



STATE OF OHIO  
DEPARTMENT OF ADMINISTRATIVE SERVICES  
GENERAL SERVICES DIVISION  
OFFICE OF PROCUREMENT SERVICES  
4200 SURFACE ROAD, COLUMBUS, OH 43228-1395

MANDATORY USE CONTRACT FOR: Electronic Poll Books

CONTRACT No.: RS900816

EFFECTIVE DATES: 09/11/15 to 06/30/17

The Department of Administrative Services has accepted bids submitted in response to Invitation to Bid No. RS900816 that opened on 08/24/15. The evaluation of the bid response(s) has been completed. The bidder(s) listed herein have been determined to be the responsive and responsible bidder(s) and have been awarded a contract for the items(s) listed. The respective bid response, including the [Terms and Conditions for Bidding, Standard Contract Terms and Conditions, and Supplemental Contract Terms and Conditions](#) (Revised 10/2013), special contract terms & conditions, any bid addenda, specifications, pricing schedules and any attachments incorporated by reference and accepted by DAS become a part of this Contract.

This Contract is effective beginning and ending on the dates noted above unless, prior to the expiration date, the Contract is renewed, terminated or cancelled in accordance with the Contract Terms and Conditions.

This Contract is available to all State Agencies, State institutions of higher education and properly registered members of the Cooperative Purchasing Program of the Department of Administrative Services, as applicable.

Agencies are eligible to make purchases of the listed supplies and/or services in any amount and at any time as determined by the agency. The State makes no representation or guarantee that agencies will purchase the volume of supplies and/or services as advertised in the Invitation to Bid.

This Contract and any Amendments thereto are available from the DAS Web site at the following address:

<http://www.ohio.gov/procure>

Signed: \_\_\_\_\_  
Robert Blair, Director Date

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## **SPECIAL CONTRACT TERMS AND CONDITIONS**

**AMENDMENTS TO CONTRACT TERMS AND CONDITIONS:** The following Amendments to the Contract Terms and Conditions do hereby become a part hereof. In the event that an amendment conflicts with the Contract Terms and Conditions, the Amendment will prevail.

**CERTIFIED VENDORS:** The only vendors that may Bid and be awarded a Contract are those certified by the Ohio Secretary of State as a vendor providing an Electronic Poll Book solution.

**MULTIPLE AWARD CONTRACT:** This bid is issued to establish a Multiple Award Contract (MAC). A MAC is a contract made with more than one supplier of the same or similar types of supplies or services at varying prices for delivery within the same geographic area. The state's obligations under a MAC are subject to the Ohio Controlling Board's continuing authorization to use the MAC program authorizing the use of Multiple Award Contracts.

**CONTRACT AWARD:** The contract will be awarded to all Electronic Poll Book vendors certified by the Ohio Secretary of State found to be responsive and responsible. Failure to provide all required items may result in the bidder being deemed non responsive.

**NEWLY CERTIFIED VENDORS OR PRODUCTS:** If the Ohio Secretary of State certifies new vendors and/or products, they may be added to the Contract by Contract amendment.

**FIXED-PRICE WITH ECONOMIC ADJUSTMENT:** The contract prices(s) will remain firm for the first twelve (12) months duration of the contract. Thereafter, the Contractor may submit a request to increase their price(s) to be effective thirty (30) calendar days after acceptance by DAS. No price adjustment will be permitted prior to the effective date of the increase received by the Contractor from his suppliers, or on purchase orders that are already being processed, or on purchase orders that have been filled and are awaiting shipment. If the Contractor receives orders requiring quarterly delivery, the increase will apply to all deliveries made after the effective date of the price increase.

The price increase must be supported by a general price increase in the cost of the finished supplies, due to increases in the cost of raw materials, labor, freight, Workers' Compensation and/or Unemployment Insurance, etc. Detailed documentation, to include a comparison list of the contract items and proposed price increases, must be submitted to support the requested increase. Supportive documentation should include, but is not limited to: copies of the old and the current price lists or similar documents which indicate the original base cost of the product to the Contractor and the corresponding increase, and/or copies of correspondence sent by the Contractor's supplier on the supplier's letterhead, which contain the above price information and explains the source of the increase in such areas as raw materials, freight, fuel or labor, etc.

