Q.SIG Enhancements require Min. LW 19 Release 1.0 ONS Centralized Voice Mail is NOT supported over Q.SIG or IP Networking.

SPARE COMPONENTS

Part Number	Discount Category	Change Indi	MLP		Description	Notes
50003695	HW		$831.19		3300 Multi-mode Extended Dual FIM	NOTE(S): Used to extend the distance that PER and DSU nodes can be installed from a 3300 ICP. As a guideline, mulit-mode can reach up to 3 miles (5 km).
50003696	HW		$997.43		3300 Single-Mode Extended Dual FIM	NOTE(S): Used to extend the distance that PER and DSU nodes can be installed from a 3300 ICP. As a guideline, single-mode can reach up to 8 3/4 miles (14 km).

MITEL SX-200

SX-200 EL

Part Number	Discount Category	Change Indi	MLP		Description	Notes
54002463	SW		$52.64		SX-200 EL + IP NODE SINGLE IP SET LICENSE	NOTE(S): This MOSS SW option is used on the SX-200 EL/ML only and replaces the current MOSS option.

SX-200 ML/EL STANDARD SYSTEM SOFTWARE AND OPT

Part Number	Discount Category	Change Indi	MLP		Description	Notes
54002462	SW		$252.68		SX-200 EL/ML MITEL STATION SET ADMIN OPTION	NOTE(S): This MOSS SW option is used on the SX-200 EL/ML only and replaces the current MOSS option.
54002463	SW		$52.64		SX-200 EL + IP NODE SINGLE IP SET LICENSE	NOTE(S): This MOSS SW option is used on the SX-200 EL/ML only and replaces the current MOSS option.
54002464	SW		$55.41		SX-200 EL & IP NODE IP NETWORK CHANNEL LICENSE (1)	NOTE(S): This MOSS SW option is used on the SX-200 EL & IP NODE only and replaces the current MOSS option.
54002466	SW		$166.24		SX-200 EL & IP NODE IP SET LICENSE (4)	NOTE(S): This MOSS SW option is used on the SX-200 EL & IP NODE only and replaces the current MOSS option.
54002468	SW		$332.48		SX-200 EL/ML MOSS 5 ACD AGENTS LICENSE	NOTE(S): Replaces old MOSS ACD 5 Agent Bundle option Valid only for EL/ML systems
9109-532-006-NA	SW		$450.50		Centralized Voicemail & Centralized Attendant	NOTE(S): ONS Centralized Voice Mail is NOT supported over Q.SIG or IP Networking. PRE-REQUISITE(S): LW 17 or Greater

SX-200 EL MAXIMUM USER DEVICES

Part Number	Discount Category	Change Indi	MLP		Description	Notes
9109-530-072-NA	SW		$372.93		SX-200 ML/EL 72 Maximum User Devices	

Part Number	Discount Category	Change Indic	MLP		Description	Notes
9109-530-096-NA	SW		$372.93		SX-200 ML/EL 96 Maximum User Devices	PRE-REQUISITE(S): 9109-530-072-NA SX-200 ML/EL 72 Maximum User Devices (Qty 1)
9109-530-120-NA	SW		$372.93		SX-200 ML/EL 120 Maximum User Devices	PRE-REQUISITE(S): 9109-530-096-NA SX-200 ML/EL 96 Maximum User Devices (Qty 1)
9109-530-144-NA	SW		$372.93		SX-200 ML/EL 144 Maximum User Devices	NOTE(S): REQUIRED: 9109-530-120-NA SX-200 ML/EL 120 Maximum User Devices OR 54000200 SX-200 ML/EL Option Pkg. 72-120 Maximum User Device
9109-530-168-NA	SW		$372.93		SX200 ML/EL 168 Maximum User Devices	PRE-REQUISITE(S): 9109-530-144-NA SX-200 ML/EL 144 Maximum User Devices (Qty 1)
9109-530-192-NA	SW		$372.93		SX200 ML/EL 192 Maximum User Devices	PRE-REQUISITE(S): 9109-530-168-NA SX-200 ML/EL 168 Maximum User Devices (Qty 1)
9109-530-216-NA	SW		$372.93		SX-200 ML/EL 216 Maximum User Devices	PRE-REQUISITE(S): PRE-REQUISITE(S) REQUIRED: 9109-530-192-NA SX-200 ML/EL 192 Maximum User Devices (Qty 1)
9109-530-336-NA	SW		$984.68		SX-200 EL 336 Maximum User Devices	NOTE(S): PRE-REQUISITE(S): 9109-530-216-NA SX-200 ML/EL 216 Maximum User Devices OR 54000201 SX-200 ML/EL Options Pkg. 144-216 Max. User Devices
9109-530-432-NA	SW		$450.50		SX-200 EL 432 Maximum User Devices	NOTE(S): PRE-REQUISITE(S): 9109-530-336-NA SX-200 EL 336 Maximum User Devices OR 54000170 SX-200 EL Options Pkg. 72-336 Maximum User Devices OR 9109-534-001-NA SX-200 ML/EL Opt Pkg 120-336 Max User Dev
9109-530-552-NA	SW		$450.50		SX-200 EL 552 Maximum User Devices	PRE-REQUISITE(S): 9109-530-432-NA OR 9109-530-456-NA OR 9109-530-480-NA

SX-200 ICP SOFTWARE OPTIONS

Part Number	Discount Category	Change Indic	MLP		Description	Notes
54000660	SW		$60.95		IP Phone License (Qty 1)	NOTE(S): AMC license for SX-200 ICP only Order 1 IP Set License per IP Telephone Set.
54002469	SW		$277.06		SX-200 EL/ML SINGLE NETWORK LINK LICENSE	NOTE(S): This new moss Network link License replaces the current Digital link license and is used on the SX-200 EL/ML ONLY The SX-200 EL Supports 8 Network Link Licenses This option enables 1 link on the T1 Module used in the Per Node PRI Card and T1 module on the BCCIII

