

STATE OF OHIO
DEPARTMENT OF ADMINISTRATIVE SERVICES
GENERAL SERVICES DIVISION
OFFICE OF PROCUREMENT SERVICES
4200 SURFACE ROAD, COLUMBUS, OH 43228-1395

AMENDMENT FOR CHANGE
AMENDMENT NO. 6

TO: DEPARTMENT OF ADMINISTRATIVE SERVICES (DAS), BENEFITS ADMINISTRATION SERVICES (BAS)
OFFICE

FROM: ROBERT BLAIR, DIRECTOR, DEPARTMENT OF ADMINISTRATIVE SERVICES

SUBJECT: TERM CONTRACT - BENEFITS CONSULTING SERVICES

Attached are pages 1, 4 though 6 and 8 to this contract. Remove these pages from the existing contract and replace with the attached pages on the effective and/or revision date.

This amendment is issued to advise of realignment in hours and funding on Items 3, 4, 5, 7, 11, 15, 16a, 16b, 16d, 16f and UBH audits. No additional funds are required. Amendment also advises of a new contact person for the contract.

All other prices, terms and conditions remain unchanged.

Questions regarding this Amendment and/or the Requirements Contract may be directed to:

Carol Clingman, CPPB
carol.clingman@das.state.oh.us

This amendment, the main Requirements Contract and any additional amendments thereto are available from the DAS website at the following address:

<http://www.ohio.gov/procure>

Affected Contractor(s):

182179
Hewitt Associates LLC
5005 Rockside Road
Suite 1000
Independence, OH 44131
sandy.chochola@aonhewitt.com



STATE OF OHIO
DEPARTMENT OF ADMINISTRATIVE SERVICES
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4200 SURFACE ROAD, COLUMBUS, OH 43228-1395

MANDATORY USE CONTRACT FOR: BENEFITS CONSULTING SERVICES

CONTRACT NUMBER: CSP905210-1

EFFECTIVE DATES: 06/14/10 TO 02/28/13

The Department of Administrative Services has accepted Proposals submitted in response to Request for Proposal (RFP) No. CSP905210 that opened on February 8, 2010. The evaluation of the Proposal responses has been completed. The Offeror listed herein has been determined to be the highest ranking Offeror and has been awarded a Contract for the services listed. The respective Proposal response including, Contract Terms & Conditions, any Proposal amendment, special Contract Terms & Conditions, specifications, pricing schedules and any attachments incorporated by reference and accepted by DAS become a part of this Services Contract.

This Requirements Contract is effective beginning and ending on the dates noted above unless, prior to the expiration date, the Contract is renewed, terminated, or cancelled in accordance with the Contract Terms and Conditions.

This Requirements Contract is available to the Ohio Department of Administrative Services (DAS), Benefits Administration Services (BAS) Office as applicable.

The agency is eligible to make purchases of the contracted services in any amount and at any time as determined by the agency. The State makes no representation or guarantee that department will purchase the volume of services as advertised in the Request for Proposal.

Questions regarding this and/or the Services Contract may be directed to:

Carol Clingman, CPPB
carol.clingman@das.state.oh.us

This Requirements Contract and any Amendments thereto are available from the DAS Web site at the following address:

www.ohio.gov/procure

* To advise of a new contact person for the contract.

