

STATE TERM CONTRACT

THIS CONTRACT (the "Contract") is between the State of Ohio ("State"), through its Office of Information Technology, IT Governance Division, with offices at 30 East Broad Street, Columbus, Ohio 43215 and: Arkay Engineering Sales, Inc. ("Contractor"), with offices at 291 N. Cleveland-Massillon Rd., Akron, Ohio, 44333.

BACKGROUND

The State recognizes that it is sometimes advantageous to do business with some manufacturers under a State term contract rather than through a competitive bidding or proposal process. In such cases, the State may enter into a contract with the manufacturer provided that the manufacturer offers its products and ancillary services at the same prices that the manufacturer offers those products and services to the US Government under the GSA's Multiple Award Schedule program or SmartBuy program. Or if the manufacturer has no contract under the GSA's Multiple Award Schedule program or SmartBuy program, the State will accept the pricing the manufacturer offers to its distributors. Further, if the manufacturer has no GSA Multiple Award Schedule or SmartBuy contract and no distributors, the State may accept the prices that the manufacturer offers to its most favored customers for each product or service.

The State also recognizes that some manufacturers work primarily through dealers for various reasons, including offering customers better support through dealers that have a local presence in a service area. Because of this, the State may sometimes agree to work directly with a manufacturer's dealers.

However, if the Contractor is not the manufacturer of the products or services under this Contract, the Contractor must submit a letter from the manufacturer that assures the State that the Contractor is an authorized dealer in the manufacturer's products or services. The letter also must assure the State that the Contractor will have sufficient quantities of the offered products for the duration of the Contract to meet the State's needs under the Contract during the initial term and any extensions. Further, the letter must identify each of the manufacturer's product and service that the Contractor will supply under this Contract. The letter also must contain an assurance of the availability through the dealer of repair services and spare parts for products covered by this Contract for five years from the date of purchase. It also must contain an assurance that software maintenance will be available under the terms of this Contract either from the dealer or the manufacturer for six years from the date of acceptance. (This assurance is not necessary for PC and PC-based server software with a perpetual license fee of less than \$10,000.00 per copy.) The dealer must submit the letter, signed by an authorized representative of the manufacturer, with the executed copies of this Contract.

This Contract establishes terms and conditions under which State agencies (including any board, instrumentality, commission, or other political body) and Ohio political subdivisions, such as counties, municipalities, and townships, may acquire the Contractor's products or services at the pricing identified below. This Contract, however, only permits such; it is not a requirements contract and does not obligate any State agency or political subdivision to acquire the Contractor's products or services.

TERMS AND CONDITIONS

1 - TERM

- 1.1 TERM.** This Contract is effective on the date the State's duly authorized representative executes it, as evidenced by the date appearing with the representative's signature, below. Unless this Contract is terminated or expires without renewal, it will remain in effect until the end of the State's current fiscal biennium, which is June 30, 2009. Termination or expiration of this Contract will not limit the Contractor's continuing obligations with respect to Deliverables that the State paid for before termination or limit the State's rights in such.
- 1.2 CONTRACT RENEWAL.** In the State's sole discretion, it may renew this Contract for a period of one month at the end of each biennium during which this Contract remains in place. Any further renewals will be only by



written agreement between the State and the Contractor. Such renewals may be for any number of times for any period not to exceed the time remaining in the State's then-current biennium.

2 - PRICING AND PAYMENT

2.1 CERTIFICATION OF ACCURACY. By checking one of the following three items, the Contractor certifies that the Contractor's prices under this Contract are:

- x The prices at which the Contractor currently offers each product and service to the US Government under the GSA's Multiple Award Schedule program;
- The prices at which the Contractor currently offers each product and service to the US Government under the GSA's SmartBuy program; or
- The best prices at which the Contractor has offered each product and service to its most favored customers within one year before the date the Contractor executed this Contract or adds the product or service to this Contract, whichever is later.

If the Contractor is offering prices based on its most favored customer prices, the Contractor represents that it does not have a GSA Multiple Award Schedule or SmartBuy contract.

If the Contractor has submitted a manufacturer's letter to certify that the Contractor is an authorized dealer for the manufacturer, the Contractor represents that the information in the letter is accurate and that a duly authorized representative of the manufacturer signed the letter.

The Contractor further certifies that the above representations will apply and be true with respect to all future pricing information submitted to revise this Contract.

2.2 PRICE ADJUSTMENTS. If the Contractor has relied on its GSA Multiple Award Schedule pricing or its GSA SmartBuy pricing, the State will be entitled to any price decreases that the Contractor offers to the GSA for any of its products and services during the term of this Contract. The Contractor must notify the State of any reduction in its GSA Multiple Award Schedule or SmartBuy pricing within 30 days of its occurrence and immediately reduce the price of the affected products or services to the State under this Contract.

If the Contractor has relied on its best customer pricing, the State will be entitled to a price decrease any time the Contractor or any of its dealers or distributors under this Contract sells a product or a service to any of its customers for less than the price agreed to between the State and the Contractor under this Contract. Any time the Contractor or any of its dealers or distributors under Section 3.1 of this Contract sells a product or provides a service to any customer for less than it is then available to the State under this Contract, the Contractor must notify the State of that event within 30 days of its occurrence and immediately reduce the price of the affected products or services to the State under this Contract.

The Contractor also must notify the State within 30 days of any general reduction in the price of any product or service covered by this Contract, even if the general reduction does not place the price of the product or service below the price available to the State under this Contract. The purpose of this notice of a general reduction in price is to allow the State to assess the value the State believes it is receiving under this Contract in light of the general reduction. If the State believes it is appropriate, the State may ask to renegotiate the Contract price for the products and services affected by the general reduction in price. If the Contractor and the State cannot agree on a renegotiated price, then on written notice to the Contractor, the State may immediately remove the affected products and services from this Contract.

2.3 PRICELIST. The Contractor's pricelist for the products and services that the Contractor may provide to the State under this Contract is attached as Exhibit I. For convenience, those products and services are called "Deliverables" in this Contract. Any custom materials resulting from the Contractor's services also are called "Deliverables" in this Contract. The Contractor may not provide any other Deliverables under this Contract without a prior written amendment to this Contract that both the State and the Contractor have signed. Furthermore, the Contractor may not charge the State greater prices for these Deliverables than the prices on the Exhibit I. If Exhibit I contains or incorporates by reference any terms or conditions other than a description of the scope of license for software, a description of the Contractor's products and

services, and the prices for those products and services, those terms or conditions are excluded from this Contract and are of no effect. Exhibit I is identified as the following pricelist:

Arkay's GSA Pricelist

The Contractor will not sell to the State any notebook computers with less than a 1.60 GHz internal clock speed. Additionally, the Contractor will not sell to the State any PCs or servers using CPUs with less than a 3.0 GHz internal clock speed. Additionally, the Contractor will not sell to the State any term software licenses. And except in the case of operating systems licensed in conjunction with desktop PCs, notebook computers, PDAs, and similar personal computing devices that the OEM does not distribute without an operating system, the Contractor will not sell or license any Microsoft software to the State. If any of the foregoing items are listed in the Contractor's pricelist, they are deleted for purposes of this Contract.

2.4 NOTIFICATION OF PRICE INCREASES. If this Contract permits any price increases, the Contractor must notify the State and any affected State agencies of the increase at least 60 days before the effective date of the price increase. The Contractor must notify affected State agencies at their purchase order "bill to" address contained in the applicable purchase orders. This notification must specify, when applicable, the product serial number, location, current price, increased price, and applicable purchase order number.

2.5 PAYMENT DUE DATE. Payments will be due on the 30th day after the later of:

- (a) The date the State actually receives a proper invoice at the office designated in the applicable purchase order to receive it; or
- (b) The date the State accepts the Deliverable.

The date the State issues a warrant (the State's equivalent to a check) in payment of an invoice will be considered the date payment is made. Without diminishing the Contractor's right to timely payment, the payment will be overdue only if it is not received by the 30th day after the payment's due date. If the State has not issued payment by then, interest will begin to accrue under Ohio Revised Code (the "Code") § 126.30.

2.6 INVOICE REQUIREMENTS. The Contractor must submit an original invoice with three copies to the office designated in the purchase order as the "bill to" address. To be a proper invoice, the invoice must include the following information:

- (a) Name and address of the Contractor as designated in this Contract;
- (b) The Contractor's federal tax identification number as designated in this Contract;
- (c) The Contractor's invoice remittance address as designated in this Contract;
- (d) The purchase order number authorizing the delivery of the Deliverables;
- (e) A description of the Deliverables, including, as applicable, the time period, serial number, unit price, quantity, and total price of the Deliverables; and
- (f) If the invoice is for a lease, the Contractor also must include the payment number (e.g., 1 of 36).

If an authorized dealer has fulfilled the purchase order, then the dealer's information should be supplied in lieu of the Contractor's information. If an invoice does not meet this section's requirements, or if the Contractor fails to give proper notice of a price increase (see the next section), the State will send the Contractor written notice. The State will send the notice, along with the improper invoice, to the Contractor's address designated for receipt of purchase orders within 15 days. The notice will contain a description of the defect or impropriety and any additional information the Contractor needs to correct the invoice. If such notification has been sent, the payment due date will be 30 days after the State receives a proper invoice and has accepted the Contractor's Deliverable.

2.7 OHIO PAYMENT CARD. Participating State agencies issuing orders under this Contract may use the Ohio Payment Card. Such purchases may not exceed \$2,500 unless the Office of Budget and Management ("OBM") has authorized the agency to exceed this limit. If OBM increases the dollar limit for payment cards for all State agencies, the State will post notice of that on its Procurement Website. Participating State

agencies are required to use the Ohio Payment Card in accordance with OBM's current guidelines for the Ohio Payment Card and the agency's approved plan filed with the OBM. The Contractor may process a payment in the payment card network only upon delivery and acceptance of the applicable Deliverables. For partial deliveries or performance, the Contractor may process a payment for the amount delivered or completed only and not for the entire amount ordered by the ordering agency. Upon completion of the delivery of remaining Deliverables, the Contractor may process a payment request in the payment card network for the remainder of the order. The Contractor should receive payment through its merchant bank within the time agreed upon between the Contractor and its merchant bank. The Contractor should expect normal processing fees from its merchant bank for payment card transactions, which the Contractor may not pass on to the State.

- 2.8 NON-APPROPRIATION OF FUNDS.** The State's funds are contingent on the availability of lawful appropriations by the Ohio General Assembly. If the Ohio General Assembly fails to continue funding for any payments due hereunder, the order or orders under this Contract that are affected by the lack of funding will terminate as of the date that the funding expires, and the State will have no further obligation to make any payments with respect to the affected order or orders.
- 2.9 OBM CERTIFICATION.** This Contract is subject to Code § 126.07. Any orders under this Contract are void until the Director of the OBM certifies that there is a balance in the appropriation available to pay for the order.
- 2.10 CONTROLLING BOARD AUTHORIZATION.** The State's obligations under this Contract are subject to the Ohio Controlling Board continuing to authorize the State's use of its term contracts program. If the Ohio Controlling Board fails to authorize or withdraws its authorization for this program, this Contract will terminate immediately, and the Contractor may not take any more orders under it.
- 2.11 TRAVEL EXPENSES.** Any travel that the Contractor requires to perform its obligations under this Contract will be at the Contractor's expense. The State will pay for any additional travel that it requests only with prior written approval. The State will pay for all additional travel expenses that it requests in accordance with OBM's travel policy in Rule 126-1-02 of the Ohio Administrative Code (the "Administrative Code").
- 2.12 TAXES.** The State is exempt from all sales, use, excise, and property taxes and will not pay any such taxes. To the extent sales, use, excise, or any similar taxes are imposed on the Contractor in connection with any Deliverable, the Contractor must pay those taxes together with any interest and penalties not successfully disputed with the taxing authority.
- 2.13 OFFSET.** The State may set off any amounts the Contractor owes to the State under this or other contracts against any payments due from the State to the Contractor under this or any other contracts with the State.

3 - CONTRACT ADMINISTRATION

- 3.1 DEALERS AND DISTRIBUTORS.** The State authorizes the Contractor to name one or more dealers to work with the State on behalf of the Contractor. But if the Contractor decides to use any dealers, the Contractor must submit the name, principal business address, addresses for purchase orders and for payments, telephone number, and its federal tax identification number. The Contractor also must submit a completed W9 form for each dealer it wishes to name under this section. The Contractor's submission must be on its official letterhead, signed by an authorized representative, and addressed to the Deputy State Chief Information Officer, Office of Information Technology.

In doing so, the Contractor warrants that:

- (a) The Contractor has provided the dealer with a copy of this Contract, and a duly authorized representative of the dealer has agreed, in writing, to be bound by the terms and conditions in this Contract.
- (b) Such agreement specifically provides that it is for the benefit of the State as well as the Contractor.

- (c) The Contractor will remain liable under this Contract for the services of any dealer and will remedy any breach of the dealer under this Contract.
- (d) Payments under this Contract for the services of any dealer may be made directly to that dealer, and the Contractor will look solely to the dealer for any payments due to the Contractor once the State has paid the dealer.
- (e) To the extent that there is any liability to the State arising from doing business with a dealer that has not signed the agreement required under this section with the Contractor, the Contractor will indemnify the State for such liability.

If the Contractor wants to designate a dealer that will not receive payments (a "distributor"), the Contractor may do so by identifying the person or organization as a distributor in the authorizing letter. In such cases, information regarding taxpayer identification and payment addressing may be omitted, as may the distributor's W9 form. All other requirements and obligations for designating a dealer apply to designating a distributor.

The State strongly encourages the participation of small and disadvantaged businesses in its contracting programs and has created a certification program to Encourage Diversity Growth and Equity (EDGE) in State contracting. State agencies are instructed to include in their procurements such participation, including through the use of State Term Schedule contracts that are either held by EDGE businesses or that offer the opportunity to work with EDGE dealers or distributors.

- 3.2 AUDITS.** During the term of this Contract and for three years after termination, on reasonable notice and during customary business hours, the State may audit the Contractor's records and other materials that relate to the Deliverables and to the pricing representations that the Contractor has made to acquire this Contract. This audit right also will apply to the State's duly authorized representatives and any organization providing funding for any Deliverable.

Unless it is impracticable to do so, all records related to this Contract must be kept in a single location, either at the Contractor's principle place of business or the facilities where the Contractor substantially performed under this Contract. If this is not practical, the Contractor must assume the cost of collecting, organizing, and relocating the records, along with any technology needed for accessing the records, to its office nearest Columbus, Ohio whenever the State or any entity with audit rights requests access to the records. The Contractor must do so within 15 days of receiving the State's written notice of its intent to audit the Contractor's records and must notify the State as soon as the records are ready for audit.

If any audit reveals any material misrepresentation or overcharge to the State, the State will be entitled to recover its damages, including the cost of the audit.

- 3.3 INSURANCE.** The Contractor must provide the following insurance coverage at its own expense throughout the term of this Contract:

- (a) Workers' compensation insurance, as required by Ohio law, and if some work will be done outside Ohio, the laws of the appropriate states where work will be done. The Contractor also must maintain employer's liability insurance with at least a \$1,000,000.00 limit.
- (b) Commercial General Liability insurance coverage for bodily injury, personal injury, wrongful death, and property damage. The defense cost must be outside of the policy limits. Such policy must designate the State of Ohio as an additional insured, as its interest may appear. The policy also must be endorsed to include a blanket waiver of subrogation. At a minimum, the limits of the insurance must be:

- \$ 2,000,000 General Aggregate
- \$ 2,000,000 Products/Completed Operations Aggregate
- \$ 1,000,000 Per Occurrence Limit
- \$ 1,000,000 Personal and Advertising Injury Limit
- \$ 100,000 Fire Legal Liability

\$ 10,000 Medical Payments

The policy must be endorsed to provide the State with 30-days prior written notice of cancellation or material change to the policy. And the Contractor's Commercial General Liability must be primary over any other insurance coverage.

- (c) Commercial Automobile Liability insurance with a combined single limit of \$500,000.
- (d) Professional Liability insurance covering all staff with a minimum limit of \$1,000,000 per incident and \$3,000,000 aggregate. If the Contractor's policy is written on a "claims made" basis, the Contractor must provide the State with proof of continuous coverage at the time the policy is renewed. If for any reason the policy expires, or coverage is terminated, the Contractor must purchase and maintain "tail" coverage through the applicable statute of limitations.