Should there be a decrease in the cost of the finished product due to a general decline in the market or some other factor, the Contractor is responsible to notify DAS immediately. The price decrease adjustment will be incorporated into the contract and will be effective on all purchase orders issued after the effective date of the decrease. If the price decrease is a temporary decrease, such should be noted on the invoice. In the event that the temporary decrease is revoked, the contract pricing will be returned to the pricing in effect prior to the temporary decrease. For quarterly deliveries, any decrease will be applied to deliveries made after the effective date of the decrease. Failure to comply with this provision will be considered as a default and will be subject to Provision I.C. "Termination/Suspension" and Provision II. of the "Contract Remedies:" of the "Standard Contract Terms and Conditions".

**COOPERATIVE PURCHASING CONTRACT (CO-OP):** This Contract may be relied upon by Ohio institutions of higher education and Ohio political subdivisions. Ohio political subdivisions include any county, township, municipal corporation, school district, conservancy district, township park district, park district created under Chapter 1545 of the Revised Code, regional transit authority, regional airport authority, regional water and sewer district, port authority or any other political subdivision as described in the Ohio Revised Code. To qualify to use this Contract the political subdivision must be currently enrolled in the State's Cooperative Purchasing Program. Purchases made from this Contract by a political subdivision that is not properly registered with the State's Cooperative Purchasing Program will be a violation of law and may be contrary to the political subdivision's competitive bidding requirements. If a political subdivision or institution of higher education relies upon this Contract to issue a purchase order or other ordering document, the political subdivision or institution of higher education "steps into the shoes" of the State under this Contract. The political division's or institution of higher education's order and this Contract are between the Contractor and the political subdivision or institution of higher education. The Contractor must look solely to the political subdivision or institution of higher education for performance, including payment. The Contractor agrees to hold the State of Ohio harmless with regard to political subdivisions and institution of higher education's orders and political subdivision's and institution of higher education's performance. DAS may cancel this Contract and may seek remedies if the Contractor fails to honor its obligations under an order from a political subdivision or institution of higher education.

**CONTRACTOR QUARTERLY SALES REPORT:** The Contractor must report the quarterly dollar value (in U.S. dollars and rounded to the nearest whole dollar) of the sales, to include both state agencies and political subdivisions, under this Contract by calendar quarter (e.g. January-March, April-June, July-September and October-December). The dollar value of the sale is the price paid by the Contract user for the products and/or services listed on the purchase order or other encumbering document, as recorded by the Contractor.

**SPECIAL CONTRACT TERMS AND CONDITIONS** (continued)

The Contractor will receive an email with a User ID and password and must report the quarterly dollar value of sales to the Department of Administrative Services (DAS) via the Internet using the web form at the Ohio DAS Contract Management Contractor Portal, <https://cm.ohio.gov/>. If no sales occur, the Contractor must show zero. The report must be submitted thirty (30) days following the completion of the reporting period. The Contractor is responsible for emailing the Analyst listed on page one of the contract with any company contact changes.

The Contractor shall also submit a close-out report within one hundred and twenty (120) days after the expiration of this Contract. The Contract expires upon the physical completion of the last outstanding task or delivery order of the Contract. The close-out report must cover all sales not shown in the final quarterly report and reconcile all errors and credits. If the Contractor reported all contract sales and reconciled all errors and credits on the final quarterly report, then the Contractor should show zero "0" sales in the close-out report.

The Contractor must forward the Quarterly Sales Report to one of the following addresses,

For same day or overnight deliveries:

Huntington National Bank  
ATTN: L-3686  
7 Easton Oval  
Columbus, OH 43219

All other deliveries may be sent to the following address:

Department of Administrative Services  
L-3686  
Columbus, OH 43260-3686

If the Contractor fails to submit sales reports, falsifies reports or fails to submit sales reports in a timely manner, DAS may suspend, terminate or cancel this Contract.