SX-200 ML/EL/SX-200 ICP COMMON SOFTWARE OPTIONS

Part Number	Discount Category	Change Indic	MLP		Description	Notes
54000131	SW		$676.59		Suite Services Option	NOTE(S): Required: Minimum LW 18 Rel. 2.0
54000660	SW		$60.95		IP Phone License (Qty 1)	NOTE(S): AMC license for SX-200 ICP only Order 1 IP Set License per IP Telephone Set.
54000661	SW		$55.41		IP Network Channel License (Qty 1)	NOTE(S): Requires a minimum of LW19 Rls 3.1 software. (with IPNODE) Each IP Node supports a maximum of 30 IP Network Channels (IP Trunks). Order the exact quantity of IP Trunks required to a maximum of 60 per SX-200 EL system. ONS Centralized Voice Mail is NOT supported over Q.SIG or IP Networking. When used on SX-200 MX controller (Max 24) When used on SX-200 CX controller (Max 16)
54000890	SW		$304.77		Compression Resource License (8 Channels)	NOTE(S): Requires LW19 Rls 3.2 Software Requires technical certification on LW19 Rls 3.2 Maximum 32 Compression Resource Channels per IP NODE Can be used with the SX-200 ICP
9109-532-007-NA	SW		$450.50		Superset 4000 Series Sets Option	NOTE(S): For use with minimum LW17 only.

Part Number	Discount Category	Change Indic	MLP		Description	Notes
9109-532-010-NA	SW		$226.08		Fax Tone Detection Option	NOTE(S): For use with minimum LW17 (ML/EL) only.
9109-532-013-NA	SW		$1,861.86		ACD Real Time Event Option	NOTE(S): Requires LW 17 Rel 4 or greater This software option is $0.00 when purchased in conjunction with the 6110 Contact Center Management Application. Part Numbers: 51000575 or 51003274 or 9146-600-401-NA or 9146-600-402-NA or 9146-600-403-NA or 9146-600-404-NA or 51003275 or 9146-600-405-NA or 9146-600-406-NA or 9146-600-407-NA or 51001695 or 51001696 or 51001697 or 51001698. or 5100575 6110 CCM Enterprise Node S/W These parts must be purchased directly from Mitel Networks.
9109-532-021-NA	SW		$450.50		Record A Call Option	NOTE(S): Serial number from Mitel Express Messenger card must be provided with the P.O. Requires LW 18 Release 1.0 or greater Requires minimum Mitel Express Messenger 3.0 This is a Moss option required on the SX-200.
9109-532-022-NA	SW		$1,352.07		CLASS Sets Option	NOTE(S): Option provides station side CLASS on analog telephone sets Pre-Requisites: ONS/CLASS Line Card (9109-110-001-NA) or BONS/CLASS Line Card (9109-110-002-NA) AND ELx type cabinet / DSP/ BCCIII/ Min. LW 18 Rel 2.0

ISDN SOFTWARE OPTIONS

Part Number	Discount Category	Change Indic	MLP		Description	Notes
9109-532-015-NA	SW		$676.59		SX-200EL/ML Min/Max Software Option (PRI Card)	NOTE(S): This S/W option is used with the PRI card only Pre-requisite(s): Lightware 17.4 or later
9109-532-020-NA	SW		$777.44		SX-200 QSIG Network Software Option	NOTE(S): This option is only supported on the PRI Card/NSU. The minimum software required for QSIG is LIGHTWARE17 Release 4 UR 2/ QSIG outbound calling name requires LIGHTWARE 18 Q.SIG Enhancements require Min. LW 19 Release 1.0 ONS Centralized Voice Mail is NOT supported over Q.SIG or IP Networking.

MiVoice Enterprise Manager

ENTERPRISE MANAGER

Part Number	Discount Category	Change Indic	MLP		Description	Notes
54001240	SW		$5,541.25		10 Managed Systems Licence for Enterprise Manager	NOTE(S): Includes AMC entitlement for: 10 Managed System Licences to Enterprise Manager
54001242	SW		$3,324.75		5 Managed Systems Licence for Enterprise Manager	NOTE(S): Includes AMC entitlement for: 5 Managed System Licenses to Enterprise Manager
54001243	SW		$20,502.63		Solution Wide Licence for Enterprise Manager	NOTE(S): Removes Managed System License limits from an Ent Mgr

ENTERPRISE MANAGER UPGRADES

Part Number	Discount Category	Change Indic	MLP		Description	Notes
54001750	SW		$554.13		Embedded OPS Manager Standard to Enhanced Upgrade	NOTE(S): This enhances OPS Mgr to include IDS & IUM
54002133	SW		$1,108.25		Voice Quality Manager Option	NOTE(S): Ent Mgr Voice Quality Mgr Option

Part Number	Discount Category	Change Indic	MLP		Description	Notes
54005352	SW		$1,108.25		Enterprise Manager Reporting	NOTE(S): This Enterprise Manager Reporting option can only be added the Enterprise Manager Base package p/n 54005351. It cannot be added to older Enterprise Manager base packages This reporting option delivers report viewing, there is no report development using Crystal Reports developer licence.

MiVoice Desktop Devices

IP DESKTOP APPLICATIONS

Part Number	Discount Category	Change Indic	MLP		Description	Notes
54004891	SW		$27.71		MCD HTML Application Licenses (5 Pack)	NOTE(S): HTML Application Licenses are required to load HTML Applications (Release 2.0 or greater) on 5320/5320e/5330/5330e/5340/5340e/5360 IP Phones. Requires HTML Toolkit Release 2.0 or greater.