All certificates must be in a form that is reasonably satisfactory to the State as to the contents of the policies and the quality of the insurance carriers. All carriers must have at least an "A-" rating by A.M. Best.

- 3.4 CONTRACT COMPLIANCE.** Any State agency that uses this Contract will be responsible for the administration of this Contract with respect to the orders that it places and may monitor the Contractor's performance and compliance with this Contract. If an agency becomes aware of any noncompliance with the terms of this Contract or the specifications of an order, the agency may document the noncompliance and give the Contractor written notice of the noncompliance for immediate correction. If the Contractor fails to cure the noncompliance, the agency may notify the State through the Office of Information Technology Contract Management, by executing a Complaint to Vendor form to help resolve the issue. Should the State determine that the form identifies an uncured breach of this Contract, the State may terminate this Contract and seek such other remedies as may be available to it.
- 3.5 POLITICAL SUBDIVISIONS.** Ohio political subdivisions, such as Ohio cities, counties, and townships ("Political Subdivisions"), may rely on this Contract. Whenever a Political Subdivision relies on this Contract to issue a purchase order, the Political Subdivision will step into the shoes of the State under this Contract for purposes of its order, and, as to the Political Subdivision's order, this Contract will be between the Contractor and the Political Subdivision. The Contractor must look solely to the Political Subdivision for performance, including but not limited to payment, and must hold the State harmless with regard to such orders and the Political Subdivision's performance. But the State will have the right to terminate this Contract and seek such remedies on termination as this Contract provides should the Contractor fail to honor its obligations under an order from a Political Subdivision. Nothing in this Contract requires the Contractor to accept an order from a Political Subdivision, if the Contractor reasonably believes that the Political Subdivision is or will be unable to perform its obligations in relation to that order.
- 3.6 RECALLS.** If a Deliverable is recalled, seized, or embargoed, or if the Contractor, a manufacturer, packer, processor, or regulatory body finds that a Deliverable has been misbranded, adulterated, or is unsafe, the Contractor must notify the State, through the Office of Information Technology Contract Management, as well as all agencies that have ordered the Deliverable, within ten business days after the Contractor learns of any of the above events. At the option of the State, the Contractor must either reimburse the State for the purchase price of each affected Deliverable or provide an equal or better replacement for each Deliverable at no additional cost to the State. The Contractor also must remove and replace all affected Deliverables within a reasonable time, as determined by the State. Further, at the option of the State, the Contractor may be required to reimburse the State for storage costs and handling fees, which the State may calculate from the time of delivery of each affected Deliverable to the Deliverable's actual removal. Furthermore, the Contractor must bear all costs associated with the removal and proper disposal of the affected Deliverables. The State will treat any failure to refund the purchase price or provide a suitable replacement within a reasonable time, not to exceed 30 days, as a default.

3.7 TERMINATION. The State may terminate this Contract or any order under this Contract if the Contractor defaults in meeting its obligations and fails to timely cure its default. The State also may terminate this Contract or any order under it if a petition in bankruptcy is filed by or against the Contractor and not dismissed within 60 days. And the State may terminate this Contract or any order under it if the Contractor violates any law or regulation while performing under this Contract or if it appears to the State that the Contractor's performance is substantially endangered through no fault of the State. In all of the foregoing cases, the termination will be for cause.

On written notice, the Contractor will have 30 days to cure any breach of its obligations under this Contract, provided the breach is curable. If the Contractor fails to cure the breach within 30 days after written notice or if the breach is not one that is curable, the State will have the right to terminate this Contract, the applicable orders, or both immediately upon written notice to the Contractor. Some provisions of this Contract may provide for a shorter cure period than 30 days or for no cure period at all. Those provisions will prevail over this one. If a particular section does not state what the cure period will be, this provision will govern.

The State also may terminate this Contract in the case of breaches that are cured within 30 days but are persistent. "Persistent" in this context means that the State has notified the Contractor in writing of the Contractor's failure to meet any of its obligations two times. After the second such notice, the State may terminate this Contract without a cure period if the Contractor again fails to meet any obligation. The three defaults do not have to relate to the same obligation or type of failure.

The State also may terminate this Contract or any order under this Contract for its convenience and without cause. And the State may terminate this Contract or any order under it if the Ohio General Assembly fails to appropriate funds for any order under this Contract. Further, if a third party is providing funding for an order, the State also may terminate this Contract or any order under it should that third party fail to release any funds related to this Contract or an order under it.

Any notice of termination will be effective as soon as the Contractor receives it. On receipt of the notice of termination, the Contractor will immediately cease all work on any Deliverables affected by the termination and take all steps necessary to minimize any costs the Contractor will incur related to the affected orders. The Contractor also must immediately prepare a report and deliver it to the State. The report must detail all open orders at the time of termination.

If the State terminates this Contract or any order for cause, it will be entitled to cover for the affected orders by using another vendor or vendors on such commercially reasonable terms and conditions as it and the covering vendors may agree. The Contractor will be liable to the State for all costs related to covering for the affected orders to the extent that such costs exceed the costs that the State would have incurred under this Contract for those orders. The Contractor also will be liable for any other direct damages resulting from its breach of this Contract or other event leading to termination for cause.

If the termination is for the convenience of the State, the Contractor will be entitled to compensation for any Deliverable that the Contractor has delivered before the termination. Such compensation will be the Contractor's exclusive remedy in the case of termination for convenience and will be available to the Contractor only once the Contractor has submitted a proper invoice for such, with the invoice reflecting the amount the State determines that it owes the Contractor.

3.8 EXCUSABLE DELAY. Neither party will be liable for any delay in its performance under this Contract that arises from causes beyond its reasonable control and without its negligence or fault. The delayed party must notify the other promptly of any material delay in performance and must specify in writing the proposed revised performance date as soon as practicable after notice of delay. For any such excusable delay, the date of performance or delivery will be extended for a period equal to the time lost by reason of the excusable delay. The delayed party also must describe the cause of the delay and what steps it then is taking or will take to remove the cause. The delayed party may not rely on a claim of excusable delay to avoid liability for a delay if the party has not taken commercially reasonable steps to mitigate or avoid the delay.

3.9 INDEPENDENT STATUS. The parties will be acting as independent entities. The partners, employees, officers, directors, and agents of one party may only act in the capacity of representatives of that party and not as employees, officers, directors, or agents of the other party and will not be deemed as such for any purpose. Each party assumes full responsibility for the actions of its partners, employees, officers, directors, and agents while performing under this Contract and will be solely responsible for paying those people. Additionally, each party will be solely responsible for withholding and paying social security and income taxes, making workers' compensation contributions, paying disability benefits, and providing fringe benefits, if any, for its partners, employees, officers, directors, and agents, and neither party may legally bind the other party in any manner.

3.10 LOCATION OF SERVICES AND DATA. As part of this Contract, the Contractor must disclose the following:

- (a) All locations where any services will be performed;
- (b) All locations where any State data applicable to the Contract will be maintained or made available; and
- (c) The principal place of business for the Contractor and all its subcontractors.

The Contractor may not change any location where any services are performed to a location outside the country of the original location or change any location where the data is maintained or made available to any other location outside the country of the original location without prior written approval of the State, which the State will not be obligated to provide.

4 - DELIVERY AND ACCEPTANCE

4.1 ACCEPTANCE. The acceptance procedure for Deliverables will be an informal review by the agency acquiring the Deliverables to ensure that each Deliverable meets the warranties in this Contract. The State will have up to 30 days after installation to do this. The State will not issue a formal letter of acceptance, and passage of 30 days will imply acceptance, though the State will issue a notice of noncompliance if a Deliverables does not meet the warranties in this Contract.

If the State issues a noncompliance letter, the Contractor will have 30 days to correct the problems listed in the letter. If the Contractor fails to do so, the Contractor will be in default without a cure period. If the State has issued a noncompliance letter, the Deliverable will not be accepted until the State issues a letter of acceptance indicating that each problem noted in the noncompliance letter has been cured. If the problems have been fixed during the 30-day period, the State will issue the acceptance letter within 15 days after all defects have been fixed.

4.2 TITLE. Title to any Deliverable will pass to the State only on acceptance of the Deliverable, and all risk of loss will remain with the Contractor until title to the Deliverable passes to the State.

4.3 DELIVERIES. The Contractor must make all deliveries F.O.B. destination.

5 - INTELLECTUAL PROPERTY

5.1 COMMERCIAL MATERIAL. As used in this section, "Commercial Material" means anything that the Contractor or a third party has developed at private expense and that is commercially available in the marketplace, subject to intellectual property rights, and readily susceptible to copying through duplication on magnetic media, paper, or other media. Examples include the written reports, books, pictures, videos, movies, computer programs, source code, and documentation.

Any Commercial Material that the Contractor intends to deliver as a Deliverable must have the scope of the license granted in such material disclosed in an Exhibit to this Contract, if that scope of license is different than the scope of license contained in this section for Commercial Materials.

Except for Commercial Material that is software ("Commercial Software"), if the Commercial Material is copyrighted and published material, then the State will have the rights permitted under the federal copyright laws for each copy of the Commercial Material delivered to it by the Contractor.

Except for Commercial Software, if the Commercial Material is patented, then the State will have the rights permitted under the federal patent laws for each copy of the Commercial Material delivered to it by the Contractor.

For Commercial Software, the State will have the following, perpetual rights, subject to the next paragraph. The State may:

- (1) Use and copy the Commercial Software for use in or with the computer or computers for which it was acquired, including use at any State installation to which such computer or computers may be transferred;
- (2) Use or copy the Commercial Software for use with a backup computer for disaster recovery and disaster recovery testing purposes or if any computer for which it was acquired is inoperative;
- (3) Reproduce the Commercial Software for archival, image management, and backup purposes;
- (4) Modify, adapt, and combine the Commercial Software with other computer software, provided that the modified, combined, and adapted portions of the derivative software incorporating any of the Commercial Software will be subject to same restrictions on use;
- (5) Disclose to and reproduce the Commercial Software for use on behalf of the State by support service contractors or their subcontractors, subject to the same restrictions on use; and
- (6) Use or copy the Commercial Software for use with a replacement computer.

In the case of any other scope of license (e.g., MIPs, tier, concurrent users, enterprise, site, or otherwise), the foregoing will apply except as expressly modified by the applicable license description, which must be incorporated as part of Exhibit I. If the Contractor provides greater license rights in an item included in Exhibit I to its general customer base for the Software's list price, those additional license rights also will be provided to the State without additional cost or obligation. No license description may reduce the rights in items 1 through 6 above; it may only define the extent of use, if the use is other than a CPU license.

The State will treat any Commercial Software as Confidential Information, in accordance with the requirements of the Confidential Information section of this Contract, if the Commercial Software is clearly and conspicuously labeled as confidential or secret.

5.2 CUSTOM DELIVERABLES. All custom work done by the Contractor and covered by this Contract will belong to the State, with all rights, title, and interest in all intellectual property that comes into existence through the Contractor's work under this Contract being assigned to the State. Additionally, the Contractor waives any shop rights, author rights, and similar retained interests in any such custom developed materials. The Contractor must provide the State with all assistance reasonably needed to vest such rights of ownership in the State. However, the Contractor will retain ownership of all tools, methods, techniques, standards, and other development procedures, as well as generic and preexisting shells, subroutines, and similar material incorporated in any custom Deliverable ("Pre-existing Materials").

The Contractor grants the State a worldwide, non-exclusive, royalty-free, perpetual license to use, modify, sell, and otherwise distribute all Pre-existing Materials that are incorporated in any custom-developed Deliverable. The Contractor may not include in any custom Deliverable any intellectual property unless such has been created under this Contract or qualifies as Pre-existing Material. If the Contractor wants to incorporate any Pre-existing materials in a custom Deliverable, the Contractor must disclose that desire to the State and obtain written approval from the State for doing so in advance. On the request of the Contractor, the State will incorporate any proprietary notice that Contractor may reasonably want for any Pre-existing Materials included in a custom Deliverable in all copies the State makes of that Deliverable.

Subject to the limitations and obligations of the State with respect to Pre-existing Materials, the State may make all custom Deliverables available to the general public without any proprietary notices of any kind.

5.3 CONFIDENTIALITY. The State may disclose to the Contractor written material or oral or other information that the State treats as confidential ("Confidential Information"). Title to the Confidential Information and all related materials and documentation the State delivers to the Contractor will remain with the State. The

Contractor must treat such Confidential Information as secret if it is so marked, otherwise identified as such, or when, by its very nature, it deals with matters that, if generally known, would be damaging to the best interests of the public, other contractors or potential contractors with the State, or individuals or organizations about whom the State keeps information. The Contractor may not disclose any Confidential Information to third parties and must use it solely to perform under this Contract.

If any Deliverables contain data, documentation, or other written information that is confidential in nature and properly labeled as such, then it also will be Confidential Information for purposes of this section. The State will keep all such Confidential Information in confidence and will not use it other than as authorized under this Contract. Nor will the State disclose any such Confidential Information to any third party without first obligating the third party to maintain the secrecy of the Confidential Information.

If one party discloses Confidential Information ("Disclosing Party") to the other party to this Contract ("Receiving Party"), the Receiving Party's obligation to maintain the confidentiality of the Confidential Information will not apply where such:

- (1) Was already in the possession of the Receiving Party without an obligation of confidence;
- (2) Is independently developed by the Receiving Party, provided documentary evidence exists to support the independent development;
- (3) Except as provided in the next paragraph, is or becomes publicly available without a breach of this Contract;
- (4) Is rightfully received by the Receiving Party from a third party without an obligation of confidence;
- (5) Is disclosed by the Receiving Party with the written consent of the Disclosing Party; or
- (6) Is released under a valid order of a court or governmental agency, provided that the Receiving Party:
 - (a) Notifies the Disclosing Party of the order immediately upon receipt of it; and
 - (b) Makes a reasonable effort to obtain a protective order from the issuing court or agency limiting the disclosure and use of the Confidential Information solely for the purposes intended to be served by the original order of production.

Information that may be available publicly through other sources about people that is personal in nature, such as medical records, addresses, phone numbers, social security numbers, and similar things are nevertheless sensitive in nature and may not be disclosed or used in any manner except as expressly authorized in this Contract. Therefore, item (3) in the preceding paragraph does not apply, and the Contractor must treat such information as Confidential Information whether it is available elsewhere or not.

Except for Confidential Information that the Contractor delivers to the State and that is part of a Deliverable or necessary for the proper use or maintenance of a Deliverable, the Receiving Party must return all originals of any Confidential Information and destroy any copies it has made on termination or expiration of this Contract.

The disclosure of the Confidential Information of the Disclosing Party in a manner inconsistent with the terms of this provision may cause the Disclosing Party irreparable damage for which remedies other than injunctive relief may be inadequate, and each Receiving Party agrees that in the event of a breach of the Receiving Party's obligations hereunder, the Disclosing Party will be entitled to temporary and permanent injunctive relief to enforce the provisions of this Contract without the necessity of proving actual damages. However, provision does not diminish or alter any right to claim and recover damages.

- 5.4 USE OF NAME.** The Contractor may not publicize that it is doing business with the State or use this Contract or the Contractor's relationship with the State as a marketing or sales tool, unless the State agrees otherwise in writing. The State has no obligation to agree to any such advertising, publicity, sales, or marketing activities.

6 – TRANSACTION REPORTING

6.1 Contractor's SALES REPORT. The Contractor must report the quarterly dollar value (in US currency rounded to the nearest whole dollar) of the sales under this Contract each calendar quarter (i.e., January-March, April-June, July-September and October-December). The dollar value of the sales reported must equal the price paid by all State agencies and Political Subdivisions for Deliverables under this Contract during the reporting period.

The Contractor must report the quarterly dollar value of sales to the State via the Internet using the Web form at the Office of Information Technology's vendor portal, <https://cm.ohio.gov>. If no sales occur, the Contractor must show zero sales on the report. The report must be submitted 30 days after the completion of the reporting period.

The Contractor also must submit a closeout report within 120 days after the expiration of this Contract. The Contract expires on the physical completion of the last, outstanding task or delivery order of the Contract. The closeout report must cover all sales not shown in the final quarterly report and reconcile all errors and credits. If the Contractor reported all Contract sales and reconciled all errors and credits on the final quarterly report, then the Contractor should show zero sales in the closeout report.

If the Contractor fails to submit any sales report in a timely manner or falsifies any sales report, the State may terminate this Contract for cause.

