

STATE OF OHIO
DEPARTMENT OF ADMINISTRATIVE SERVICES
GENERAL SERVICES DIVISION
OFFICE OF PROCUREMENT SERVICES
4200 SURFACE ROAD, COLUMBUS, OH 43228-1395

AMENDMENT FOR CHANGE
AMENDMENT NO. 5

TO: DEPARTMENT OF ADMINISTRATIVE SERVICES (DAS), BENEFITS ADMINISTRATION SERVICES (BAS)
OFFICE

FROM: ROBERT BLAIR, DIRECTOR, DEPARTMENT OF ADMINISTRATIVE SERVICES

SUBJECT: COMPETITIVE SEALED PROPOSAL - BENEFITS CONSULTING SERVICES

Attached are pages 4 through 6 and 8 to this contract. Remove these pages from the existing contract and replace with the attached pages on the effective and/or revision date.

This amendment is issued to advise of repagination of pages; add claims audits for discontinued health plan providers; and claims and operational audits, for United Behavioral Health contract with cross accumulation testing for appropriate Fiscal Years. Update FY11, FY12 and FY13 Not to Exceed Fiscal Year Totals as result of the amendment changes.

All other prices, terms and conditions remain unchanged.

Questions regarding this Amendment and/or the Requirements Contract may be directed to:

Carol Clingman
carol.clingman@das.state.oh.us

This Amendment, the main Requirements Contract and any additional amendments thereto are available from the DAS Web site at the following address:

<http://www.ohio.gov/procure>

Affected Contractor(s):

182179
Hewitt Associates LLC
5005 Rockside Road
Suite 1000
Independence, OH 44131
sandy.chochola@aonhewitt.com

COST SUMMARY

<u>DESCRIPTION (Per Attachment One, Section D., Program Requirements – Scope of Work)</u>	<u>FY 2010</u>	<u>FY 2011</u>	<u>FY 2012</u>	<u>FY 2013</u>
Item 1 – Health Plan RFP. Estimated hours to perform the Work: Cost to perform work:		<u>520</u> hrs \$ <u>178,600</u>		
Item 2 - Consulting Service. Estimated hours to perform the Work: Cost to perform work:	<u>100</u> hrs \$ <u>40,000</u>	<u>118</u> hrs \$ <u>46,600</u>	<u>118</u> hrs \$ <u>46,600</u>	<u>102</u> hrs \$ <u>40,000</u>
Item 3 - Collective Bargaining Preparation. Estimated hours to perform the Work: Cost to perform work:		<u>38</u> hrs \$ <u>14,440</u>	<u>112</u> hrs \$ <u>42,560</u>	
Item 4 – Annual Health Plan Renewals/Fees Estimated hours to perform the Work: Cost to perform work:				<u>137</u> hrs \$ <u>48,600</u> (\$16,200 per plan; 3 plans)
Item 5 - Annual Rate Setting – Health Plans. Estimated hours to perform the Work: Cost to perform work:		<u>130</u> hrs \$ <u>42,750</u> (\$8,550 per option; 5 options)	<u>130</u> hrs \$ <u>42,750</u> (\$8,550 per option; 5 options)	<u>130</u> hrs \$ <u>42,750</u> (\$8,550 per option; 5 options)
Item 6 - Audits/Assessments of Health Plans. Estimated hours to perform the Work: Cost to perform Claims & Operational Audits: Streamline Audits (not a complete operational audit) Cost to perform Streamline Audits: Claims Audits for discontinued providers: Cost to perform Claims Audits		<u>575</u> hrs \$ <u>165,300</u> (\$55,100 per audit; 3 audits) <u>as determined necessary by HRD</u> hrs \$ <u>135,000</u> (\$45,000 per audit; 3 audits) <u>266</u> hrs \$ <u>80,000</u> (\$40,000 per audit; 2 audits)	<u>575</u> hrs \$ <u>165,300</u> (\$55,100 per audit; 3 audits) <u>266</u> hrs \$ <u>80,000</u> (\$40,000 per audit; 2 audits)	

* Add claims audits, for discontinued providers, to be performed in FY11 and FY12 for plan years ending FY10 and FY11.

