

SECTION I

DEFINITIONS, REQUIREMENTS AND RECOMMENDATIONS

DEFINITION OF A LOCATION / PRECINCT

A location is a physical voting location, i.e. polling place, vote center, etc. A location can be a single precinct, or multiple precincts combined into one polling place or voting center. Our application supports

ES&S defines a precinct as an election administration division corresponding to a contiguous geographic area that is the basis for determining which contests and issues the voters legally residing in that area are eligible to vote on. The ES&S electronic poll book uses this definition and the data contained in a jurisdiction's voter registration database to ensure voters are receiving the correct ballot style in any given election.

REQUIRED VS. OPTIONAL ITEMS

The required components for the ES&S electronic poll book are as follows:

- ✔ ExpressPoll Tablet with Barcode Scanning, Signature Capture, and Bluetooth Printer Interface.
 - Price includes Poll Book Stand, Tablet Protector Sleeve, Stylus with Tether, Micro-SD Card w/SD Adapter, 16GB Thumb Drive, USB Dongle, USB Power Cable, Carrying Case, Loading of Software on the Unit, and Shipping and Handling
- ✔ Programming and Data Conversion Software Training
 - Required only if County is licensing the ES&S Data Conversion Software
- ✔ EZRoster Software Training
 - Note: Counties may join together to receive regional training at the event price. Class size is limited to 20 participants.
- ✔ ExpressPoll Software License and Maintenance and Support through December 2018
- ✔ Data Conversion Software License and Maintenance and Support
 - Required only if County licenses the ES&S Data Conversion Software

REFER TO SECTION 4 TO SEE ALL OPTIONAL HARDWARE, SOFTWARE & SERVICES

SITE REQUIREMENTS

Access to AC power – the ExpressPoll will run on battery power, but the recommended configuration has the units plugged in to a power supply during the voting period.

DISASTER RECOVERY / BACKUP INFORMATION

The ExpressPoll Electronic Poll Book offers “redundant” data storage for backup security, ensuring that voter validation information can be retrieved following each election. Voter validation data is stored in solid-state internal memory and on a micro-SD card installed in the tablet. If one of these storage areas experiences an issue, data can be easily retrieved from the other data storage location.

SOFTWARE LICENSING INFORMATION

ES&S’ software license, maintenance and support is provided both during the warranty period and thereafter so long as the County maintains a software license, maintenance and support agreement with ES&S. Upgrades, new releases and maintenance patches for ES&S’ proprietary software will be provided without additional charge, assuming the County has paid all annual software license fees.

In addition, ES&S’ software license, maintenance and support provides the County with access to ES&S help desk support. ES&S’ help desk is available to the County to answer any questions or issues which may arise with ES&S’ proprietary software.

ES&S’ help desk support is available from 7:00 a.m. (CST) to 7:00 p.m. (CST) Monday through Friday excluding government holidays. As always, ES&S’ help desk support is available twenty (24) hours a day, seven (7) days a week during election critical times which may be mutually agreed upon by the parties.

VENDOR RECOMMENDATIONS

- Control lines at the check-in station by estimating no more than 900 registered voters per electronic poll book
- Ensure poll book system is certified by the Ohio Secretary of State’s office
- Implement and manage the system according to legislative/state requirements, as well as following vendor’s standard operating procedures
- Communicate early and often with the vendor of choice
- Consider consultative services with the vendor to ensure the most applicable and streamlined configuration to meet the County’s needs.