6.2 Contractor's REVENUE SHARE. The Contractor must pay the State a share of the sales transacted under this Contract. The Contractor must remit the revenue share in US dollars within 30 days after the end of the quarterly reporting period. The revenue share that the Contractor must pay equals .0075 of the total quarterly sales reported. The revenue share is included in the prices reflected on Exhibit I and reflected in the total amount charged to ordering activities, and the Contractor may not add a surcharge to orders under this Contract to cover the cost of the revenue share.

The Contractor must remit any amount due as the result of a quarterly or closeout report at the time the quarterly or closeout report is submitted to the Office of Information Technology. The Contractor also must pay the revenue share by check. To ensure the payment is credited properly, the Contractor must identify the check as a "Revenue Share" and include the applicable State Term Contract Number, total report amount, and reporting period covered.

The Contractor must make each check payable to "Treasurer, State of Ohio", and forward it to the following address:

Department of Administrative Services
Office of Finance
30 East Broad Street, Suite 4060
Columbus, Ohio 43215 – 3414

If the full amount of the revenue share is not paid within 30 days after the end of the applicable reporting period, the non-payment will constitute a contract debt to the State. The State may setoff any unpaid revenue share from any amount owed to the Contractor under this Contract and employ all other remedies available to it under Ohio law for the non-payment of the revenue share. Additionally, if the Contractor fails to pay the revenue share in a timely manner, the failure will be a breach of this Contract, and the State may terminate this Contract for cause and seek damages for the breach.

7 - WARRANTIES AND LIABILITIES

7.1 WARRANTIES. The Contractor warrants that the recommendations, guidance, and performance of the Contractor and all Deliverables under this Contract will:

- (a) Be in accordance with the sound professional standards and the requirements of this Contract and without any material defects;
- (b) Not infringe on the intellectual property rights of any third party;
- (c) Be the work solely of the Contractor, unless otherwise provided in this Contract; and

- (d) Be merchantable and fit for the particular purpose for which the Deliverables were acquired.

Additionally, with respect to the Contractor's activities under this Contract, the Contractor warrants that:

- (a) The Contractor has the right to enter into this Contract;
- (b) The Contractor has not entered into any other contracts or employment relationships that restrict the Contractor's ability to perform under this Contract;
- (c) The Contractor will observe and abide by all applicable laws and regulations, including those of the State regarding conduct on any premises under the State's control;
- (d) The Contractor has good and marketable title to any products delivered under this Contract and in which title passes to the State; and
- (e) The Contractor has the right and ability to grant the license provided in any Deliverable in which title does not pass to the State.

If any work of the Contractor or any Deliverable fails to comply with these warranties, and the Contractor is so notified in writing, the Contractor must correct such failure with all due speed, not to exceed 30 days, or refund the amount of the compensation paid for the Deliverable. The Contractor also must indemnify the State for any direct damages and any claims by third parties based on any breach of these warranties.

7.2 SOFTWARE WARRANTY. If Exhibit I includes work to develop custom software as a Deliverable, then on delivery and for one year after the date of acceptance of any Deliverable that includes custom software, the Contractor warrants that:

- (a) The software will operate on the computer(s) for which the software is intended in the manner described in the relevant software documentation;
- (b) The software will be free of material defects;
- (c) The Contractor will deliver and maintain relevant and complete software documentation, commentary, and source code;
- (d) The source code language used to code the software is readily available in the commercial market, widely used and accepted for the type of programming involved, and support programming in the language is reasonably available in the open market; and
- (e) The software and all maintenance will be provided in a professional, timely, and efficient manner.

For Commercial Software developed by the Contractor or licensed from a third party, the Contractor represents and warrants that it either has the right or has obtained a binding commitment from the third party licensor to make the following warranties and commit to the following maintenance obligations. During the warranty period described in the next paragraph, the Contractor must:

- (a) Maintain or cause the third-party licensor to maintain the Commercial Software so that it operates in the manner described in its documentation;
- (b) Supply technical bulletins and updated user guides;
- (c) Supply the State with all updates, improvements, enhancements, and modifications to the Commercial Software and documentation and, if available, the commentary and the source code;
- (d) Correct or replace the software and remedy any material programming error that is attributable to the Contractor or the third-party licensor; and
- (e) Maintain or obtain a commitment from the third-party licensor to maintain the Commercial Software so that it will properly operate in conjunction with changes in the operating environment for which it was designed.

For Commercial Software designed for mainframe platforms and for Commercial Software designed for PC or PC-based servers and costing more than \$10,000.00 per license or per copy, the warranty period will be the longer of one year after acceptance or the licensor's standard warranty period. For Commercial Software designed for PC or PC-based servers and costing less than \$10,000.00 per license or per copy, the warranty period will be the longer of three months after acceptance or the licensor's standard warranty period. For PC and PC-based servers, the warranty will not include updates, improvements,

enhancements, or modifications to the Commercial Software and documentation, if such are not provided as part of the licensor's standard warranty or license fee.

Software documentation means well written, readily understood, clear, and concise instructions for the software's users as well as a system administrator. The software documentation must provide the users of the software with meaningful instructions on how to take full advantage of all of the capabilities designed for end users. It also means installation and system administration documentation for a system administrator to allow proper control, configuration, and management of the software. Source code means the uncompiled operating instructions. The Contractor must provide the source code in the language in which it was written and must include such commentary or annotations as would allow a competent programmer proficient in the source language to readily interpret the source code and understand the purpose of all routines and subroutines contained within the source code.

- 7.3 EQUIPMENT WARRANTY.** If any computer hardware or other type of electrical equipment ("Equipment") will be a part of any Deliverable, the following warranties apply. The Contractor warrants that the Equipment fully complies with all government environmental and safety standards applicable to the Equipment. The Contractor also warrants for the warranty period described in the next paragraph that the Equipment will perform substantially in accordance with its user manuals, technical materials, and related writings published by the manufacturer with respect to such Equipment, and that such Equipment will achieve any function described in such writings. The foregoing warranty will not apply to Equipment that the State modifies or damages after title passes to it. The warranty period for all Equipment will be the longer of one year after the State accepts the Equipment or the Contractor's standard warranty period.

If any Equipment does not meet the above warranties during the applicable warranty period, the Contractor must fix the nonconforming Equipment so it performs substantially in accordance with its user manuals, technical materials, and related publications, replace the Equipment, or grant the State a refund equal to the amount it paid for the Equipment. The Contractor must either fix or replace the Equipment or refund the purchase price to the State with all due speed, not to exceed seven days in the case of a fix or a replacement or 30 days in the case of a refund. The Contractor will be responsible for all shipping costs associate with fixing, replacing, or returning any defective equipment.

- 7.4 INDEMNITY.** The Contractor must indemnify the State against all liability or expense resulting from bodily injury to any person (including injury resulting in death) or damage to property arising out of its performance under this Contract, provided such bodily injury or property damage is due to the negligence or other tortious conduct of the Contractor, its employees, agents, or subcontractors. The Contractor also must indemnify the State against any claim of infringement of a copyright, patent, trade secret, or other intellectual property rights based on the State's proper use of any Deliverable under this Contract. This obligation of indemnification will not apply where the State has modified the Deliverable and the claim of infringement is based on the modification. The State will give the Contractor notice of any such claim as soon as reasonably practicable. If a successful claim of infringement is made, or if the Contractor reasonably believes that an infringement claim that is pending may actually succeed, the Contractor will do one of the following four things:

- (a) Modify the Deliverable so that it is no longer infringing;
- (b) Replace the Deliverable with an equivalent or better item;
- (c) Acquire the right for the State to use the Deliverable as it was intended for the State to use under this Contract; or
- (d) Remove the Deliverable and refund the fee the State paid for the Deliverable and the fee for any other Deliverable that required the availability of the infringing Deliverable for it to be useful to the State.

- 7.5 LIMITATION OF LIABILITY.** NOTWITHSTANDING ANYTHING TO THE CONTRARY CONTAINED IN THIS CONTRACT OR ANYTHING INCORPORATED BY REFERENCE INTO THIS CONTRACT, THE PARTIES AGREE AS FOLLOWS:

- (a) NEITHER PARTY WILL BE LIABLE FOR ANY INDIRECT, INCIDENTAL, OR CONSEQUENTIAL LOSS OR DAMAGE OF ANY KIND, INCLUDING BUT NOT LIMITED TO

LOST PROFITS, EVEN IF THE PARTIES HAVE BEEN ADVISED, KNEW, OR SHOULD HAVE KNOWN OF THE POSSIBILITY OF SUCH DAMAGES.

- (b) THE CONTRACTOR WILL BE LIABLE FOR ALL DIRECT DAMAGES DUE TO THE FAULT OR NEGLIGENCE OF THE CONTRACTOR OR ITS BREACH OF ANY PROVISION OF THIS CONTRACT.

8 - MAINTENANCE

- 8.1 SOFTWARE MAINTENANCE.** If this Contract involves any custom software as a Deliverable, then during the warranty period, the Contractor must correct any material programming errors that are attributable to the Contractor within a reasonable time, provided the State notifies the Contractor, either orally or in writing, of a problem with the software and provides sufficient information to identify the problem. The Contractor's response to a programming error will depend upon the severity of the problem. In the case of programming errors that slow the processing of data by a small degree, render minor and non-critical functions of the System inoperable or unstable, or require users or administrations to employ workarounds to fully use the software, the Contractor must respond to requests for resolution within four business hours and begin working on a proper solution within one business day, dedicating the resources of one qualified programmer full-time to fixing the problem. In the case of any defects with more significant consequences, including those that render key functions of the software inoperable or significantly slow data processing, the Contractor must respond within two business hours of notification and, if requested, provide on-site assistance and dedicate all available resources to resolving the problem.

For Commercial Software other than PC or PC-based server software costing less than \$10,000.00 per copy or license, the Contractor must provide maintenance during the warranty period at no cost to the State. At a minimum, that maintenance must be the standard maintenance program that the licensor, whether the Contractor or a third party, normally provides to its client base. That maintenance program must include all new releases, updates, patches, and fixes to the Commercial Software. It also must include a commitment to keep the software current with the operating environment in which it is designed to function and a commitment to promptly correct all material defects in the software.

Additionally, the Contractor will make (or obtain a commitment from the third-party licensor to make) maintenance available for the software for at least five years after the warranty period. The Contractor will limit or obtain a commitment from the third-party licensor, if applicable, to limit increases in the annual fee for maintenance to no more than five percent annually. If the licensor, whether it is the Contractor or a third-party, is unable to provide maintenance during that period, then the licensor must do one of the following things: (a) give the State a *pro rata* refund of the license fee based on a five-year useful life; or (b) release the source code for the software to the State for use by the State solely for the purpose of maintaining any copies of the software for which the State has a proper license. The State will treat the source code as Confidential Information under the Confidentiality Section of this Contract. In the case of third-party Commercial Software, the Contractor warrants that it has legally bound the third-party licensor to the obligations of this Contract or that the Contractor has the right to make these commitments directly to the State.

For Commercial Software designed for PC or PC-based server platforms and costing less than \$10,000.00 per copy or license, the Contractor must provide the same maintenance and user assistance during the warranty period at no additional cost to the State as the Contractor or the third-party licensor makes generally available at no additional charge to its other customers.

- 8.2 SOFTWARE UPGRADES.** After an initial acquisition of a license in Commercial Software, the State may want to acquire a broader license than the original. Or the State may later want to migrate to another platform for the Commercial Software. When the Contractor or third-party licensor make the broader license generally available to its customer base or makes the version of the Commercial Software that runs on the new platform to which the State wants to migrate, then the State will have a right to upgrade any of its licenses to that broader license or to acquire the version of the Software that is appropriate for the new platform that the State intends to use. In these cases, the Contractor will provide the broader license or other version of the Commercial Software in exchange for a license fee that is based on the lesser of the following:

- (a) The Contractor's (or third party licensor's) standard upgrade or migration fee;
- (b) The upgrade or migration fee in Exhibit I; or
- (c) The difference between the license fee originally paid and the then-current license fee for the license or version of the Commercial Software that the State seeks to acquire.

The foregoing will not apply to Commercial Software for PCs and PC-based server software with a license fee of less than \$10,000.00, unless the Contractor or third-party licensor makes upgrade packages available for the Commercial Software to other customers. If PC or PC-based server software upgrades are available, the State will be entitled to the most favorable license fee on which such are made available to other most favored customers or dealers, as appropriate.

8.3 EQUIPMENT MAINTENANCE. If this Contract involves computer or telecommunications hardware or other mechanical or electrical equipment ("Equipment") as a Deliverable, then, during the warranty period and during any period covered by annual maintenance, the Contractor must provide maintenance to keep the Equipment in or restore the Equipment to good working order. This maintenance must include preventative and remedial maintenance, installation of safety changes, and installation of engineering changes based upon the specific needs of the individual item of Equipment. This maintenance also must include the repair, replacement, or exchange deemed necessary to keep the Equipment in good working order. For purposes of this Contract, Equipment restored to good working order means Equipment that performs in accordance with the manufacturer's published specifications. The Contractor must use its best efforts to perform all fault isolation and problem determination attributed to the Equipment. The following services are outside the scope of this Contract:

- (a) Maintenance to bring the Equipment into compliance with any law, rule, or regulation, if such law, rule, or regulation was not in effect on the acceptance date;
- (b) Repair and replacement work or increase in maintenance time as a result of damage or loss resulting from accident, casualty, neglect, misuse, or abuse, if such is the State's fault (and beyond normal wear and tear), damage resulting from improper packing or failure to follow prescribed shipping instruction (If such is done by the State), failure of electrical power, air conditioning or humidity control, use of supplies not approved by the original manufacturer of the Equipment as describe in the Equipment's documentation, or causes other than ordinary use of Equipment;
- (c) Furnishing platens, supplies, or accessories, making specification changes, or adding or removing approved accessories, attachments, or other devices except as permitted in the Equipment's user documentation;
- (d) Maintenance or increased maintenance time resulting from any improper use, maintenance, or connection to other equipment (not done by the Contractor) that results in damage to the Equipment;
- (e) Repairs needed to restore the Equipment to good operating condition if the Equipment has been damaged by anyone other than the Contractor's authorized service personnel repairing, modifying, or performing maintenance on the Equipment.

8.4 EQUIPMENT MAINTENANCE STANDARDS. Except in the case of excusable delay, remedial Equipment maintenance by the Contractor will be completed within eight business hours after notification by the State that maintenance is required. In the case of preventative maintenance, the Contractor will perform such in accordance with the manufacturer's published schedule and specifications. If maintenance is not completed within eight hours after notification by the State, the Contractor will be in default. Failure of the Contractor to meet or maintain these requirements will provide the State with the same rights and remedies as specified elsewhere in this Contract for default, except that the Contractor will only have eight hours to remedy a default. The Contractor will provide adequate staff to provide the maintenance required by this Contract.

8.5 EQUIPMENT MAINTENANCE CONTINUITY. If the Contractor is unable to provide Equipment maintenance to meet the State's ongoing performance requirements and if, in the State's sole opinion, the Contractor is unlikely to resume providing warranty services that meets the State's ongoing performance requirement, the Contractor will be in default, and the State will be entitled to the remedies in the default section of this Contract. The State will also be entitled to the following items from the Contractor:

- (a) All information necessary for the State to perform the maintenance, including but not limited to logic diagrams, maintenance manuals, and system and unit schematics, with all changes noted;
- (b) A listing of suppliers capable of supplying necessary spare parts;
- (c) Adequate information to permit the State to have spare parts manufactured elsewhere; and
- (d) A listing of spare parts and their recommended replacement schedule to enable the State to create a centralized inventory of spare parts.

The State will treat as Confidential Information in accordance with the Confidentiality Section of this Contract any information in items (a) through (d) above that the Contractor rightfully identifies in writing as confidential. And when disclosure to a third-party is necessary for the State to continue the maintenance, the State will require any third-party to whom disclosure is made to agree to hold the Confidential Information in confidence and to make no further disclosure of it. Further, the State agrees that any such Confidential Information will be used solely to perform maintenance for the State and will be returned to the Contractor or destroyed when such use is no longer needed.