SPARE DESKTOP COMPONENTS

Part Number	Discount Category	Change Indic	MLP		Description	Notes
50006503	HW		$23.78		Line Cord Translation Kit (5000 CP) (5PK)	NOTE(S): Contains 5 NA Line Cords and 5 Couplers. Used on 8500/8520/8560 Phone installations with standard wiring. Also used with 8528/8568 Phones which are replacing 8500/8520/8560 phones in non-standard wiring schema.

Mitel NuPoint Messenger (NP) - Configurations

NUPOINT STANDARD EDITION (NP-STD)

Part Number	Discount Category	Change Indic	MLP		Description	Notes
54002376	SW		$4,155.94		NP. Pers Call Dir, unlimited users	
54002984	SW		$16,623.75		NP. Adv UM, unlimited users.	NOTE(S): 54002985 is a prerequisite for this part number
54002985	SW		$1,108.25		NP-60. Adv UM, sys. enablement	
54004114	SW		$2,548.98		NP-60. Base s/w. Current release.	
54004115	SW		$2,770.63		NP. Unlimited outbound fax users.	

STANDARD EDITION (NP-STD) OR SINGLE SERVER (NP-S

Part Number	Discount Category	Change Indic	MLP		Description	Notes
54002986	SW		$1,662.38		NP. 8 port uplift to 9-32 ports	
54002987	SW		$2,216.50		NP. 8 port uplift to 33-64 ports	
54003191	SW		$415.59		NP. 2 port uplift to 9-32 ports	
54003192	SW		$554.13		NP. 2 port uplift to 33-64 ports	

NUPOINT SINGLE SERVER (NP-SS)

Part Number	Discount Category	Change Indic	MLP		Description	Notes
54002988	SW		$2,770.63		vNP/120. 8 port uplift to 65-96 ports	
54003193	SW		$692.66		vNP/120. 2 port uplift to 65-96 ports	
54003571	SW		$4,155.94		NP-120. Base s/w. Current release.	

Part Number	Discount Category	Change Indic	MLP		Description	Notes
					SINGLE SERVER (NP-SS) OR NUPOINT 640 (NP-640)	
Part Number	Discount Category	Change Indic	MLP		Description	Notes
54002377	SW		$8,311.88		NP-SS/640. Personal Call Director unlimited users.	
54002998	SW		$2,770.63		NP-SS/640. Adv UM system enablement.	
54004119	SW		$8,311.88		NP-SS/640. Outbound fax, unlimited users.	
					ALL VERSIONS OF NUPOINT (NP)	
Part Number	Discount Category	Change Indic	MLP		Description	Notes
54001624	SW		$1,385.31		NP. Voicemail networking	INCLUDE(S): VPIM, NP Net TCP/IP and AMIS
54001628	SW		$138.53		NP. Personal Call Director, 10 users.	NOTE(S): Enables 10 additional mailboxes for Call Director. PREREQ: Call Director Starter Kit (54001629). PRE-REQUISITE(S): 54001629 - Call Director Personal starter kit (Qty 1)
54001634	SW		$554.13		NP. Hospitality IP-PMS integration	INCLUDE(S): Encore, EECO, HIS, Logistix, and Hyatt Encore PMS integrations. NP Wakeup Prompts also included (NA English Only).
54001635	SW		$443.30		NP. Hospitality Generic hotel prompts	INCLUDE(S): NA English, UK English, CDN French, Euro French, German, Dutch, Italian, Latin Spanish, Mexican Spanish, Brazilian Portuguese, Korean, and Mandarin prompts. PRE-REQUISITE(S) Appropriate Full-Set language prompt must be installed for the Hotel overlay prompt to function.
54001636	SW		$1,385.31		NP. Misc. applications: NP forms, NP on demand cut thru page	INCLUDE(S): Cut-Through-Page, NP Forms, NP On-Demand, and NP RapidDial.
54001637	SW		$1,274.49		NP. Call detail recorder	NOTE(S): Requires a spare Serial Port - may not be available if PMS integration already deployed.
54001640	SW		$1,274.49		NP. TDD memo	NOTE(S): Not available with IP, T1 or E1 integrated systems.
54001641	SW		$1,274.49		NP. Competitive TUI.	NOTE(S): NA English Only. Emulates the Octel Aria TUI. Does not support Unified Messaging.
54001773	SW		$1,385.31		NP. Enable 1 additional prompt language.	NOTE(S): Rel 10 base s/w includes NA english, Numeric prompts plus one additional language set Order this part to allow installation of additional full-set language prompts - to a maximum of 8 total languages per system. All Prompt Files for all languages ship with every system.
54002220	SW		$831.19		NP. Personal Call Director, 100 users.	
54002375	SW		$554.13		NP. Enable fax on one voice port (max 6/node)	
54002434	SW		$2,770.63		NP. Personal Call Director, 1000 users.	
54002684	SW		$831.19		NP. Adv UM 50 users	NOTE(S): Model 640 - 54002998 is a prerequisite for this part number Standard - 54002985 is a prerequisite for this part number
54002685	SW		$1,385.31		NP. Adv UM, 100 users	NOTE(S): Model 640 - 54002998 is a prerequisite for this part number Standard - 54002985 is a prerequisite for this part number Adv UM enablement is prerequisite.