SECTION 2

LINE ITEM PRICING

Description	UOM	Unit Price	Required/Optional
Hardware:			
ExpressPoll Tablet with Barcode Scanning, Signature Capture, and Bluetooth Printer Interface. Price includes Poll Book Stand, Tablet Protector Sleeve, Stylus with Tether, Micro-SD Card w/SD Adapter, 16GB Thumb Drive, USB Dongle, USB Power Cable, Carrying Case, Loading of Software on the Unit, and Shipping and Handling. Note: Unit Price includes all licensing necessary to own and operate legally the pollbook system (hardware, software, firmware, and peripherals) through the end of 2018.	Each	\$1,083.00	Required
ExpressPoll Tablet Hardware Only - Two (2) Year Extended Warranty Note: Customer must purchase the extended warranty within 30 days after the receipt of the poll book tablet.	Each	\$147.50	Optional
Mag-Stripe Reader. USB Driven. No Battery Required	Each	\$62.00	Optional
MY3 Bluetooth Capable Printer with Power Supply/Cord, USB Cable, Paper Roll, and Battery Backup	Each	\$412.00	Optional
DYMO 450 Turbo Printer with Power Supply/Cord and USB Cable	Each	\$131.00	Optional
MY3 Printer Battery Charging Station (4 printer units charged simultaneously)	Each	\$190.00	Optional
MY3 Printer Paper Roll	Each	\$3.45	Optional
DYMO White Labels (2.125" x 4") - 220 Labels per Roll	Each	\$14.40	Optional
DYMO Thermal Paper Rolls - 300 ft	Each	\$6.80	Optional
Portable 150n 3G Router for Wireless LAN (For devices in one location to communicate with one another)	Each	\$46.00	Optional
4-Port USB Hub (Required if using any peripheral item)	Each	\$18.00	Optional

Description	UOM	Unit Price	Required/Optional
SmartCard Reader/Writer	Each	\$18.00	Optional
Anti-Glare Screen Protector	Each	\$10.65	Optional
Power Strip	Each	\$31.25	Optional
Micro SD Card Security Seal	Each	\$0.35	Optional
Touch Screen Cleaning Kit	Each	\$7.25	Optional
Anthro Charging Cart 40 with PLB Cable USB, Dual Adapter	Each	\$2,068.25	Optional
Anthro Charging Cabinet 20 with PLB Cable USB, Dual Adapter	Each	\$974.75	Optional
Voter Activated PEB	Each	\$72.50	Optional
PEB Reader/Writer	Each	\$136.25	Optional
ID Placement Mat	Each	\$11.25	Optional
PLB Case Plastic Single - Turbo	Each	\$76.30	Optional
Software:			
Programming and Data Conversion Software License. Allows Customer to Independently Configure Screens, Design Workflow, and Perform Data Conversion of VR Records. (Includes one-time Programming and Data Conversion Services by ES&S.)	License	\$4,650.00	Optional
Implementation Services:			
On-Site Equipment Configuration and Integration (per Unit)	Per Unit	\$50.00	Optional but Highly Recommended
Project Management - Initial Kick-Off and Process Consultation	Day	\$1,575.00	Optional
Project Management	Day	\$1,575.00	Optional
On-Site Support (3 Consecutive Days)	Event	\$4,125.00	Optional



Description	UOM	Unit Price	Required/Optional
Programming and Data Conversion Software Training Note: Counties may join together to receive regional training at the event price. Class size is limited to 20 participants.	Event	\$1,575.00	Required If Licensing Data Conversion Software
EZRoster Software Training Note: Counties may join together to receive regional training at the event price. Class size is limited to 20 participants.	Event	\$1,575.00	Required
Programming and Data Conversion Fees (Per Election if Performed by ES&S):			
ES&S Voter Registration System Customer (DIMS, PowerProfile, or MegaProfile Software)			
Set-Up/Configuration Fee Includes Data Analysis, Delivery of Sample Data, and Delivery of Final Data Configuration File Customization - Screen Customization - Options Setting Testing/Validation - Validation of Final Record Counts - Baseline Validation of Application Workflows & Active Functions - Testing of Special Configuration or Customer Options	Per Election	\$500.00	NOT Required if Licensing Data Conversion Software
Processing Fee Per Registered Voter	Per RV	\$0.0125	NOT Required if Licensing Data Conversion Software
Signature File Processing	Per RV	\$0.0050	NOT Required if Licensing Data Conversion Software
Voter Images Processing	Per RV	\$0.0050	NOT Required if Licensing Data Conversion Software
Poll Book Database Update (fee per update)	Per Update	\$225.00	NOT Required if Licensing Data Conversion Software