- 8.6 PRINCIPAL PERIOD OF MAINTENANCE (GENERAL).** Software and Equipment maintenance must be available nine working hours per weekday, between 8:00 a.m. and 5:00 p.m. Eastern Standard Time. Travel time and expenses related to remedial and preventative maintenance will not be billable and must be included in the price of the maintenance.
- 8.7 MAINTENANCE ACCESS (GENERAL).** For all Software and Equipment maintenance under this Contract, the State will provide the Contractor with reasonable access to the Deliverable to perform maintenance. All maintenance that requires a Deliverable to be inoperable must be performed outside the State's customary working hours, except when the Deliverable is already inoperable. Preventative or scheduled maintenance must be performed at mutually agreeable times, within the parameters of the manufacturer's published schedule.

9 - ASSIGNMENT AND SUBCONTRACTING

- 9.1 ASSIGNMENT.** The Contractor may not assign this Contract without the written consent of the State, which the State will not be obligated to provide.
- 9.2 SUBCONTRACTING.** The State recognizes that it may be necessary for the Contractor to use subcontractors to perform portions of the work under this Contract. In those circumstances, before the Contractor engages any such subcontractor, the Contractor must submit a list identifying its subcontractors or joint venture partners performing portions of the work under the Contract. If any changes to that list occur during the term of the Contract, the Contractor must immediately provide the State an updated list of subcontractors or joint venture business partners. In addition, all subcontractors and joint venture business partners must agree in writing to be bound by all of the terms and conditions of this Contract and any specifications of any order under this Contract for which they perform work. The State may reject any subcontractor submitted by the Contractor.

10 – CONSTRUCTION

- 10.1 HEADINGS.** The headings used in this Contract are for convenience only and may not be used in interpreting this Contract.
- 10.2 ENTIRE DOCUMENT.** This Contract, which includes the Contractor's pricelist attached as Exhibit I and all documents referred to in this Contract, constitutes the entire agreement between the parties with respect to the subject matter and supersedes any previous agreements, whether oral or written.
- 10.3 BINDING EFFECT.** This Contract will be binding on and benefit the respective successors and assigns of the State and the Contractor.
- 10.4 AMENDMENTS – WAIVER.** No amendment or modification of this Contract will be effective unless it is in writing and signed by both parties. The failure of either party at any time to demand strict performance by

the other party of any of the terms or conditions of this Contract may not be construed as a waiver of any those terms or conditions, and either party may at any time demand strict and complete performance by the other party.

- 10.5 SEVERABILITY.** If a court of competent jurisdiction finds any provision of this Contract to be unenforceable, the remaining provisions of this Contract will remain in full force and affect.
- 10.6 CONSTRUCTION.** This Contract must be construed in accordance with the plain meaning of its language and neither for nor against the drafting party.
- 10.7 NOTICES.** For any notice under this Contract to be effective, the noticing party must make it in writing and sent it to the address of the other party first appearing above, unless that party has notified the other party, in writing and in accordance with the provisions of this section, of a new mailing address for the receipt of notices. This notice requirement will not apply to any notices that this Contract expressly authorizes to be made orally.
- 10.8 CONTINUING OBLIGATIONS.** Any terms, conditions, representations, or warranties contained in this Contract that must survive termination or expiration of this Contract to be fully effective will survive the termination or expiration of the Contract. Additionally, termination or expiration of this Contract will not affect the State's right to continue to use any Deliverable for which it has paid, including licensed material. And no termination or expiration of the Contract will affect the State's right to receive maintenance, warranty work, or other services for which the State has paid.
- 10.9 PRIORITY.** If there is any inconsistency or conflict between this document and any provision of anything incorporated by reference, this document will prevail.
- 10.10 DAYS.** When this Contract refers to days, it means calendar days, unless it expressly provides otherwise.

11 - LAW AND COURTS

- 11.1 EEO.** The Contractor must comply with all Ohio laws regarding equal employment opportunity, including among others Code § 125.111, as well as all related Executive Orders of the Governor of Ohio.
- 11.2 DRUG FREE WORKPLACE.** The Contractor must comply with all Ohio laws regarding maintaining a drug-free workplace and make a good faith effort to ensure that all its employees do not possess and are not under influence of illegal drugs or alcohol or abuse prescription drugs while working on State property.
- 11.3 OHIO ETHICS LAW AND LIMITS ON POLITICAL CONTRIBUTIONS.** The Contractor certifies that it is currently in compliance and will continue to adhere to the requirements of the Ohio ethics laws. In accordance with Executive Order 2007-01S, the Contractor, by signature on this document, certifies: (1) it has reviewed and understands Executive Order 2007-01S, (2) has reviewed and understands the Ohio ethics and conflicts of interest laws, and (3) will take no action inconsistent with those laws and this order. The Contractor understands that failure to comply with Executive Order 2007-01S is, in itself, grounds for termination of this Contract and may result in the loss of other contracts or grants with the State. The Contractor hereby certifies that all applicable parties listed in Division (I)(3) or (J)(3) of Ohio Revised Code Section 3517.13 are in full compliance with Divisions (I)(1) and (J)(1) of Ohio Revised Code Section 3517.13.
- 11.4 SECURITY & SAFETY RULES.** When using or possessing State data or accessing State networks and systems, the Contractor must comply with all applicable State rules, policies, and regulations regarding data security and integrity. And when on any property owned or controlled by the State, the Contractor must comply with all security and safety rules, regulations, and policies applicable to people on those premises.
- 11.5 LAW AND VENUE.** This Contract is governed by and will be construed under Ohio law, and venue for all disputes will lie exclusively with the appropriate court in Franklin County, Ohio.

11.6 UNRESOLVED FINDINGS. The Contractor represents that it is not subject to an unresolved finding for recovery under Code § 9.24. If this warranty proves false when the parties sign this Contract, the Contract will be void. Additionally, if this representation proves false on the date of any renewal or extension of the Contract, the renewal or extension will be void.

11.7 TERROR DECLARATION. In accordance with R.C. 2909.33(C), Contractor certifies that it meets one of the following conditions:

(a) Contractor has **not** received, nor will receive as a result of this contract, an aggregate amount greater than one hundred thousand dollars (\$100,000) in business or funding, excluding personal benefits, from the state, instrumentalities, or political subdivisions during the current fiscal year;
or

(b)(1) Contractor has received, or will receive as a result of this contract, an aggregate amount greater than one hundred thousand dollars (\$100,000) in business or funding, excluding personal benefits, from the state, instrumentalities, or political subdivisions during the current fiscal year.
and,

(2) Contractor has either precertified with the Office of Budget and Management, or has completed the attached Declaration of Material Assistance form certifying that Contractor has not provided material assistance to any organization on the Terrorist Exclusion List, as that term is defined in R.C. 2909.21.

11.7 ANTITRUST. The State and the Contractor recognize that, in actual economic practice, overcharges resulting from antitrust violations are usually borne by the State. The Contractor therefore assigns to the State all state and federal antitrust claims and causes of action that the Contractor has or acquires relating to the goods and services acquired under this Contract.

To SHOW THEIR AGREEMENT, the parties have executed this Contract on the date(s) identified below, and this Contract will be effective as of the date it is signed on behalf of the State.

CONTRACTOR

BY: 

DATE: 5-20-08

**STATE OF OHIO,
OFFICE OF INFORMATION TECHNOLOGY**

BY: 
**R. STEVE EDMONSON
DIRECTOR, OFFICE OF INFORMATION TECHNOLOGY
STATE CHIEF INFORMATION OFFICER**

DATE: 5/29/08

Exhibit I

Product Name	Manufacturer	Vendor Part No	Description	Unit of Measure	State Price
Tape library	Qualstar	900580	XLS-812300 Tape Library (LRM), 295 Tape Slots - standard	EA	\$ 47,923
Tape library	Qualstar	521360-01-6	XLS-812300 Expansion Pod, 120 Tape Slots	EA	\$ 8,811
Tape library	Qualstar	900600	XLS-820500 Tape Library (LRM), 355 Tape Slots - standard	EA	\$ 64,760
Tape library	Qualstar	900620	XLS-832700 Tape Library (LRM), 435 Tape Slots - standard	EA	\$ 84,504
Tape library	Qualstar	900641	Memory Expansion Module (MEM) - 1,075 Tape Slots	EA	\$ 53,602
Tape drive	Qualstar	520903-02-2	LTO-3 DFA Tape Drive Assembly	EA	\$ 9,582
Tape drive	Qualstar	520903-01-4	LTO-3 LVD Tape Drive Assembly	EA	\$ 7,965
Tape library	Qualstar	738-0145-8	Dual Channel FC HBA	EA	\$ 9,228
Tape library	Qualstar	738-0143-3	Dual Channel SCSI HBA	EA	\$ 2,226
Tape library	Qualstar	521209-01-5	Electronic Door Locks	EA	\$ 382
Tape library	Qualstar	631-0618-1	N+1 Power Option	EA	\$ 1,915
Tape library	Qualstar	521260-02-6	8U Rack Kit	EA	\$ 2,413
Tape library	Qualstar	521159-01-2	Additional Drive Bay	EA	\$ 2,882
Tape library	Qualstar	521264-01-0	LRM Door Slot Kit Option	EA	\$ 7,639
Installation	Qualstar	NAF-XINS1	XLS Library Installation	EA	\$ 2,871
On-site service	Qualstar	OS7U-XLS1	XLS-820500 7x24x4 On-site Service, annual contract	EA	\$ 1,225
On-site service	Qualstar	OS7U-XLS2	XLS-832700 7x24x4 On-site Service, annual contract	EA	\$ 1,355

On-site service	Qualstar	OS7U-XLS3	MEM 7x24x4 On-site Service, annual contract	EA	\$ 622
On-site service	Qualstar	OS7U-XLSLTO	LTO-3 Tape Drive 7x24x4 On-site service, annual contract	EA	\$ 315
On-site service	Qualstar	OS7U-XHBAFC	HBA FC 7x24x4 On-site Service, annual contract	EA	\$ 251
On-site service	Qualstar	OS7U-XHBAS	HBA SCSI 7x24x4 On-site Service, annual contract	EA	\$ 157
Tape library	Qualstar	900100	TLS-4212 tape library, 12 tape slots, 1-2 drives, barcode reader & I/O port. Expandable	EA	\$ 5,005
Tape library	Qualstar	900103	TLS-4222 tape library, 22 tape slots, 1-2 drives, barcode reader & I/O port	EA	\$ 5,322
Tape library	Qualstar	900106	TLS-4440 tape library, 42 tape slots, 1-4 drives, barcode reader & I/O port. Expandable	EA	\$ 9,153
Tape library	Qualstar	900107	TLS-4480 tape library, 84 tape slots, 1-4 drives, barcode reader & I/O port	EA	\$ 10,066
Tape library	Qualstar	900109	TLS-46120 tape library, 126 tape slots, 1-6 drives, barcode reader & I/O port	EA	\$ 11,754
Tape library	Qualstar	900117 (white) 900119 (black)	TLS-412180 tape library, 180 tape slots, 1-12 drives, barcode reader & I/O port. Expandable	EA	\$ 19,743
Tape library	Qualstar	900118 (white) 900120 (black)	TLS-412360 tape library, 360 tape slots, 1-12 drives, barcode reader & I/O port	EA	\$ 25,350
Tape drive	Qualstar	637-0267-4	TLS AIT-3 LVD tape drive	EA	\$ 2,266

Tape drive	Qualstar	637-0511-5	TLS-AIT-5 LVD tape drive	EA	\$ 4,171
Tape library	Qualstar	501042-01-4	Rack Mount Assembly, 4212 & 4222 factory install only	EA	\$ 473
Tape library	Qualstar	501042-03-0	Rack Platform Assembly, 4212-46120 field installation	EA	\$ 241
Labels	Qualstar	734-0010-3	AIT Barcode labels, numbered A000-A199	EA	\$ 100
Labels	Qualstar	734-0011-1	AIT Barcode labels, numbered A000-A599	EA	\$ 302
Tape library	Qualstar	500829-04-9	4210A - 4220 Exp Kit, field capacity expansion kit	EA	\$ 1,153
Tape library	Qualstar	500829-05-6	4212 - 4222 Exp Kit, field capacity expansion kit	EA	\$ 775
Tape library	Qualstar	500830-04-7	4440 - 4480 Exp Kit, field capacity expansion kit	EA	\$ 1,909
Tape library	Qualstar	500831-03-7	412180 - 412360 Exp Kit, field capacity expansion kit	EA	\$ 9,262
Tape drive	Qualstar	500903-81-6	TLS LTO 4/SAIT LVD	EA	\$ 8,427
Tape drive	Qualstar	500903-86-9	TLS LTO 4/SAIT DFA	EA	\$ 10,286
Labels	Qualstar	734-0021-0	SAIT Barcode Labels, Numbered 0-299 with S1 media identifier	EA	\$ 151
Tape drive	Qualstar	500903-12-5	TLS SDLT 600-LVD tape drive	EA	\$ 5,251
Tape library	Qualstar	500829-03-1	6210 - 6220 Exp Kit, field capacity expansion kit	EA	\$ 974
Tape library	Qualstar	500830-03-9	6430 - 6460 Exp Kit, field capacity expansion kit	EA	\$ 4,792
Tape library	Qualstar	500831-04-5	68120 - 68240 Exp Kit, field capacity expansion kit	EA	\$ 13,404

Tape library	Qualstar	900162	TLS-8211 tape library, 11 tape slots, 1-2 drives, barcode reader & I/O port. Expandable	EA	\$ 5,591
Tape library	Qualstar	900163	TLS-8222 tape library, 22 tape slots, 1-2 drives, barcode reader & I/O port.	EA	\$ 6,347
Tape library	Qualstar	900164	TLS-8433 tape library, 33 tape slots, 1-4 drives, barcode reader & I/O port. Expandable	EA	\$ 9,747
Tape library	Qualstar	900165	TLS-8466 tape library, 66 tape slots, 1-4 drives, barcode reader & I/O port.	EA	\$ 13,802
Tape library	Qualstar	900168 (black)	TLS-88132 tape library, 132 tape slots, 1-8 drives, barcode reader & I/O port. Expandable	EA	\$ 28,391
Tape library	Qualstar	900169 (black)	TLS-88264 tape library, 264 tape slots, 1-8 drives, barcode reader & I/O port.	EA	\$ 39,579
Tape drive	Qualstar	500903-42-2	TLS LTO 3 LVD tape drive	EA	\$ 6,513
Tape drive	Qualstar	500903-47-1	TLS LTO 3 FC 4Gb tape drive	EA	\$ 6,933
Tape drive	Qualstar	500903-48-9	TLS LTO 4 LVD tape drive	EA	\$ 8,427
Tape drive	Qualstar	500903-49-7	TLS LTO 4 FC 4Gb tape drive	EA	\$ 10,286
Tape library	Qualstar	501071-02-1	Rack Mount Assembly G, 82xx factory installation only	EA	\$ 473
Tape library	Qualstar	501042-04-8	Rack Platform Assembly GJ, 82xx field installation	EA	\$ 241
Tape library	Qualstar	501657-01-9	Q-Link Remote Mgr, Exec III or IV, not compatible with 1Gb FCO	EA	\$ 403
Tape library	Qualstar	501420-02-0	2Gb TLS Fibre Channel Opt	EA	\$ 2,664

Tape library	Qualstar	900493	External iSCSI Bridge	EA	\$ 4,735
Labels	Qualstar	734-0019-4	LTO Barcode Labels, number A0-A299 for L1 media type	EA	\$ 151
Labels	Qualstar	734-0020-2	LTO Barcode Labels, number A0-A299 for L2 media type	EA	\$ 151
Labels	Qualstar	734-0022-8	LTO Barcode Labels, number A0-A299 for L3 media type	EA	\$ 151
Labels	Qualstar	734-0034-3	LTO Barcode Labels, number A0-A299 for L4 media type	EA	\$ 151
Tape library	Qualstar	500829-06-4	8211 - 8222 Exp Kit, field capacity expansion kit	EA	\$ 964
Tape library	Qualstar	500830-05-5	x433 - x466 Exp Kit, field capacity expansion kit	EA	\$ 4,743
Tape library	Qualstar	500831-05-3	x8132 - x8264 Exp Kit, field capacity expansion kit	EA	\$ 17,975
Tape library	Qualstar	900210	RLS-4221 rackmount tape library, 22 tape slots, 1-2 AIT drives, barcode reader & I/O port.	EA	\$ 5,213
Tape library	Qualstar	900211	RLS-4445 rackmount tape library, 45 tape slots, 1-4 AIT drives, barcode reader & I/O port. Expandable	EA	\$ 8,261
Tape library	Qualstar	900212	RLS-4470 rackmount tape library, 70 tape slots, 1-4 AIT drives, barcode reader & I/O port.	EA	\$ 9,401
Tape library	Qualstar	900215	RLS-8236 rackmount tape library, 36 tape slots, 1-2 LTO drives, barcode reader & I/O port.	EA	\$ 8,639