**CONTRACTOR REVENUE SHARE:** The Contractor must pay the Department of Administrative Services (DAS) a revenue share of the sales transacted under this contract. The Contractor must remit the revenue share in U.S. dollars within thirty (30) days after the end of the quarterly sales reporting period. The revenue share equals 0.75% of the total quarterly sales reported. Contractors must include the revenue share in their prices. The revenue share is included in the award price(s) and reflected in the total amount charged to ordering agencies which includes both state agencies and political subdivisions using this Contract.

The contractor must remit any monies due as the result of the close-out report at the time the close-out report is submitted to DAS. The Contractor must pay the revenue share amount due by check. To ensure the payment is credited properly, the Contractor must identify the check as a "Revenue Share" and include the Ohio Contract Management Remittance Report

The Contractor should make the check payable to: Treasurer, State of Ohio.

Use the following address for same day or overnight deliveries:

Huntington National Bank  
ATTN: L-3686  
7 Easton Oval  
Columbus, OH 43219

All other deliveries may be sent to the following address:

Department of Administrative Services  
L-3686  
Columbus, OH 43260-3686

If the full amount of the revenue share is not paid within thirty (30) calendar days after the end of the applicable reporting period, the non-payment constitutes a contract debt to the State. The State may either initiate withholding or setting off payments or employ the remedies available under Ohio law for the non-payment of the revenue share.

If the Contractor fails to pay the revenue share in a timely manner, DAS may suspend, terminate or cancel this Contract.

**SPECIAL CONTRACT TERMS AND CONDITIONS** (continued)

**EQUIPMENT AND SOFTWARE WARRANTIES:** This is the minimum equipment and software warranty that must be provided by the Vendor. A Vendor may offer an enhanced warranty period as part of its product pricing.

- a. Vendor warrants that for a 1 year period (the "Warranty Period"), it will repair or replace any component of the equipment or Vendor provided software which, while under normal use and service: (i) fails to perform in accordance with its documentation in all material respects, or (ii) is defective in material or workmanship. The Warranty Period will commence upon delivery. Any repaired or replaced item of equipment or Vendor provided software shall be warranted only for the unexpired term of the Warranty Period. All replaced components of the equipment or Vendor provided software will become the property of the Vendor. Vendor shall not be responsible for the repair or replacement of (i) consumable parts, such as batteries or protective coatings that are designed to diminish over time, (ii) cosmetic damage, including, but not limited to, screen cracks, scratches, dents and broken plastic or (iii) defects caused by normal wear and tear. All equipment warranty services shall be provided at Vendor's designated location. This warranty is effective provided that (i) Customer promptly notifies Vendor of the failure of performance or defect and is otherwise in compliance with its obligations hereunder, (ii) the equipment or Vendor provided software to be repaired or replaced has not been repaired, changed, modified or altered except as authorized or approved by Vendor, (iii) the equipment or Vendor provided software to be repaired or replaced is not damaged as a result of accident, theft, vandalism, neglect, abuse, liquid contact or use which is not in accordance with instructions or specifications furnished by Vendor or causes beyond the reasonable control of Vendor or Customer, including acts of God, fire, riots, acts of war, terrorism or insurrection, labor disputes, transportation delays, governmental regulations and utility or communication interruptions, and (iv) Customer has installed and is using the most recent update, or the second most recent update, provided to it by Vendor. This warranty is void for any units of equipment which: (i) have not been stored or operated in a temperature range according their specifications, (ii) have been severely handled so as to cause mechanical damage to the unit, or (iii) have been operated or handled in a manner inconsistent with reasonable treatment of an electronic product.
- b. Vendor warrants that the equipment and Vendor provided software will operate in conjunction with the third party items during the Warranty Period, provided that (i) Customer is using third party items which have been approved by Vendor in writing for use with the equipment and Vendor provided software, (ii) Customer has installed and is using the most recent update, or the second most recent update, provided to it by Vendor, and (iii) the third party items are performing in accordance with their own specifications and documentation in all material respects and are not defective in material or workmanship. In the event of a breach of this warranty, Vendor will repair or replace the item of equipment or Vendor provided software that is causing such breach to occur. Customer acknowledges that Vendor has merely purchased the third party items for resale or rental to Customer, and that the proprietary and intellectual property rights to the third party items are owned by parties other than Vendor ("Third Parties"). Customer further acknowledges that except for the payment to Vendor for the third party items, all of its rights and obligations with respect thereto flow from and to the Third Parties. Vendor shall provide Customer with copies of all documentation and warranties for the third party items which are provided to Vendor.
- c. In the event of a breach of subsections (a) or (b), vendor's obligations, as described in such subsections, are customer's sole and exclusive remedies. Vendor expressly disclaims all warranties, whether express or implied, which are not specifically set forth in this contract, including, but not limited to, any implied warranties of merchantability or fitness for a particular purpose.

