



STATE OF OHIO  
DEPARTMENT OF ADMINISTRATIVE SERVICES  
GENERAL SERVICES DIVISION  
OFFICE OF PROCUREMENT FROM COMMUNITY REHABILITATION PROGRAMS  
4200 SURFACE ROAD, COLUMBUS, OH 43228-1395

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Eff. Date: 01/15/16  
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OPCRP PRICE SCHEDULE

ITEM NUMBER	ITEM	PRICE PER (SEE BELOW)
29288	Live Agent Call Handling	Year 1: \$1.10 / Occurrence
29289	Line Charge	Year 1: \$0.05 / Occurrence

Year 1: 01/15/16 – 06/30/16

Submit Invoices to:  
Ohio Department of Taxation  
4485 Northland Ridge Blvd.  
Columbus, OH 43224