Tape library	Qualstar	900213	RLS-8236D rackmount tape library, 36 tape slots, 1-2 LTO 3 DFA drives, barcode reader & I/O port.	EA	\$ 9,017
Tape library	Qualstar	900216	RLS-8244 rackmount tape library, 44 tape slots, 1-2 LTO drives, barcode reader & I/O port.	EA	\$ 9,394
Tape library	Qualstar	900219	RLS-8244D rackmount tape library, 44 tape slots, 1-2 LTO 3 DFA drives, barcode reader & I/O port.	EA	\$ 9,772
Tape library	Qualstar	900217	RLS-8204 w/COD rackmount tape library, 12-44 tape slots, 1-2 LTO drives, barcode reader & I/O port. Expandable	EA	\$ 7,019
Tape drive	Qualstar	501903-11-6	RLS AIT-3 LVD drive assembly	EA	\$ 2,266
Tape drive	Qualstar	501903-15-7	RLS AIT-5 LVD drive assembly	EA	\$ 4,171
Tape drive	Qualstar	501903-62-9	RLS LTO 3 LVD drive assembly for RLS-8236	EA	\$ 5,516
Tape drive	Qualstar	501903-66-0	RLS LTO 3 LVD drive assembly for RLS-8204 & 8244	EA	\$ 5,516
Tape drive	Qualstar	501903-63-7	RLS LTO 3 FC 4Gb drive assembly for RLS-8236D	EA	\$ 6,943
Tape drive	Qualstar	501903-67-8	RLS LTO 3 FC 4Gb drive assembly for RLS-8244D	EA	\$ 6,943
Tape drive	Qualstar	501903-73-6	RLS LTO 4 LVD drive assembly for RLS-8236	EA	\$ 8,360
Tape drive	Qualstar	501903-74-4	RLS LTO 4 LVD drive assembly for RLS-8204	EA	\$ 8,360
Tape drive	Qualstar	501903-64-5	RLS LTO 4 FC 4Gb drive assembly for RLS-8236D	EA	\$ 10,113

Tape drive	Qualstar	501903-69-4	RLS LTO 4 FC 4Gb drive assembly for RLS-8244D	EA	\$ 10,113
Tape drive	Qualstar	501903-90-0	RLS SAIT-1 LVD drive assembly	EA	\$ 6,142
Tape library	Qualstar	500829-08-0	COD Capacity on Demand Upgrade Kit, 8 slot license, enabling key and two magazines	EA	\$ 785
Tape library	Qualstar	501687-01-6	Hot Swap Drive Option	EA	\$ 382
Tape library	Qualstar	510170-03-8	Hot Swap Power Supplies Option	EA	\$ 458
Tape library	Qualstar	501697-01-5	IPM w/2Gb Fibre Channel	EA	\$ 2,664
Tape library	Qualstar	648-0003-0	2Gb Rack Mountable External Dual FCO	EA	\$ 5,309
Tape library	Qualstar	500336-04-5	RLS Rack Mount Kit for RLS-5244, 8204, 8404 and 8244	EA	\$ 302
Tape library	Qualstar	500336-03-7	RLS Rack Mount Kit for RLS-4xxx, 8216H and 8236	EA	\$ 302
Tape library	Qualstar	500900-42-8	WORM Firmware Code Load Tape for AIT-3	EA	\$ 100
Tape library	Qualstar	500900-43-6	WORM Firmware Code Load Tape for AIT-2	EA	\$ 100
Tape library	Qualstar	500829-07-2	RLS-4445 to 4470 field capacity expansion kit	EA	\$ 1,718
Tape library	Qualstar	900402	TeraLoader 4124 w/ 1 AIT-3 drive, Q-Link, slides, BCR	EA	\$ 6,169
Tape library	Qualstar	900412	TeraLoader 4124 w/ 1 AIT-4 drive, Q-Link, slides, BCR	EA	\$ 6,742
Tape drive	Qualstar	637-0501-6	AIT-3 LVD Internal Drive, Sony SDX-700V	EA	\$ 2,742
Tape drive	Qualstar	637-0502-4	AIT-3 LVD External Drive, Sony SDX-D700V/NB in enclosure	EA	\$ 3,445
Tape drive	Qualstar	637-0505-7	AIT-4 LVD Internal Drive, Sony SDX-900V	EA	\$ 3,906

Tape drive	Qualstar	637-0506-5	AIT-4 LVD External Drive. Sony SDX-D900V/NB in enclosure	EA	\$ 6,105
Tape drive	Qualstar	637-0247-6	LTO 3 LVD Desktop Drive, IBM	EA	\$ 5,813
Tape drive	Qualstar	637-0204-7	5 1/4" Mounting Kit for internal drive white bezel AIT-1 & 2	EA	\$ 23
Tape drive	Qualstar	637-0221-1	5 1/4" Mounting Kit for internal drive black bezel AIT-1 & 2	EA	\$ 23
Tape drive	Qualstar	637-0269-0	5 1/4" Mounting Kit for internal drive black bezel AIT-3	EA	\$ 23
Cable	Qualstar	738-0116-9	HD50M-HD68M 6 FT	EA	\$ 50
Cable	Qualstar	738-0126-8	HD68M-HD68M 6 FT	EA	\$ 100
Cable	Qualstar	738-0127-6	HD68M-VHDCI68M 6 FT	EA	\$ 100
Cable	Qualstar	738-0128-4	HD68M-HD68M 3 FT	EA	\$ 100
Cable	Qualstar	738-0129-2	HD68M-VHDCI68M 3 FT	EA	\$ 100
Cable	Qualstar	500827-01-9	Serial Port Cable Assy	EA	\$ 50
Cable	Qualstar	117-0006-9	HD68-Differential Term	EA	\$ 50
Cable	Qualstar	117-0010-1	HD68-SE Regulated Term	EA	\$ 50
Cable	Qualstar	117-0011-9	HD68-LVD/SE Multi-ModeTerm	EA	\$ 50
Cable	Qualstar	501407-01-9	TLS HVD Adapter	EA	\$ 471
Cable	Qualstar	648-0107-9	GBIC 850nm 2Gb	EA	\$ 559
Cable	Qualstar	648-0108-7	GBIC 1300nm 2Gb	EA	\$ 982
Cable	Qualstar	648-0207-7	SFP 850nm 2Gb	EA	\$ 225
Tape library accessory	Qualstar	501110-02-1	TLS 10 Tape Magazine for 8mm	EA	\$ 75
Tape library accessory	Qualstar	500953-01-3	TLS 10 Tape Magazine for DLT	EA	\$ 120
Tape library accessory	Qualstar	501350-02-9	TLS 11 Tape Magazine for LTO/SAIT	EA	\$ 151
Tape library accessory	Qualstar	510176-01-9	RLS AIT Magazine w/cover	EA	\$ 38

Tape library accessory	Qualstar	510177-01-7	RLS LTO Magazine w/cover	EA	\$ 38
Tape library accessory	Qualstar	510177-02-5	RLS SAIT Magazine w/cover	EA	\$ 38
Tape library accessory	Qualstar	510178-01-5	RLS SDLT Magazine w/cover	EA	\$ 38
Tape library accessory	Qualstar	500584-01-6	Air Filter for TLS-4000/5000/6000/8000	EA	\$ 20
Tape library accessory	Qualstar	500584-02-4	Air Filter for TLS-6110, 8111 only	EA	\$ 20
Tape library accessory	Qualstar	510096-01-9	Air Filter for RLS	EA	\$ 17
Tape library accessory	Qualstar	520288-01-0	Air Filter for XLS	EA	\$ 24
Tape library accessory	Qualstar	723-0001-5	Air filter for CLS	EA	\$ 75
Tape library accessory	Qualstar	732-0004-1	Lubricant (Braycoat)	EA	\$ 30
On-site service	Qualstar	OSN-TLS1	5x9xNBD On-site service,4210, 6110, 8111	EA	\$ 498
On-site service	Qualstar	OSN-TLS2	5x9xNBD On -site service, 4210A/20, 4212/22, 6210/20, 8211/22	EA	\$ 589
On-site service	Qualstar	OSN-TLS3	5x9xNBD On-site service, TLS-44xx	EA	\$ 707
On-site service	Qualstar	OSN-TLS4	5x9xNBD On-site service, 5433/66, 6430/60, 8433/66	EA	\$ 707
On-site service	Qualstar	OSN-TLS5	5x9xNBD On-site service, 4660/120	EA	\$ 834
On-site service	Qualstar	OSN-TLS6	5x9xNBD On-site service, 58132/264, 68120/240, 88132/264	EA	\$ 906
On-site service	Qualstar	OSN-TLS7	5x9xNBD On-site service, 412180/360, 412300/600	EA	\$ 1,142
On-site service	Qualstar	OSN-RLS1	5x9xNBD On-site service,RLS all models, incl. TeraLoader	EA	\$ 462
On-site service	Qualstar	OSN-FCO1	5x9xNBD On-site service,FCO: Single Channel	EA	\$ 335
On-site service	Qualstar	OSN-FCO2	5x9xNBD On-site service,FCO: Dual Channel	EA	\$ 525

On-site service	Qualstar	OSN-iSCSI	5x9xNBD On-site service, iSCSI External Bridge	EA	\$ 335
On-site service	Qualstar	OSN-AIT3	5x9xNBD On-site service, AIT3	EA	\$ 290
On-site service	Qualstar	OSN-AIT4	5x9xNBD On-site service, AIT4	EA	\$ 385
On-site service	Qualstar	OSN-AIT5	5x9xNBD On-site service, AIT5	EA	\$ 435
On-site service	Qualstar	OSN-SDLT	5x9xNBD On-site service, SDLT 320, SDLT 600	EA	\$ 471
On-site service	Qualstar	OSN-SAIT-1	5x9xNBD On-site service, SAIT-1	EA	\$ 471
On-site service	Qualstar	OSN-LTO	5x9xNBD On-site service, LTO 2, LTO 3	EA	\$ 471
On-site service	Qualstar	OSN-LTO4	5x9xNBD On-site service, LTO 4	EA	\$ 518
On-site service	Qualstar	OSN-LTO2H	5x9xNBD On-site service, LTO 2 HH	EA	\$ 385
On-site service	Qualstar	OS5-TLS1	5x9x4 On-site service, 4210, 6110, 8111	EA	\$ 548
On-site service	Qualstar	OS5-TLS2	5x9x4 On-site service, 4210A/20, 4212/22, 6210/20, 8211/22	EA	\$ 647
On-site service	Qualstar	OS5-TLS3	5x9x4 On-site service, TLS-44xx	EA	\$ 777
On-site service	Qualstar	OS5-TLS4	5x9x4 On-site service, 5433/66, 6430/60, 8433/66	EA	\$ 777
On-site service	Qualstar	OS5-TLS5	5x9x4 On-site service, 4660/120	EA	\$ 906
On-site service	Qualstar	OS5-TLS6	5x9x4 On-site service, 58132/264, 68120/240, 88132/264	EA	\$ 997
On-site service	Qualstar	OS5-TLS7	5x9x4 On-site service, 412180/360, 412300/600	EA	\$ 1,256
On-site service	Qualstar	OS5-RLS1	5x9x4 On-site service, RLS all models, incl. TeraLoader	EA	\$ 507
On-site service	Qualstar	OS5-FCO1	5x9x4 On-site service, FCO: Single Channel	EA	\$ 368

On-site service	Qualstar	OS5-FCO2	5x9x4 On-site service, FCO: Dual Channel	EA	\$ 578
On-site service	Qualstar	OS5-iSCSI	5x9x4 On-site service, iSCSI External Bridge	EA	\$ 368
On-site service	Qualstar	OS5-AIT3	5x9x4 On-site service, AIT3	EA	\$ 318
On-site service	Qualstar	OS5-AIT4	5x9x4 On-site service, AIT4	EA	\$ 424
On-site service	Qualstar	OS5-AIT5	5x9x4 On-site service, AIT5	EA	\$ 478
On-site service	Qualstar	OS5-SDLT	5x9x4 On-site service, SDLT 320, SDLT 600	EA	\$ 517
On-site service	Qualstar	OS5-SAIT-1	5x9x4 On-site service, SAIT-1	EA	\$ 517
On-site service	Qualstar	OS5-LTO	5x9x4 On-site service, LTO 2, LTO 3	EA	\$ 517
On-site service	Qualstar	OS5-LTO4	5x9x4 On-site service, LTO 4	EA	\$ 571
On-site service	Qualstar	OS5-LTO2H	5x9x4 On-site service, LTO 2 HH	EA	\$ 424
On-site service	Qualstar	OS7-TLS1	7x24x4 On-site service, 4210, 6110, 8111	EA	\$ 747
On-site service	Qualstar	OS7-TLS2	7x24x4 On-site service, 4210A/20, 4212/22, 6210/20, 8211/22	EA	\$ 883
On-site service	Qualstar	OS7-TLS3	7x24x4 On-site service, TLS-44xx	EA	\$ 1,060
On-site service	Qualstar	OS7-TLS4	7x24x4 On-site service, 5433/66, 6430/60, 8433/66	EA	\$ 1,060
On-site service	Qualstar	OS7-TLS5	7x24x4 On-site service, 4660/120	EA	\$ 1,251
On-site service	Qualstar	OS7-TLS6	7x24x4 On-site service, 58132/264, 68120/240, 88132/264	EA	\$ 1,360
On-site service	Qualstar	OS7-TLS7	7x24x4 On-site service, 412180/360, 412300/600	EA	\$ 1,713
On-site service	Qualstar	OS7-RLS1	7x24x4 On-site service, RLS all models, incl. TeraLoader	EA	\$ 693

On-site service	Qualstar	OS7-FCO1	7x24x4 On-site service, FCO: Single Channel	EA	\$ 502
On-site service	Qualstar	OS7-FCO2	7x24x4 On-site service, FCO: Dual Channel	EA	\$ 788
On-site service	Qualstar	OS7-iSCSI	7x24x4 On-site service, iSCSI External Bridge	EA	\$ 502
On-site service	Qualstar	OS7-AIT3	7x24x4 On-site service, AIT3	EA	\$ 435
On-site service	Qualstar	OS7-AIT4	7x24x4 On-site service, AIT4	EA	\$ 579
On-site service	Qualstar	OS7-AIT5	7x24x4 On-site service, AIT5	EA	\$ 652
On-site service	Qualstar	OS7-SDLT	7x24x4 On-site service, SDLT 320, SDLT 600	EA	\$ 707
On-site service	Qualstar	OS7-SAIT-1	7x24x4 On-site service, SAIT-1	EA	\$ 707
On-site service	Qualstar	OS7-LTO	7x24x4 On-site service, LTO 2, LTO 3	EA	\$ 707
On-site service	Qualstar	OS7-LTO4	7x24x4 On-site service, LTO 4	EA	\$ 778
On-site service	Qualstar	OS7-LTO2H	7x24x4 On-site service, LTO 2 HH	EA	\$ 579
On-site service	Qualstar	POSN-TLS1	5x9xNBD On-site service, 4210, 6110, 8111	EA	\$ 498
On-site service	Qualstar	POSN-TLS2	5x9xNBD On -site service, 4210A/20, 4212/22, 6210/20, 8211/22	EA	\$ 589
On-site service	Qualstar	POSN-TLS3	5x9xNBD On-site service, TLS-44xx	EA	\$ 707
On-site service	Qualstar	POSN-TLS4	5x9xNBD On-site service, 5433/66, 6430/60, 8433/66	EA	\$ 707
On-site service	Qualstar	POSN-TLS5	5x9xNBD On-site service, 4660/120	EA	\$ 834
On-site service	Qualstar	POSN-TLS6	5x9xNBD On-site service, 58132/264, 68120/240, 88132/264	EA	\$ 906
On-site service	Qualstar	POSN-TLS7	5x9xNBD On-site service, 412180/360, 412300/600	EA	\$ 1,142