Part Number	Discount Category	Change Indic	MLP		Description	Notes
54002691	SW		$11,082.50		NP. Adv UM, 1000 users	NOTE(S): Model 640 - 54002998 is a prerequisite for this part number Standard - 54002985 is a prerequisite for this part number Adv UM enablement is prerequisite.
54002692	SW		$664.95		NP. Text-to-speech virtual port.	
54003672	SW		$19.39		NP. Adv UM, 1 user	
54004106	SW		$180.09		NP. Adv UM, 10 users	
54004107	SW		$9.69		NP. Std UM, 1 user	
54004108	SW		$83.12		NP. Std UM, 10 users	
54004109	SW		$332.48		NP. Std UM, 50 users	
54004110	SW		$22.17		NP. Outbound fax, 1 user.	
54004111	SW		$180.09		NP. Outbound fax, 10 users.	
54004112	SW		$554.13		NP. Outbound fax, 50 users.	

SPEECH AUTO ATTENDANT

Part Number	Discount Category	Change Indic	MLP		Description	Notes
54003292	SW		$554.13		NP-SAA. Add 1 SAA port to NP.	
54003293	SW		$277.06		NP-SAA. Corporate directory, 50 names.	
54003294	SW		$4,433.00		NP-SAA. Corporate directory, 2000 names.	
54003299	SW		$2,548.98		NP-SAA. Add NP-Std to SAA.	
54003300	SW		$1,385.31		(AMC) NuPoint Base to Speech AA Upgrade	
54004054	SW		$8.31		NP-SAA. Corporate directory, 1 name.	
54004055	SW		$69.27		NP-SAA. Corporate directory, 10 names.	

MITEL NUPOINT - LEGACY COMPONENTS

Part Number	Discount Category	Change Indic	MLP		Description	Notes
54002419	SW		$831.19		(A-AMC)NPM IP Rel 9 to current upgrade base options	
54002530	SW		$2,548.98		NuPoint SMART Move Rel 7 upgrade base Stnd Ed	NOTE(S): Credit issued to VAR based on ports purchased when legacy system returned to Mitel Triggers RMA and rebates in tradeup program
54002983	SW		$415.59		NP-Std. Upgrade rel 10 to current rel.	
54003384	SW		$415.59		NP-Std. Upgrade rel 11 to current rel.	

Mitel NuPoint Messenger (NP) - PBX Integrations

PBX INTEGRATIONS

Part Number	Discount Category	Change Indic	MLP		Description	Notes
54001622	SW		$997.43		NP. IP integration (max 4 connections)	NOTE(S): Order when require IP Integration to a 3300ICP or when ordering a T1/E1 gateway (52001691).
54001850	SW		$554.13		(AMC) NuPoint IP-Enhanced SMDI Int.	NOTE(S): System-wide NuPoint option. Must also source the iPocket232 device from Precidia.com (p/n PE000528). One iPocket232 device is required for each PBX.

Inter-Tel Messaging

Part Number	Discount Category	Change Indic	MLP		Description	Notes

ENT MSG - UNIFIED MESSAGING OSE LICENSES

Part Number	Discount Category	Change Indic	MLP		Description	Notes
840.0154	SW		$249.66		Unified Messaging OSE 10 End-User License	NOTE(S): Certification(s): CTP, BI5000, N+, UM, W2K

ENT MSG - FAX LICENSES

Part Number	Discount Category	Change Indic	MLP		Description	Notes
840.0810	HW		$237.77		Enterprise Messaging - 1 Fax Port	

MiCollab (MAS)

MAS APPLICATIONS: 6042 MANAGED VPN

Part Number	Discount Category	Change Indic	MLP		Description	Notes
53001276	SW - OEM		$110.83		6042 Managed VPN - 1 End Node - 1 Year Billed Annually	NOTE(S): This part is only orderable through the Mitel Networks Applications Management Center. This part includes the software and licensing for one or more additional servers in a managed IPSec VPN.

Mitel Live Business Gateway

LIVE BUSINESS GATEWAY RELEASE

Part Number	Discount Category	Change Indic	MLP		Description	Notes
54002210	SW		$2,770.63		LIVE BUSINESS GATEWAY 10 user licenses	NOTE(S): This part can only be used with an LBG base pack, part numbers 54002580 (LBG for use with Windows O/S) or 54002581 (LBG for use with Mitel Standard Linux O/S) LBG licenses are concurrent user licenses, the number of LBG licenses determine how many OCS/Lync users can be connected to the LBG at one time Please Note: Part number 54002581 LBG for use with Mitel Standard Linux O/S has been discontinued.

MiVoice Border Gateway

TELEWORKER SOLUTION

Part Number	Discount Category	Change Indic	MLP		Description	Notes
54003893	SW - OEM		$554.13		MBG Base Kit & 5 Client Licenses	
54004491	SW		$27.71		Sip Trunking Channel Proxy	
54004571	SW		$138.53		Mitel Border Gateway Base	
54004572	SW		$83.12		MBG TW service 1 User	
54004573	SW		$609.54		MBG TW service 10 User	
54004575	SW		$2,632.09		MBG TW service 50 User	
54004577	SW		$4,571.53		MBG TW service 100 User	
54004578	SW		$0.00		TW 4.5 to MBG 5.2 Upgrade	
54004581	SW		$0.00		MBG 5.0 to MBG 5.2 upgrade	
54004582	SW		$188.40		MBG 5 session Compression License	
54005339	SW		$138.53		MBG Virtual Appliance	

