



STATE OF OHIO
DEPARTMENT OF ADMINISTRATIVE SERVICES
GENERAL SERVICES DIVISION
OFFICE OF PROCUREMENT SERVICES
4200 SURFACE ROAD, COLUMBUS, OH 43228-1395

MANDATORY USE CONTRACT FOR: Flex Quality, Financial & Operational Improvement Project for Critical Access Hospitals (CAHs)

CONTRACT NUMBER: CSP904712

EFFECTIVE DATES: 11/29/11 TO 8/31/13

The Department of Administrative Services has accepted Proposals submitted in response to Request for Proposal (RFP) No. CSP904712 that opened on October 14, 2011. The evaluation of the Proposal responses has been completed. The Offeror listed herein has been determined to be the highest ranking Offeror and has been awarded a Contract for the services listed. The respective Proposal response including, Contract Terms & Conditions, any Proposal amendment, special Contract Terms & Conditions, specifications, pricing schedules and any attachments incorporated by reference and accepted by DAS become a part of this Services Contract.

The agency listed herein is eligible to make purchases of the contracted services in any amount and at any time as determined by the agency. The State makes no representation or guarantee that department will purchase the volume of services as advertised in the Request for Proposal.

This Requirements Contract is effective beginning and ending on the dates noted above unless, prior to the expiration date, the Contract is renewed, terminated, or cancelled in accordance with the Contract Terms and Conditions.

This Requirements Contract is available to the Ohio Department of Health as applicable.

Questions regarding this and/or the Services Contract may be directed to:

Ross Leider, CPPB
ross.leider@das.state.oh.us

This Requirements Contract and any Amendments thereto are available from the DAS Web site at the following address:



<http://www.ohio.gov/procure>

Flex Quality, Financial, and Operational Improvement Project for Critical Access Hospitals (CAHs)
 CSP904712

UNSPSC CATEGORY CODE: 80100000, 85000000, 85100000

BUDGET: \$400,000

OAKS ID Number: 20065

Description	Cost
1. Correspondence with the Flex Program Coordinator, usually once per month in regards to assignments and related progress.	\$ 0
2. With guidance from the Flex Program Coordinator, plan, facilitate, and assist in conducting two (2), six hour meetings per year with existing Ohio CAH staff. Meetings will focus on topics identified by the CAHs as needed to improve hospital delivery of care, as well as financial and operational performance. Specific topics will be determined using feedback from CAHs. All meetings are to be held either in a central location in Ohio or at a CAH, and the successful bidder will be responsible for preparing and for delivering presentations and materials on the identified topics of interest at each meeting, with the guidance of the Flex Program.	\$ 10,000
3. Install a reliable information system/software system for quality, surveys with HCAHPS, and financial and operational data collection, reporting, and benchmarking in the participating CAH facilities, and provide training and technical assistance for data abstraction, upload, and reporting.	\$ 342,000
4. Respond to phone and e-mail inquiries from CAHs regarding quality improvement as directed by the Flex Program Coordinator. Inquiries regarding quality improvement from CAHs given to the Flex Program will be given to the successful bidder on a biweekly basis. The successful bidder will be responsible for responding to the CAH inquiries within one week of receipt of inquiry.	\$ 5,000
5. Provide technical assistance regarding quality improvement, submitting quality measure data to CMS – Hospital Compare, HCAHPS, and financial and operational performance to CAHs on an as needed basis. Technical assistance may be provided via phone, e-mail, or on-site.	\$ 33,000
6. Submit quarterly reports to the ODH. Report shall include contacts, details of the consultations provided and summary of CAHs performance. Reports shall also include all core measure indicators as well as MBQIP indicators.	\$ 10,000
7. Submit a final report to the ODH. Report shall include all contacts, summarized findings, details of the consultations provided, and future recommendations for action and training. Report should be submitted to the ODH by August 31, 2012.	\$ 0
TOTAL NOT TO EXCEED COST	\$ 400,000

All costs are in U.S. Dollars.
 There will be no additional reimbursement for travel or other related expenses.

CONTRACTOR INDEX

CONTRACTOR AND TERMS:

172813
Performance Management Institute, Inc.
509 Forest Avenue
Suite 250
Portland, ME 04101

CONTRACT NO: CSP904712-1 (08/31/13)

TERMS: Net 30 Days

Remit to Address:

Performance Management Institute, Inc.
509 Forest Avenue
Suite 250
Portland, ME 04101

CONTRACTOR'S CONTACT: Michael Topchik

Telephone (207) 518-6705
Fax (207) 518-6750
Email mtopchik@ivantagehealth.com