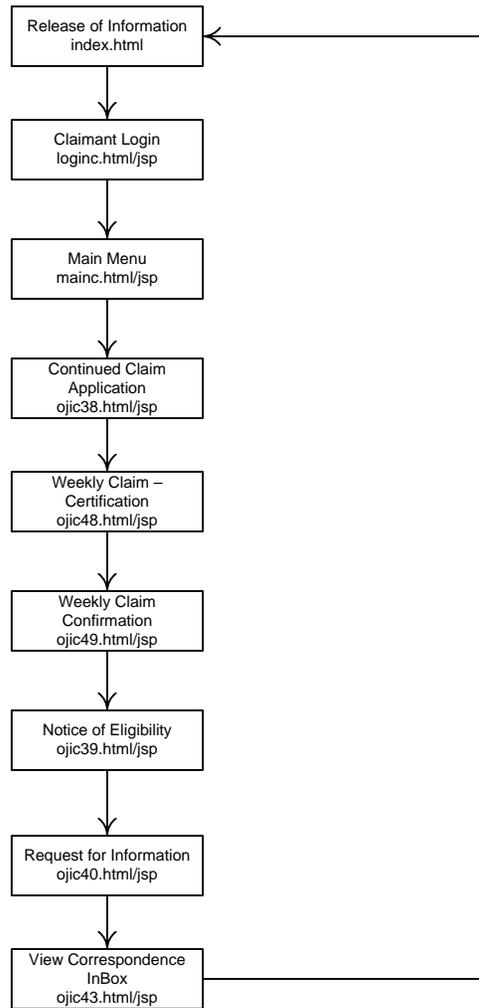


Claimant View Flow Chart – File a continued claim week



Screen shots for filing a continued claim week using the Ohio Unemployment Benefits system

Click on the url <http://ojiintcmt.odjfs.state.oh.us/> to login to the Claimant View test application. The Release of Information screen is displayed. Click on the “I Agree” link.

Release of Information (index.html)



The Claimant Login screen is displayed.
Enter the SSN and PIN and click on the “Login” button.

Claimant Login (loginc.html/jsp)



The Ohio Unemployment Benefits –Main Menu screen is displayed.
Click on the “1/15/2011” link to file the continued claim week.

Ohio Unemployment Benefits –Main Menu (mainc.html/jsp)



The Continued Claim Application screen is displayed.
Answer all the required questions and click on the “Next” button.

Continued Claim Application (ojic38.html/jsp)

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Continued Claim Application LOG OUT

Continued Claim Application - Federal Extended Benefits - 1/15/2011

*1. During the week claimed, did you attend all scheduled school or training classes? Yes No

 a If YES, were you making satisfactory progress? Yes No

 b If YES, how many days did you attend?

 c If NO, what date do you expect to return to school or training?
 If you don't expect to return, leave blank.

 d During the week claimed, did you add or drop any classes or change your training in any way? Yes No

2. During the week claimed,

 * a did you refuse work or a referral to work? Yes No

 * b did you quit employment? Yes No

 * c were you discharged (fired) from employment? Yes No

*3. During the week claimed, did you apply for (or was there a change in the amount of) pension, or any other type of retirement payment? Yes No

*4. Did you receive, or will you receive, holiday pay for a holiday that occurred during the week claimed? Yes No

 If YES, enter the total gross amount of the holiday pay. \$

*5. Did you work (full-time or part-time), or were you self-employed during the week claimed? (If you worked, you should answer YES even if you will be paid in another week.) Yes No

 a If YES, enter the total gross amount earned during the week (regardless of when paid). \$

 b If you returned to work full-time during the week claimed, enter the return to work date.

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User: Date:02/02/2011

The Weekly Claim – Certification screen is displayed.

Select the radio button “I agree to all the above and wish to submit my claim for processing” and click on the “Next” button.