COST SUMMARY

<u>DESCRIPTION (Per Attachment One, Section D., Program Requirements – Scope of Work)</u>	<u>FY 2010</u>	<u>FY 2011</u>	<u>FY 2012</u>	<u>FY 2013</u>
Item 1 – Health Plan RFP. Estimated hours to perform the Work: Cost to perform work:		_____ 520 _____ hrs \$ _____ 178,600 _____		
Item 2 - Consulting Service. Estimated hours to perform the Work: Cost to perform work:	_____ 100 _____ hrs \$ _____ 40,000 _____	_____ 118 _____ hrs \$ _____ 46,600 _____	_____ 118 _____ hrs \$ _____ 46,600 _____	_____ 102 _____ hrs \$ _____ 40,000 _____
Item 3 - Collective Bargaining Preparation. Estimated hours to perform the Work: Cost to perform work:		_____ 19 _____ hrs \$ _____ 7,220 _____	_____ 131 _____ hrs \$ _____ 49,780 _____	
Item 4 – Annual Health Plan Renewals/Fees Estimated hours to perform the Work: Cost to perform work:				_____ 91 _____ hrs \$ _____ 32,400 _____ (\$16,200 per plan; 2 plans)
Item 5 - Annual Rate Setting – Health Plans. Estimated hours to perform the Work: Cost to perform work:		_____ 130 _____ hrs \$ _____ 42,750 _____ (\$8,550 per option; 5 options)	_____ 26 _____ hrs \$ _____ 8,550 _____ (\$8,550 per option; 1 options)	_____ 26 _____ hrs \$ _____ 8,550 _____ (\$8,550 per option; 1 options)
Item 6 - Audits/Assessments of Health Plans. Estimated hours to perform the Work: Cost to perform Claims & Operational Audits: Streamline Audits (not a complete operational audit) Cost to perform Streamline Audits: Claims Audits for discontinued providers: Cost to perform Claims Audits		_____ 575 _____ hrs \$ _____ 165,300 _____ (\$55,100 per audit; 3 audits) <u>as determined necessary by HRD</u> _____ hrs \$ _____ 135,000 _____ (\$45,000 per audit; 3 audits) _____ 266 _____ hrs \$ _____ 80,000 _____ (\$40,000 per audit; 2 audits)	_____ 575 _____ hrs \$ _____ 165,300 _____ (\$55,100 per audit; 3 audits) _____ 266 _____ hrs \$ _____ 80,000 _____ (\$40,000 per audit; 2 audits)	

* Realign hours and funding on Items 3, 4 and 5.

<u>DESCRIPTION (Per Attachment One, Section D., Program Requirements – Scope of Work)</u>	<u>FY 2010</u>	<u>FY 2011</u>	<u>FY 2012</u>	<u>FY 2013</u>
Item 7 - Audits/Assessments of Providers. Estimated hours to perform the Work: Cost to perform the Work:				<u>383</u> hrs \$ <u>110,200</u> (\$55,100 per audit; 2 audits)
Item 8 – Sample Based Claims Audit (FY 2009 - 2011) Cost to perform the Work:		(Included in Item 6)	(Included in Item 6)	
Item 9 – Sample Based Claims Audit (Post FY 2011). Cost to perform the Work:				(Included in Item 7)
Item 10 – Annual PHM Consulting. Estimated hours to perform the Work: Cost to perform the Work:		<u>211</u> hrs \$ <u>91,000</u>	<u>211</u> hrs \$ <u>91,000</u>	<u>159</u> hrs \$ <u>61,000</u>
Item 11 – PHM Program Audit. Estimated hours to perform the Work: Cost to perform the Work:		<u>180</u> hrs \$ <u>59,000</u>		<u>180</u> hrs \$ <u>59,000</u>
Item 12 – PHM Competitive Selection Process. Estimated hours to perform the Work: Cost to perform the Work:		<u>117</u> hrs \$ <u>41,040</u>	<u>143</u> hrs \$ <u>50,160</u>	
Item 13 – Annual Dental Plan Rate Setting. Estimated hours to perform the Work: Cost to perform the Work:		Distributed to other items	Distributed to other items	Distributed to other items
Item 14 - Annual Vision Plan Rate Setting. Estimated hours to perform the Work: Cost to perform the Work:		Distributed to other items per Amend. #2	Distributed to other items per Amend. #2	Distributed to other items per Amend. #2
Item 15 - Mental Health/Substance Abuse Admin Fee Setting. Estimated hours to perform the Work: Cost to perform the Work:		Distributed to other items per Amend. #6	Distributed to other items per Amend. #6	Distributed to other items per Amend. #6
Item 16 a. - Optional (Case Management). Estimated hours to perform the Work: Cost to perform the Work:			<u>330</u> hrs \$ <u>114,000</u>	
Item 16 b. - Optional (Health Advocacy). Estimated hours to perform the Work: Cost to perform the Work:			<u>104</u> hrs \$ <u>42,000</u>	

* Realign hours and funding on Items 7, 11, 15, 16a and 16b.

