

STATE OF OHIO  
DEPARTMENT OF ADMINISTRATIVE SERVICES  
GENERAL SERVICES DIVISION  
OFFICE OF PROCUREMENT SERVICES  
4200 SURFACE ROAD, COLUMBUS, OH 43228-1395

AMENDMENT FOR CHANGE  
AMENDMENT NO. 4

TO: LIMITED DISTRIBUTION - DEPARTMENT OF ADMINISTRATIVE SERVICES (DAS), HUMAN RESOURCES DIVISION (HRD)

FROM: ROBERT BLAIR, DIRECTOR, DEPARTMENT OF ADMINISTRATIVE SERVICES

SUBJECT: CONTRACT FOR MANAGED BEHAVIORAL CARE PROGRAM

Attached are pages 1 through 3 to this contract. Remove these pages from the existing contract and replace with the attached page on the effective and/or revision date.

As a result of mutual agreement between the state of Ohio and the contractor, this amendment is issued to renew the subject contract an additional twelve (12) months, effective July 1, 2012 through June 30, 2013.

Amendment also advises of a new contractor's contact information.

All other prices, terms and conditions remain unchanged.

Questions regarding this Amendment and/or the Requirements Contract may be directed to:

Carol Clingman  
carol.clingman@das.state.oh.us

This Amendment, the Contract and any additional Amendments thereto are available from the DAS Web site at the following address:

<http://www.ohio.gov/procure>

Affected Contractor(s):

91629  
United Behavioral Health  
425 Market Street  
San Francisco, CA 94105  
kevin.a.lauer@optum.com



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MANDATORY USE CONTRACT FOR: MANAGED BEHAVIORAL CARE PROGRAM

CONTRACT NUMBER: CSP901509

EFFECTIVE DATES: 10/01/08 TO 06/30/11

\* Renewal through 06/30/13

The Department of Administrative Services has accepted Proposals submitted in response to Request for Proposal (RFP) No. CSP901509 that opened on June 6, 2008. The evaluation of the Proposal responses has been completed. The Offeror listed herein has been determined to be the highest ranking Offeror and has been awarded a Contract for the services listed. The respective Proposal response including, Contract Terms & Conditions, any Proposal amendment, special Contract Terms & Conditions, specifications, pricing schedules and any attachments incorporated by reference and accepted by DAS become a part of this Services Contract.

This Requirements Contract is effective beginning and ending on the dates noted above unless, prior to the expiration date, the Contract is renewed, terminated, or cancelled in accordance with the Contract Terms and Conditions.

This Requirements Contract is available to the DEPARTMENT OF ADMINISTRATIVE SERVICES (DAS), HUMAN RESOURCES DIVISION (HRD) as applicable.

The agency is eligible to make purchases of the contracted services in any amount and at any time as determined by the agency. The State makes no representation or guarantee that department will purchase the volume of services as advertised in the Request for Proposal.

Questions regarding this and/or the Services Contract may be directed to:

Carol Clingman  
carol.clingman@das.state.oh.us

This Requirements Contract and any Amendments thereto are available from the DAS Web site at the following address:

<http://www.ohio.gov/procure>

\* To advise of a twelve (12) month renewal effective July 1, 2012 through June 30, 2013.

COST SUMMARY

TITLE: Managed Behavioral Care Program

RFP NUMBER: CSP901509

INDEX NUMBER: DOH057

UNSPSC NUMBER: 85101700

ITEM NUMBER: 00000000000014342

	Fiscal Year 09 Fiscal Year 10	Fiscal Year 11	Fiscal Year 12	Fiscal Year 13
Managed Behavioral Health Self Insured Cost	October 1, 2008 June 30, 2010	July 1, 2010- June 30, 2011	July 1, 2011- June 30, 2012	July 1, 2012 June 30, 2013
• PEPM administrative fee	\$ 2.64	\$ 2.71	\$ 2.78	\$ 2.75
• Network Access	Included	Included	Included	Included
• Fiduciary liability for final claim appeal determination	Included	Included	Included	Included
• Utilization management	Included	Included	Included	Included
• Specialized care advocacy	Included	Included	Included	Included
• Communications	Included	Included	Included	Included
• Psychiatric Disability Management Program	\$ 0.40	\$ 0.40	\$ 0.41	\$ 0.41
• Wellness Sessions (300 hours/year)	Included	Included	Included	Included
• State-specific Member satisfaction surveys	Included	Included	Included	Included
• 24 Month Claims Run-Out	Included	Included	Included	Included
• Third Party Data Transfer Interface	Included	Included	Included	Included
Total per employee per month (PEPM) Fees	\$ 3.04	\$ 3.11	\$ 3.19	\$ 3.16

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CONTRACTOR INDEX

\* CONTRACTOR AND TERMS:

CONTRACT NO.: CSP901509-1 (06/30/13)

91629  
 United Behavioral Health  
 425 Market Street  
 San Francisco, CA 94105

Telephone (415) 547-5000

\* CONTRACTOR'S CONTACT: Kevin A. Lauer, Ph.D.,

Telephone (740) 548-4650  
 Fax (612) 234-0424  
 Email [kevin.a.lauer@optum.com](mailto:kevin.a.lauer@optum.com)

\* To advise of a twelve (12) month renewal effective July 1, 2012 through June 30, 2013 and a new contractor's contact information. The renewal includes a reduction in the PEPM administrative fee and agreed upon provisions to reduce training hours to 150 hours per year and reducing target for Provider Satisfaction to 85%.

SUMMARY OF AMENDMENTS

<b>Amendment Number</b>	<b>Revision Date</b>	<b>Description</b>
4	05/29/12	To advise of a twelve (12) month renewal effective July 1, 2012 through June 30, 2013 and a new contractor's contact information. The renewal includes a reduction in the PEPM administrative fee and agreed upon provisions to reduce training hours to 150 hours per year and reducing target for Provider Satisfaction to 85%.
3	07/01/11	To advise of contract renewal effective 07/01/11 through 06/30/12. This also includes several mutually agreed to program modifications to the electronic file interface, the reduction in budgeted training hours, UBH's assumption of responsibility for the appeals process and change of the emergency line call abandonment performance guarantee to 1.5%.
2	09/27/10	To advise correction regarding the Performance Guarantee which will be eliminated, as a result of the Wellstone/Domenici Mental Health Parity and Addition Act (MHPAPE) of 2008, is Item IV. Clinical Outcomes not Item III. Medical Management.
1	08/17/10	To advise of a 2.7% increase in the PEPM administration fee due to a new federal law, the Wellstone/Domenici Mental Health Parity and Addition Act (MHPAPE) of 2008. In addition, due to required changes in authorization procedures, as a result of MHPAPE, the Performance Guarantee requirement in the original RFP documents, Item III. Medical Management, will be eliminated. These changes are retroactive to 7/1/10.