On-site service	Qualstar	POSN-RLS1	5x9xNBD On-site service, RLS all models, incl. TeraLoader	EA	\$ 462
On-site service	Qualstar	POSN-FCO1	5x9xNBD On-site service, FCO: Single Channel	EA	\$ 671
On-site service	Qualstar	POSN-FCO2	5x9xNBD On-site service, FCO: Dual Channel	EA	\$ 1,051
On-site service	Qualstar	POSN-iSCSI	5x9xNBD On-site service, iSCSI External Bridge	EA	\$ 671
On-site service	Qualstar	POSN-AIT3	5x9xNBD On-site service, AIT3	EA	\$ 580
On-site service	Qualstar	POSN-AIT4	5x9xNBD On-site service, AIT4	EA	\$ 771
On-site service	Qualstar	POSN-AIT5	5x9xNBD On-site service, AIT5	EA	\$ 870
On-site service	Qualstar	POSN-SDLT	5x9xNBD On-site service, SDLT 320, SDLT 600	EA	\$ 943
On-site service	Qualstar	POSN-SAIT-1	5x9xNBD On-site service, SAIT-1	EA	\$ 943
On-site service	Qualstar	POSN-LTO	5x9xNBD On-site service, LTO 2, LTO 3	EA	\$ 943
On-site service	Qualstar	POSN-LTO4	5x9xNBD On-site service, LTO 4	EA	\$ 1,038
On-site service	Qualstar	POSN-LTO2H	5x9xNBD On-site service, LTO 2 HH	EA	\$ 771
On-site service	Qualstar	POS5-TLS1	5x9x4 On-site service, 4210, 6110, 8111	EA	\$ 548
On-site service	Qualstar	POS5-TLS2	5x9x4 On-site service, 4210A/20, 4212/22, 6210/20, 8211/22	EA	\$ 647
On-site service	Qualstar	POS5-TLS3	5x9x4 On-site service, TLS-44xx	EA	\$ 777
On-site service	Qualstar	POS5-TLS4	5x9x4 On-site service, 5433/66, 6430/60, 8433/66	EA	\$ 777
On-site service	Qualstar	POS5-TLS5	5x9x4 On-site service, 4660/120	EA	\$ 916
On-site service	Qualstar	POS5-TLS6	5x9x4 On-site service, 58132/264, 68120/240, 88132/264	EA	\$ 997

On-site service	Qualstar	POS5-TLS7	5x9x4 On-site service, 412180/360, 412300/600	EA	\$ 1,256
On-site service	Qualstar	POS5-RLS1	5x9x4 On-site service, RLS all models, incl. TeraLoader	EA	\$ 507
On-site service	Qualstar	POS5-FCO1	5x9x4 On-site service, FCO: Single Channel	EA	\$ 704
On-site service	Qualstar	POS5-FCO2	5x9x4 On-site service, FCO: Dual Channel	EA	\$ 1,104
On-site service	Qualstar	POS5-iSCSI	5x9x4 On-site service, iSCSI External Bridge	EA	\$ 704
On-site service	Qualstar	POS5-AIT3	5x9x4 On-site service, AIT3	EA	\$ 608
On-site service	Qualstar	POS5-AIT4	5x9x4 On-site service, AIT4	EA	\$ 810
On-site service	Qualstar	POS5-AIT5	5x9x4 On-site service, AIT5	EA	\$ 913
On-site service	Qualstar	POS5-SDLT	5x9x4 On-site service, SDLT 320, SDLT 600	EA	\$ 989
On-site service	Qualstar	POS5-SAIT-1	5x9x4 On-site service, SAIT-1	EA	\$ 989
On-site service	Qualstar	POS5-LTO	5x9x4 On-site service, LTO 2, LTO 3	EA	\$ 989
On-site service	Qualstar	POS5-LTO4	5x9x4 On-site service, LTO 4	EA	\$ 1,060
On-site service	Qualstar	POS5-LTO2H	5x9x4 On-site service, LTO 2 HH	EA	\$ 810
On-site service	Qualstar	POS7-TLS1	7x24x4 On-site service, 4210, 6110, 8111	EA	\$ 747
On-site service	Qualstar	POS7-TLS2	7x24x4 On-site service, 4210A/20, 4212/22, 6210/20, 8211/22	EA	\$ 883
On-site service	Qualstar	POS7-TLS3	7x24x4 On-site service, TLS-44xx	EA	\$ 1,060
On-site service	Qualstar	POS7-TLS4	7x24x4 On-site service, 5433/66, 6430/60, 8433/66	EA	\$ 1,060
On-site service	Qualstar	POS7-TLS5	7x24x4 On-site service, 4660/120	EA	\$ 1,251

On-site service	Qualstar	POS7-TLS6	7x24x4 On-site service, 58132/264, 68120/240, 88132/264	EA	\$ 1,360
On-site service	Qualstar	POS7-TLS7	7x24x4 On-site service, 412180/360, 412300/600	EA	\$ 1,713
On-site service	Qualstar	POS7-RLS1	7x24x4 On-site service, RLS all models, incl. TeraLoader	EA	\$ 693
On-site service	Qualstar	POS7-FCO1	7x24x4 On-site service, FCO: Single Channel	EA	\$ 838
On-site service	Qualstar	POS7-FCO2	7x24x4 On-site service, FCO: Dual Channel	EA	\$ 1,314
On-site service	Qualstar	POS7-iSCSI	7x24x4 On-site service, iSCSI External Bridge	EA	\$ 838
On-site service	Qualstar	POS7-AIT3	7x24x4 On-site service, AIT3	EA	\$ 725
On-site service	Qualstar	POS7-AIT4	7x24x4 On-site service, AIT4	EA	\$ 965
On-site service	Qualstar	POS7-AIT5	7x24x4 On-site service, AIT5	EA	\$ 1,088
On-site service	Qualstar	POS7-SDLT	7x24x4 On-site service, SDLT 320, SDLT 600	EA	\$ 1,178
On-site service	Qualstar	POS7-SAIT-1	7x24x4 On-site service, SAIT-1	EA	\$ 1,178
On-site service	Qualstar	POS7-LTO	7x24x4 On-site service, LTO 2, LTO 3	EA	\$ 1,178
On-site service	Qualstar	POS7-LTO4	7x24x4 On-site service, LTO 4	EA	\$ 1,297
On-site service	Qualstar	POS7-LTO2H	7x24x4 On-site service, LTO 2 HH	EA	\$ 965
Tape library accessory	Qualstar	500983-01-0	Barcode Reader	EA	\$ 755
Tape library accessory	Qualstar	500983-05-1	Barcode Reader	EA	\$ 755
Tape library accessory	Qualstar	500983-04-4	Barcode Reader	EA	\$ 755
Cable	Qualstar	501087-01-9	Bridge Cable, Short 68 pin ext	EA	\$ 65
Cable	Qualstar	501087-02-7	Bridge Cable, Long 68 pin ext	EA	\$ 95
Cable	Qualstar	500848-28-8	Cable Kit for 42XX-HVD	EA	\$ 251

Cable	Qualstar	500848-22-1	Cable Kit for 42XX-LVD	EA	\$ 251
Cable	Qualstar	500848-29-6	Cable Kit for 44XX-HVD	EA	\$ 377
Cable	Qualstar	500848-30-4	Cable Kit for 44XX-HVD	EA	\$ 377
Cable	Qualstar	500848-23-9	Cable Kit for 44XX-LVD	EA	\$ 377
Cable	Qualstar	500848-24-7	Cable Kit for 44XX-LVD	EA	\$ 377
Cable	Qualstar	500848-32-0	Cable Kit for 46XX-HVD	EA	\$ 503
Cable	Qualstar	500848-33-8	Cable Kit for 46XX-HVD	EA	\$ 503
Cable	Qualstar	500848-26-2	Cable Kit for 46XX-LVD	EA	\$ 503
Cable	Qualstar	500848-27-0	Cable Kit for 46XX-LVD	EA	\$ 503
Cable	Qualstar	500848-17-1	Cable Kit for 412XXX-HVD	EA	\$ 856
Cable	Qualstar	500848-18-9	Cable Kit for 412XXX-HVD	EA	\$ 856
Cable	Qualstar	500848-15-5	Cable Kit for 412XXX-LVD	EA	\$ 856
Cable	Qualstar	500848-16-3	Cable Kit for 412XXX-LVD	EA	\$ 856
Cable	Qualstar	500848-41-1	Cable Kit for 42XX FCO	EA	\$ 251
Cable	Qualstar	500848-42-9	Cable Kit for 44XX FCO	EA	\$ 377
Cable	Qualstar	500848-43-7	Cable Kit for 46XXX FCO	EA	\$ 503
Cable	Qualstar	500848-44-5	Cable Kit for 412XXX FCO	EA	\$ 856
Cable	Qualstar	500848-45-2	Cable Kit for 62XX/82XX FCO	EA	\$ 251
Cable	Qualstar	500848-46-0	Cable Kit for 64XX/84XX FCO	EA	\$ 377
Cable	Qualstar	500848-47-8	Cable Kit for 68XX/88XX FCO	EA	\$ 503
Cable	Qualstar	500848-48-6	Cable Kit for 42XX-LVD	EA	\$ 251
Cable	Qualstar	500848-49-4	Cable Kit for 44XX-LVD	EA	\$ 377
Cable	Qualstar	500848-50-2	Cable Kit for 46XX-LVD	EA	\$ 503
Cable	Qualstar	500848-51-0	Cable Kit for 412XXX-LVD	EA	\$ 856
Cable	Qualstar	500848-52-8	Cable Kit for 42XX-HVD	EA	\$ 251

Cable	Qualstar	500848-53-6	Cable Kit for 44XX-HVD	EA	\$ 377
Cable	Qualstar	500848-54-4	Cable Kit for 46XX-HVD	EA	\$ 503
Cable	Qualstar	500848-55-1	Cable Kit for 412XXX-HVD	EA	\$ 856
Tape library accessory	Qualstar	500822-76-2	Carousel Motor Assy	EA	\$ 237
Tape library accessory	Qualstar	500822-68-9	Carousel Motor Assy	EA	\$ 312
Tape library accessory	Qualstar	500822-53-1	Carousel Motor Assy	EA	\$ 322
Tape library accessory	Qualstar	500617-01-4	Carousel PCBA	EA	\$ 36
Tape library accessory	Qualstar	500617-02-2	Carousel PCBA	EA	\$ 36
Tape library accessory	Qualstar	500650-01-5	Carriage Assembly-8mm	EA	\$ 2,103
Tape library accessory	Qualstar	500650-02-3	Carriage Assembly-8mm	EA	\$ 2,145
Tape library accessory	Qualstar	501196-01-8	Carriage Assembly-DLT/LTO	EA	\$ 2,534
Tape library accessory	Qualstar	500627-01-3	Carriage PCBA-4mm/8mm	EA	\$ 96
Tape library accessory	Qualstar	501147-01-1	Carriage PCBA-DLT	EA	\$ 96
Tape library accessory	Qualstar	501297-01-4	Drive Bay PCB for 6110,8111	EA	\$ 56
Tape library accessory	Qualstar	501257-01-8	Drive Bay PCB for 2X DLT/LTO	EA	\$ 124
Tape library accessory	Qualstar	501327-01-9	Drive Bay PCB for 42xx	EA	\$ 74
Tape library accessory	Qualstar	501337-01-8	Drive Bay PCB for 44xx	EA	\$ 106
Tape library accessory	Qualstar	501357-01-1	Drive Bay PCB for 46xx, 412xxx	EA	\$ 135
Tape library accessory	Qualstar	500657-01-0	Executive I PCBA	EA	\$ 1,209
Tape library accessory	Qualstar	501137-01-2	Executive II PCBA	EA	\$ 1,209
Tape library accessory	Qualstar	501387-01-3	Executive III PCBA	EA	\$ 1,209
Tape library accessory	Qualstar	501447-01-5	Executive IV PCBA	EA	\$ 1,209
Tape library accessory	Qualstar	500700-01-8	Fan Assembly (Single) TLS4000	EA	\$ 108
Tape library accessory	Qualstar	500700-02-6	Fan Assembly (Dual) 412XXX	EA	\$ 324
Tape library accessory	Qualstar	500667-01-9	Front Panel PCBA	EA	\$ 112
Tape library accessory	Qualstar	501017-01-6	HVD PCBA for Exec I, II	EA	\$ 628

Tape library accessory	Qualstar	500750-03-9	I/O Port Assembly 8mm	EA	\$ 755
Tape library accessory	Qualstar	500607-01-5	I/O Port PCBA-8mm (FRU)	EA	\$ 96
Tape library accessory	Qualstar	501227-01-1	I/O Port PCBA-DLT	EA	\$ 80
Tape library accessory	Qualstar	501227-02-9	I/O Port PCBA-LTO/SAIT	EA	\$ 80
Tape library accessory	Qualstar	500941-02-6	Opto Assembly Y Clear-8mm	EA	\$ 20
Tape library accessory	Qualstar	500941-03-4	Opto Assembly Y Clear	EA	\$ 39
Tape library accessory	Qualstar	500941-04-2	Opto Assembly Y Clear	EA	\$ 39
Tape library accessory	Qualstar	500826-02-9	Power Supply, 40W	EA	\$ 123
Tape library accessory	Qualstar	500826-08-6	Power Supply, 65W	EA	\$ 233
Tape library accessory	Qualstar	500826-12-8	Power Supply, 125W PFC	EA	\$ 241
Tape library accessory	Qualstar	500826-13-6	Power Supply, 160W PFC	EA	\$ 265
Tape library accessory	Qualstar	500189-01-4	Shuttle Assembly for AIT	EA	\$ 996
Tape library accessory	Qualstar	500189-02-2	Shuttle Assembly for DLT/SDLT	EA	\$ 1,702
Tape library accessory	Qualstar	500189-03-0	Shuttle Assembly for LTO/SAIT	EA	\$ 1,702
Tape library accessory	Qualstar	500815-01-4	Switch Bracket Assembly	EA	\$ 282
Tape library accessory	Qualstar	501307-01-1	Y Receiver PCBA	EA	\$ 60
Tape library accessory	Qualstar	510180-01-1	Carriage Assembly	EA	\$ 2,307
Tape library accessory	Qualstar	510180-12-8	Carriage Assembly	EA	\$ 2,307
Tape library accessory	Qualstar	510180-13-6	Carriage Assembly	EA	\$ 2,307
Tape library accessory	Qualstar	510180-14-4	Carriage Assembly	EA	\$ 2,307
Tape library accessory	Qualstar	510180-15-1	Carriage Assembly	EA	\$ 2,307
Tape library accessory	Qualstar	510171-01-0	Tape Storage Unit, 4X, AIT	EA	\$ 433
Tape library accessory	Qualstar	510171-02-8	Tape Storage Unit, 4X, LTO, SAIT	EA	\$ 503
Tape library accessory	Qualstar	510172-01-8	Tape Storage Array, 2x5, AIT	EA	\$ 2,982
Tape library accessory	Qualstar	510173-01-6	Tape Storage Array, 2x8, AIT	EA	\$ 3,415
Tape library accessory	Qualstar	510172-02-6	Tape Storage Array, 2x5, LTO/SDLT	EA	\$ 2,982

Tape library accessory	Qualstar	510172-03-4	Tape Storage Array, 2x6, SAIT/LTO	EA	\$ 3,264
Tape library accessory	Qualstar	510179-01-3	Bezel Assembly	EA	\$ 475
Tape library accessory	Qualstar	510179-02-1	Bezel Assembly	EA	\$ 503
Tape library accessory	Qualstar	501507-01-6	Serial Control Panel PCBA	EA	\$ 241
Tape library accessory	Qualstar	501537-01-3	Drive Bay PCBA, 4221	EA	\$ 396
Tape library accessory	Qualstar	501537-02-1	Drive Bay PCBA, 4445, 4470	EA	\$ 529
Tape library accessory	Qualstar	501537-03-9	Drive Bay PCBA. LTO/SDLT/SAIT	EA	\$ 396
Tape library accessory	Qualstar	501537-05-4	Drive Bay PCBA, 4124	EA	\$ 318
Tape library accessory	Qualstar	501537-04-7	Drive Bay PCBA, 8116	EA	\$ 318
Tape library accessory	Qualstar	501547-01-2	Executive XI PCBA	EA	\$ 463
Tape library accessory	Qualstar	501587-01-8	Door Lock PCBA	EA	\$ 22
Tape library accessory	Qualstar	501597-01-7	X-Clear Emitter PCBA	EA	\$ 24
Tape library accessory	Qualstar	501887-01-2	Sensor Master 4221, 4124	EA	\$ 122
Tape library accessory	Qualstar	501897-01-1	Sensor Slave 4221, 4124	EA	\$ 28
Tape library accessory	Qualstar	501727-01-0	Sensor Master 44xx	EA	\$ 102
Tape library accessory	Qualstar	501737-01-9	Sensor Slave 44xx	EA	\$ 48
Tape library accessory	Qualstar	501787-01-4	Sensor Master 5244, 6227, 82xx	EA	\$ 132
Tape library accessory	Qualstar	501797-01-3	Sensor Slave 5244, 6227, 82xx	EA	\$ 58
Tape library accessory	Qualstar	501867-01-4	Sensor Master 8116	EA	\$ 92
Tape library accessory	Qualstar	501877-01-3	Sensor Slave 8116	EA	\$ 34
Tape library accessory	Qualstar	501677-01-7	Drive Interface Adapter, Passive	EA	\$ 191
Tape library accessory	Qualstar	501567-01-0	IPM, SCSI	EA	\$ 503
Tape library accessory	Qualstar	510170-01-2	Power Supply 125W	EA	\$ 433
Tape library accessory	Qualstar	510170-02-0	Power Supply 250W	EA	\$ 675
Tape library accessory	Qualstar	510170-04-6	Power Supply 160W	EA	\$ 463
Tape library accessory	Qualstar	500712-01-3	Fixed Slots (RLS-4124, 4221)	EA	\$ 6