Description	UOM	Unit Price	Required/Optional
Post-Election Voter History Update (fee per update)	Per Update	\$225.00	NOT Required if Licensing Data Conversion Software
Custom Report Creation	N/A	Per Quote	Optional
Custom VR Voter History Import File Creation	Each	\$300.00	NOT Required if Licensing Data Conversion Software
Reconversion Fee	Each	\$250.00	NOT Required if Licensing Data Conversion Software
Poll Book Screen Revision	Each	\$125.00	NOT Required if Licensing Data Conversion Software
Poll Location Map Display	Each	\$150.00	NOT Required if Licensing Data Conversion Software
Custom Conversion per Hour	Hour	\$150.00	Optional
NON-ES&S Voter Registration System Customer			
Set-Up/Configuration Fee Includes Data Analysis, Delivery of Sample Data, and Delivery of Final Data Configuration File Customization - Screen Customization - Options Setting Testing/Validation - Validation of Final Record Counts - Baseline Validation of Application Workflows & Active Functions - Testing of Special Configuration or Customer Options	Per Election	\$750.00	NOT Required if Licensing Data Conversion Software
Processing Fee Per Registered Voter	Per RV	\$0.0225	NOT Required if Licensing Data Conversion Software



Description	UOM	Unit Price	Required/Optional
Signature File Processing	Per RV	\$0.0050	NOT Required if Licensing Data Conversion Software
Voter Images Processing	Per RV	\$0.0050	NOT Required if Licensing Data Conversion Software
Pollbook Database Update (fee per update)	Per Update	\$225.00	NOT Required if Licensing Data Conversion Software
Voter History Update (fee per update)	Per Update	\$225.00	NOT Required if Licensing Data Conversion Software
Custom Report Generation	N/A	Per Quote	Optional
Custom VR Voter History Import File Creation	Each	\$300.00	NOT Required if Licensing Data Conversion Software
Reconversion Fee	Each	\$250.00	NOT Required if Licensing Data Conversion Software
Pollbook Screen Revision	Each	\$125.00	NOT Required if Licensing Data Conversion Software
Poll Location Map Display	Each	\$150.00	NOT Required if Licensing Data Conversion Software
Custom Conversion per Hour	Hour	\$150.00	Optional
Post-Warranty Maintenance and Support (Beginning Upon Expiration of the Initial Warranty Period):			
PollBook Software:			
ExpressPoll Software License and Maintenance and Support Fee - 1st Post Warranty Year	Per Unit	\$99.00	Required



Description	UOM	Unit Price	Required/Optional
Software:			
Data Conversion Software License and Maintenance and Support Fee - 1st Post Warranty Year	License	\$4,650.00	Required



SECTION 3

SERVICES PROVIDED AS PART OF THE CONTRACT

SITE SURVEY ANALYSIS

ES&S is available to assist the County with site survey analysis. This is an optional service, which can be found in Section 2 under the line item titled, Project Management.

TRAINING

ES&S offers the following options for training on our ExpressPoll tablet.

EZROSTER SOFTWARE TRAINING

This course is intended for Election officials. An ES&S certified trainer will come onsite to deliver hands on training. Training can be delivered to up to 20 participants. Topics for this course include:

- ✔ An in-depth overview of the ExpressPoll tablet's features and functions
- ✔ Pre-Election Day preparation requirements
- ✔ Election Day operations and troubleshooting
- ✔ System audit capabilities

DATA CONVERSION SOFTWARE TRAINING

This course is intended for poll workers. An ES&S certified trainer will come onsite to deliver training on Election Day functionality of our ExpressPoll tablet. This course can be delivered to up to 20 participants.

WARRANTIES

ES&S will provide a warranty on the poll book equipment and ES&S proprietary software, enabling the County to own and legally operate the poll book system (hardware, software, firmware, and peripherals) through the end of 2018.

Such warranty provides that ES&S will repair or replace any component of the poll book equipment or software which, while under normal use and service, (a) fails to perform in accordance with its documentation in all material respects, or (b) is defective in material or workmanship.

INTEGRATION SERVICES

ES&S has developed our data conversion software to interface with the voter registration systems used in jurisdictions where thousands of ExpressPoll devices are installed throughout the country. As part of our solution, ES&S will build a custom VRConnector interface to use with our data conversion software application to import election and voter data and transform it into the appropriate format for use with the ExpressPoll electronic poll book. We also will design this VRConnector to export voter history from the data conversion software in a format that can be easily uploaded to the Election Commission's voter registration system.

ES&S has designed the ExpressPoll system to interface with many different voter registration systems, including competitor's systems and statewide systems. Our experience with voter registration systems is unrivaled. As a company we maintain and support customers on four different voter registration systems containing more than 55 million voters. We are extremely confident we can successfully interface with the County's voter registration system.

PRE-ELECTION SERVICES

For each election, data from the County's voter registration and tabulation systems will need to be acquired, imported, and configured for loading to the electronic poll books. Overall, these functions are simple and can be completed by ES&S or trained County staff with intermediate computing skills.