Weekly Claim – Certification (ojic48.html/jsp)

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Weekly Claim - Certification-1/15/2011 LOG OUT

	<u>My Answer</u>	Help Text
1. During the week claimed, did you attend all scheduled school or training classes?	No	
a If YES, were you making satisfactory progress?	Not Entered	
b If YES, how many days did you attend?	Not Entered	
c If NO, what date do you expect to return to school or training? If you don't expect to return, leave blank.	Not Entered	
d During the week claimed, did you add or drop any classes or change your training in any way?	No	
2. During the week claimed,		
a did you refuse work or a referral to work?	No	
b did you quit employment?	No	
c were you discharged (fired) from employment?	No	
3. During the week claimed, did you apply for (or was there a change in the amount of) pension, or any other type of retirement payment?	No	
4. Did you receive, or will you receive, holiday pay for a holiday that occurred during the week claimed?	No	
If YES, enter the total gross amount of the holiday pay.	Not Entered	
5. Did you work (full-time or part-time), or were you self-employed during the week claimed? (If you worked, you should answer YES even if you will be paid in another week.)	No	
a If YES, enter the total gross amount earned during the week (regardless of when paid).	Not Entered	
b If you returned to work full-time during the week claimed, enter the return to work date.	Not Entered	

CERTIFICATION: I understand the answers I give to the above questions may affect my rights to benefit payments. I certify that these statements are true and correct, and I am not claiming any benefits from any other unemployment program for the above weeks. I understand the law provides penalties for false statements

I agree to all of the above and wish to submit my claim for processing
 I wish to change one or more of my answers prior to submitting my claim for processing
 I do not agree and wish to cancel my claim

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 User: Date:02/02/2011

The Weekly Claim Confirmation screen is displayed.
Click on the “Next” button.

Weekly Claim Confirmation (ojic49.html/jsp)



The Notice of Eligibility Issue screen is displayed.

Notice of Eligibility (ojic39.html/jsp)

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Notice of Eligibility Issue LOG OUT

At least one issue has been raised which could stop your unemployment benefits. You must provide information about each issue within five business days of the Notice of an Eligibility Issue's mailing date. If you fail to respond by the deadline date, ODJFS will make a decision based on available information. The deadline date for your response appears below in the description of each issue.

On 02/02/2011 , the following eligibility issue was raised: Attending Training - Did not attend scheduled training ; the source of the issue is Continued Claim ; this issue may affect your unemployment benefits beginning on 01/09/2011 ; the deadline date for your response is 02/10/2011

On the following screens, you will see questions about each issue displayed above. As you complete each screen of questions, click the "Next" button. To return to a previous screen, click the "Back" button. When you complete an entire set of questions, click the "Certify" button to submit your entire response. Be aware that if you click "Certify" you cannot change any of your answers. The screen will then either take you to the next set of questions or inform you that you have completed all necessary fact-finding questions.

ODJFS will use information received by the deadline date, to decide if you will continue receiving benefits. The agency's decision, called a Determination of Unemployment Compensation Benefits, will notify you in writing if your benefits are reduced or disallowed, and for which week(s).

You may also request a fact-finding interview. You must submit a written request for a fact-finding interview by the deadline date by mail or fax to your processing center. The processing center must receive your request by the deadline date. If requested timely, the processing center will schedule the interview.

PLEASE NOTE: You may continue to receive benefit payments for the week(s) at issue. If you receive benefits for any weeks that are later reduced or disallowed, you will receive a Determination of Benefits reducing or disallowing week(s), and informing you how much you are overpaid. You must repay that amount or future benefits will be withheld until the amount of the overpayment has been repaid.

I will provide the information requested at this time. (Providing the information at this time will expedite the processing of your claim.)

I will not provide the information requested at this time.

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User: LANIER, JOHN Date: 02/02/2011

The Request for Information screen is displayed.
Fill in the required information. Check the checkbox to certify and click on the “Certify” button.

Request for Information (ojic40.html/jsp)

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Request for Information [LOG OUT](#)

Issue	Did not attend scheduled training	Attending Training	Involving employer	Page 1 of 1
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[Help Text](#)

1. If you are on a scheduled break of eight (8) weeks or less, please DISREGARD this notice. If not, please respond to the following question.
2. Please provide any additional information related to not attending scheduled training.
3. Do you want this agency to issue a determination based on the information you have provided in this response? If no, any further information that you wish to provide must be received by your processing center by the deadline date on this notice.