Tape media	Qualstar	646-0039-8	SDX3-100C (Min. order 5 pieces) AIT-3	EA	\$ 54
Tape media	Qualstar	510176-10-0	SDX3-100C 10 Tape Bulk Pack, AIT-3, without individual cases	EA	\$ 491
Tape media	Qualstar	646-0042-2	SDX3-100W (Min. order 5 pieces) AIT-3 WORM Tape	EA	\$ 67
Tape media	Qualstar	646-0043-0	SDX4-200C (Min. order 5 pieces) AIT-4	EA	\$ 54
Tape media	Qualstar	510176-15-9	SDX4-200C 10 Tape Bulk Pack, AIT-4, without individual cases	EA	\$ 491
Tape media	Qualstar	646-0045-5	SDX4-200W, AIT-4 WORM Tape	EA	\$ 67
Tape media	Qualstar	646-0047-1	SDX5-400C (Min. order 5 pieces) AIT-5	EA	\$ 63
Tape media	Qualstar	510176-16-7	SDX5-400C 10 Tape Bulk Pack, AIT-5, without individual cases	EA	\$ 610
Tape media	Qualstar	646-0101-6	SAIT-1 500GB (Min. order 5 pieces)	EA	\$ 137
Tape media	Qualstar	646-0103-2	SAIT-1W 500 GB (Min. order 5 pieces) WORM Tape	EA	\$ 226
Tape media	Qualstar	646-0070-3	SDLT-I (Min. order 5 pieces) SDLT 220 & 320	EA	\$ 51
Tape media	Qualstar	646-0071-1	SDLT-II (Min. order 5 pieces) SDLT 600	EA	\$ 106
Tape media	Qualstar	646-0058-8	LTO 400GB (Min. order 5 pieces) LTO-3	EA	\$ 58
Tape media	Qualstar	510176-13-4	LTO 400GB 10 Tape Bulk Pack, LTO-3	EA	\$ 579
Tape media	Qualstar	510176-14-2	LTO 400GB 50 Tape Bulk Pack, LTO-3	EA	\$ 2,879
Tape media	Qualstar	646-0060-4	LTO 3 WORM 400GB (Min. order 5 pieces)	EA	\$ 125
Tape media	Qualstar	646-0061-2	LTO 800GB (Min. order 5 pieces) LTO-4	EA	\$ 116
Tape media	Qualstar	510176-17-5	LTO 800GB 10 Tape Bulk Pack, LTO-4	EA	\$ 1,158
Tape media	Qualstar	510176-18-3	LTO 800GB 50 Tape Bulk Pack, LTO-4	EA	\$ 5,729

Tape media	Qualstar	646-0020-8	SDX-1CL AIT Cleaning Tape, AIT- 1,2,3	EA	\$ 39
Tape media	Qualstar	646-0044-8	SDX-4CL AIT-4 Cleaning Tape	EA	\$ 75
Tape media	Qualstar	646-0048-9	SDX-5CL AIT-5 Cleaning Tape	EA	\$ 92
Tape media	Qualstar	646-0102-4	SAIT1-CL Cleaning Tape	EA	\$ 217
Tape media	Qualstar	646-0040-6	SDLT Cleaning Tape	EA	\$ 72
Tape media	Qualstar	646-0054-7	LTO Cleaning Tape, Universal, works with all LTO drives	EA	\$ 87
Hard disk arrays	Nexsan	F1S-08500ADRG	SATABoySC, rackmount, iSCSI and SCSI connections, single controller, 14 bay, 3U, 512 MB cache,Configured with (8) 500GB Disks / 7200 RPM	EA	\$ 12,587
Hard disk arrays	Nexsan	F1S-08750SDRG	SATABoySC, rackmount, iSCSI and SCSI connections, single controller, 14 bay, 3U, 512 MB cache,Configured with (8) 750GB Disks / 7200 RPM	EA	\$ 14,542
Hard disk arrays	Nexsan	F1S-081000HDRG	SATABoySC, rackmount, iSCSI and SCSO connections, single controller, 14 bay, 3U, 512 MB cache, Configured with (8) 1TB / 7200 RPM	EA	\$ 16,584
Hard disk arrays	Nexsan	F1S-14500ADRG	SATABoySC, rackmount, iSCSI and SCSI connections, single controller, 14 bay, 3U, 512 MB cache,Configured with (14) 500GB Disks / 7200 RPM	EA	\$ 14,756

Hard disk arrays	Nexsan	F1S-14750SDRG	SATABoySC, rackmount, iSCSI and SCSI connections, single controller, 14 bay, 3U, 512 MB cache, Configured with (14) 750GB Disks / 7200 RPM	EA	\$ 18,177
Hard disk arrays	Nexsan	F1S-141000HDRG	SATABoySC, rackmount, iSCSI and SCSI connections, single controller, 14 bay, 3U, 512 MB cache, Configured with (14) 1TB Disks / 7200 RPM	EA	\$ 21,751
Hard disk arrays	Nexsan	F1F-08500ADRG	SATABoy, rackmount, iSCSI and Fibre connections, single controller, 14 bay, 3U, 512MB cache, Configured with (8) 500GB Disks / 7200 RPM	EA	\$ 12,781
Hard disk arrays	Nexsan	F1F-08750SDRG	SATABoy, rackmount, iSCSI and Fibre connections, single controller, 14 bay, 3U, 512MB cache, Configured with (8) 750GB Disks / 7200 RPM	EA	\$ 14,735
Hard disk arrays	Nexsan	F1F-081000HDRG	SATABoy, rackmount, iSCSI and Fibre connections, single controller, 14 bay, 3U, 512MB cache, Configured with (8) 1TB Disks / 7200 RPM	EA	\$ 16,778

Hard disk arrays	Nexsan	F1F-14500ADRG	SATABoy, rackmount, iSCSI and Fibre connections, single controller, 14 bay, 3U, 512MB cache, Configured with (14) 500GB Disks / 7200 RPM	EA	\$ 14,950
Hard disk arrays	Nexsan	F1F-14750SDRG	SATABoy, rackmount, iSCSI and Fibre connections, single controller, 14 bay, 3U, 512MB cache, Configured with (14) 750GB Disks / 7200 RPM	EA	\$ 18,370
Hard disk arrays	Nexsan	F1F-141000HDRG	SATABoy, rackmount, iSCSI and Fibre connections, single controller, 14 bay, 3U, 512MB cache, Configured with (14) 1TB Disks / 7200 RPM	EA	\$ 21,945
Controller	Nexsan	CTR-013-512	Second Fibre Controller	EA	\$ 4,669
Controller	Nexsan	CTR-015-512	Spare SCSI controller (SC model only) (8 SCSI and 2 iSCSI ports)	EA	\$ 4,360
RAM	Nexsan	F-RAM-1000	1Gb Controller Cache RAM module (this replaces the 512MB currently installed)	EA	\$ 619
RAM	Nexsan	F-RAM-2000	2Gb Controller Cache RAM module (this replaces the 512MB currently installed)	EA	\$ 1,456
Tower kit	Nexsan	F-TOWER	Tower kit	EA	\$ 1,337

Hard disk arrays	Nexsan	E1F-04500ADRG	SATABlade, rackmount, fibre connections, single controller, 8 bay, 1U, 512MB cache, Configured with (4) 500GB Disks / 7200 RPM	EA	\$ 8,165
Hard disk arrays	Nexsan	E1F-04750SDRG	SATABlade, rackmount, fibre connections, single controller, 8 bay, 1U, 512MB cache, Configured with (4) 750GB Disks / 7200 RPM	EA	\$ 9,144
Hard disk arrays	Nexsan	E1F-081000HDRG	SATABlade, rackmount, fibre connections, single controller, 8 bay, 1U, 512MB cache, Configured with (4) 1TB Disks / 7200 RPM	EA	\$ 10,165
Hard disk arrays	Nexsan	E1F-08500ADRG	SATABlade, rackmount, fibre connections, single controller, 8 bay, 1U, 512MB cache, Configured with (8) 500GB Disks / 7200 RPM	EA	\$ 9,580
Hard disk arrays	Nexsan	E1F-08750SDRG	SATABlade, rackmount, fibre connections, single controller, 8 bay, 1U, 512MB cache, Configured with (8) 750GB Disks / 7200 RPM	EA	\$ 11,534
Hard disk arrays	Nexsan	E1F-141000HDRG	SATABlade, rackmount, fibre connections, single controller, 8 bay, 1U, 512MB cache, Configured with (8) 1TB Disks / 7200 RPM	EA	\$ 13,578

RAM	Nexsan	E-RAM-1000	1Gb Controller Cache RAM module (this replaces the 512MB currently installed)	EA	\$ 619
RAM	Nexsan	E-RAM-2000	2Gb Controller Cache RAM module (this replaces the 512MB currently installed)	EA	\$ 1,456
Hard disk arrays	Nexsan	G1F-14500ADRG	SATABeast, rackmount, iSCSI and fibre connections, single controller, 42 bay, 4U, 512MB cache, Configured with (14) 500GB Disks / 7200 RPM	EA	\$ 23,416
Hard disk arrays	Nexsan	G1F-14750SDRG	SATABeast, rackmount, iSCSI and fibre connections, single controller, 42 bay, 4U, 512MB cache, Configured with (14) 750GB Disks / 7200 RPM	EA	\$ 26,837
Hard disk arrays	Nexsan	G1F-141000HDRG	SATABeast, rackmount, iSCSI and fibre connections, single controller, 42 bay, 4U, 512MB cache, Configured with (14) 1TB Disks / 7200 RPM	EA	\$ 30,411
Hard disk arrays	Nexsan	G1F-28500ADRG	SATABeast, rackmount, iSCSI and fibre connections, single controller, 42 bay, 4U, 512MB cache, Configured with (28) 500GB Disks / 7200 RPM	EA	\$ 28,252

Hard disk arrays	Nexsan	G1F-28750SDRG	SATABeast, rackmount, iSCSI and fibre connections, single controller, 42 bay, 4U, 512MB cache, Configured with (28) 750GB Disks / 7200 RPM	EA	\$ 35,174
Hard disk arrays	Nexsan	G1F-281000HDRG	SATABeast, rackmount, iSCSI and fibre connections, single controller, 42 bay, 4U, 512MB cache, Configured with (28) 1TB Disks / 7200 RPM	EA	\$ 42,242
Hard disk arrays	Nexsan	G1F-42500ADRG	SATABeast, rackmount, iSCSI and fibre connections, single controller, 42 bay, 4U, 512MB cache, Configured with (42) 500GB Disks / 7200 RPM	EA	\$ 33,100
Hard disk arrays	Nexsan	G1F-42750SDRG	SATABeast, rackmount, iSCSI and fibre connections, single controller, 42 bay, 4U, 512MB cache, Configured with (42) 750GB Disks / 7200 RPM	EA	\$ 43,362
Hard disk arrays	Nexsan	G1F-421000HDRG	SATABeast, rackmount, iSCSI and fibre connections, single controller, 42 bay, 4U, 512MB cache, Configured with (42) 1TB Disks / 7200 RPM	EA	\$ 54,085
Controller	Nexsan	CTR-014-512	Second Fibre Controller	EA	\$ 7,659

RAM	Nexsan	G-RAM-1000	1Gb Controller Cache RAM module (this replaces the 512MB currently installed)	EA	\$ 619
RAM	Nexsan	G-RAM-2000	2Gb Controller Cache RAM module (this replaces the 512MB currently installed)	EA	\$ 1,456
Hard disk drive	Nexsan	SATAE-500-A	SATABlade 500 GB Disk / 7200 RPM	EA	\$ 455
Hard disk drive	Nexsan	SATAE-750-S	SATABlade 750 GB Disk / 7200 RPM	EA	\$ 719
Hard disk drive	Nexsan	SATAE-1000-H	SATABlade 1TB Disk / 7200 RPM	EA	\$ 1,104
Hard disk drive	Nexsan	SATAF-500-A	SATABoy / SATABeast 500 GB Disk / 7200 RPM	EA	\$ 455
Hard disk drive	Nexsan	SATAF-750-S	SATABoy / SATABeast 750 GB Disk / 7200 RPM	EA	\$ 818
Hard disk drive	Nexsan	SATAF-1000-H	SATABoy / SATABeast 1TB Disk / 7200 RPM	EA	\$ 1,104
Cable	Nexsan	CBL-001-1.0M	VHDCI-VHDCI - 1 Meter cable	EA	\$ 138
Cable	Nexsan	CBL-001-2.0M	VHDCI-VHDCI - 2 Meter cable	EA	\$ 162
Cable	Nexsan	CBL-002-1.0M	VHDCI-HD68 - 1 Meter cable	EA	\$ 138
Cable	Nexsan	CBL-002-2.0M	VHDCI-HD68 - 2 Meter cable	EA	\$ 158
Cable	Nexsan	CBL-007-3.0M	Fibre Optic LC-LC Cable - 3 Meter cable	EA	\$ 198
Power supply	Nexsan	PSU-KIT-5	SATABoy power supply	EA	\$ 1,501
Power supply	Nexsan	PSU-KIT-6	SATABlade power supply	EA	\$ 888
Power supply	Nexsan	PSU-KIT-7	SATABeast power supply	EA	\$ 1,380
HBA	Nexsan	8900064-1	Fibre HBA - LSI Single Port LS17102XP-LC PCI-X Interface	EA	\$ 1,315
HBA	Nexsan	8900064-2	Fibre HBA - LSI Dual Port LS17202XP-LC PCI-X Interface	EA	\$ 2,107

On-site service	Nexsan	<i>WE-F1(F or S)xxxADRG</i>	<i>SATABoy & SATABoySC, single controller, One Year Warranty Extension</i>	EA	\$ 2,302
On-site service	Nexsan	<i>OS7x24-F1(F or S)xxxADRG</i>	<i>SATABoy & SATABoySC, single controller, 7x24x4 On-Site Service (US and Canada price, all others please call) In warranty</i>	EA	\$ 1,821
On-site service	Nexsan	<i>OS5x9-F1(F or S)xxxADRG</i>	<i>SATABoy & SATABoySC, single controller, 5x9x4 On-Site Service (US and Canada price, all others please call) In warranty</i>	EA	\$ 1,128
On-site service	Nexsan	<i>NBD-F1(F or S)xxxADRG</i>	<i>SATABoy & SATABoySC, single controller, Next business day (NBD) (US and Canada price, all others please call) In warranty</i>	EA	\$ 1,019
On-site service	Nexsan	<i>WE-F2FxxxADRG</i>	<i>SATABoy, dual controller, One Year Warranty Extension</i>	EA	\$ 2,651
On-site service	Nexsan	<i>OS7x24-F2FxxxADRG</i>	<i>SATABoy, dual controller, 7x24x4 On-Site Service (US and Canada price, all others please call) In warranty</i>	EA	\$ 2,212
On-site service	Nexsan	<i>OS5x9-F2FxxxADRG</i>	<i>SATABoy, dual controller, 5x9x4 On-Site Service (US and Canada price, all others please call) In warranty</i>	EA	\$ 1,380
On-site service	Nexsan	<i>NBD-F2FxxxADRG</i>	<i>SATABoy, dual controller, Next business day (NBD) (US and Canada price, all others please call) In warranty</i>	EA	\$ 1,237
On-site service	Nexsan	<i>WE-E1FxxxADRG</i>	<i>SATABlade, single controller, One Year Warranty Extension</i>	EA	\$ 1,847