Following the data configuration, pre-election testing should be completed on the electronic poll book units. The user interface has been designed to simplify the user experience, meaning that poll book testing and operations can both be completed by individuals with minimal technical skills.

ES&S is available via phone or on-site support to assist the County with any pre-election services they may require. This includes (some items are fee-based), but is not limited to:

- ⊕ Data conversion services (translating VR data for use on the poll book)
- ⊕ Logic and Accuracy testing
- ⊕ Training

ELECTION DAY SERVICES

ES&S has a proven knowledge transfer approach to successfully position the County to be self-supporting. From pre-election to post-election processing, our experience will ensure that your staff has the smoothest rollout possible of your new electronic poll book technology.

ES&S can provide on-site hardware and software support as well as remote support for any election event. ES&S roving technicians can be deployed to help with poll opening, processing, and closing. After the election, the ES&S Project Manager will work with the County to conduct post-election processes and lessons-learned meetings.

One important element of our proposed ExpressPoll-solution is the very strong partnership we will establish with the County. Although we anticipate a smooth and efficient transition, we know there will be times when we will need to work together to quickly and efficiently address and resolve issues. To provide the support you need, ES&S offers a solid technical service approach backed by our highly trained, project management team that's well versed in elections.

- ✔ **Project manager.** During implementation, your Project Manager operates as a single point of contact. This person is accountable for coordinating all of your implementation and election requirements.
- ✔ **Summary of support channels.** ES&S offers multiple support channels to assist customers with issues and concerns ranging from simple "how-to" questions to complex functional inquiries.
- ✔ **Issue resolution.** The ES&S Help Desk operates out of our corporate headquarters in Omaha, Nebraska. During non-election periods, the Help Desk operates from 7 a.m. to 7 p.m. Central Time, Monday through Friday.

During our hours of operation, the ES&S hardware and software technicians are immediately available to the county through any of our available support channels (toll-free phone, email, and fax) to resolve an issue, whether it is urgent or just a bit of clarification needed. Issues are tracked by our technical help desk representatives using TeamTrack, our third-party issues tracking software.

During peak election periods, ES&S makes every effort to respond and resolve an issue within a time frame intended to minimize the impact of the issue on the preparation for, or conduct of, the election. During Election Day activities, our Omaha Help Desk is staffed on an extended hour schedule to meet the various poll open and closing times for our customers across the United States. During the General Election, ES&S augments our technical support team to further guarantee that your issue will receive an immediate response when you contact the Help Desk.

Help Desk

ES&S employs a diverse team of account managers, software/network specialists, and service technicians who support service requirements by toll-free phone support, email, and fax.

- ✔ Toll-free phone support. Our dedicated toll-free customer support telephone number is 877-ESS-VOTE (877-377-8683). The support line is open 24 hours a day and representatives monitor this dedicated line from 7 a.m. to 7 p.m. Central Time, Monday through Friday.
- ✔ Email support. Customers can communicate directly with specialized ES&S support and technical representatives by using the addresses included in the chart on this page.
- ✔ Fax support. Facsimile support is available at our corporate headquarters at (402) 593-8107. Customer requests or inquiries arriving at this number are distributed to the appropriate office within ES&S for immediate response.

POST-ELECTION DAY SERVICES

The ExpressPoll system timestamps, logs, and records all activities, including poll opening, poll closing, and other critical election events such as issuing a ballot to a voter. These activities are stored in the system audit log for later retrieval and review. This log is redundantly stored on the tablet, and on a removable microSD memory card.

If the County chooses, ES&S will provide services after the election to analyze the logs and provide reports. This is an optional service provided for a fee.

SECTION 4

OPTIONAL HARDWARE, SOFTWARE AND SERVICES

ExpressPoll Tablet Hardware Only - Two (2) Year Extended Warranty Note: Customer must purchase the extended warranty within 30 days after the receipt of the poll book tablet.
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Processing Fee Per Registered Voter
Signature File Processing
Voter Images Processing
Poll Book Database Update (fee per update)
Post-Election Voter History Update (fee per update)
Custom Report Creation
Custom VR Voter History Import File Creation
Reconversion Fee
Poll Book Screen Revision
Poll Location Map Display
Custom Conversion per Hour



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