

## KNOWiNK Electronic Poll Book pricing framework

### Section 1.

This section will contain information to assist Contract users in the designing of a county-wide solution and comparison of Vendors.

#### Definition of a location / precinct:

The KNOWiNK Ohio Certified Poll Pad is designed to work in either single precinct mode or multi precinct polling location environments, including county-wide voter centers (when approved). When assigned to a specific poll location or precinct the County's entire voter database can be held on the device Poll Pad with restrictions on processing out of precinct voters.

We will work with the county to quantify the number of units that best meet your needs, taking into consideration precinct/polling location size, historical turnout, type of voting equipment, and other factors.

#### Required vs. optional items

All required items are included in the Poll Pad unit price listed in section 2.

Optional Items, including hardware to supplement in-office connectivity are listed in section 4

#### Site requirements

In-office Internet connectivity with minimum throughput 10 mb download speed. WiFi environment, we recommend the CISCO Meraki MR series wireless access point. The configuration of the WiFi environment will be determined during the site analysis.

#### Disaster recovery / backup information

No additional disaster recovery /backup appliance is required. Poll Pads are designed with redundant backup features, included internal, encrypted logging, Poll Pad to Poll Pad syncing within the polling location, and printing paper reports using the high speed printer. Central Command is hosted in a cloud server environment with multiple redundant backup protocols including multiple, geographically distant, locations.

#### Software licensing information

Apple includes, at no additional charge, iOS operating system & security updates as a part of the hardware purchase over the life of the product.

The Poll Pad application license includes a three-year term. Pricing is outlined in Section 2.

Section 2.

This section will contain individual item pricing of vendor products and services that make up a county wide solution.

Ohio Poll Pad with Printer

Includes: iPad Air, Printer, Transport Case, Stand,  
Mag Stripe Reader, Stylus (2), Software License, & Central Command  
Data Management Suite, MDM, Configuration & Shipping \$1,300

Ohio Poll Pad without Printer\*

Includes: iPad Air, Transport Case, Stand,  
Stylus (2), Software License, & Central Command  
Data Management Suite, MDM, Configuration & Shipping \$1,050

Annual software license - Years 2 & 3, includes application license,  
software updates & Central Command Data Management Suite \$125/unit/year

\*Certain jurisdictions may not require a printer for each poll pad. As outlined in section 1, we will develop a customized installation of Poll Pad that best meets your specific election needs.

### Section 3.

This section will contain all included services provided and required by Contract.

Site survey analysis – Includes survey of current site conditions and recommendations from our library of best practices

Training – Includes our customized Train-the-Trainer materials, staff training, unlimited telephone support, access to our online KNOWledgebase and Support Desk, and in-person leading of two poll worker classes

Warranties – The Apple iPad includes a one-year warranty on the hardware; the Star Micronics printer includes a three-year warranty on hardware.

Integration services – Transfer of voter data, voter credit, signature files and post election reporting included in software licensing cost

Pre-election services – On-site training and setup support for initial election, included in initial purchase

Election day services – Regional in-state support, telephone call center and on-line support provided on election day starting one hour before the polls open and one hour after the polls close

Post-election day services – Includes support to assist in posting voter credit and signature files along with support to meet your specific audit and reporting needs.

#### Section 4.

This section will contain optional services and components that a customer may acquire as part of this Contract.

#### Extended warranties –

Apple Care is available for \$99 per unit and provides two (2) additional years of hardware warranty and two incidents of accidental damage.

#### Optional equipment not listed in Section 2 above

External battery base - \$90 each

TSX Voter Access Card Encoder \$110 each. If using the encoder module, one (1) encoder is required for each Poll Pad deployed.

iSync Drive – \$40/each A proprietary USB/Lightning flash drive for data migration including initial data loading, supplemental updates, and data exporting.

Poll worker Management Module using Central Command \$1,000 per year

Printer Paper – \$3 per roll or \$125 per case (50 rolls/case). Paper is a non-proprietary format and may be purchased at most office supply stores or ordered from online suppliers

CISCO Meraki Wireless Access Points, (installed in Election Board office)  
Model & Price, including configuration and installation by KNOWiNK staff:

MR18 - \$1,700 (including 3-year license)

MR 26 - \$2,200 (including 3-year license)

MR 42 - \$2,500 (including 3-year license)

Caching Appliance - \$2,680 (including 3-year license)

#### Integration services –

No additional customized integration services are required as a part of the contract. KNOWiNK's solution already includes tested integration templates for DIMS, PowerProfile, Sequoia, & Triad voter registration systems using each application's default electronic poll book export and import standards.