<u>DESCRIPTION (Per Attachment One, Section D., Program Requirements – Scope of Work)</u>	<u>FY 2010</u>	<u>FY 2011</u>	<u>FY 2012</u>	<u>FY 2013</u>
Item 7 - Audits/Assessments of Providers. Estimated hours to perform the Work: Cost to perform the Work:				_____ 575 _____ hrs \$ _____ 165,300 _____ (\$55,100 per audit; 3 audits)
Item 8 – Sample Based Claims Audit (FY 2009 - 2011) Cost to perform the Work:		(Included in Item 6)	(Included in Item 6)	
Item 9 – Sample Based Claims Audit (Post FY 2011). Cost to perform the Work:				(Included in Item 7)
Item 10 – Annual PHM Consulting. Estimated hours to perform the Work: Cost to perform the Work:		_____ 211 _____ hrs \$ _____ 91,000 _____	_____ 211 _____ hrs \$ _____ 91,000 _____	_____ 159 _____ hrs \$ _____ 61,000 _____
Item 11 – PHM Program Audit. Estimated hours to perform the Work: Cost to perform the Work:		_____ 180 _____ hrs \$ _____ 59,000 _____		
Item 12 – PHM Competitive Selection Process. Estimated hours to perform the Work: Cost to perform the Work:		_____ 117 _____ hrs \$ _____ 41,040 _____	_____ 143 _____ hrs \$ _____ 50,160 _____	
Item 13 – Annual Dental Plan Rate Setting. Estimated hours to perform the Work: Cost to perform the Work:		Distributed to other items	Distributed to other items	Distributed to other items
Item 14 - Annual Vision Plan Rate Setting. Estimated hours to perform the Work: Cost to perform the Work:		Distributed to other items per Amend. #2	Distributed to other items per Amend. #2	Distributed to other items per Amend. #2
Item 15 - Mental Health/Substance Abuse Admin Fee Setting. Estimated hours to perform the Work: Cost to perform the Work:		_____ 28 _____ hrs \$ _____ 9,000 _____	_____ 28 _____ hrs \$ _____ 9,000 _____	_____ 28 _____ hrs \$ _____ 9,000 _____
Item 16 a. - Optional (Case Management). Estimated hours to perform the Work: Cost to perform the Work:			_____ 165 _____ hrs \$ _____ 57,000 _____	
Item 16 b. - Optional (Health Advocacy). Estimated hours to perform the Work: Cost to perform the Work:		_____ 104 _____ hrs \$ _____ 42,000 _____		

<u>DESCRIPTION (Per Attachment One, Section D., Program Requirements – Scope of Work)</u>	<u>FY 2010</u>	<u>FY 2011</u>	<u>FY 2012</u>	<u>FY 2013</u>
Item 16 c. - Optional (Compliance). Estimated hours to perform the Work:		<u>74</u> hrs	<u>121</u> hrs	<u>121</u> hrs
Cost to perform the Work:		\$ <u>31,600</u>	\$ <u>51,600</u>	\$ <u>51,600</u>
Item 16 d. - Optional (Stop-Loss Assessment). Estimated hours to perform the Work:		<u>40</u> hrs		
Cost to perform the Work:		\$ <u>15,200</u>		
Item 16 e. - Optional (Review Voluntary Benefit Offerings). Estimated hours to perform the Work:			<u>80</u> hrs	
Cost to perform the Work:			\$ <u>28,500</u>	
Item 16 f. - Optional (Ad Hoc Consulting). Estimated hours to perform the Work:		<u>126</u> hrs	<u>74</u> hrs	<u>74</u> hrs
Cost to perform the Work:		\$ <u>48,367</u>	\$ <u>28,367</u>	\$ <u>28,366</u>
UBH Claims and Operational Audits. Estimated hours to perform the Work:		<u>180</u> hrs	<u>180</u> hrs	<u>180</u> hrs
Cost to perform the Work:		\$ <u>55,000</u>	\$ <u>55,000</u>	\$ <u>55,000</u>
Cross Accumulation Testing as part of the above UBH audits. Estimated hours to perform the Work:			<u>85</u> hrs	<u>34</u> hrs
Cost to perform the Work:			\$ <u>25,000</u> (\$5,000 per Cross Accumulation Testing; 5 provider plans)	\$ <u>10,000</u> (\$5,000 per Cross Accumulation Testing; 2 provider plans)
TOTAL NOT-TO-EXCEED COST PER FISCAL YEAR:	\$ <u>40,000</u>	\$ <u>1,054,897</u>	\$ <u>772,837</u>	\$ <u>511,616</u>

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* Additional claims and operational audits, for United Behavioral Health contract, to be performed in FY11, FY12 and FY13 for plan years ending FY10, FY11 and FY12. In addition, add cross accumulation testing as part of the UBH audits to be performed in FY12 and FY13 for plan years ending FY11 and FY12. Update FY11, FY12 and FY13 Not to Exceed Totals increased by \$360,000 as result of the amendment changes.

SUMMARY OF AMENDMENTS

Amendment Number	Revision Date	Description
5	05/12/11	To advise of repagination of pages; add claims audits for discontinued health plan providers; and claims and operational audits, for United Behavioral Health contract with cross accumulation testing for appropriate Fiscal Years. Update FY11, FY12 and FY13 Not to Exceed Fiscal Year Totals increased by \$360,000 as result of the amendment changes.
4	03/25/11	To advise of realignment in hours and funding on Item 11 and Item 12. No additional funds are required.
3	2/17/11	Add three (3) additional audits and dollars for item number 6, reduce hours and dollars for item number 16c, increase hours and dollars for item number 16f and increase FY2011 not-to-exceed total by \$135,000.
2	9/15/10	Realign hours and funding within the Contract Cost Summary pages. No additional funds are required.
1	6/30/10	This amendment is issued to reduce hours and dollar amounts for FY2010 and increase FY2011 by the same amounts.