SIP TRUNK PROXY

Part Number	Discount Category	Change Indic	MLP		Description	Notes

Part Number	Discount Category	Change Indi	MLP		Description	Notes
54005339	SW		$138.53		MBG Virtual Appliance	
						NOTE(S):
MiContact Center Business Edition						**Contact Center Business Edition - CC BE - is a value priced package**
						of core Contact Center capability targeted for Small Businesses.
CONTACT CENTER (CC) BUSINESS EDITION						
Part Number	Discount Category	Change Indi	MLP		Description	Notes
51013320	SW		$5,264.19		MCC BE - Start Pack-2 media, 5 Agts	NOTE(S): - Pre-requisites: PN 54002590 CC BE Base Contact Center Management Business Edition base software is a pre-requisite to purchasing the Multi Media CC BE starter pack. Includes: Routing of 2 media: Email, Fax (by default), and 5 agents with Outlook integration desktops. NOTE: Should you wish to swap one of the default media types for SMS or Web Chat, contact Sales@prairiefyre.com
51013321	SW		$277.06		MCC BE - 1 Agents Add-On	NOTE(S): - Pre-requisites: PN 51013320 MCC BE Start Pack 1 MCC BE Agent provides: - Multimedia routing and reporting on one additional MCC agent.
54002590	SW		$1,496.14		CC BE - Base 5 Agt Reporting, 5 Agt Desktop & 1 Supervisor	NOTE(S): - No site key required - this part establishes a new site key. Includes: Base CC BE software, 1 Supervisor Desktop & 5 Reporting Agents & 5 Agent Desktops - historical ACD reporting and real time monitoring - Enterprise Presence and Chat integration (OCS only) NOTE: CC BE has a 25 agent maximium and is single site only. If greater than 25 agents or multisite is required please refer to CC Enterprise Edition.
54002602	SW		$886.60		CC BE - 5 Agent Reporting Pk	
54002603	SW		$83.12		CC BE - 1 Supervisor Desktop	NOTE(S): ´- Pre-requisites: PN 54002590 CC BE Base 1 Supervisor Desktop includes: - 1 user access to view all agents and queues in real time. PRE-REQUISITE(S): 54002590 - CCM BE: Base 5 Agent Reporting, 5 Agent Desktop & 1 Supervisor (
54002608	SW		$1,385.31		ICC BE	NOTE(S): -Pre-requisites: PN 54002590 CC BE Base - ICC BE provides desktop users interactive (CTI) control of agents and queues. PRE-REQUISITE(S): 54002590 - CCM BE: Base 5 Agent Reporting, 5 Agent Desktop & 1 Supervisor (
54002610	SW		$1,108.25		IQ BE - Additional 2 Ports	NOTE(S): - Pre-requisites: PN 54002609 IQ BE Adds 2 additional IQ IVR port to the base software count. Note: IQ BE is limited to an 8 port maximum per system. PRE-REQUISITE(S): 54002590 - CCM BE: Base 5 Agent Reporting, 5 Agent Desktop & 1 Supervisor (54002418 3300/IQ Port License (Qty 4) 54002609 IQ BE (Qty 1)

Part Number	Discount Category	Change Indic	MLP		Description	Notes
54002644	SW		$110.83		CC BE - 5 Agent Desktop Pk	NOTE(S): - Pre-requisites: PN 54002590 CC BE Base 5 Agent Desktop includes: - 5 users access to view themselves and their queues in real time. PRE-REQUISITE(S): 54002590 - CCM BE: Base 5 Agent Reporting, 5 Agent Desktop & 1 Supervisor (

MiCollab Call Recording Solutions

SECTION E: SECURE RECORDING CONNECTOR

Part Number	Discount Category	Change Indic	MLP		Description	Notes
54003181	SW - OEM		$346.33		Mitel SRC Base Pack Includes 5 lic	PRE-REQUISITE(S): 54003185 Mitel SRC 1 Yr Support Required (Qty 1) Completion of SRC Self Study Course Required for Support
54003182	SW - OEM		$41.56		Mitel SRC Single License	
54003183	SW - OEM		$360.18		Mitel SRC 10 License Pack	
54003184	SW - OEM		$1,662.38		Mitel SRC 50 License Pack	
54003231	SW - OEM		$188.40		Mitel SRC 5 Port Comp Lic	

MiCollab (MAS)

MAS - MESSAGING SOFTWARE LICENSES

Part Number	Discount Category	Change Indic	MLP		Description	Notes
54001624	SW		$1,385.31		NP. Voicemail networking	INCLUDE(S): VPIM, NP Net TCP/IP and AMIS
54001636	SW		$1,385.31		NP. Misc. applications: NP forms, NP on demand cut thru page	INCLUDE(S): Cut-Through-Page, NP Forms, NP On-Demand, and NP RapidDial.
54001637	SW		$1,274.49		NP. Call detail recorder	NOTE(S): Requires a spare Serial Port - may not be available if PMS integration already deployed.
54001773	SW		$1,385.31		NP. Enable 1 additional prompt language.	NOTE(S): Rel 10 base s/w includes NA english, Numeric prompts plus one additional language set Order this part to allow installation of additional full-set language prompts - to a maximum of 8 total languages per system. All Prompt Files for all languages ship with every system.
54002375	SW		$554.13		NP. Enable fax on one voice port (max 6/node)	
54002692	SW		$664.95		NP. Text-to-speech virtual port.	
54003292	SW		$554.13		NP-SAA. Add 1 SAA port to NP.	
54003293	SW		$277.06		NP-SAA. Corporate directory, 50 names.	
54004052	SW		$304.77		NPUM Advanced UM Up(10 Users)	NOTE(S): Contains 10 Advanced UM users; Requires one of MAS Multi-App Base (Full) or MAS Msg & Conf Base packages; cannot be applied to standalone (non-MAS) Nupoint; available for both MAS for 3300 ICP and MAS for 5000 CP. Advanced UM Enablement already included in MAS base.
54004107	SW		$9.69		NP. Std UM, 1 user	
54004108	SW		$83.12		NP. Std UM, 10 users	
54004109	SW		$332.48		NP. Std UM, 50 users	
54004110	SW		$22.17		NP. Outbound fax, 1 user.	
54004111	SW		$180.09		NP. Outbound fax, 10 users.	

