



OHIO DEPARTMENT OF HEALTH

246 North High Street
Columbus, Ohio 43215

614/466-3543
www.odh.ohio.gov

John R. Kasich/Governor

Richard Hodges/Director of Health

August 12, 2015

RE: Request for Information
Independent Informal Dispute Resolution (IIDR)

The Ohio Department of Health, Bureau of Regulatory Compliance requests information from vendors interested in a future contract opportunity. In this project, the vendor is expected to conduct independent entity reviews or IIDR's of nursing homes for certain deficiencies cited by the Ohio Department of Health (ODH) and provide recommendations. Experience requirements, scope of work, and contract deliverables are listed below:

Vendor Experience Required:

1. Individuals, agencies or organizations with expertise and experience in or with long term care, long term care administration, long term care management, state nursing home regulations, and federal Medicare and Medicaid program requirements, including the State Operations Manual, Chapter 2, Section 2700, Chapter 3, Section 3300, Chapter 5, Chapter 7, the Appendices P, PP, Appendix Q, and the Principles of Documentation for the Centers for Medicare and Medicaid Services (CMS) 2567.
2. Expertise and experience in areas that include, but are not limited to, medicine, nursing, and building, fire, and life safety codes.
3. Ability to evaluate at least 140 IIDR's annually, regardless of complexity.
4. URAC accredited in independent review.

Scope of Work:

1. Develop a statewide IIDR process for nursing homes that have been assessed a civil money penalty and administer the IIDR process.
2. Establish a timeline for each IIDR within two (2) business days of timely request for review, and conduct an IIDR within forty-five (45) calendar days of request.
3. Provide a written recommendation to ODH within fifteen (15) days of the IIDR, but no later than the sixtieth (60) day of the IIDR process.
 - a. Written report may only recommend:
 - i. Affirming a deficiency;
 - ii. Deleting a deficiency; or
 - iii. Modifying a deficiency.
 - b. Written report shall also include a detailed rationale for the recommendation.
Include provisions for timely notice for the opportunity to provide written testimony to:
 - i. The involved resident or the resident's representative; and
 - ii. The state long term care ombudsman.

- c. Written report must include a fee structure to be charged for each IIDR. Fee structure shall cover the expenses of the IIDR process and shall be billed to ODH.
4. IIDR process will not consider the:
 - a. Scope and severity of the deficiencies with the exception of scope and severity assessments that constitute substandard quality of care or immediate jeopardy;
 - b. Remedy or remedies imposed by ODH or CMS;
 - c. Alleged failure of the survey team to comply with a requirement of the survey process;
 - d. Alleged inconsistency of the survey team in citing deficiencies among facilities; or
 - e. Alleged inadequacy or inaccuracy of the informal dispute resolution or the independent informal dispute resolution.
5. Provide quarterly report on a data system accessible to ODH. This system shall allow ODH to run reports on:
 - a. Number of IIDRs completed;
 - b. Results of IIDR Service's recommendations; and
 - c. Federal "F tags" and "K tags" that have undergone IIDR.
6. Provide quarterly recommendations, if any, to ODH regarding:
 - a. Streamlining the IIDR process; and
 - b. Any other issue identified by the IIDR Service.

All vendors that may be interested in a project that would include the above work should contact Carol Cook at carol.cook@odh.ohio.gov by August 19, 2015.

Thank you for your consideration of this information.

Carol Cook
Assistant Chief of Procurement
Ohio Department of Health
Office of Finance & Information Technology