



STATE OF OHIO
DEPARTMENT OF ADMINISTRATIVE SERVICES
GENERAL SERVICES DIVISION
OFFICE OF PROCUREMENT FROM COMMUNITY REHABILITATION PROGRAMS
4200 SURFACE ROAD, COLUMBUS, OH 43228-1395

Index No.: SOS701
Eff. Date: 08/01/16
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OPCRP PRICE SCHEDULE

ITEM NUMBER	ITEM	PRICE PER (SEE BELOW)
29198	Live Agent Call Handling	Year 1a: \$1.05 / Occurrence Year 2: \$1.05 / Occurrence
29197	Automated Call Handling	Year 1a: \$0.25 / Occurrence Year 2: \$0.25 / Occurrence
29196	Call Center Translation Services	Year 1a: \$3.25 / Occurrence Year 2: \$3.25 / Occurrence
29195	Account Maintenance	Year 1a: \$750 / Month Year 2: \$750 / Month
29899	Line Charge	Year 1b: \$0.05 / Occurrence Year 2: \$0.05 / Occurrence

Year 1a: 12/01/15 – 11/30/16
Year 1b: 08/01/16 – 11/30/16
Year 2: 12/01/16 – 11/30/17

Submit Invoices to:
Ohio Secretary of State
180 East Broad Street, 16th Floor
Columbus, OH 43215