



STATE OF OHIO  
DEPARTMENT OF ADMINISTRATIVE SERVICES  
GENERAL SERVICES DIVISION  
OFFICE OF PROCUREMENT SERVICES  
4200 SURFACE ROAD, COLUMBUS, OH 43228-1395

MANDATORY USE CONTRACT FOR: Independent Informal Dispute Resolution (IIDR)

CONTRACT NUMBER: CSP905816

EFFECTIVE DATES: 12/17/15 TO 4/30/19

The Department of Administrative Services has accepted Proposals submitted in response to Request for Proposal (RFP) No. CSP905816 that opened on 10/23/15. The evaluation of the Proposal responses has been completed. The Offeror listed herein has been determined to be the highest ranking Offeror and has been awarded a Contract for the services listed. The respective Proposal response including, Contract Terms & Conditions, any Proposal amendment, special Contract Terms & Conditions, specifications, pricing schedules and any attachments incorporated by reference and accepted by DAS become a part of this Services Contract.

This Requirements Contract is effective beginning and ending on the dates noted above unless, prior to the expiration date, the Contract is renewed, terminated, or cancelled in accordance with the Contract Terms and Conditions.

This Requirements Contract is available to the Ohio Department of Health as applicable.

The agency is eligible to make purchases of the contracted services in any amount and at any time as determined by the agency. The State makes no representation or guarantee that department will purchase the volume of services as advertised in the Request for Proposal.

This Requirements Contract and any Amendments thereto are available from the DAS Web site at the following address:

[www.ohio.gov/procure](http://www.ohio.gov/procure)

MUTUALLY AGREED UPON CLARIFICATIONS AND MODIFICATIONS.

MPRO requires the support of the Ohio Department of Health (ODH) to maintain a process with the Ohio nursing home facilities regarding communication of the process and requirements for submission of an Independent Informal Dispute Resolution (IIDR). It is our belief that the extent of support required to communicate the process and requirements for submission of an IIDR will continue to be incorporated into existing lines of communication with nursing homes i.e. letters, bulletins, notifications and online assets.

Additionally, ODH in accordance with 42 CFR 488.331 & 488.431, will notify the involved resident or resident representative, as well as the State's long term care ombudsman, that they have an opportunity to submit written comment. This notification must be done before the IIDR review process begins and with sufficient time for the resident and/or their representative to provide comment. ODH will work with MPRO to also develop a process for submission of any comments received.

Reduce the flat fee for each IIDR recommendation and report to \$145.00

COST SUMMARY

Independent Informal Dispute Resolution  
CSP905816  
UNSPSC CATEGORY CODE: 80120000

<b>OAKS Item Number</b>	<b>Description</b>	<b>Cost</b>
29220	Flat fee for each IIDR recommendation and report. (Approximately 27 IIDRs annually)	\$145.00
29228	Hourly fee for review of a deficiency by a nursing professional.	\$150.00
29229	Hourly fee for review of deficiency by a physician.	\$250.00
29230	Hourly fee for review of deficiency by a life safety code professional, Pharmacist, Registered Dietician, Licensed Social Worker.	\$150.00

CONTRACTOR INDEX

CONTRACTOR AND TERMS:

199968  
MPRO  
22670 Haggerty Road, Suite 100  
Farmington Hills, MI 48335

BID CONTRACT NO.: CSP905816-1

TERMS: Net 30

CONTRACTOR'S CONTACT:

Charlene Kawchak-Belitsky

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