On-site service	Nexsan	OS7x24- E1FxxxADRG	SATABlade, single controller, 7x24x4 On-Site Service (US and Canada price, all others please call) In warranty	EA	\$ 1,253
On-site service	Nexsan	OS5x9- E1FxxxADRG	SATABlade, single controller, 5x9x4 On-Site Service (US and Canada price, all others please call) In warranty	EA	\$ 782
On-site service	Nexsan	NBD-E1FxxxADRG	SATABlade, single controller, Next business day (NBD) (US and Canada price, all others please call) In warranty	EA	\$ 702
On-site service	Nexsan	WE-G1FxxxADRG	SATABeast, single controller, One Year Warranty Extension	EA	\$ 5,137
On-site service	Nexsan	OS7x24- G1FxxxADRG	SATABeast, single controller, 7x24x4 On-Site Service (US and Canada price, all others please call) In warranty	EA	\$ 4,542
On-site service	Nexsan	OS5x9- G1FxxxADRG	SATABeast, single controller, 5x9x4 On-Site Service (US and Canada price, all others please call) In warranty	EA	\$ 2,867
On-site service	Nexsan	NBD- G1FxxxADRG	SATABeast, single controller, Next business day (NBD) (US and Canada price, all others please call) In warranty	EA	\$ 2,541
On-site service	Nexsan	WE-G2FxxxADRG	SATABeast, dual controller, One Year Warranty Extension	EA	\$ 5,754
On-site service	Nexsan	OS7x24- G2FxxxADRG	SATABeast, dual controller, 7x24x4 On-Site Service (US and Canada price, all others please call) In warranty	EA	\$ 5,183

On-site service	Nexsan	OS5x9-G2FxxxADRG	SATABeast, dual controller, 5x9x4 On-Site Service (US and Canada price, all others please call) In warranty	EA	\$ 3,271
On-site service	Nexsan	NBD-G2FxxxADRG	SATABeast, dual controller, Next business day (NBD) (US and Canada price, all others please call) In warranty	EA	\$ 2,840
Hard disk arrays	Nexsan	AS-SX-11H500	Assureon SX-10, (1) Node, single or dual file writes, 30 files/second, includes NBD onsite and phone support. (1) 4TB SATABlade, includes (4) FSW agents	EA	\$ 40,592
Hard disk arrays	Nexsan	AS-SX-21H500	Assureon SX-20, (1) Node, single or dual file writes, 30 files/second, includes NBD onsite and phone support. (1) 7TB SATABoy, single controller, includes (4) FSW agents	EA	\$ 56,522
Hard disk arrays	Nexsan	AS-SX-31H500	Assureon SX-30, (1) Node, single or dual file writes, 30 files/second, includes NBD onsite and phone support. (1) 21TB SATABeast, single controller, includes (4) FSW agents	EA	\$ 129,949

Hard disk arrays	Nexsan	AS-GX2-21H500	Assureon GX2-10, (2) Node, single or dual file writes, 50 files/second, includes NBD onsite and phone support. (1) 7TB SATABoy, single controller, includes (8) FSW agents	EA	\$ 69,799
Hard disk arrays	Nexsan	AS-GX2-30H500	Assureon GX2-20, (2) Node, single or dual file writes, 50 files/second, includes NBD onsite and phone support. (1) 14TB SATABeast, single controller, includes (8) FSW agents	EA	\$ 105,981
Hard disk arrays	Nexsan	AS-GX2-31H500	Assureon GX2-20, (2) Node, single or dual file writes, 50 files/second, includes NBD onsite and phone support. (1) 21TB SATABeast, single controller, includes (8) FSW agents	EA	\$ 141,031
Hard disk arrays	Nexsan	AS-GX4-21H500	Assureon GX4-21, (4) Node, single or dual file writes, 100 files/second, includes NBD onsite and phone support. (1) 7TB SATABoy, single controller, includes (8) FSW agents	EA	\$ 100,213
Hard disk arrays	Nexsan	AS-GX4-30H500	Assureon GX4-30, (4) Node, single or dual file writes, 100 files/second, includes NBD onsite and phone support. (1) 14TB SATABeast, single controller, includes (8) FSW agents	EA	\$ 143,639

Hard disk arrays	Nexsan	AS-GX4-31H500	Assureon GX4-31, (4) Node, single or dual file writes, 100 files/second, includes NBD onsite and phone support. (1) 21TB SATABeast, single controller, includes (8) FSW agents	EA	\$ 178,352
Hard disk arrays	Nexsan	AS-GX4-32H500	Assureon GX4-32, (4) Node, single or dual file writes, 100 files/second, includes NBD onsite and phone support. (2) 21TB SATABeast, single controller, includes (16) FSW agents	EA	\$ 298,829
Hard disk arrays	Nexsan	AS-GX4-33H500	Assureon GX4-32, (4) Node, single or dual file writes, 100 files/second, includes NBD onsite and phone support. (3) 21TB SATABeast, single controller, includes (16) FSW agents	EA	\$ 416,707
Hard disk arrays	Nexsan	AS-GX4-34H500	Assureon GX4-32, (4) Node, single or dual file writes, 100 files/second, includes NBD onsite and phone support. (4) 21TB SATABeast, single controller, includes (16) FSW agents	EA	\$ 534,586
Controller	Nexsan	CTR-013-512	Duel Controller option, SATABoy based systems	EA	\$ 4,669
Controller	Nexsan	CTR-014-513	Duel Controller option, SATABeast based systems	EA	\$ 7,947
Node expansion	Nexsan	GX2-GX4	Node expansion - GX2 series to GX4 series	EA	\$ 41,055

Node expansion	Nexsan	GX4-GX8	Node expansion - GX4 series to GX8 series	EA	\$ 78,753
Database option	Nexsan	GX4-SQL	Redundant Database option	EA	\$ 8,379
Database option	Nexsan	GX4-P-SQL	Redundant Database option	EA	\$ 16,757
File system washer	Nexsan	5-PK-FSW	File System Washer (FSW) upgrade (5 Pack)	EA	\$ 2,138
SATABoy upgrade	Nexsan	AS-XXX21-30H500	SATABoy to SATABeast upgrade	EA	\$ 78,489
Rack kit	Nexsan	AS-RACK-KIT-25U	Assureon rack kit with 25U enclosure	EA	\$ 5,168
Rack kit	Nexsan	AS-RACK-KIT-42U	Assureon rack kit with 42U enclosure	EA	\$ 7,075
On-site service	Nexsan	WS7-SX-11H500	SX-10 In warranty 7x24x4 Uplift, software support	EA	\$ 850
On-site service	Nexsan	WS7-SX-21H500	SX-20 In warranty 7x24x4 Uplift, software support	EA	\$ 1,700
On-site service	Nexsan	WS7-SX-31H500	SX-30 In warranty 7x24x4 Uplift, software support	EA	\$ 4,533
On-site service	Nexsan	WH7-SX-11H500	SX-10 In warranty 7x24x4 Uplift, hardware support	EA	\$ 2,055
On-site service	Nexsan	WH7-SX-21H500	SX-20 In warranty 7x24x4 Uplift, hardware support	EA	\$ 2,654
On-site service	Nexsan	WH7-SX-31H500	SX-310 In warranty 7x24x4 Uplift, hardware support	EA	\$ 4,681
On-site service	Nexsan	WS7-GX2-21H500	GX2-10 In warranty 7x24x4 Uplift, software support	EA	\$ 1,700
On-site service	Nexsan	WS7-GX2-30H500	GX2-20 In warranty 7x24x4 Uplift, software support	EA	\$ 3,400
On-site service	Nexsan	WS7-GX2-31H500	GX2-30 In warranty 7x24x4 Uplift, software support	EA	\$ 4,533
On-site service	Nexsan	WH7-GX2-21H500	GX2-10 In warranty 7x24x4 Uplift, hardware support	EA	\$ 3,465
On-site service	Nexsan	WH7-GX2-30H500	GX2-20 In warranty 7x24x4 Uplift, hardware support	EA	\$ 4,878

On-site service	Nexsan	WH7-GX2-31H500	GX2-30 In warranty 7x24x4 Uplift, hardware support	EA	\$ 6,131
On-site service	Nexsan	WS7-GX4-21H500	GX4-21 In warranty 7x24x4 Uplift, software support	EA	\$ 1,700
On-site service	Nexsan	WS7-GX4-30H500	GX4-30 In warranty 7x24x4 Uplift, software support	EA	\$ 3,400
On-site service	Nexsan	WS7-GX4-31H500	GX4-31 In warranty 7x24x4 Uplift, software support	EA	\$ 4,533
On-site service	Nexsan	WS7-GX4-32H500	GX4-32 In warranty 7x24x4 Uplift, software support	EA	\$ 9,067
On-site service	Nexsan	WS7-GX4-33H500	GX4-33 In warranty 7x24x4 Uplift, software support	EA	\$ 13,601
On-site service	Nexsan	WS7-GX4-34H500	GX4-34 In warranty 7x24x4 Uplift, software support	EA	\$ 18,135
On-site service	Nexsan	WH7-GX4-21H500	GX4-21 In warranty 7x24x4 Uplift, hardware support	EA	\$ 4,280
On-site service	Nexsan	WH7-GX4-30H500	GX4-30 In warranty 7x24x4 Uplift, hardware support	EA	\$ 7,249
On-site service	Nexsan	WH7-GX4-31H500	GX4-31 In warranty 7x24x4 Uplift, hardware support	EA	\$ 8,279
On-site service	Nexsan	WH7-GX4-32H500	GX4-32 In warranty 7x24x4 Uplift, hardware support	EA	\$ 13,153
On-site service	Nexsan	WH7-GX4-33H500	GX4-33 In warranty 7x24x4 Uplift, hardware support	EA	\$ 17,875
On-site service	Nexsan	WH7-GX4-34H500	GX4-34 In warranty 7x24x4 Uplift, hardware support	EA	\$ 22,596
On-site service	Nexsan	PS7-SX-11H500	SX-10 Post warranty 7x24x4 software support	EA	\$ 1,232
On-site service	Nexsan	PS7-SX-21H500	SX-20 Post warranty 7x24x4 software support	EA	\$ 2,465
On-site service	Nexsan	PS7-SX-31H500	SX-30 Post warranty 7x24x4 software support	EA	\$ 6,573
On-site service	Nexsan	PH7-SX-11H500	SX-10 Post warranty 7x24x4 hardware support	EA	\$ 2,980

On-site service	Nexsan	PH7-SX-21H500	SX-20 Post warranty 7x24x4 hardware support	EA	\$ 3,849
On-site service	Nexsan	PH7-SX-31H500	SX-30 Post warranty 7x24x4 hardware support	EA	\$ 6,788
On-site service	Nexsan	PS7-GX2-21H500	GX2-10 Post warranty 7x24x4 software support	EA	\$ 2,465
On-site service	Nexsan	PS7-GX2-30H500	GX2-20 Post warranty 7x24x4 software support	EA	\$ 4,930
On-site service	Nexsan	PS7-GX2-31H500	GX2-30 Post warranty 7x24x4 software support	EA	\$ 6,573
On-site service	Nexsan	PH7-GX2-21H500	GX2-10 Post warranty 7x24x4 hardware support	EA	\$ 5,025
On-site service	Nexsan	PH7-GX2-30H500	GX2-20 Post warranty 7x24x4 hardware support	EA	\$ 7,073
On-site service	Nexsan	PH7-GX2-31H500	GX2-30 Post warranty 7x24x4 hardware support	EA	\$ 8,890
On-site service	Nexsan	PS7-GX4-21H500	GX4-21 Post warranty 7x24x4 software support	EA	\$ 2,465
On-site service	Nexsan	PS7-GX4-30H500	GX4-30 Post warranty 7x24x4 software support	EA	\$ 4,930
On-site service	Nexsan	PS7-GX4-31H500	GX4-31 Post warranty 7x24x4 software support	EA	\$ 6,573
On-site service	Nexsan	PS7-GX4-32H500	GX4-32 Post warranty 7x24x4 software support	EA	\$ 13,147
On-site service	Nexsan	PS7-GX4-33H500	GX4-33 Post warranty 7x24x4 software support	EA	\$ 19,721
On-site service	Nexsan	PS7-GX4-34H500	GX4-34 Post warranty 7x24x4 software support	EA	\$ 26,295
On-site service	Nexsan	PH7-GX4-21H500	GX4-21 Post warranty 7x24x4 hardware support	EA	\$ 6,207
On-site service	Nexsan	PH7-GX4-30H500	GX4-30 Post warranty 7x24x4 hardware support	EA	\$ 10,512
On-site service	Nexsan	PH7-GX4-31H500	GX4-31 Post warranty 7x24x4 hardware support	EA	\$ 12,005

On-site service	Nexsan	PH7-GX4-32H500	GX4-32 Post warranty 7x24x4 hardware support	EA	\$ 19,073
On-site service	Nexsan	PH7-GX4-33H500	GX4-33 Post warranty 7x24x4 hardware support	EA	\$ 25,918
On-site service	Nexsan	PH7-GX4-34H500	GX4-34 Post warranty 7x24x4 hardware support	EA	\$ 32,764
On-site service	Nexsan	PSN-SX-11H500	SX-10 Post warranty NBD software support	EA	\$ 935
On-site service	Nexsan	PSN-SX-21H500	SX-20 Post warranty NBD software support	EA	\$ 1,870
On-site service	Nexsan	PSN-SX-31H500	SX-30 Post warranty NBD software support	EA	\$ 4,987
On-site service	Nexsan	PHN-SX-11H500	SX-10 Post warranty NBD hardware support	EA	\$ 2,260
On-site service	Nexsan	PHN-SX-21H501	SX-20 Post warranty NBD hardware support	EA	\$ 2,920
On-site service	Nexsan	PHN-SX-31H502	SX-30 Post warranty NBD hardware support	EA	\$ 5,150
On-site service	Nexsan	PSN-GX2-21H500	GX2-10 Post warranty NBD software support	EA	\$ 1,870
On-site service	Nexsan	PSN-GX2-30H500	GX2-20 Post warranty NBD software support	EA	\$ 3,740
On-site service	Nexsan	PSN-GX2-31H500	GX2-30 Post warranty NBD software support	EA	\$ 4,987
On-site service	Nexsan	PHN-GX2-21H500	GX2-10 Post warranty NBD hardware support	EA	\$ 3,812
On-site service	Nexsan	PHN-GX2-30H500	GX2-20 Post warranty NBD hardware support	EA	\$ 5,366
On-site service	Nexsan	PHN-GX2-31H500	GX2-30 Post warranty NBD hardware support	EA	\$ 6,744
On-site service	Nexsan	PSN-GX4-21H500	GX4-21 Post warranty NBD software support	EA	\$ 1,870
On-site service	Nexsan	PSN-GX4-30H500	GX4-30 Post warranty NBD software support	EA	\$ 3,740

On-site service	Nexsan	PSN-GX4-31H500	GX4-31 Post warranty NBD software support	EA	\$ 4,987
On-site service	Nexsan	PSN-GX4-32H500	GX4-32 Post warranty NBD software support	EA	\$ 9,974
On-site service	Nexsan	PSN-GX4-33H500	GX4-33 Post warranty NBD software support	EA	\$ 14,961
On-site service	Nexsan	PSN-GX4-34H500	GX4-34 Post warranty NBD software support	EA	\$ 19,948
On-site service	Nexsan	PHN-GX4-21H500	GX4-21 Post warranty NBD hardware support	EA	\$ 4,708
On-site service	Nexsan	PHN-GX4-30H500	GX4-30 Post warranty NBD hardware support	EA	\$ 7,974
On-site service	Nexsan	PHN-GX4-31H500	GX4-31 Post warranty NBD hardware support	EA	\$ 9,107
On-site service	Nexsan	PHN-GX4-32H500	GX4-32 Post warranty NBD hardware support	EA	\$ 14,469
On-site service	Nexsan	PHN-GX4-33H500	GX4-33 Post warranty NBD hardware support	EA	\$ 19,662
On-site service	Nexsan	PHN-GX4-34H500	GX4-34 Post warranty NBD hardware support	EA	\$ 24,855