**VENDOR PRICING PAGES**

Counties must contact their selected Electronic Pollbook vendor for an itemized quote before preparing a Purchase Order. Refer to the Contractor Index at the end of the Contract for vendor contacts.

**Ohio Secretary of State Certified Electronic Pollbook Vendors and Pricing**

Follow the links below for each of the certified Electronic Pollbook vendors pricing pages.

[ELECTEC ELECTION SERVICES INC](#)

[ELECTION ADMINISTRATORS LLC](#)

[ELECTION SYSTEMS AND SOFTWARE LLC \(ES&S\)](#)

[EVERYONE COUNTS INC](#)

[KNOWINK LLC](#)

[TENEX SOFTWARE SOLUTIONS INC \\*](#)

[VOTEC CORPORATION](#)

Counties must contact their current Voter Registration System software vendor for an itemized quote before preparing a Purchase Order. Refer to the Contractor Index at the end of the Contract for vendor contacts.

**Ohio Secretary of State Certified Voter Registration System Vendors and Pricing**

Follow the links below for each of the certified Voter Registration (VR) System vendors pricing pages.

[ELECTION MANAGENT CONSULTING SERVICES LLC \(VR SYSTEM\)](#)

[ELECTION SYSTEMS AND SOFTWARE LLC \(ES&S\) \(VR SYSTEM\)](#)

[TRIAD GOVERNMENTAL SYSTEMS INC \(VR system\)](#)

\* Indicates that the pricing has been updated effective 02/01/17.

**MEMORANDUM OF UNDERSTANDING  
BETWEEN  
THE OHIO DEPARTMENT OF ADMINISTRATIVE SERVICES,  
THE \_\_\_\_\_ BOARD OF ELECTIONS, AND  
THE \_\_\_\_\_ COUNTY COMMISSIONERS**

**Purpose**

1. This Memorandum of Understanding (“MOU”) between the Ohio Department of Administrative Services (“DAS”), the \_\_\_\_\_ County Board of Elections (“Board”), and the \_\_\_\_\_ Commissioners (“County”) is to document the roles and responsibilities of each party in complying with the requirements set forth in Section 207.63 of Amended Substitute House Bill 64, the State Operating Budget.
2. Specifically, it is the goal of the DAS, the Board, and the County to document in this MOU their mutual understandings concerning the use of the funding provided by Section 207.63 of Amended Substitute House Bill 64, the State Operating Budget, and appropriation item 100668 for Fiscal Years 2016 and 2017.

**Legal Authority**

1. This MOU is being entered into in accordance with Section 207.63 of Amended Substitute House Bill 64, the State Operating Budget.
2. Section 207.63 of Amended Substitute House Bill 64, in relevant part, states:

“The board shall enter into a memorandum of understanding with the county commissioners and the Department of Administrative Services concerning [the purchase of the selected electronic pollbooks and any other necessary equipment] and is responsible for fifteen per cent of the purchase costs of those pollbooks as determined by the Department of Administrative Services and Secretary of State under this section.”

**Definitions**

1. “Electronic pollbook” means “an electronic list of registered voters for a particular precinct or polling location that may be transported to a polling location”<sup>1</sup> that is certified for use in Ohio pursuant to *Ohio Revised Code* §3506.05.
2. “Any other necessary equipment” means any software, hardware, peripheral, license agreement, service or maintenance agreement or integration with the Board’s voter registration system that is essential for the implementation, fully functional operation and legal use of the electronic pollbooks.

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<sup>1</sup> R.C. 3506.05(A)(1).