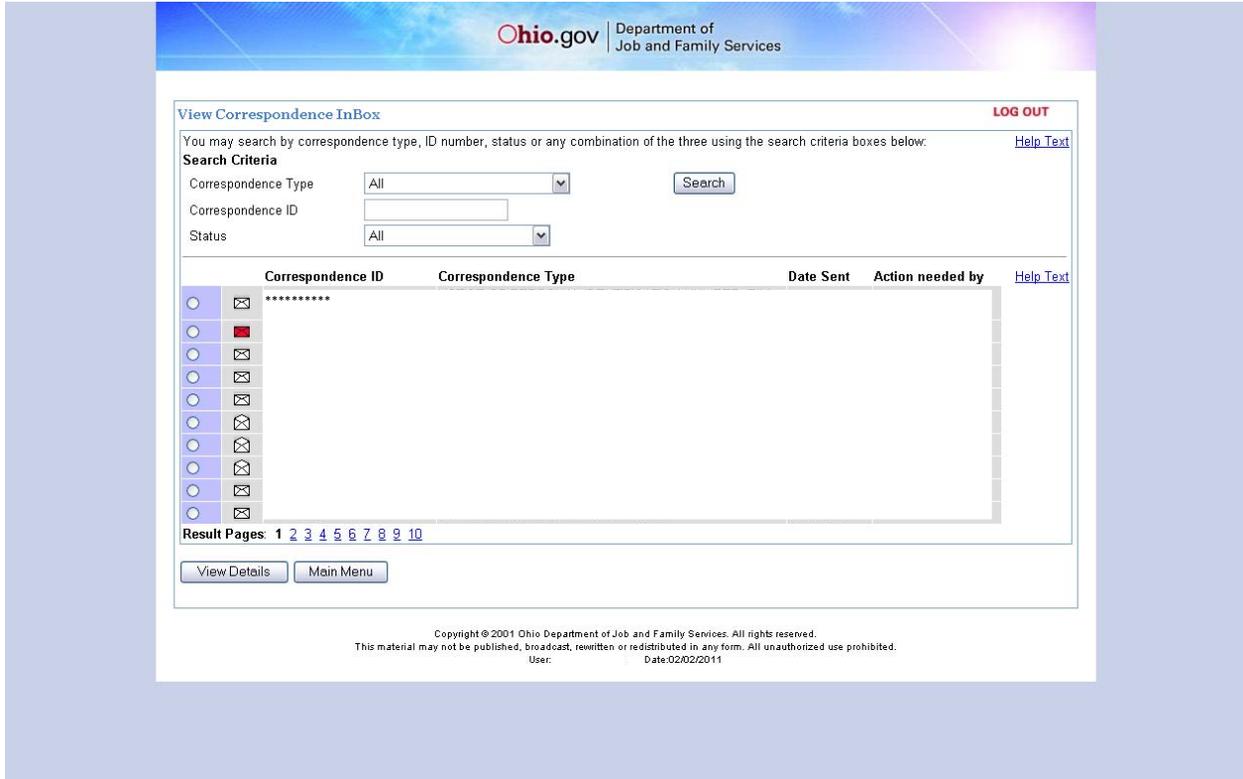
I certify that my answers above are true and complete to the best of my knowledge, and I understand that I will not be able to change my answers after clicking the "Certify" button.

To Change your answers after you have certified to provide additional information, you may contact your local processing center

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User: Date:02/02/2011

The View Correspondence InBox screen is displayed.
Click on the “Main Menu” button.

View Correspondence InBox (ojic43.html/jsp)