Part Number	Discount Category	Change Indi	MLP		Description	Notes
54004112	SW		$554.13		NP. Outbound fax, 50 users.	
54004222	SW		$33.25		MAS Nupoint Advanced UM 1 User	NOTE(S): Contains 1 Advanced UM User; Requires one of MAS Multi-App Base (Full) or MAS Msg & Conf Base packages; cannot be applied to standalone (non-MAS) Nupoint; available for both MAS for 3300 ICP and MAS for 5000 CP. Advanced UM Enablement already included in MAS base.
54004223	SW		$1,385.31		MAS Nupoint Advanced UM 50 Users	NOTE(S): Contains 50 Advanced UM user licenses; Requires one of MAS Multi-App Base (Full) or MAS Msg & Conf Base packages; Cannot be applied to standalone (non-MAS) Nupoint; Available for either MAS for 3300 ICP or MAS for 5000 CP. Advanced UM Enablement already included in MAS Base.
54005142	SW		$31.03		Unified Messaging Pack for MAS - Qty 1	INCLUDE(S): 54004762 MAS 2.0 NPUM Mailbox & Call Director (1 User) (Qty 1) 54004107 NPUM Standard UM (1 User) (Qty 1) 54004262 UC Express (1 Deskphone License) (Qty 1) NOTE(S): PRE-REQUISITE(S): Mitel Application Suite
54005143	SW		$268.75		Unified Messaging Pack for MAS - Qty 10	INCLUDE(S): 54004763 MAS 2.0 NPUM Mailbox & Call Director (10 Users) (Qty 1) 54004108 NPUM Standard UM (10 Users) (Qty 1) 54004262 Unified Communicator Express (1 Deskphone User) (Qty 10) NOTE(S): PRE-REQUISITE(S): Mitel Application Suite
54005144	SW		$1,124.87		Unified Messaging Pack for MAS - Qty 50	INCLUDE(S): 54004764 MAS 2.0 NPUM Mailbox & Call Director (50 Users) (Qty 1) 54004109 NPUM Standard UM (50 Users) (Qty 1) 54004263 UC Express (50 Deskphone Licenses) (Qty 1) NOTE(S): PRE-REQUISITE(S): Mitel Application Suite

MAS - COLLABORATION SOFTWARE LICENSES

Part Number	Discount Category	Change Indi	MLP		Description	Notes
54003580	SW		$277.06		MAS AWC Audio & Web Uplift (1 User)	NOTE(S): Contains 1 SIP user license for use with pre MCD 4.1 controllers and 1 Applications Connector license for use with MCD 4.1 controllers
54004074	SW		$7,340.49		MAS AWC Audio Only Uplift (50 User)	NOTE(S): Contains 50 SIP user licenses for use with pre MCD 4.1 controllers and 50 Applications Connector licenses for use with MCD 4.1 controllers
54004075	SW		$9,236.71		MAS AWC Audio & Web Uplift (50 User)	NOTE(S): Contains 50 SIP user licenses for use with pre MCD 4.1 controllers and 50 Applications Connector licenses for use with MCD 4.1 controllers

MAS - SOFTWARE UPGRADES

Part Number	Discount Category	Change Indi	MLP		Description	Notes
54005309	SW		$0.00		MAS 1.2 SglApp AWC to MAS 2.0 Upgrade	NOTE(S): This part is required to upgrade from a MAS 1.2 Single-App AWC base pack to a MAS 2.0 Single-App AWC base pack
54005310	SW		$0.00		MAS 1.2 to MAS 2.0 Mobility Upgrade	NOTE(S): This part is required to upgrade from MAS 1.2 Mobility to MAS 2.0 Mobility

Part Number	Discount Category	Change Indicator	MLP		Description	Notes
MiCollab Client (UC)						
UNIFIED COMMUNICATOR ADVANCED						
Part Number	Discount Category	Change Indicator	MLP		Description	Notes
54004266	SW - OEM		$54.86		UC Advanced 1 Deskphone License	NOTE(S): Includes: 1 user license for UC Advanced deskphone functionality plus the UCA Web and Mobile Portals Pre-requisite: Unified Communications server
54004267	SW - OEM		$2,468.63		UC Advanced 50 Deskphone License	NOTE(S): Notes - 50 user license for UC Advanced desk phone functionality plus the UC Advanced Web and Mobile Portals
54004281	SW - OEM		$83.12		UC Advance Deskphone & Softphone License	NOTE(S): Includes: 1 UC Advanced deskphone license and 1 UC Advanced softphone license Pre-requisite: Unified Communications server
54005146	SW - OEM		$99.74		Collaboration Pack - 1 User	INCLUDE(S): 54004266 UC Advanced Deskphone License (Qty 1) 54004222 MAS NuPoint Advanced UM (1 User) (Qty 1) 54004110 NuPoint Outbound Fax (1 User) (Qty 1) NOTE(S): PRE-REQUISITE(S): Mitel Application Suite and UC Server
54005151	SW - OEM		$137.42		Mobility Standalone Pack - 1 user	INCLUDE(S): 54005163 UCA Web/Mobile Portal (1 User) (Qty 1) 54005065 MCD Standalone Dynamic Extension (1 User) (Qty 1) 54004222 MAS NuPoint Advanced UM (1 User) (Qty 1) NOTE(S): PRE-REQUISITE(S): MAS, UC Server, MCD
54005154	SW - OEM		$157.93		Mobility Enterprise Pack - 1 user	INCLUDE(S): 54004163 UCA Web/Mobile Portal (1 User) (Qty 1) 54005066 MCD Enterprise Dynamic Extension (1 User) (Qty 1) 54004222 MAS NuPoint Advanced UM (1 User) (Qty 1) NOTE(S): PRE-REQUISITE(S): MAS, UC Server, MCD
54005155	SW - OEM		$1,546.01		Mobility Enterprise Pack - 10 users	INCLUDE(S): 54005163 UCA Web/Mobile Portal (1 User) (Qty 10) 54005066 MCD Enterprise Dynamic Extension (1 User) (Qty 10) 54004052 MAS Nupoint Advanced UM (10 Users) (Qty 1) NOTE(S): PRE-REQUISITE(S): MAS, UC Server, MCD
54005156	SW - OEM		$6,649.50		Mobility Enterprise Pack - 50 users	INCLUDE(S): 54005164 UCA Web/Mobile Portal (50 Users) (Qty 1) 54005066 MCD Enterprise Dynamic Extension (1 User) (Qty 50) 54004223 MAS Nupoint Advanced UM (50 Users) (Qty 1) NOTE(S): PRE-REQUISITE(S): MAS, UC Server, MCD
54005380	SW - OEM		$1,108.25		UCA Advanced Server Peering License	
54005381	SW - OEM		$1,385.31		UCA Advanced Server Federation License	