## **Terms of Agreement**

1. The Board will select a certified pollbook and any other necessary equipment from the list of certified electronic pollbooks and equipment and their corresponding price provided to the Board from the DAS state term contract for electronic pollbooks (RS900816, Index MAC109). Pursuant to *Ohio Revised Code* §125.04, the Board must be an active member of the DAS Cooperative Purchasing Program in order to make a purchase referencing the DAS state term contract.
2. The County will be responsible for selecting the equipment and paying the total invoice cost of the electronic pollbooks and any other necessary equipment to the vendor. The Board will notify the DAS in writing of its selection and of the exact quantity of electronic pollbooks and equipment the Board will purchase.
3. The DAS will provide the County with funding to reimburse 85% of the total purchase cost for electronic pollbooks and any other necessary equipment selected by the Board, up to the amount of the Board's allocation of the funding provided by Section 207.63 of Amended Substitute House Bill 64 and appropriation item 100668 as appears in the Electronic Pollbook Fund Allocations by County report, which is attached as Exhibit 1 and incorporated by reference herein. Any unexpended, unencumbered portion of the Board's allocation at the end of State Fiscal Year 2016 will be available for the Board to procure certified electronic pollbooks and any other necessary equipment in State Fiscal Year 2017.
4. For purchases of electronic pollbooks made against the DAS state term contract, the notification to the DAS shall consist of a letter from the Board requesting reimbursement with a copy of an executed purchase order referencing the contract. For purchases of electronic pollbooks made prior to the effective date of the DAS state term contract, the notification to the DAS shall consist of a letter from the Board requesting reimbursement with a copy of the paid invoices and proof of payment for certified electronic pollbooks. Any letter requesting reimbursement must be received by the DAS no later than 30 days prior to the end of State Fiscal Year 2017.

## **General Provisions**

1. If there is a change in the law necessitating a change in this MOU, the DAS shall immediately notify the Board and the County and all parties shall re-evaluate the MOU to ensure its compliance with the law.
2. This MOU is effective upon signature of all parties and shall remain in effect as required by state law.
3. This MOU is subject to Section 126.07 of the Ohio Revised Code.
4. This Agreement may be modified or amended provided that any such modification or amendment is in writing and is signed by all of the parties to this Agreement. Said amendment shall be effective upon the execution by all of the parties.
5. If any provision of this MOU should be found illegal, invalid, or otherwise void, it shall be considered severable. The remaining provisions shall not be impaired, and the MOU shall be interpreted, to the extent possible, to give effect to the parties' intent.

6. This MOU is entered into through the actions of the Board of Elections pursuant to a motion of the Board of Elections approving this MOU and authorizing and directing the signator to execute this agreement on behalf of the Board (the minutes reflecting the motion or other record of the motion is attached as Exhibit 2) and the Board of County Commissioners pursuant to Resolution of the Board approving this MOU and authorizing and directing the signator to execute this agreement on behalf of Board (the Resolution is attached as Exhibit 3).

**THE REMAINDER OF THIS PAGE INTENTIONALLY LEFT BLANK**

**Persons to be contacted for Further Information or Assistance**

**For state term contract concerns**

Dennis Kapenga  
4200 Surface Road  
Columbus, Ohio 43228  
Phone: 614-466-7911  
Email: [Dennis.Kapenga@das.ohio.gov](mailto:Dennis.Kapenga@das.ohio.gov)

**For reimbursement requests**

Lori Malinovsky  
30 East Broad Street, 39<sup>th</sup> Floor  
Columbus, Ohio 43215  
Phone: 614-995-2041  
Email: [Lori.Malinovsky@das.ohio.gov](mailto:Lori.Malinovsky@das.ohio.gov)

**County Board of Elections Contact**

Contact Name:  
Address:  
City, Ohio Zip  
Phone:  
Email:

**County Commissioners Contact**

Contact Name:  
Address:  
City, Ohio Zip  
Phone:  
Email:

The Department of Administrative Services, the Board of Elections, and the County Commissioners indicate their agreement with the above provisions and further agree that the interest of each is in compliance with Section 207.63 of Amended Substitute House Bill 64, the State Operating Budget, by signing below a copy of this Memorandum of Understanding.