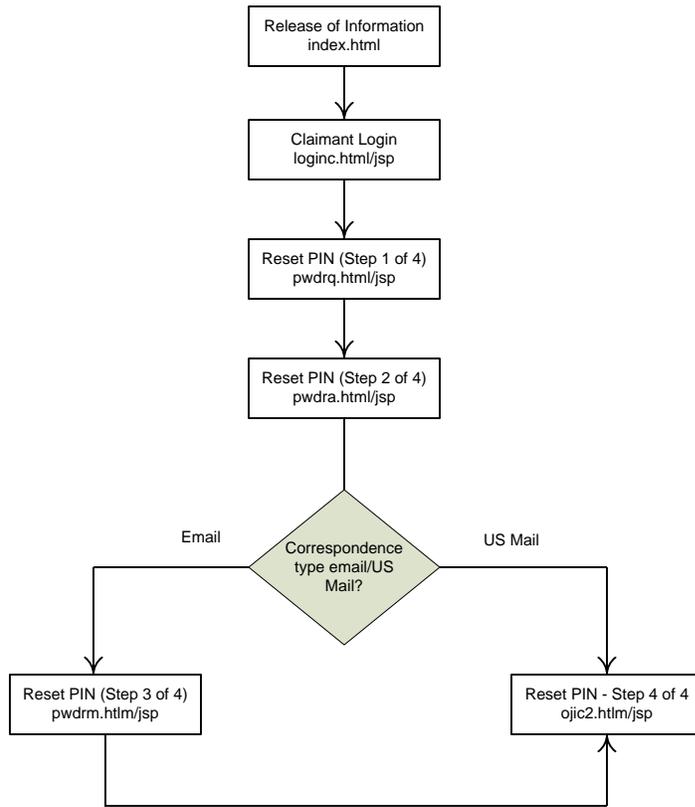


The Ohio Unemployment Benefits –Main Menu screen is displayed.

Ohio Unemployment Benefits –Main Menu (mainc.html/jsp)



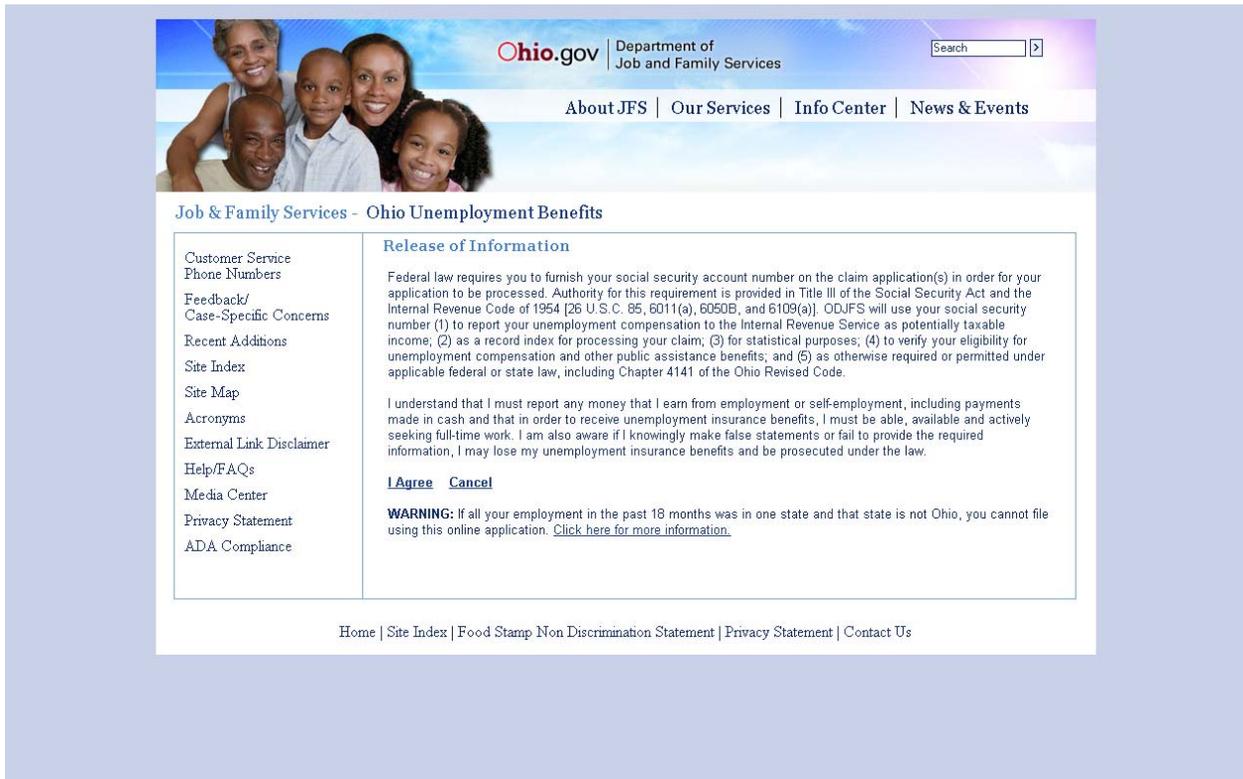
Claimant View Flow Chart – Reset lost or forgotten PIN