Part Number	Discount Category	Change Indi	MLP		Description	Notes
54005598	SW - OEM		$32.69		UC Adv Mobile for Smart Devices 1 Lic	
54005599	SW - OEM		$1,471.20		UC Adv Mobile for Smart Devices 50 Lic	
54005601	SW - OEM		$32.69		UC Adv Std-alone client Smart Device 1 L	

UNIFIED COMMUNICATOR ADVANCED SOFTPHONE

Part Number	Discount Category	Change Indi	MLP		Description	Notes
54004268	SW - OEM		$41.56		UC Advanced 1 Softphone License	NOTE(S): Includes: 1 user license for UC Advanced softphone functionality, plus the UC Advanced Web and Mobile Portals Pre-requisite: Unified Communications server
54004269	SW - OEM		$1,870.17		UC Advanced 50 Softphone License	NOTE(S): Includes: 50 user licenses for UC Advanced softphone functionality, plus the UC Advanced Web and Mobile Portals Pre-requisite: Unified Communications server
54004281	SW - OEM		$83.12		UC Advance Deskphone & Softphone License	NOTE(S): Includes: 1 UC Advanced deskphone license and 1 UC Advanced softphone license Pre-requisite: Unified Communications server

MiContact Center Small Business (CSM)

STARTER & UPLIFT PACKAGES

Part Number	Discount Category	Change Indi	MLP		Description	Notes
54004317	SW		$2,216.50		MAS CSM Advanced Routing Uplift	NOTE(S): Requires MAS CSM Starter Pack / Add on Includes Intelligent Router and 5 Connection Assistant To Callviewer Uplifts
54004318	SW		$1,662.38		MAS CSM Media Blending Uplift	NOTE(S): Requires CSM Starter Pack /Add on Requires CSM Advanced Routing Uplift Provides Media Blending Option 5 Media Agents and 3 Media Queues
54004319	SW		$2,493.56		CSM Intelligent Router License	NOTE(S): Config Must Have MAS MBD or MAS CSM Starter Pack/Add on Pack If 54004317 has been ordered this part is not required

MEDIA BLENDING LICENSING

Part Number	Discount Category	Change Indi	MLP		Description	Notes
54004320	SW		$166.24		CSM Media Blending Agent License	NOTE(S): Requires MAS CSM Starter Pack/Add on Requires 54004316 MAS CSM Advanced Routing Uplift Requires 54004318 MAS CSM Media Blending Uplift
54004321	SW		$221.65		CSM Media Blending Queue License	NOTE(S): Requires MAS CSM Starter Pack/Add on Requires 54004316 MAS CSM Advanced Routing Uplift Requires 54004318 MAS CSM Media Blending Uplift

CLIENT LICENSING

Part Number	Discount Category	Change Indi	MLP		Description	Notes

Part Number	Discount Category	Change Indic	MLP		Description	Notes
54004326	SW		$55.41		CSM Single Client Go License	NOTE(S): Requires MAS MBD or MAS CSM Starter/Add on Pack
54004330	SW		$91.43		CSM Conn Assistant Single License	NOTE(S): Requires MAS MBD or MAS CSM Starter/Add on Pack
54004331	SW		$803.48		CSM Conn Assistant License 10 Pack	NOTE(S): Requires MAS MBD or MAS CSM Starter/Add on Pack
54004332	SW		$3,474.36		CSM Conn Assistant License 50 Pack	NOTE(S): Requires MAS MBD or MAS CSM Starter/Add on Pack
54004334	SW		$166.24		CSM CallViewer Single License	NOTE(S): Requires MAS MBD or MAS CSM Starter/Add on Pack
54004335	SW		$1,546.01		CSM CallViewer License 10 Pack	NOTE(S): Requires MAS MBD or MAS CSM Starter/Add on Pack
54004336	SW		$6,566.38		CSM CallViewer License 50 Pack	NOTE(S): Requires MAS MBD or MAS CSM Starter/Add on Pack
54004337	SW		$9,974.25		CSM CallViewer License 100 Pack	NOTE(S): Requires MAS MBD or MAS CSM Starter/Add on Pack
54004338	SW		$36.02		CSM Client Go To Conn Assistant Uplift	NOTE(S): Requires a Min of 1 Client Go in the customer config Upgrades 1 Client Go to 1 Connection Assistant