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DAS Designee Signature

Date

---

Board Designee Signature

Date

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County Designee Signature

Date

CONTRACTOR INDEX

CONTRACTOR AND TERMS:

00000228080  
ELECTEC Election Services Inc.  
10 Eagle Avenue  
Suite 800  
Mount Holly, NJ 08060

CONTRACTOR'S CONTACT:

Patricia Fowler  
E-mail: [pfowler@electecinc.com](mailto:pfowler@electecinc.com)

24/7/365 PHONE SERVICE:

CONTRACT NO.: RS900816-1

TERMS: 2%, 10 Days, Net 30 Days

DELIVERY: As Specified

Office: (609) 265-8181  
Fax: (609) 267-8072

Toll Free: (800) 833-9912  
E-Mail: [officeadmin@electecinc.com](mailto:officeadmin@electecinc.com)

CONTRACTOR AND TERMS:

00000223750  
Election Administrators, LLC  
7531 Ravensridge Rd  
Saint Louis, MO 63119  
[www.eavote.com](http://www.eavote.com)

CONTRACTOR'S CONTACT:

Martin White, President  
E-mail: [martinw@eavote.com](mailto:martinw@eavote.com)

Sales – [lauras@eavote.com](mailto:lauras@eavote.com)  
Customer Support – [support@eavote.com](mailto:support@eavote.com)  
Accounts Payable/ Receivable – [paigek@eavote.com](mailto:paigek@eavote.com)

Election Day Hours – 5 am – 8:30pm EST

CONTRACT NO.: RS900816-2

TERMS: 2%, 10 Day, Net 30 Days

DELIVERY: As Specified

Toll Free: (800) 670-4090  
Office: (314) 226-1643  
Fax: (314) 596-9983

CONTRACTOR INDEX (cont.)

CONTRACTOR AND TERMS:

0000231929  
Election Management Consulting Services, LLC  
6079 Elgin Rd.  
Cocoa, FL 32927

Technical Headquarters:  
Election Management Consulting Services, LLC  
Attention: Edmund F Bernosky Jr.  
2590 14<sup>th</sup> Ave NE  
Naples, Florida 34120

Business Mailing Address – Administration Offices  
Election Management Consulting Services, LLC  
Attention: Christina Clark Rehfuss  
19703 Abrams Falls Rd.  
Bristol, Virginia 24022

CONTRACTOR'S CONTACT:

Christina Clark Rehfuss

24/7/365 PHONE SERVICE:

CONTRACT NO.: RS900816-3

TERMS: Net 30 Days

DELIVERY: As Specified

Office: (276) 696-2773  
Fax: (800) 640-1575  
E-Mail: [support@emcs-mail.com](mailto:support@emcs-mail.com)

Toll Free: (800) 752-2859  
Phone: (276) 696-2773  
E-Mail: [support@emcs-mail.com](mailto:support@emcs-mail.com)

CONTRACTOR INDEX (cont.)

CONTRACTOR AND TERMS:

0000080884  
Election Systems & Software, LLC  
11208 John Galt Blvd.  
Omaha, NE 68137

CONTRACT NO.: RS900816-4

TERMS: Net 30 Days  
DELIVERY: As Specified

CONTRACTOR'S CONTACT:  
POWERPROFILE/MEGAPROFILE  
Perry Gaddis

Office: (954) 873-1426  
Fax: (402) 970-1276

24/7/365 PHONE SERVICE:

Toll Free: (877) 377-8683  
E-Mail: [PJGaddis@essvote.com](mailto:PJGaddis@essvote.com)

CONTRACTOR'S CONTACT:  
DIMS  
Terry Kuhl

Toll Free: (800) 553-3467  
Fax: (402) 970-1276

24/7/365 PHONE SERVICE:

Toll Free: (877) 377-8683  
E-Mail: [dimshelp@essvote.com](mailto:dimshelp@essvote.com)

CONTRACTOR'S CONTACT:  
VOTING TABULATION/E-POLL BOOK  
Jerry Amick

Office: (402) 203-7432  
Fax: (402) 970-970-1276

24/7/365 PHONE SERVICE:

Toll Free: (877) 377-8683  
E-Mail: [jgamick@essvote.com](mailto:jgamick@essvote.com)

Remit To Address:  
Election Systems & Software, LLC  
6055 Paysphere Circle  
Chicago, IL 60674

Phone: (800) 247-8683 x 1182  
Fax: (402) 970-1276  
Email: [statements@essvote.com](mailto:statements@essvote.com)

CONTRACTOR INDEX (cont.)