Screen shots for resetting lost/forgotten PIN using the Ohio Unemployment Benefits system

Click on the url <http://ojiintcmnt.odjfs.state.oh.us/> to login to the Claimant View test application. The Release of Information screen is displayed. Click on the “I Agree” link.

Screen 1: Release of Information (index.html)



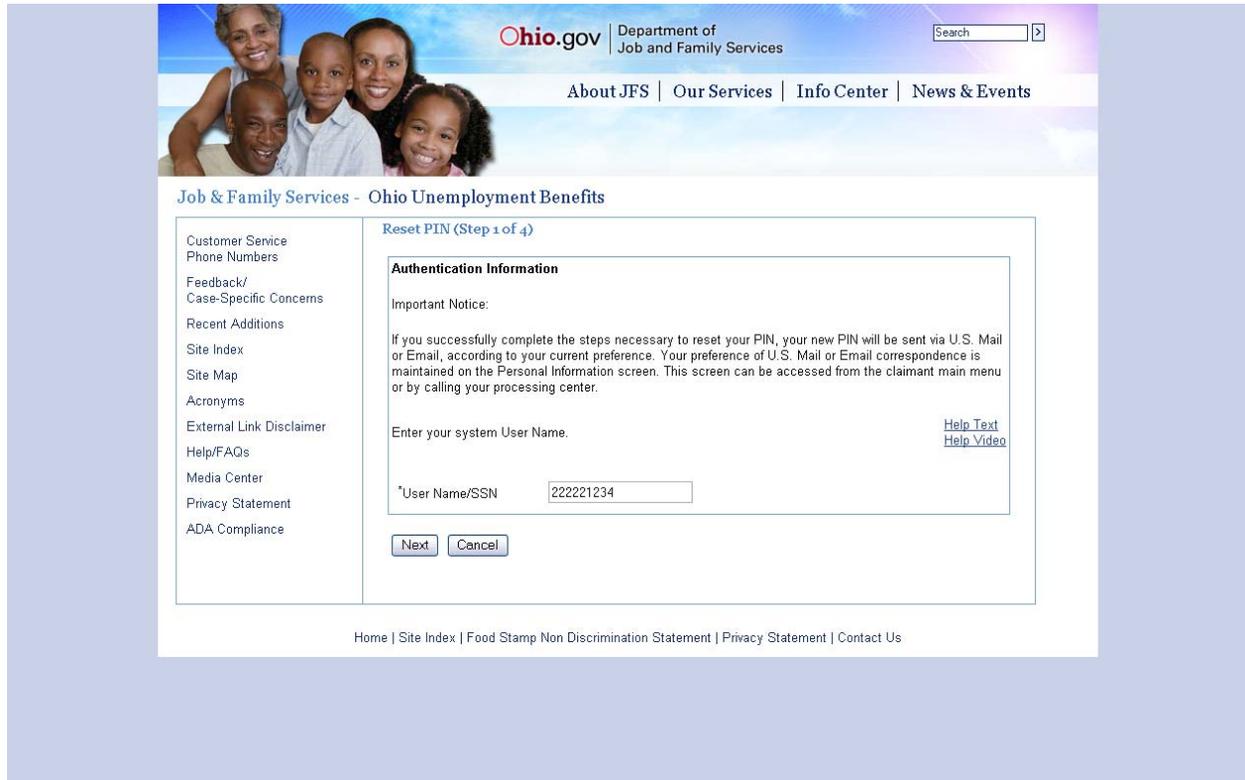
The Claimant Login screen is displayed.
Click on the “Request your lost/forgotten PIN” link.