<u>DESCRIPTION (Per Attachment One, Section D., Program Requirements – Scope of Work)</u>	<u>FY 2010</u>	<u>FY 2011</u>	<u>FY 2012</u>	<u>FY 2013</u>
Item 16 c. - Optional (Compliance). Estimated hours to perform the Work: Cost to perform the Work:		<u> 74 </u> hrs \$ <u> 31,600 </u>	<u> 121 </u> hrs \$ <u> 51,600 </u>	<u> 121 </u> hrs \$ <u> 51,600 </u>
Item 16 d. - Optional (Stop-Loss Assessment). Estimated hours to perform the Work: Cost to perform the Work:		Distributed to other items per Amend. #6		
Item 16 e. - Optional (Review Voluntary Benefit Offerings). Estimated hours to perform the Work: Cost to perform the Work:			<u> 80 </u> hrs \$ <u> 28,500 </u>	
Item 16 f. - Optional (Ad Hoc Consulting). Estimated hours to perform the Work: Cost to perform the Work:		<u> 126 </u> hrs \$ <u> 48,367 </u>	<u> 160 </u> hrs \$ <u> 61,317 </u>	<u> 160 </u> hrs \$ <u> 61,316 </u>
UBH Claims and Operational Audits. Estimated hours to perform the Work: Cost to perform the Work:			<u> 360 </u> hrs \$ <u>110,000 </u>	<u> 180 </u> hrs \$ <u> 55,000 </u>
Cross Accumulation Testing as part of the above UBH audits. Estimated hours to perform the Work: Cost to perform the Work:			<u> 85 </u> hrs \$ <u> 25,000 </u> (\$5,000 per Cross Accumulation Testing; 5 provider plans)	<u> 34 </u> hrs \$ <u> 10,000 </u> (\$5,000 per Cross Accumulation Testing; 2 provider plans)
<u>TOTAL NOT-TO-EXCEED COST PER FISCAL YEAR:</u>	\$ <u> 40,000 </u>	\$ <u> 926,477 </u>	\$ <u> 923,807 </u>	\$ <u> 489,066 </u>

* Realign hours and funding on Items 16d, 16f and UBH audits.

SUMMARY OF AMENDMENTS

Amendment Number	Revision Date	Description
6	08/15/11	To advise of realignment in hours and funding on Items 3, 4, 5, 7, 11, 15, 16a, 16b, 16d, 16f and UBH audits. No additional funds are required. Amendment also advises of a new contact person for the contract.
5	05/12/11	To advise of repagination of pages; add claims audits for discontinued health plan providers; and claims and operational audits, for United Behavioral Health contract with cross accumulation testing for appropriate Fiscal Years. Update FY11, FY12 and FY13 Not to Exceed Fiscal Year Totals increased by \$360,000 as result of the amendment changes.
4	03/25/11	To advise of realignment in hours and funding on Item 11 and Item 12. No additional funds are required.
3	2/17/11	Add three (3) additional audits and dollars for item number 6, reduce hours and dollars for item number 16c, increase hours and dollars for item number 16f and increase FY2011 not-to-exceed total by \$135,000.
2	9/15/10	Realign hours and funding within the Contract Cost Summary pages. No additional funds are required.
1	6/30/10	This amendment is issued to reduce hours and dollar amounts for FY2010 and increase FY2011 by the same amounts.