REPORTER & REALVIEWER LICENSING

Part Number	Discount Category	Change Indic	MLP		Description	Notes
54004322	SW		$55.41		CSM Single Agent Reporting License	NOTE(S): Only Required if using Reporter Pro and ACD Agents 1 License required for each ACD agent Reporter Pro monitors
54004323	SW		$487.63		CSM Agent Reporting License 10 Pack	NOTE(S): Only Required if using Reporter Pro and ACD Agents 1 License required for each ACD agent Reporter Pro monitors
54004324	SW		$2,105.68		CSM Agent Reporting License 50 Pack	NOTE(S): Only Required if using Reporter Pro and ACD Agents 1 License required for each ACD agent Reporter Pro monitors
54004325	SW		$3,324.75		CSM Agent Reporting License 100 Pack	NOTE(S): Only Required if using Reporter Pro and ACD Agents 1 License required for each ACD agent Reporter Pro monitors
54004340	SW		$692.66		CSM Reporter Basic Initial License	NOTE(S): Requires MAS MBD or MAS CSM Starter/Add On Pack
54004341	SW		$415.59		CSM Reporter Basic Additional License	NOTE(S): Must have 1 of 54004340 Reporter Basic Initial Lic
54004342	SW		$1,385.31		CSM Reporter Initial License	NOTE(S): Requires MAS MBD or MAS CSM Starter/Add On Pack Only 1 Reporter Initial License per customer config
54004343	SW		$831.19		CSM Reporter Additional License	NOTE(S): Must have 1 of 54004340 Reporter Basic Initial Lic
54004344	SW		$3,047.69		CSM Reporter Pro Initial License	NOTE(S): Requires MAS MBD or MAS CSM Starter/Add On Pack Only 1 Reporter Pro Initial License per customer config
54004345	SW		$1,828.61		CSM Reporter Pro Additional License	NOTE(S): Must have 1 of 54004344 Reporter Pro License

Part Number	Discount Category	Change Indi	MLP		Description	Notes
54004346	SW		$432.22		CSM Auto Reporter License	NOTE(S): Requires MAS MBD or MAS CSM Starter/Add on Pack
54004347	SW		$138.53		CSM RealViewer License	NOTE(S): Requires MAS MBD or MAS CSM Starter/Add on Pack
54004348	SW		$692.66		CSM Reporter Basic to Reporter Uplift	NOTE(S): Requires at least 1 Reporter Basic in Customer Config Converts 1 Reporter Basic to 1 Reporter License

MULTI NODE LICENSING

Part Number	Discount Category	Change Indi	MLP		Description	Notes
54004350	SW		$969.72		CSM 5000 Multi Node Awareness (5 Nodes)	NOTE(S): Requires MAS MBD or MAS CSM Starter/Add on Pack 1 Node required for each 5000 in Network
54004351	SW		$138.53		CSM 5000 Multi Node Additional 1 Node	NOTE(S): Requires 54004350 Adds reporting for 1 additional 5000 in a Network

CALL RECORDING INTEGRATION LICENSING

Part Number	Discount Category	Change Indi	MLP		Description	Notes
54004992	SW		$415.59		CSM Oaisys Intergration for 5000/3300	

Mitel MiService Solutions

BASELINE SERVICES

Part Number	Discount Category	Change Indi	MLP		Description	Notes
53000253	SERVICES		$90.68		Implementation & Integration	NOTE(S): List Price is Per Hour or as otherwise quoted. Admin. Fee may apply when Mitel is prime subcontractor. Basic service for TDM and IP telephony products. Covers installation, commissioning and testing.
53000254	SERVICES		$90.68		End User Training	NOTE(S): List Price is Per Hour or as otherwise quoted. Admin. Fee may apply when Mitel is prime subcontractor.
53002196	SERVICES		$1.01		MDF Materials user defined charges	
53002197	SERVICES		$1.01		Subcontractor user defined charges	

SERVICES AGREEMENTS

Part Number	Discount Category	Change Indi	MLP		Description	Notes
53000254	SERVICES		$90.68		End User Training	NOTE(S): List Price is Per Hour or as otherwise quoted. Admin. Fee may apply when Mitel is prime subcontractor.

Mitel Emergency Response Systems (ERS)

NOTE(S):
March Networks ERS products are now available from a Distributor
and no longer available from Mitel Networks. For inquires regarding
these products, please contact jean_renaud@mitel.com.

E911 APPLICATIONS

Part Number	Discount Category	Change Indi	MLP		Description	Notes

Part Number	Discount Category	Change Indi	MLP		Description	Notes
54001610	SW		$748.07		(AMC) Remote Client (ER Adviser)	
54003052	SW		$4,433.00		5.0 BASE S/W OPTIONS (ER ADVISER)	NOTE(S): Includes Base Software Pager Support 1 Remote Client 100 Station Licenses 1 PSAP Update Administrator
54003054	SW		$5.54		STATION LIC - ONE (ER ADVISER)	

Mitel Maintenance & Support Services

SERVICES AGREEMENTS

Part Number	Discount Category	Change Indi	MLP		Description	Notes
53000254	SERVICES		$90.68		End User Training	NOTE(S): List Price is Per Hour or as otherwise quoted. Admin. Fee may apply when Mitel is prime subcontractor.

BASELINE SERVICES

Part Number	Discount Category	Change Indi	MLP		Description	Notes
53000254	SERVICES		$90.68		End User Training	NOTE(S): List Price is Per Hour or as otherwise quoted. Admin. Fee may apply when Mitel is prime subcontractor.