Screen 2: Claimant Login (loginc.html/jsp)



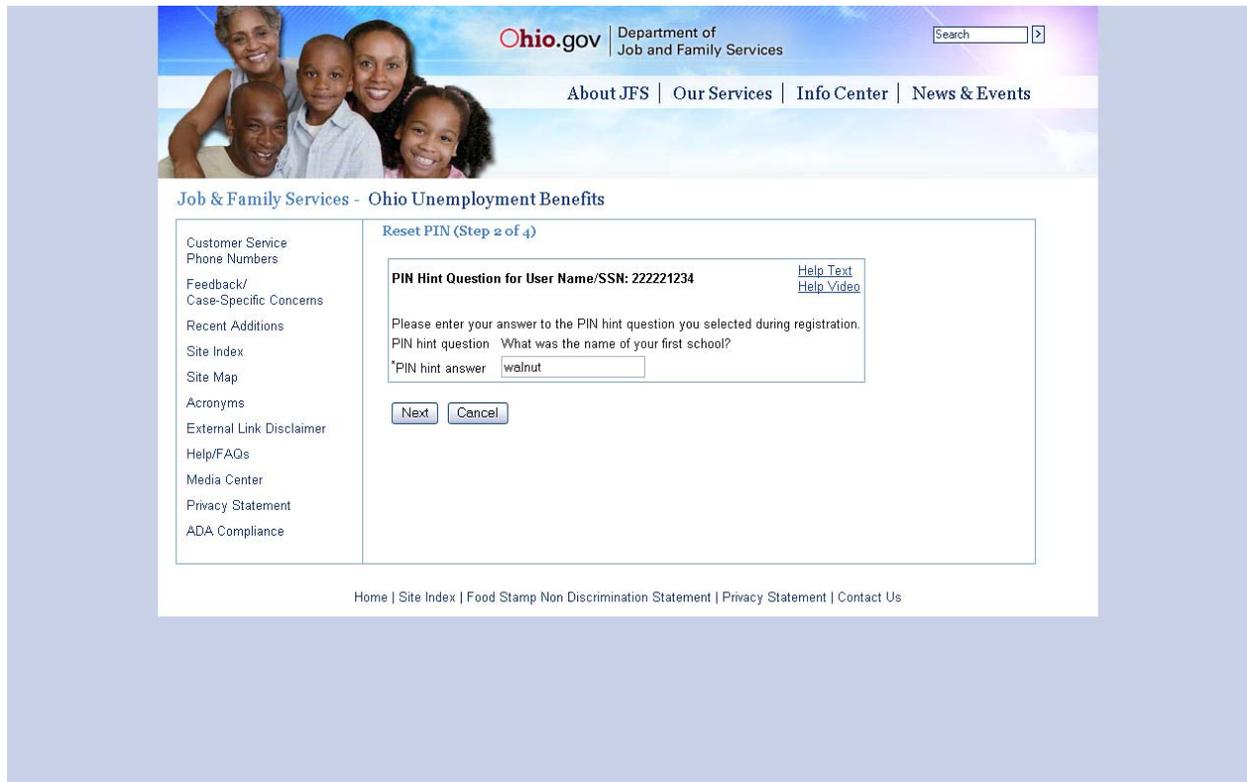
The Reset PIN (Step 1 of 4) screen is displayed.
Enter the SSN and click on the “Next” button.

Screen 3: Reset PIN (Step 1 of 4) (pwdrq.html/jsp)



The Reset PIN (Step 2 of 4) screen is displayed.
Enter the PIN hint answer and click on the “Next” button.

Screen 4: Reset PIN (Step 2 of 4) (pwdra.html/jsp)



Note:

**Screens 5 & 6 are displayed if the correspondence preference is email.
Screen 7 is displayed if the correspondence preference is US Mail.**

The Reset PIN (Step 3 of 4) screen is displayed.
Enter the Email address and click on the “Reset PIN” button.

Screen 5: Reset PIN (Step 3 of 4) (pwdrm.html/jsp)



Screen 6: Reset PIN (Step 4 of 4) (pwdrm.html/jsp)



The Reset PIN – Step 4 of 4 screen is displayed.

Screen 7: Reset PIN - Step 4 of 4 (ojic2.html/jsp)