CONTRACTOR AND TERMS:

0000232296 \*\*  
Everyone Counts, Inc.  
4435 Eastgate Mall #100  
San Diego, CA 92121

CONTRACT NO.: RS900816-5

TERMS: 2%, 10 Days, Net 30 Days  
DELIVERY: As Specified

CONTRACTOR'S CONTACT:

Adam Tesan

Direct: (858) 242-2248  
Office: (858) 427-4673  
Fax: (858) 876-1606  
E-Mail: [adam.tesan@everyonecounts.com](mailto:adam.tesan@everyonecounts.com) \*

24/7/365 PHONE SERVICE:

Toll Free: (888) 492-4763  
E-Mail: [contact@everyonecounts.com](mailto:contact@everyonecounts.com)

CONTRACTOR AND TERMS:

00000225920  
KNOWiNK, LLC  
315 Lemay Ferry Rd.  
Suite 120  
St. Louis, MO 63125

CONTRACT NO.: RS900816-6

TERMS: Net 30 Days  
DELIVERY: As Specified

CONTRACTOR'S CONTACT:

Keith Cunningham

Office: (419) 302-5623  
Fax: (855) 765-5723  
E-Mail: [keith@knowink.com](mailto:keith@knowink.com) \*

24/7/365 PHONE SERVICE:

Sales: Ext. 1  
Support: Ext. 3

Toll Free: (855) 765-5723  
E-Mail: [sales@knowink.com](mailto:sales@knowink.com)  
E-Mail: [support@knowink.com](mailto:support@knowink.com)

\* Indicates the addition of an email address.  
\*\* Indicates the addition of the OAKS supplier number.

CONTRACTOR INDEX (cont.)

CONTRACTOR AND TERMS:

00000225214  
Tenex Software Solutions, Inc.  
5402 W Laurel St.  
Suite 217  
Tampa, FL 33607

CONTRACT NO.: RS900816-7

TERMS: 2%, 10 Days, Net 30 Days  
DELIVERY: As Specified

CONTRACTOR'S CONTACT:

Ravi Kallem

Office: (813) 758-8951  
E-Mail: [ravi.kallem@tenexsolutions.com](mailto:ravi.kallem@tenexsolutions.com)

24/7/365 PHONE SERVICE: (813) 618-3639

CONTRACTOR AND TERMS:



00000156166  
TRIAD Governmental Systems, Inc.  
358 S. Monroe Street  
Xenia, OH 45385

CONTRACT NO.: RS900816-8

TERMS: Net 30 Days  
DELIVERY: As Specified

CONTRACTOR'S CONTACT:

Brett A Rapp

Office: (937) 376-5446  
Fax: (937) 376-3078

24/7/365 PHONE SERVICE:

Office: (937) 376-3078  
E-Mail: [brettrapp@triadgsi.com](mailto:brettrapp@triadgsi.com)

CONTRACTOR AND TERMS:

00000231986  
VOTEC Corporations  
10920 Via Frontera # 110  
San Diego, CA 92127

CONTRACT NO.: RS900816-9

TERMS: Net 30 Days  
DELIVERY: As Specified

CONTRACTOR'S CONTACT:

John Medcalf

Toll Free: (800) 348-6832  
Office: (868) 674-5532  
Fax: (858) 674-6050  
E-Mail: [john.medcalf@votec.net](mailto:john.medcalf@votec.net)

24/7/365 PHONE SERVICE:

Toll Free: (800) 348-6832  
E-Mail: [support@votec.net](mailto:support@votec.net)

SUMMARY OF AMENDMENTS

Amendment Number	Effective Date	Description
3	02/01/17	This amendment is issued to update the pricing for Tenex effective with all orders on or after 02/01/17.
2	07/01/16	This amendment is issued to update the pricing for KNOWink and Tenex effective with all orders on or after 07/01/16.
1	09/23/15	This amendment is issued to update the Contractor contact information and add the OAKS supplier number for Everyone Counts.